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4	BEFORE THE CALIFORNIA STATE BOARD OF EQUALIZATION
5	450 N STREET
6	SACRAMENTO, CALIFORNIA
7	STATE BOARD OF EQUALIZATION MEETING
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14	REPORTER'S TRANSCRIPT
15	MAY 24, 2022
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24	REPORTED BY: Jillian M. Sumner
25	CSR NO. 13619

1		<u>APPEARANCES</u>
2	For the Doord of	
3	For the Board of Equalization:	Honorable Malia M. Cohen Chair
4 5		Honorable Mike Schaefer Vice Chair
6		Honorable Ted Gaines
7		First District
8	For the Board of Equalization Staff:	Honorable Antonio Vazquez Third District
9		Viiotto Storiona
10		Yvette Stowers Executive Director
11		Brenda Fleming Former Executive Director
12		Laura Soohoo
13 14		Assistant to the Executive Director
		Henry Nanjo
15		Chief Counsel Legal Department
16		Jack McCool
17		Chief State-Assessed Properties
18		Division
19		David Yeung Deputy Director
20		Property Tax Department
21		Lisa Renati
22		Chief Deputy Director Executive Director's Office
23		Glenna Schultz
24		Principal Property Appraiser County-Assessed Properties
25		Division

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1	APPEARANCES CONTINUED:			
2	Holly Cooper			
3		Principal Property Appraiser County-Assessed Properties Division		
4		Michelle Cruz		
5		Manager		
6		State-Assessed Properties Division		
7		Lauren Keach Manager		
8		Welfare Exemption Section Property Tax Department		
9		Dustin Weatherby		
10		Chief Legislative, Research &		
11		Statistics Division		
12		Margie Wing Senior Specialist Property		
13		Appraiser Taxpayers' Rights Advocate		
14		Office		
15		Lisa Thompson Chief		
16		Taxpayer Rights Advocate's Office		
17		Cathy Taylor		
18		Chief Board Proceedings Division		
19	Guest Speakers:	Ebony Jeffries		
20		Master of Public Administration Student Consultant Team Member		
21		USC		
22		Sarah Clair Master of Public Administration		
23		Student Consultant Team Member USC		
24		Vaughn McGuire		
25	Table Commence.			

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1	STATE BOARD OF EQUALIZATION		
2	BOARD MEETING		
3	MAY 24, 2022		
4	00		
5	MS. COHEN: Good morning, ladies and		
6	gentlemen.		
7	We are ready to call the Board Meeting to		
8	order.		
9	Ms. Cichetti, please call the roll.		
10	MS. CICHETTI: Good morning.		
11	Chair Cohen.		
12	MS. COHEN: Present.		
13	MS. CICHETTI: Vice Chair Schaefer.		
14	MR. SCHAEFER: Present.		
15	MS. CICHETTI: Member Gaines.		
16	MR. GAINES: Present.		
17	MS. CICHETTI: Member Vazquez.		
18	MR. VAZQUEZ: Present.		
19	MS. CICHETTI: Controller Yee.		
20	MS. YEE: Here.		
21	MS. CICHETTI: A quorum is present, and the		
22	Board Meeting is called to order.		
23	We will start with the Pledge of Allegiance.		
24	MS. COHEN: Ladies and gentlemen, please		
25	rise with me if you're physically able, and put your		

right hand over your heart and repeat after me.

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(Whereupon the Pledge of Allegiance was recited.)

MS. COHEN: All right. Thank you.

All right. Colleagues, I have a few opening remarks before we take up our first order of business.

I want to recognize that May is Asian

American and Pacific Islander Heritage Month. And

let's take a moment to acknowledge and celebrate the

diversity, the diverse heritage of California's Asian

American and Pacific Islander community, also

lovingly and affectionately known as API, the API

community.

I don't know if you knew this, but there are more than 22 million people that make up the API community nationwide, which is becoming the fastest growing immigrant population in the United States.

Approximately one-third of the API community lives in California, which makes up 16 percent of the population.

The API community is ethnically and linguistically diverse. And this month we celebrate their countless contributions to America's culture, to her history, as well as to society.

We must also recognize past injustices and the ongoing discrimination targeting API communities.

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This month and every month it is our collective responsibility to confront racism and remain vigilant in our fight for justice and safety for API communities.

I also want to point out that there are over 600,000 API-owned businesses here in the state of California, which contribute to the fact that California is the 5th largest economy in the world with more than 4.2 million small businesses.

May also is Small Business Awareness Month.

And innovative entrepreneurs and small businesses are crucial to the economic fabric of our great state.

And, unfortunately, the pandemic has devastated small businesses, and disproportionately impacted small businesses owned by people of color.

A nationwide analysis from the Small Business Administration indicated that Black, Asian and Latino demographic groups experience the steepest declines in the number of people who were self-employed and worked between April 2019 and April 2020.

So let's continue to work together to support small businesses, and make sure that we have

access to resources and capital. 1 2 I want -- I want our small business community to know that the California State Board of 3 Equalization is here to support them. And as state leaders, we must renew our 5 6 commitment to supporting California's small businesses. 8 And I'd like to open up the dais to any other Members that would like to acknowledge API 9 Heritage Month or Small Business Awareness Month. 10 Mr. Vazquez, is that you? 11 12 MR. VAZQUEZ: Yes. 13 MS. COHEN: All right. MR. VAZQUEZ: No, I'm glad you brought it 14 15 And not to repeat the facts -up. AT&T OPERATOR: Hi. Is it Aaron? 16 Hi. It's Brad here. 17 18 MS. TAYLOR: That's our AT&T operator. 19 MS. COHEN: AT&T operator, please mute yourself. 20 2.1 Thank you. Go ahead, Mr. Vazquez. 22 23 MR. VAZQUEZ: Yes. Once again, I'm glad that you brought up and 24 mentioned the facts, especially in the growing 2.5

1 businesses.

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You know, I didn't realize how many small businesses are operated by the Asian Pacific community. Not only -- well, I know it's real heavy in my county of LA, but throughout the state of California

So I am glad that you took the time to recognize them.

And for those that are listening and viewing our presentation this morning, by all means, if there's anything any one of our Board Members can do to assist.

I know given the pandemic, I'm constantly hearing from small businesses that they're struggling. Especially those that are not fortunate enough to own the properties they do business in.

As we see these adjustments coming forward after this pandemic, I think many of them are going to have a real tough time surviving, making ends meet moving forward.

So shout out to them. And whatever we can do as a Board to assist, by all means, reach out to us.

Thank you.

MS. COHEN: Thank you.

Colleagues, any other opening remarks? 1 2 MR. GAINES: If I could. MS. COHEN: Yes, please. 3 MR. GAINES: Yeah. Thank you. 5 6 I had the opportunity to attend the APAPA reception and dinner, which recognizes the Asian 7 community and South Asian communities. 8 And I'm trying to get them more engaged in 9 government in the State of California. 10 So it's very encouraging to see that 11 12 happening before our eyes in terms of engagement. 13 And how important it is for governance in the state of California. 14 And in addition to that, I had an 15 opportunity to go to the Family Business Association 16 seminar. I quess it's their annual conference. 17 18 just talking about the importance of family businesses in the state and certainly small 19 businesses, so critical. 20 2.1 And thank you for Chair Co -- Chair Cohen, for recognizing that. 22 23 MS. COHEN: Absolutely. MR. SCHAEFER: I had a couple observations. 24 2.5 We think of small businesses as start-ups,

but there are small businesses that were big
businesses. And then, I mean, they were big
businesses until COVID came along, and now they're
small businesses.

I'm thinking, like, in the restaurant business and many other places.

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I'm very proud to have been involved in campaigns with three line-breaking Asians for public office. Election of Tom Hom, a Chinese gentleman in San Diego City Council in 1963, was the first Asian or any minority elected to public office in San Diego.

And he went on to become a member of the Assembly here. And he's alive and well today at 95, and we stay in touch.

Senator Min in Orange County was record-breaking Korean elected. As was David Ryu, the first Korean ever elected to the City Council of Los Angeles.

And I have been involved with campaigns of all these people, and they all make California proud. So I'm so proud to be part of this great company.

Thank you.

MS. COHEN: Great. Thank you.

MS. YEE: Thank you, Madam Chair, for

acknowledging the significance of the month of May.

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I did just want to point out that certainly here in California we recognize the importance of small businesses throughout the state, and just want to applaud the Governor for all the small-business assistance that he's been providing through the Office of Small Business Advocate, and many other state agencies that have been instrumental in trying to help businesses weather the pandemic, as well as the Federal Administration through the Small Business Administration.

And just as we continue to watch the support to the business community, that there will be new products and services that will continue to be made available to them.

So I think each of us will be sharing that with our constituents, respectively, as those developments happen.

And then also with respect to API Heritage Month, I just wanted to publicly state certainly my personal gratitude for all who reached out to the community during this very difficult time with COVID and the rise in anti-API incidents through hateful acts.

And I believe it's only through standing in

solidarity and allyship, and really just calling it out, and not being a bystander, that we will conquer hate in all its forms and discrimination.

So just true appreciation to my colleagues here, and to all the other communities who stood with us.

MS. COHEN: Thank you.

Okay. Well, I have one more announcement. We are taking an agenda item out of order today. We will hear Item L2a after Item Cc.

Thank you.

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And, Ms. Cichetti, will you please announce our first order of business.

MS. CICHETTI: Our first order of business is an announcement regarding public safety in the Board Room procedures.

Good morning, Chair Cohen and Members.

I'd like to remind the audience to silence your cell phones and any other wireless devices.

The current COVID-19 guidelines and procedures for the Board of Equalization require that all BOE employees must wear a mask while inside any BOE facility or while attending any BOE event.

You may remove your mask when you are presenting before the Board as a speaker when sitting

at the table.

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Masks and hand sanitizer are available to all and can be found in the back of the auditorium.

To speak before the Board in person, please complete and submit to the clerk a Public Comment Appearance sheet, located at the entrance of the auditorium.

If you wish to speak before the Board by telephone, please dial the phone number and access code provided on our Public Agenda Notice, and follow the instructions of the AT&T moderator.

After the presentation of an item on the agenda has concluded, we will identify any public comment requests that have been received by our Board Proceedings' staff in the auditorium, then we will identify any public comments with the AT&T operator, then we will read any public comments received in writing in advance of today's meeting.

You may approach the table when your name is called upon to make a public comment.

If you intend to make a public comment today using the AT&T operator, we recommend dialing into the meeting on the teleconference line, as the audio broadcast on our website experiences a one-to-three minute delay.

When giving a public comment, please limit 1 2 your remarks to three minutes. Thank you for your patience and 3 understanding. 4 MS. COHEN: Thank you very much. 5 6 Ms. Cichetti, the first item on our agenda, 7 could you call the first order of business. MS. CICHETTI: Yes. 8 9 10 ITEM AA 11 12 MS. CICHETTI: The first order of business 13 will be Item AA, Adoption and Special Presentation of Retirement Resolution: Retirement of Brenda Fleming 14 and Laura Soohoo. 1.5 This item --16 MS. COHEN: All right. Thank you. 17 At this time, I'd like to invite Ms. Fleming 18 to come up to the front, and colleagues. 19 Actually, Ms. Cichetti, could you read 20 the -- could you read into the record the 2.1 2.2 accommodation? MS. CICHETTI: It's an honor for me to do 23 24 this. 2.5 MS. COHEN: Thank you.

MS. CICHETTI: Yes.

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Brenda J. Fleming on her retirement.

Whereas, Brenda J. Fleming, Executive

Director of the State Board of Equalization, will

retire on June 30th, 2022 after 35 years of

distinguished service to the State of California and

the State Board of Equalization.

And, whereas, Brenda began her career as a technology consultant, and in 1987, her public service started with the California State Assembly, where, as a result of her diligent work, demonstrated ability, and management skills, she was appointed as the Director of the Assembly Computer Services in the early 1990s.

And, whereas, in 1993, Brenda joined the Office of Legislative Counsel's Legislative Data Center, and throughout her 18-year tenure, served in various management and leadership roles, and was appointed as Deputy Director in 1999.

And, whereas, Brenda was appointed by the Board in 2011 as the State Board of Equalization's Chief Information Officer, responsible for the BOE's Technology Services Department.

She led large-scale initiatives that transformed the BOE's information technology systems,

such as establishing the Open Data Portal to increase transparency, and by successfully securing the contract that ultimately led to the creation of the new Centralized Revenue Opportunity System.

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This system is now responsible for the efficient and effective collection of numerous taxes and fees that generate over 70 billion annually for the State of California.

And, whereas, in 2017, in recognition of her notable contributions, management skills, and outstanding leadership, she was appointed as Chief Deputy Director, where she was responsible for the day-to-day operations of the agency at a time where the State Board of Equalization went through an unprecedented restructure in its 138-year history.

And, whereas, in January 2019 the Board unanimously appointed her to serve as the 18th Executive Director of the State Board of Equalization due to her exceptional and proven leadership, dedication, skills, sound judgment, tact and poise.

She assisted the Board by providing valuable counsel, and in navigating their roles, as it was the first time since 1882 that all district-elected Board Members were new to the State Board of Equalization.

Concurrently, she led the rebuilding, revitalizing, and modernizing of the agency through the establishment of the BOE Strategic Plan 2020 to 2025.

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Her legacy includes the revitalization of the BOE's workforce through the appointments of key staff, successfully restoring the agency's delegated hiring authority, delivering gold-standard services on behalf of the State of California by modernizing our core tax administrative functions and businesses processes, and building the next generation of property tax leaders.

And, whereas, throughout her many years of service, Brenda has earned respect and admiration of the Board, the Legislature, county assessors, key stakeholders, and all the BOE employees.

She inspired excellence to those who she led and worked with, serving as a positive role model and mentor to many.

Her integrity in outstanding service to the people of California attest to the high level of her ability and dedication to serving the people of the state.

Therefore, be it resolved, that we, the Members of the Board, do hereby extend to

Brenda J. Fleming our sincere and grateful appreciation for her dedicated service to the State Board of Equalization and to the State of California.

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Our congratulations on her well-earned retirement, and our best wishes to her and her family for continued success, happiness, and good health in the years to come.

MS. COHEN: Thank you.

So on behalf of the Board and the entire BOE family, thank you for 37 years of service to the State of California.

And we consider it an honor and a privilege to appoint you as the 18th Executive Director of this amazing and hardworking organization.

We will forever be grateful for your guidance as a newly-elected Board.

It is my hope that you will enjoy your retirement.

I also extend to your family our sincere gratitude for sharing you with us and the State of California for the last 37 years.

Thank you very much.

And I'd like to give the Members an opportunity to say some brief remarks.

1 MS. FLEMING: Thank you.

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2 Thank you all for your comments.

MS. COHEN: Member -- Controller Yee.

MS. YEE: Thank you, Madam Chair.

Thank you very much, Ms. Fleming, for just really an outstanding career with the State of California.

And I want to just note that your appointment as the 18th Executive Director of this organization came with many challenges.

And I would say that probably the one attribute that you exemplify that will stand out as we think back around that time, particularly when this Board was first elected as my colleagues, is your grace in terms of just how you led this organization with a lot of uncertainty surrounding you. How you continued to strengthen the relationships that we have with our control agencies. And also never losing sight of the mission of this organization in terms of serving the taxpayers of the State of California.

So I hope this is a time that you can have returned back to you. It was a sacrifice, and these positions require a lot of sacrifice. And I know that it has for you, what that's meant to you and

1 your family.

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And certainly during the time of the COVID pandemic has not been easy. So I have tremendous gratitude for what you've been able to do for this organization.

Even prior to becoming the Executive

Director, your contributions, particularly in the whole IT arena and technology arena. Those are legacies that will continue with the State of California.

And I really just hope that this is a time that you can completely sever yourself, and not have to think about being attached to your phone. But your accessibility throughout this whole time has been stellar as well.

So thank you, and just all best wishes for a really healthy retirement to you and your family.

MS. FLEMING: Thank you, Controller.

MS. COHEN: Vice Chair.

MR. SCHAEFER: Yes.

I appreciate the fact that you go to any length and be anywhere to get the job done.

Just a week ago you were down at my office in San Diego. And that's about as far as you can travel, you know, in your work.

I offered you lifetime passes to the San Diego Zoo. I've got four of them every day. I must remind you that's my life, not your life. So you better hurry.

And it's really charming to have somebody of your experience and energy to help us do our job better.

Thank you.

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MS. FLEMING: Thank you.

Thank you for your kind words.

MR. VAZQUEZ: I'd like to just also chime in and, like was mentioned by my colleagues already, I think you just stepped up at a time -- at least for all of us, you know, when we first came on board, all four of us were new. And I think you did an outstanding job to guide us and to mentor us.

And I know, at least when I was the Chair, you were very helpful and instrumental in guiding me and making sure that we were doing everything as correct as possible, given the changes and the restriction for BOE.

And I guess for me, as I think back of what -- if I had to describe, I guess, the three most important things that you delivered to me, and I think to this Board, was really communication,

communication, and communication.

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You were so good about making sure that we were kept in communication, not only as the leadership, but then even just as a regular Board Member. And I really appreciated that.

And I know during the pandemic it was very difficult for, not only us as a Board, you know, trying to meet through this virtual technology, which many of us, I know myself, are not real techies.

And I know you, coming from that school and work experience really was -- it was really helpful.

And moving forward, I'm hoping -- and I know you've already expressed this, but I'm hoping that you have some -- decide -- or at least your family convinces you to turn off your phone a little bit.

Because I know you're still saying that you want to stay in contact with us. But I'm hoping you have the opportunity to really enjoy your dad. You mentioned that, you know, you want to spend a little more time with your dad, and of course with your husband, and just your family.

Because I know when you take these commitments, while these are full-time jobs, in many cases, it's like 24/7. So I know the burden it takes on your loved ones as well.

But I'm looking forward to at least having a 1 2 phone conversation with you down the road, and hopefully hear some of the great things that's 3 happening within your family. 4 MS. FLEMING: Thank you for that. 5 6 MR. VAZQUEZ: But thank you for your service, and all the time and the mentoring you 7 8 provided to me as a Member. We really appreciate it. MS. FLEMING: Thank you for your kind words. 9 Thank you. 10 MS. COHEN: Senator Gaines. 11 12 MR. GAINES: Yeah. 13 Brenda, thank you so much for -- I mean, you were so helpful for us as Board Members in terms of 14 this transition with BOE 2.0, right? 15 And so -- and you were the thread that kind 16 17 of kept everything connected from the old BOE to the new BOE. 18 19 And, of course, as was mentioned, all four of us were newly elected. And so I wanted to thank 20 2.1 you for your leadership through that transition time, which was very challenging. 22 23 But look how things have turned out. How well the BOE is operating. And that we've got 24 2.5 talented people, and all the different segments of

1 the BOE.

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I just want to give you credit for assembling a great team around you, and also for your leadership, and for your patience through these very difficult times.

And also perseverance, because a lot of highs and lows over the last three-and-a-half years that we've been here.

So thank you for your service for government. I mean, almost 40 years. And your expertise.

I just wish you the best in retirement. And I know you enjoy doing things with your husband. So hopefully he's getting healthier by the day, and you'll have wonderful golden years of your retirement.

Thank you.

MS. COHEN: Ms. Fleming, the floor is yours.

MS. FLEMING: Thank you.

Thank you, Members.

I am so moved and touched by your kind words. I am not an emotional person, but I am just so filled with joy and such gratitude for what you've done and the relationship that I've had with you

collectively and individually.

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And if I may -- I don't want to be disrespectful -- but I want to turn and acknowledge for those that are here, if you can hear me.

Thank you all. It has been a great pleasure to serve you, to work alongside you. And it has been one of the greatest joys of my life.

So whenever God calls you to have an opportunity to do service for Him, one steps up. It is easier to obey and to accept that calling, because then when you're following what the Lord is asking you to do, at that point, He takes care of everything else.

So while you all are giving me kind words and great gratitude for the things that I've done, I can't take credit for that. I am just a servant.

And it's been my pleasure to serve as a Christian person working with you as a human, and as a citizen of California, and as an employee of the BOE, and this great State of California.

And so I thank you all, because it's been a great joy to have served, for lots of personal relationships here.

So thank you for those that were here back in the legislative days and in all aspects of what

we're doing. It's been a great pleasure. 1 2 Members, again, I thank you for the opportunity to serve you. It's been a great joy and 3 great pleasure. So thank you. And I do look forward to spending time with 5 6 my family and to the next chapter of service. I'm retiring from State service, but 8 certainly not retiring from continuing to be active and participate in other areas. So I look forward to 9 10 what's next. So thank you all. I'm very moved. 11 12 Thank you. 13 (Whereupon there was a standing ovation.) MS. COHEN: Thank you. 14 15 Okay. Colleagues, I'd like to entertain a motion on this resolution. 16 MR. VAZQUEZ: So moved. 17 18 MR. COHEN: The motion is moved by 19 Member Vazquez. Is there -- a second by Mr. Schaefer. 20 Ms. Cichetti, please call the roll. 2.1 MS. CICHETTI: Chair Cohen. 22 23 MS. COHEN: Aye. 24 MS. CICHETTI: Vice Chair Schaefer. 2.5 MR. SCHAEFER: Aye.

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MS. CICHETTI: Member Gaines.
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               MR. GAINES: Aye.
               MS. CICHETTI: Member Vazquez.
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               MR. VAZQUEZ: Aye.
               MS. CICHETTI: Controller Yee.
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               MS. YEE: Aye.
               MS. CICHETTI: The motion passes.
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               MS. COHEN: All right. That motion is
      unanimous.
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               Now, Colleagues, if you will join me, we're
      going to take a quick picture with Ms. Fleming and
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12
      the resolution.
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               Thank you.
               MS. CICHETTI: I'd like to call a recess at
14
      this time.
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               MS. COHEN: Thank you.
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               (Whereupon the group photograph was taken.)
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               MS. COHEN: Wonderful to see you this
18
      morning.
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               So before we get started, I want to
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      recognize Controller Yee.
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               She's got some -- she's asked to make this
      special presentation to you today.
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              Controller.
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               MS. YEE: Thank you, Madam Chair.
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You know, I think when we celebrated

Ms. Fleming just now, and as our 18th Executive

Director, it is not lost on us that -- for the

success that each of us has, that it really is highly

reliant on the support and the caliber of people who

are there working with you.

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And I want to just take this special moment to acknowledge Laura on this occasion of her coming retirement.

I've known Laura all the years that I've been a part of this organization. And I can say that I just have such a kinship to her, because, you know, she's one of these relatively quiet members of the team here at the Board of Equalization, who just has withstood the test of time because of what she gives every day in terms of her public service to the people of California.

And it is not lost on me that as we acknowledge Brenda Fleming as our 18th Executive Director, Ms. Stowers, our 19th Executive Director here at the Board, but Laura has served over a third of them in terms of the trust and confidence that Executive Directors have had in her skills and her knowledge of the organization.

And also just her amazing, amazing insights

and hone of experience, yes. But also about just always what's right in terms of our mission of this organization.

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She is someone who is trusted. She has been truly resourceful at every -- at every turn, with every position that she's held here. And I think certainly serving as Executive Assistant to any Executive Director or Special Assistant to any Executive Director, her discretion and professionalism is really unparalleled.

And she's taken that really throughout every position that she's held in this organization.

She has worked in almost every aspect of this organization, including starting as an office assistant in the Sales and Use Tax Department, and even for a short period served as our serjeant-at-arms here in the board room.

And there's no job that is not something that Laura is willing to step into, because the need is there.

And what I just wanted to say to you, Laura, before we actually read the resolution into the record is you really do exemplify the highest in professionalism in public service.

I have never, ever seen anyone question your

judgment, question just who you are in terms of how you present yourself to anyone in this organization at any level of this organization.

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You have also really made the Board of Equalization shine in terms of just some of the activities that this Board has been known for, particularly our food drives and how we were not just about serving the taxpayers of California, but also about serving our local community here in the Sacramento region.

And, lastly, I will say this about Laura, and that is, you know, someone who has been in public service for a long time.

You know, I look at just where our rising stars are, and, generally, they're the people that really don't make a lot of noise.

And I can just say, Laura, you have been a star of this organization.

I see a lot of nodding heads behind you who acknowledge what I'm saying, because they know it to be true.

But also, as you retire from this organization and retire from State service, please know how much we appreciate you, how much your service has meant in terms of the success of this

organization.

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And I personally just want to thank you for being such a model of what public service is and can be. And you have exemplified that it truly is the highest honor with what you bring to your work every single day that you have been here.

So congratulations, and really I extend my all -- all best wishes for a happy and healthy retirement.

MS. COHEN: Thank you.

Thank you.

And also I'd like to, at this time, join the entire Board and the BOE family in extending our congratulations to you for your 24 years of service for the State of California.

Thank you for everything. You've supported approximately five Executive Directors. I know that's no easy feat. And as a result, have been extremely instrumental in keeping the ship steady.

You've done it with style and grace, and every now and then, a treat.

I want to thank you for the parting gift.

She gave us cookies. Which was very sweet and thoughtful of her. I think it speaks to who you are.

You are leaving us and bringing us a gift. And that

1 deserves recognition.

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And we wish you all the best in your retirement. And thank you sincerely for your dedication of service.

Let me turn to my colleagues to see if there's any other comments.

Vice Chair Schaefer.

MR. SCHAEFER: Well, you know, a way to a man's heart is through his stomach. Cookies hit home.

So it's nice to have you always with us.

And whenever I come to Sacramento or whenever I'm
online, you're there. And that's important.

Thank you.

MS. COHEN: Thank you.

Mr. Vazquez.

MR. VAZQUEZ: Yes.

As I'm listening to my colleagues, and especially the Controller, who seems to have quite a bit of history with you, to me, it just shows what type of service you provided to us, not only to this organization, but to our taxpayers in the State of California. And I just wanted to say I really appreciate that.

And, for me, it's no surprise that you've

been promoted all these years so frequently over the 1 2 years. And now you've been promoted to the highest honor, you know, to be retired. And looking forward 3 and hoping you take advantage of it. Please don't answer our calls as we call. 5 6 Because I understand that you control the key to many things here in this office. 7 8 Thank you for your service. MS. SOHO: Thank you. 9 MS. COHEN: Mr. Gaines. 10 MR. GAINES: Yes. 11 Ms. Soho, I want to thank you for your many 12 13 years of service to the Board of Equalization. And I hope that you have a wonderful retirement. 14 15 I want to thank you for the gift that you gave us here, which is a true indication of an 16 individual with a servant's heart, because we're 17 18 recognizing you for your retirement. So thank you for the cookies that you 19 brought up here to the dais. And I just wish the 20 2.1 best for you and a great retirement. Thank you. 22 23 MS. SOHO: Thank you. 24 MS. COHEN: Okay. 2.5 So what I'd like to do at this moment is

give you an opportunity to say a few remarks, and we 1 2 will come down and take a picture. MS. YEE: We should probably --3 MR. VAZQUEZ: Did you want to read into the 4 record --5 6 MS. COHEN: Oh, yes. Ms. Cichetti, if you don't mind, could you 7 8 please read the resolution into the record. MS. CICHETTI: I'd be happy to. 9 MS. COHEN: And then we'll hear from 10 11 Ms. Soohoo. 12 MS. CICHETTI: Again, yes. I'd be honored. 13 Laura A. Soho on her retirement. Whereas, Laura A. SooHoo, Assistant to the 14 Executive Director of the State Board of 15 Equalization, will retire on July 24, 2022, after 16 more than 24 years of outstanding and meritorious 17 service to the State of California and the California 18 State Board of Equalization. 19 And, whereas, Laura began her career with 20 2.1 the California State Board of Equalization on September 1, 1998, as an Office Assistant in the 22 Refund Section of the Sales and Use Tax Department, 23 then quickly advanced to the position of 24 Office Technician for the Chief of the Policy, 2.5

Planning, and Standards Division of the Property Tax Department on March 1, 1999.

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And, whereas, in recognition of her diligent work and demonstrated ability, she was promoted to the position of Executive Secretary II in the Appeals Division of the Legal Department on November 1, 2000, and immediately thereafter, was promoted to the Staff Services Analyst with the Policy, Planning, and Standards Division of the Property Tax Department on December 26, 2000.

Whereas, as a reflection of her exemplary work ethic and dedication, on July 15, 2004, she was promoted to an Associate Governmental Program Analyst in the Policy, Planning, and Standards Division of the Property Tax Department.

On April 10, 2006, she transferred to the Policy, Planning, and Evaluation Division in the Administration Department, where she continued as an Associate Government Program Analyst and worked on the State Board of Equalization Administrative Manual, assisted with career fairs, and supported the Superior Accomplishment Awards Program for the agency.

On January 1, 2009, as a result of her -- of the reorganization, she joined the Executive Services

Section as an Associate Governmental Program Analyst in the External Affairs Department, where she worked on special projects for then Executive Director, Ramon J. Hirsig.

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And, whereas, due to her outstanding professionalism, expertise, exceptional insight and discretion, she was appointed as the Assistant to the Executive Director on April 1, 2011.

She has the distinction of serving six

Executive Directors of the State Board of

Equalization over the past 11 years; Kristine Cazadd,

Cynthia Bridges, David J. Gau, Dean R. Kinnee,

Brenda J. Fleming, and Yvette M. Stowers.

She anticipated every need of each

Executive Director she served, ensured that all

Executive Directors she assisted were prepared, and

led the Executive Office administrative staff with

grace and care.

And, whereas, throughout her many years of service, Laura has earned the respect and admiration of her coworkers and peers.

Laura's contributions include significant involvement in agency-wide activities, including serving as the Chair for the Bring Your Kids to Work Day Program in 2001, the Co-Chair of the Food Drive

in 2007, the Sergeant-at-Arms for the State Board of Equalization meetings from 2001-2005.

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Her integrity and outstanding service to the people of California attest to the high level of her dedication and skill in serving the people of the state.

Therefore, be it resolved, that we, the Members of the Board, do hereby extend to

Laura A. SooHoo our sincere and grateful appreciation for her dedicated service to the California State

Board of Equalization and to the State of

California.

Our congratulations on her well-earned retirement, and our best wishes to her and her family for continued success, happiness, and good health in the years to come.

MS. COHEN: Thank you.

MS. SOOHOO: Good morning, Chair Cohen and Honorable Members.

Thank you so much for recognizing me today.

And, Controller Yee, thank you very much for those kind words. I really appreciate it.

It's truly been a pleasure working for the BOE for all these years.

I would like to thank Brenda Fleming for her

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wonderful leadership and friendship, and also for
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      Ms. Stowers for being our new Executive Director.
      That's really going to be good.
 3
               I will miss working with everyone, and just
      thank you very much. Appreciate it.
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               MS. COHEN: That's it? Okay.
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               Well, we're going to take a short recess.
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      We're going to come down and take a picture with you,
      and we'll get started again.
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               We're in recess.
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               MS. CICHETTI: Thank you.
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               (Whereupon a group photograph was taken.)
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               MS. COHEN: All right.
               Let's come out of recess.
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               It's 10:53.
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               I'd like to accept a motion -- entertain a
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      motion for the resolution.
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               MR. SCHAEFER: So moved.
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               MS. COHEN: Motion made by Vice Chair
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      Schaefer.
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               And second by --
               MS. YEE: I'll second.
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               MS. COHEN: By Controller Yee.
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               MS. YEE: Mm-hm.
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               MS. COHEN: Please call the roll.
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1	MS. CICHETTI: Chair Cohen.
2	UNIDENTIFIED PERSON: Yeah. Go ahead.
3	MS. COHEN: Aye.
4	MS. CICHETTI: Vice Chair Schaefer.
5	MR. SCHAEFER: Aye.
6	MS. CICHETTI: Member Gaines.
7	MR. GAINES: Aye.
8	MS. CICHETTI: Member Vazquez.
9	UNIDENTIFIED PERSON: I should transfer this
10	line with the others, correct?
11	MR. VAZQUEZ: Aye.
12	MS. CICHETTI: Controller Yee.
13	MS. YEE: Aye.
14	MS. COHEN: Thank you very much.
15	This motion passes unanimously.
16	Congratulations, Ms. Soohoo.
17	Ms. Cichetti, could you call the next item,
18	please.
19	<u>ITEM BB</u>
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21	MS. CICHETTI: Our next item is BB, Board
22	Member Annual Photograph.
23	MS. COHEN: Okay. Let's go into recess for
24	our Board Member Annual Photo. Okay.
25	(Whereupon a group photograph was taken.)

MS. COHEN: Okay. I've been advised that we 1 2 can go ahead and begin, and the AT&T operator will catch up. 3 So we will reconvene at 11:08 a.m. Ms. Cichetti, could you please call the next 5 6 item. ITEM CC 8 MS. CICHETTI: Our next item is CC, 9 State-Assessed Properties Value Setting. 10 The Board sets unitary values of 11 12 state-assessed properties annually, on or before 13 May 31st, pursuant to constitutional and statutory law. 14 Contribution disclosure forms are not 15 required pursuant to Government Code Section 15626. 16 This is a constitutional function. 17 18 MS. COHEN: All right. Thank you very much. 19 This is a constitutional function. 20 2.1 I want to say good morning. Is Mr. McCool here? Is he online? 22 MR. McCOOL: Good morning, Chair Cohen. 23 24 MS. COHEN: All right. Good morning, Mr. McCool. 25

Before we begin with the value setting of the five different industry types, I ask that you briefly review the value-setting process and provide us with any last-minute updates.

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MR. McCOOL: Thank you, Chair Cohen.

Chair Cohen and Members of the Board, my name is Jack McCool, Chief of the State-Assessed Properties Division.

Before I provide a brief review of the process, I would just like to take a moment to personally thank the entire State-Assessed Properties Division staff for all of their hard work and dedication.

All of our units have been working at full capacity to complete their work during the busy season. And I just want to tell staff that their hard work and long hours are very much appreciated.

With that, Chair Cohen and Honorable

Members, before you this morning is the value setting
workbook that was previously provided.

The workbook is arranged into five industry groups in the following order: electric generation, energy companies, pipelines, railroads, and telecommunications.

I will read the name of the first industry

group and ask the Board to adopt staff's recommended 1 2 values. After the Board completes its vote for the 3 first industry, I will introduce the next industry group. And we will continue with that pattern until 5 the Board has taken action on all industries and 6 assessees. 8 If there are any -- if there are any Member requests to not participate on a particular assessee, 9 10 I will make note of that, and ask the participating Members for a vote on those assessees after we have 11 12 finished the final industry group. 13 Thank you, Chair Cohen. MS. COHEN: Thank you. 14 15 MR. McCOOL: And at your direction, I am 16 prepared to proceed. MS. COHEN: Okay. Great. 17 Just a minute. 18 So, Members, is there anyone abstaining --19 MR. GAINES: Madam Chair. 20 2.1 MS. COHEN: -- or not participating in any specific company? 22 MR. GAINES: Yes. 23 24 Thank you, Madam Chair. 2.5 MS. COHEN: Okay.

MR. GAINES: Due to a financial interest, I 1 2 will not participate with respect to PacifiCorp, which is Item 106; Sierra Pacific Power, which is 3 Item 146; Kern River Gas Transmission Company, Item 188; and the BNSF Railway Company, Item 804. 5 Thank you. 6 MS. COHEN: All right. Thank you very much. 8 All right. Mr. McCool. MR. SCHAEFER: I have --9 MS. COHEN: Oh, I'm sorry. I didn't see 10 11 that. 12 MR. SCHAEFER: I have a \$100 interest in 13 Frontier Communications. And I don't know if that rises to the level of exclusion or not. 14 15 But since there is a doubt, I will exclude myself on that section. 16 MS. COHEN: All right. 17 18 Thank you very much. Mr. McCool, could you please proceed. 19 MR. McCOOL: Thank you, Chair Cohen. 20 2.1 The first industry group is the Electric 22 Generation Facilities. Chair Cohen and Honorable Members, I ask for 23 24 your adoption of staff-recommended values for the 2.5 Electric Generation Industry.

1 MS. COHEN: All right.

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Colleagues, any discussion?

Madam Controller, any comments?

MS. YEE: Not at this time.

I -- thanks, Madam Chair, but I just wanted to be sure we were doing -- and this could be for the future -- but as we adopt these values, because many of these actually are sustained without any appeal through the end of the calendar year each year, is maybe have a little bit more color and texture as to the values in a discussion forthcoming in future value setting.

I'm thinking about the public and just kind of what they're getting out of these hearings. And they're not getting a lot of information if they don't have the workbook or any of the background information.

And there's a lot of change happening in some of these industry groups that I think warrant a little bit more of a public, if not discussion among the Members, just at least a presentation by the staff with respect to whether some of these companies are being more active in terms of the energy transition to more significant increases in their capital expenditures as a result of, you know,

regulatory actions. 1 2 But I think some of that color and context would be very helpful for the public in the future. 3 MS. COHEN: So are you -- do you want 4 Mr. McCool to go into any more detail? 5 6 MS. YEE: I don't know if he's prepared to, but probably not at this time. 7 8 I'm just kind of more -- I mean, I always put myself in the shoes of the public about what 9 10 they're seeing in these hearings. And it's essentially a vote without a lot of context. 11 12 So if he's prepared to do that, that's fine. 13 But if not, I don't want to put him on the spot either. 14 15 MS. COHEN: All right. Thank you. I'm sure Mr. McCool is pretty prepared. 16 He's always prepared. 17 MR. McCOOL: Well, I will say, 18 Controller Yee, that we did attempt to provide some 19 additional information for both the Members as well 20 2.1 as the public in our March industry trends presentation this past year. 22 It was our intention to provide some of the 23 highlights of the trends that each industry is 24 2.5 facing, including the increased capital expenditures

that you mentioned for the gas and electric industry.

I don't have any prepared remarks to provide further information on the industries today. It's certainly something that we can review what we've presented in March.

And if there's, you know, additional gaps or topics that the Board would like for us to present either at the future March or April meeting, or even immediately prior to the value setting in May, that's certainly something that we can put together in the future.

MS. YEE: Yeah.

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No, thank you, Mr. McCool.

And I appreciate the context in March.

I think what we find ourselves here in May is actually adopting the unitary values.

And so you've -- and this is where I know you and your team are always a little bit -- it's a very tight timeframe. So I appreciate that in terms of getting this information before us.

But I also -- I'll just give you an example. I never want to read a headline about the value that we adopted, in terms of, you know, particularly, if we're adjusting, making any kind of an adjustment downward from the previous year, there's a lot of

misconstruing with respect to what we're doing here. 1 2 And we're adopting a unitary value. This is not the tax itself. 3 So, I mean, just something as simple as, you know, what that reflects in terms of the actual, you 5 6 know, tax liability, you know, would be helpful. Anyway, it's not to belabored here, but you 8 get what I'm saying. I think we just want to connect the dots a little bit more for the public. 9 10 MR. McCOOL: Absolutely. And I think one of our challenges, of 11 12 course, is discussing the information that we 13 consider to be confidential --MS. YEE: Right. Right. 14 15 MR. McCOOL: -- prior to the adoption. Of course, as you all know, as soon as the 16 Board adopts the values, we will publish the 17 18 individual unitary values for each assessee. So I think it's always a little challenging 19 from our side to provide some numbers before 20 2.1 adoption. I'm a little reluctant to provide some of 22 23 the numbers as far as for, you know, what the 2.4 estimated tax would be.

MS. YEE: No --

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MR. McCOOL: We have -- we have calculated 1 2 that, but, you know, I'm a little reluctant to share that prior to adoption. 3 MS. YEE: Yeah, that's not what I'm asking. 5 6 MR. McCOOL: Okay. MS. YEE: I'm just saying there's a -- no. 8 MR. McCOOL: Okay. MS. YEE: But in terms of how we are looking 9 at these differently year after year, I think is 10 important. Particularly as these industries are 11 12 undergoing significant change. 13 I'm not even asking for numbers at that point. But once we do adopt the values, I think we 14 do have to be clear about what those values mean. 15 Because there's always -- because these 16 numbers are big in terms of value. That's not the 17 18 tax. So just being very clear about what it is that we've done. 19 But I think -- and you provided this 20 2.1 beginning of March. But I've been carrying it forward in terms of what we're adopting today. 22 And, particularly, when there's such 23 heightened attention on particularly the 24 2.5 investor-owned utilities and what they are doing, I

think just might warrant a little bit more observation in terms of what you -- what you found that led to the -- to the proposed value.

MS. COHEN: And, Mr. McCool, before we got started, I did ask if you could review the value setting process.

MR. McCOOL: Okay.

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MS. COHEN: And I think that that will also help frame the discussion for members of the public on what it is exactly we're doing, and why we're doing it.

MR. McCOOL: Sure.

Thank you, Chair Cohen.

So each year, the companies that are under the state-assessment jurisdiction must file an annual property statement by March 1st of each year.

We have constitutional authority -- sorry -- statutory authority to extend the deadline. And in most cases, we do grant those extensions.

Throughout March and April our unitary auditor appraiser staff will spend time using those property statements provided by the assessees, in conjunction with discussions that we've had with many of their representatives, to compile what we call the unitary appraisals. That will result in a staff

recommendation for the Board's consideration.

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All of our appraisals go through several levels of review. And that review is typically completed in early May.

At that point, we begin compiling the materials that are presented to the Board Members, which includes our recommended values, as well as the approaches to value, and the weightings that we attributed to each approach to value.

In addition to that, we provide the Members with narrative appraisals for most of the larger assessees.

The narrative appraisals will provide our rationale for how we reconciled the value indicators for those assessees, and will typically discuss some high-level issues that were considered during the appraisal process.

I will note that overall our values are -the recommended values are about seven percent higher
compared to the prior year.

Our gas and electric, or our energy industry, as it is called, is by far the largest industry group in state assessed. And they had a significant increase in value as an industry as a whole this year.

That can largely be attributed to the increases in capital expenditures that these companies continue to make.

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Simply put, they're replacing older, very depreciated property with new property that has little-to-no depreciation yet.

And from our discussions with those industry groups, we are expecting that continued trend of replacing aging infrastructure with new property to continue.

I will note that our electric generation industry as a whole was the only industry that experienced a decline in values from our recommendation today compared to last year.

That's fairly typical for the electric generation industry as a whole. They are limited-life facilities. So as the -- as they drop one year off and get closer to the end of their service life, the value does tend to decline over time.

Our railroad industry did experience an increase in value overall compared to last year.

That's probably mostly attributed to a rebound from effects of COVID-19 in prior year, and also just the general demand for shipping in general. And that

equated to an increase in value for most of our income-generating railroads this year.

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Most of the other industries experienced somewhere between a four-to-five percent increase in overall values.

That's probably mostly attributable to the increase costs overall to replacing properties.

I know some of our trend factors that we use, which derive from market sources, were higher this year compared to last year.

And that had a direct impact on the overall values for our cost approach assessees, which from prior presentations of the Board, make up the bulk of our state assessees using the cost approach.

And then just one final note I can think of, I know our penalties for late filings this year were down significantly compared to the prior year. Which just reflects, in general, fewer late filing -- fewer late filings from our assessees this year compared to prior years.

MS. COHEN: Thank you very much.

Let me see if my colleagues -- I think

Senator Gaines had something he wanted to add to the record.

MR. GAINES: Yes, if I could.

Just thought it'd be helpful in terms of 1 overview of the entities that were responsible. 2 MS. COHEN: Senator Gaines, can you speak 3 into the mic so we can hear you. 4 MR. GAINES: My mic's on, is that right? 5 6 MS. COHEN: Bring it closer to your mouth, because the ladies that are transcribing are having 7 8 trouble. MR. VAZQUEZ: It might not be on. 9 MR. GAINES: Can you hear me? 10 MS. COHEN: Click the base of your -- there. 11 12 MR. VAZQUEZ: There you go. 13 MR. GAINES: I apologize. I'm hitting the wrong mic button here. 14 So I was wondering if, Mr. McCool, if you 15 could just help us in terms of kind of an overview of 16 the valuations that you were -- you have calculated. 17 18 How many of them? I know you've got categories here. So we 19 see gas and electric, 100 to 199. 20 2.1 But, cumulatively, if we go through each of these different groups, local exchange, pipelines, 22 railroads, electrical generation, interexchange, 23 wireless; how many entities are we determining value 24 2.5 for in this binder that you've provided us?

MR. McCOOL: Thank you for the question,

Member Gaines.

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This year we have a total of 339 state-assessed companies before you for your -- for the Board's consideration this year.

MR. GAINES: Great. Wonderful.

And thank you for the overview on gas and electric.

But I think Controller Yee, I liked her suggestion in terms of explaining what we're doing and what our responsibilities are.

And in particular -- and I'm not saying at this meeting, because I don't think we're prepared for it. But maybe you could help us in terms of what's happening from a trending standpoint.

So for instance, if we're looking at gas and electric, and we're seeing declining values in certain areas, and increasing values in other areas, is that an indication that, you know, we're looking at depreciating the nuclear facility in the state of California, and we're increasing -- a lot of capital is being spent on solar, for instance?

Is that something you could provide to us in a public hearing just to provide an overview for our constituents?

MR. McCOOL: Thank you for the question, Member Gaines.

I'm not sure that the reporting that we receive would allow us to break down increases versus decreases in specific property categories within a specific company, or even as an industry-wide.

That's something I have to take a closer look at.

I don't believe we necessarily have -- we may have a level of detail, but it may require a little bit more work or analysis from our staff to compile that in a format that I could present.

MR. GAINES: Okay.

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I think that -- I'd like to hear from my colleagues, too. I know from my perspective, that would be helpful. So we can just have a sense of, you know, what sort of infrastructure is being put in place.

Because we're seeing the valuation of those items, right?

MR. McCOOL: Mm-hm.

MR. GAINES: So it would be nice to know, are we building more pipeline in the state of California, or is it pretty static? And ways to determine the value of existing pipeline.

Same thing for railroads, certainly for

what's happening with electricity and gas. 1 2 MS. COHEN: Thank you, Mr. McCool. MR. GAINES: Thank you. 3 MS. COHEN: Thank you, Senator Gaines. 4 I just want to, first of all, recognize some 5 of the comments that the Controller has made. 6 7 I think that's incredibly important for us 8 to be transparent, and this unitary value setting exercise that we do on an annual basis is a core 9 function as our -- of our role on the Board of 10 Equalization. 11 12 So what I'd like to do is to recommend to Director Stowers that we -- that we consider the 13 Controller's comments, and build upon Mr. McCool's 14 15 comments today by highlighting industry-specific issues and challenges for -- and incorporate it into 16 our annual presentation about the unitary value 17 18 setting. 19 Thank you. I appreciate that. All right. Mr. McCool, so you're looking 20 for a motion. 2.1 So what I'd like to do is entertain a motion 22 to move the staff recommendation for the value 23 setting for the electric gentrification facilities. 24 2.5 Is there a second to this motion?

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MS. YEE: I'll second the motion.
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               MS. COHEN: All right.
               Second made by Controller Yee.
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               May we call -- may we have a vote?
               MS. CICHETTI: Yes.
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               Oh, we need to get to AT&T, yes.
               MS. COHEN: Oh, that's right.
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               May -- may -- may I ask -- may I make a
      suggestion?
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               Why don't we go through everything, and then
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      we'll go -- we'll take public comment on the entirety
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      of each and every motion, if that's okay.
               MS. YEE: Yeah.
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               MS. COHEN: I think that's a -- I think
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      that's acceptable, Mr. Nanjo.
               We'll go through --
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               MR. NANJO: Yes, that should be fine,
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      Chair Cohen and Board Members.
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               MS. COHEN: Okay. Great.
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               So we've already got a motion made. We've
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      got a second.
               Let's go ahead and go to the second item for
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      consideration, Mr. McCool.
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               MR. McCOOL: Chair Cohen, just to clarify,
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      are you going to vote for the electric generation, or
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should I just continue to do all? 1 2 MS. COHEN: What I'd like to -- I would like you to do them all, and we will take it all as one 3 vote, one -- one public comment section. 4 MR. McCOOL: Okay. If that --5 6 MS. COHEN: Mr. McCool, hold on, please. MR. NANJO: Chair Cohen, Members, 7 8 Honorable Members of the Board, if I could assist here, because we do have some Members who are 9 recusing themselves for certain votes, I'd recommend 10 we take them by group, as Mr. McCool suggested. 11 12 However, if the Board wants to hear public 13 comment at the end, they can do that. The challenge is you have to have public comment before you do the 14 15 vote. MS. COHEN: Understood. Understood. 16 17 MR. NANJO: So in this context, you're probably better off just doing public comment, vote, 18 public comment, vote, public comment, vote. 19 MS. COHEN: All right. Thank you very much. 20 2.1 So, Mr. McCool, I don't know if you got all of what Mr. Nanjo was saying. 22 MR. McCOOL: Yes. 23 24 MS. COHEN: What we're going to do is we're 2.5 going to go to public comment, and then we'll take up

our vote. And then we'll hear the -- the next 1 2 session. MS. CICHETTI: All right. 3 We have not received a request to make an 4 in-person comment, or received a written -- or 5 6 received any written comments for this item. We can go to the AT&T moderator for public 8 comment. AT&T moderator, please let us know if 9 there's anyone on the line who would like to make a 10 11 public comment regarding this matter. 12 AT&T MODERATOR: Thank you. 13 And if so, please press one, zero at this time. 14 15 And currently nobody in queue. MS. COHEN: Thank you very much. 16 All right. So a motion has been made, a 17 motion has been second. 18 Let's go ahead and call the roll call 19 vote. 20 2.1 MS. CICHETTI: Chair Cohen. MS. COHEN: Aye. 22 MS. CICHETTI: Vice Chair Schaefer. 23 24 MR. SCHAEFER: Aye. 25 MS. CICHETTI: Member Gaines.

MS. COHEN: Please skip him. We'll come 1 2 back to him. MS. CICHETTI: Member Vazquez. 3 MR. VAZQUEZ: Aye. MS. CICHETTI: Controller Yee. 5 6 MS. YEE: Aye. MS. CICHETTI: Member Gaines. MR. GAINES: Aye. 8 MS. CICHETTI: The motion passes. 9 10 MS. COHEN: The motion is unanimous. Thank you very much. 11 12 Mr. McCool. 13 MR. McCOOL: Thank you, Chair Cohen. Our next group is the energy companies. 14 I will note Member Gaines' nonparticipation 15 in three of the energy companies, which we can take 16 at the end. 17 Those three are PacifiCorp, No. 106; 18 Sierra Pacific Power, No. 146; and Kern River Gas 19 Transmission Company, No. 188. 20 2.1 I ask for the Board's adoption of staff's 22 recommended value for the industry -- for the energy industry, minus those three that Member Gaines is not 23 24 participating on.

MS. COHEN: All right. Thank you.

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MR. McCOOL: Thank you. 1 2 MS. COHEN: Any discussion or any clarification? 3 No? Okay. I'd like to entertain a motion to 5 6 move adoption of the staff recommendation for the value setting for energy companies. Is there a second? 8 MS. YEE: Second. 9 10 MS. COHEN: Second by Controller Yee. Please call the roll. 11 12 I'm sorry, let's call public comment. 13 MS. CICHETTI: We have not received a request to make an in-person comment or received a 14 written comment for this item. 15 We can go to the AT&T moderator for public 16 17 comment. 18 AT&T moderator, please let us know if there is anyone on the line who would like to make a public 19 comment for this matter. 20 2.1 AT&T MODERATOR: Thank you. And if you do -- if you would like to, 22 23 please press one, zero at this time. 24 Again, it's one, zero. 2.5 And currently nobody in queue.

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MS. COHEN: Nobody in queue.
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               Thank you very much.
               Just a second, please.
 3
               Let's go ahead and call the roll.
               MS. CICHETTI: The Members have made a
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 6
      motion to accept the energy company values as
      presented, except for No. 106, PacifiCorp; 146,
 8
      Sierra Pacific Power; and 188, Kern Rive Gas
      Transmission Company.
 9
               Chair Cohen.
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               MS. COHEN: Aye, please.
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               MS. CICHETTI: Vice Chair Schaefer.
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               MR. SCHAEFER: Aye.
               MS. CICHETTI: Member Gaines.
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               MR. GAINES: Aye.
               MS. CICHETTI: Member Vazquez.
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               MR. VAZQUEZ: Aye.
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               MS. CICHETTI: Controller Yee.
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               MS. YEE: Aye.
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               MS. CICHETTI: This motion passes.
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               MS. COHEN: Thank you very much.
               Mr. McCOOL: Thank you, Chair Cohen.
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               Our next group is the pipeline industry.
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               I ask the Board's adoption of
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      staff-recommended values for the pipeline industry.
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Thank you. 1 2 MS. COHEN: Colleagues, is there any discussion? Members? 3 No? I'll make a motion to -- I'd like to Okav. 5 6 entertain a motion to move the adoption of the staff recommendation for the value setting of the pipeline 8 companies. Is there a second? 9 10 MS. YEE: Second. MS. COHEN: Second by Controller Yee. 11 12 Let's take public comment. 13 MS. CICHETTI: We have not received a request to make an in-person comment, or received any 14 written comments on this item. 15 We can go to the AT&T moderator for 16 17 public. 18 AT&T moderator, please let us know if there is anyone on the line who would like to make a public 19 comment for this item. 20 2.1 AT&T MODERATOR: Thank you. And, again, it is one, zero. 22 23 And nobody in queue at this time. 24 MS. COHEN: Nobody in queue. 2.5 All right. Thank you very much.

Please call the roll. 1 2 MS. CICHETTI: The motion is to adopt the pipeline companies value as presented. 3 Chair Cohen. MS. COHEN: Aye. 5 MS. CICHETTI: Vice Chair Schaefer. MR. SCHAEFER: Aye. 8 MS. CICHETTI: Member Gaines. MR. GAINES: Aye. 9 10 MS. CICHETTI: Member Vazquez. 11 MR. VAZQUEZ: Aye. 12 MS. CICHETTI: Controller Yee. 13 MS. YEE: Aye. MS. CICHETTI: The motion passes. 14 15 MS. COHEN: Thank you very much. The motion passes unanimous. 16 Mr. McCool, the fourth one. 17 MR. McCOOL: Thank you, Chair Cohen. 18 Our next group is the railroad industry. 19 I ask for your adoption of staff's 20 2.1 recommended values to the railroad industry, noting 22 the nonparticipation of one company for Member Gaines. That company is BNSF Railway Company, 23 2.4 No. 804. 2.5 MS. COHEN: All right. Thank you very much.

Seeing there's no discussion, let's -- I'll 1 2 entertain a motion to move adoption of the staff recommendation for the value setting for railroad 3 companies. Is there a second? 5 MS. YEE: Second. 6 MS. COHEN: Seconded by Controller Yee. Let's go to public comment. 8 MS. CICHETTI: We have not received a 9 request to make an in-person comment, or received any 10 written comments on this item. 11 12 We can go to the AT&T moderator for public 13 comment. AT&T moderator, please let us know if there 14 is anyone on the line who would like to make a public 15 comment regarding this item. 16 AT&T MODERATOR: Thank you. 17 18 Again, it's one, zero at this time. Currently none in queue. 19 MS. CICHETTI: This motion is to adopt the 20 2.1 railroad company values, with an exception of 804, 22 BNSF, Railway Companies. Chair Cohen. 23 24 MS. COHEN: Aye. 2.5 MS. CICHETTI: Vice Chair Schaefer.

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MR. SCHAEFER: Aye.
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               MS. CICHETTI: Member Gaines.
               MR. GAINES: Aye.
 3
               MS. CICHETTI: Member Vazquez.
              MR. VAZQUEZ: Aye.
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              MS. CICHETTI: Controller Yee.
 6
              MS. YEE: Aye.
 8
              MS. CICHETTI: Motion passes.
              MS. COHEN: Thank you.
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               That motion is unan -- that motion passes.
10
              Mr. Vazquez.
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               MR. VAZQUEZ: Just for the record, I noticed
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      when you open and you make the motion, you say you're
      entertaining a motion.
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               So I don't know if, for the record, is a
     that clear? Is that legal? I don't know.
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               Shouldn't we be making the motion as opposed
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     to entertaining? Because if you're entertaining a
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     motion, one of us should say, "So moved," right?
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               Is that correct?
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               MR. NANJO: That's -- that's technically
     correct, but --
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              MR. VAZQUEZ: Does it matter? If it doesn't
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     matter, I'm okay with it.
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              MR. NANJO: She's making the motion as well,
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because she's calling for a second. And you wouldn't 1 2 call for a second unless you make a motion. So --MR. VAZQUEZ: I'm good. I just didn't want 3 it to come back to us later. 4 MR. NANJO: No. 5 6 Thank you for the clarification. Thank you. 8 MS. COHEN: Thank you very much. I want to thank Mr. McCool and the entire 9 staff that you lead, the staff of the State-Assessed 10 Properties Division, for your diligent work. 11 12 This is not easy. I know it's very, very 13 tedious. All the appraisals, the reports, the analysis that are before this Board for our 14 15 consideration, you guys have expertly pulled together. 16 And I also want to acknowledge that this is 17 18 the third year that you have done it. And been done in a very challenging COVID-19 work environment. And 19 I think that we're getting it down. 20 We know how to execute our core functions. 2.1 And I want you to know how much I have a deep 22 23 appreciation and acknowledgment for the work that's being done during these very unique circumstances. 24

So unique that they may become our new reality.

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So I'm sure my Board Members and colleagues 1 2 join in expressing their appreciation for your hard work, and just want to always publicly acknowledge 3 that. Thank you so much. I appreciate it. 5 6 MR. McCOOL: Thank you very much. I very much appreciate that. 7 8 MS. COHEN: All right. Could you please call the next item. 9 MS. CICHETTI: It's our fifth and last --10 MR. McCOOL: I'm sorry. 11 12 Chair Cohen. 13 MS. COHEN: Yes. MR. McCOOL: Our final -- our final industry 14 group is the telecommunications industry. 15 I ask for the Board's adoption of 16 staff-recommended values for the telecommunications 17 18 industry. MS. COHEN: My apologies. 19 Yes, I'd like to make a motion to move --20 MR. NANJO: Sorry, Chair Cohen, to 2.1 22 interrupt. Mr. McCool, I believe Member Schaefer 23 24 mentioned that he wanted to recuse himself from 2.5 Frontier Communications, which is one of the entities

in this group. 1 2 MR. McCOOL: Okay. Thank you, Mr. Nanjo. MR. NANJO: Thank you, Madam Chair. 3 MR. McCOOL: Members, the final industry 4 group is telecommunications. 5 6 I ask for the Board's adoption of staff recommended values for the telecommunication 7 8 industry, with the exception of No. 201, Frontier. MS. COHEN: Thank you. 9 Is there any discussion? 10 MR. SCHAEFER: Does \$100 valuation make it 11 12 relevant? I thought that was under the radar. MR. NANJO: If -- if your investment totals 13 \$100, Member Schaefer, you do not need to recuse 14 vourself. 15 You made a comment that you wanted to not 16 participate, so I just wanted to make sure that that 17 18 was acknowledged. MR. SCHAEFER: Well, I'll withdraw my 19 objection given the de minimis nature of my 20 2.1 investment. MS. COHEN: Okay. So for the record, he 22 23 will be participating in this vote. 24 MR. NANJO: Yes. 25 Jack, you may want to restate it and restate

the motion that it's for the entire telecommunication 1 2 group. Thank you for the clarification, 3 Member Schaefer. And thank you, Chair Cohen. 5 MS. COHEN: Okay. 6 Mr. McCool. 8 MR. McCOOL: Thank you. I ask for the Board's adoption of staff 9 10 recommended values for the entire telecommunications 11 industry. 12 Thank you. 13 MS. COHEN: Thank you. Let's -- a motion to move adoption of the 14 staff recommendation for the value setting for the 15 entirety of the telecommunication company. 16 Is there a second? 17 MS. YEE: I'll Second. 18 MS. COHEN: Thank you. 19 Second by Controller Yee. 20 2.1 Let's go to public comment. MS. CICHETTI: We have not received a 22 request to make an in-person comment or received a 23 24 written comment on this item. 2.5 We can go to the AT&T moderator for public

comment. 1 2 AT&T moderator, please let us know if there is anyone on the line who would like to make a public 3 comment regarding this matter. AT&T MODERATOR: Thank you. 5 6 And if so, please press one, zero at this time. 8 And currently nobody in queue. MS. COHEN: All right. Thank you. 9 10 Thank you very much. Ms. Cichetti, could you please call the 11 12 roll. 13 MS. CICHETTI: The motion is to adopt all of the value settings for the telecommunication 14 companies. 1.5 Chair Cohen. 16 MS. COHEN: Aye. 17 MS. CICHETTI: Vice Chair Schaefer. 18 MR. SCHAEFER: Aye. 19 MS. CICHETTI: Member Gaines. 20 2.1 MR. GAINES: Aye. 22 MS. CICHETTI: Member Vazquez. 23 MR. VAZQUEZ: Aye. 24 MS. CICHETTI: Controller Yee. 25 MS. YEE: Aye.

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MS. CICHETTI: The motion passes.
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               MS. COHEN: Excellent.
               Thank you very much.
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               Okay, Mr. McCool, please pass on my
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      gratitude to your staff.
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               MR. McCOOL: Thank you.
               We have one more vote to do.
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               MS. COHEN: Okay.
               MR. McCOOL: Chair Cohen, finally, Members,
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      as Member Gaines has declared nonparticipation in
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      four companies, I ask for the Board's adoption of
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      staff's recommended values for those four assessees.
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               To review, the four assessees are:
               Pacificorp, No. 106; Sierra Pacific Power,
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      No. 146; Kern River Gas Transmission Company,
      No. 188; and BNSF Railway Company, No. 804.
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               Thank you.
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               MS. COHEN:
                           Thank you very much.
                           I will entertain a motion on the
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               All right.
      staff recommendation on the four assessees that were
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      read into the record.
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               Is there a second?
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               MS. YEE: Second.
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24
               MS. COHEN: Thank you.
2.5
               Seconded by Controller Yee.
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Let's take public comment. 1 2 MS. CICHETTI: We have not received a request to make an in-person comment, or received any 3 written comments for this item. AT&T moderator, please let us know if there 5 6 is anyone on the line who would like to make a public comment regarding this matter. 8 AT&T MODERATOR: If you need to make a public comment, again, please press one, zero. 9 10 And currently nobody in queue. MS. CICHETTI: This is a motion to accept 11 12 the values for the four items; No. 106, PacifiCorp; No. 146, Sierra Pacific Power; No. 188, Kern River 13 Gas Transmission Company; and No. 804, BNSF 14 1.5 Railway Company. Chair Cohen. 16 MS. COHEN: Aye. 17 MS. CICHETTI: Vice Chair Schaefer. 18 MR. SCHAEFER: Aye. 19 MS. CICHETTI: Member Gaines not 20 2.1 participating. 22 Member Vazquez. 23 MR. VAZQUEZ: Aye. 24 MS. CICHETTI: Controller Yee. 2.5 MS. YEE: Aye.

MS. CICHETTI: Motion passes. 1 2 MS. COHEN: Thank you. Thank you. 3 MR. McCOOL: Thank you. MS. COHEN: All right. 5 Ms. Cichetti. 6 8 ITEM L2a 9 10 MS. CICHETTI: The next item is L2a, University of Southern California (USC) Sol Price 11 12 School of Public Policy Collaborative Project Presentation. 13 Discussion and possible Board action on a 14 report out from the University of Southern California 15 (USC) Sol Price School of Public Policy student team 16 regarding their assessment and recommendations to the 17 Board on productivity, implementing a key component 18 of the Goal 4 (Agency-Wide Branding Campaign) of the 19 Board Members' Strategic Plan. 20 2.1 Specifically, the student team will present their key findings and recommend three-year branding 22 23 strategy and implementation plan. 24 MS. COHEN: All right. Thank --2.5 MS. CICHETTI: This item is presented by

Mr. Gaines and Vice Chair Schaefer. 1 2 MS. COHEN: Thank you very much. Before we go, I want to recognize 3 Controller Yee. 4 MS. YEE: Thank you, Madam Chair and 5 6 Members, for always the flexibility in the schedule to be able to participate in the state assessee 7 valuation votes. 8 At this time, I did want to just take a 9 moment to -- before we get to this item -- to 10 introduce Deputy Controller for Tax Policy, 11 12 Anthony Epolite, who will be taking this chair in my 13 stead for this item and moving forward. Mr. Epolite has a long history with the 14 15 Board of Equalization, and in some ways he's returning home with this appointment. 16 But definitely with the specialization in 17 18 property tax policy. And I think, Anthony, you also have a CPA 19 license, don't you? 20 2.1 Yes, so CPA and an attorney. So you've got them all. 22 23 Anyway, I wanted to welcome him, and he will be joining all of you on the dais. 24 25 Thank you very much.

MS. COHEN: Thank you, Mr. Epolite. 1 2 Please come join us right here. MR. EPOLITE: Thank you. 3 MS. COHEN: Right here in the hot seat. MR. VAZQUEZ: You got to fill these big 5 6 shoes up here. MS. COHEN: Thank you, Controller. 8 MS. YEE: Thank you very much. MS. COHEN: Have a good day. 9 MS. YEE: Thanks, everyone. 10 MS. COHEN: Okay. As Mr. Epolite takes his 11 12 seat, I want to just recognize the students that are 13 going to be presenting today. Welcome. Welcome to the chamber. 14 15 Welcome online. It's good to see you. And the floor is yours. You may begin with 16 17 opening remarks. MS. JEFFRIES: Hopefully you can hear me 18 19 correctly. So good morning, Chair Cohen and Members of 20 the Board. 2.1 My name is Ebony Jeffries, and I want to 22 start by thanking you for allowing us to come and 23 present to you with myself, along with my colleague, 24 2.5 Sarah Clair, who is online.

We are presenting to you on enhancing brand 1 2 awareness at the California State Board of Equalization. 3 So our goal today is to provide you with a high-level overview of our semester-long capstone 5 6 project at the USC Price School. And then at the end of our presentation, 8 we'll open it up for questions and comments. 9 So we started our project by first 10 acknowledging what the BOE does. From there, we looked at what the BOE -- or what people think the 11 12 BOE does versus what the BOE actually does, following 13 the constitutional amendments of the Taxpayer Transparency Act. 14 And then I'll pass it to Sarah, who will 15 continue for us. 16 MS. CLAIR: 17 Great. Thank you, Ebony. 18 So we --I'm sorry, we lost your sound. 19 MS. COHEN: MS. CLAIR: I think we're good now. 20 2.1 MS. COHEN: Okay. MS. CLAIR: We decided to narrow our project 22 23 down to an opportunity statement. 24 And that opportunity statement was the Board of Equalization had the opportunity to identify 2.5

strategies to ensure effective communication and outreach, and branding with internal and external stakeholders.

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And to achieve this opportunity, the team focused on two goals. The first goal was to increase communication with internal and external stakeholders.

And the method we used was interviews with the BOE senior leadership and the BOE districts.

The second goal we decided upon was to identify possible branding strategies with high potential or successful implementation.

And the method for this one was to identify and analyze branding and rebranding efforts of four public agencies.

The four public agencies we chose were Covered California, the California Lottery, the California DMV, and California Office of Tourism.

Next, we will discuss the first -- sorry.

Next, we will discuss the interview findings. And so these are from the interviews with the BOE senior leadership and the BOE Members' staff.

And we ended up finding a lot of great things that the BOE is doing. But we would like to focus on what we can do to improve.

And so the interview findings actually showed us that there are perceptions that

Bagley-Keene limits communications between districts; there is a lack of adequate staffing; titles, roles and responsibilities vary across districts; there is also a lack of funding; and there is a lack of clear framework on the range of messaging based on audience.

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For example, messaging that is non-expert versus messaging that is technical.

MS. JEFFRIES: And before we continue, I want to take a pause to give Board Member Gaines and Board Member Schaefer a chance to talk.

I was just told you had an introduction for us, and we just jumped right in.

MR. GAINES: Well, I thought maybe we could do something at the end. But I could go ahead and make a couple comments here.

MS. COHEN: Absolutely.

MR. GAINES: And then Mr. Schaefer also.

But I just wanted to let you know I'm very proud of the work that's being done here among the Board, providing guidance to assessors, administering state-assessed properties, insuring due process and protecting taxpayers in remote appeal hearings, and

all the other activities that we undertake at the BOE.

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I've also spoken often of the efforts of our Taxpayers' Rights Advocate. I think the work that the office does is critical for people around the state, our constituents.

They may even be busier as Prop. 19 issues remain unresolved, and more and more families are affected by that new law.

The more taxpayers we can help, the better.

To do that, we need to ensure that people understand
the BOE's role, and how our work ensures taxpayer
fairness throughout the state.

And I wanted to commend Peter Kim, who has been outstanding communicating to the public. And who has helped tremendously increasing the people's awareness of the understanding of the Board.

Recently, we had an opportunity to collaborate with you, Ebony, and Sarah, with the USC Price School of Public Policy in an academic project to gain their insight on how the BOE can take advantage of these additional opportunities, as we're learning right now.

So different Board staff met several times with you, and you were just going over some of those

1 comments.

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So I look forward to hearing the rest of the presentation. And thank you for all the work you've put into it. And we're excited about the ideas that you're bringing us, and we can collaborate as a Board and figure out how to move forward.

Thank you.

MS. JEFFRIES: Thank you.

MS. COHEN: Thank you.

MR. SCHAEFER: Well, in addition to our taxpayer advocate within the Board, many of our -- a lot of assessors have their own taxpayer advocate system too. So we are overworking ourselves to ensure taxpayers have somebody to talk to.

I'm a little skeptical when you start off telling us what the public thinks we do, and then what we actually do.

That's interesting. But I sort of think the public doesn't have a clue what we do.

I'm always being asked, "What do you do?"

And I'm sort of feeling like I should ask them, "What do you think we do?" And I would expect they say,

"We don't have a clue."

We are the only such entity in the United States that is elected. So they should have

more of an interest than somebody in Arizona or
Nevada might have.

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And that's just part of the bureaucracy over there. Here we're part of the elected leadership.

I would also like to tell you that I personally knew Sol Price. He was a fellow lawyer practicing as I was in the 1960s.

He took \$50 million from his estate in 19 -- in 20 -- 2011, which is about 12 years ago, or 11 years ago to fund the USC Price School of Public Policy.

And among the other things he did is he founded something called FedMart, which only federal employees could shop in back in the '40s or '50s.

And then he founded the Price Club, which became very famous, and that became Coscto.

And so he's been a busy man doing his life.

And his law partners are friends of mine, too. And
they were movers and shakers.

MS. COHEN: Mr. Schaefer.

Mr. Schaefer, come on.

MR. SCHAEFER: Oh.

Well, I'm very happy that you've come to us today, because I've heard of the good work you're doing. And I can hardly wait to see what you have to

tell us. 1 2 Thank you. MS. COHEN: Perfect. All right. 3 MS. JEFFRIES: Thank you for the historical 4 context. We appreciate that. 5 6 And we hope that we can continue his legacy 7 through our work that we're doing as recent 8 graduates. So I'll keep us moving, because I know you 9 guys have a jam-packed agenda and probably want to 10 eat lunch. 11 12 So we started by looking at the four public 13 agencies that Sarah mentioned that have undergone similar rebranding or branding processees. 14 15 And we recognize that the BOE is very unique in its structure and its operations. But we tried to 16 look at agencies that we can learn from. 17 So first we looked at Covered California. 18 19 And Covered California is a new agency that resulted from federal legislation. 20 2.1 The agency partners with certified insurance agents, contractors, and staff to connect 22 Californians with medical insurance, vision and 23 2.4 dental insurance. 2.5 Overall, a key finding from the agency was

their ability to centralize communication efforts, such as tool kits, brochures, marketing materials, while also allowing agents to adapt the communication products to their local context.

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Next, we looked at the California Lottery, who repositioned after negative media attention, to build trust and confidence amongst the public and stakeholders.

The agency utilized a top-down approach to centralized messaging, while allowing stakeholders and retailers to tailor the information to their communities.

They also utilized a digital tool kit to provide stakeholders with monthly marketing materials in realtime as they are updated.

MS. CLAIR: The next two case studies we are planning to discuss are the DMV and the California Office of Tourism.

So first I will discuss the DMV. And beginning in the summer 2019, there were major changes to the California DMV, because of their push for individuals to obtain Real IDs.

But then in March of 2020, stay-at-home orders were in place, and the DMV began promoting their improved online services.

And these services included things like change of address or renewing a license.

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And on the DMV website they also highlight user-friendly quicklinks in each section for easy navigation to common topics or forms.

And, lastly, there is a feedback button on the site to offer feedback about the website itself or individual DMV branches.

And next is the California Commission on Travel and Tourism. And the California Office of Tourism is a public agency that partners with private companies to form a nonprofit organization called Visit California.

And due to the complex structure, the agency provides communication, best practices for its partners.

Like the other case study findings discussed, the agency provides communication, guidance and instruction, such as tool kits and templates. And the communication style used with the public is accessible and easy to understand.

MS. JEFFRIES: So overall, we agree with Board Member Gaines, the BOE has already started the heavy task of communicating with internal and external stakeholders on BOE 2.0. And we really

wanted to support the work that you're already doing.

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So through the interviews and the case study analysis, we found that communication, messaging, brand awareness, this is all an ongoing process that never ends, and strategic planning is also an ongoing process that moves beyond a checklist or a to-do list. It's a way to bring the long-term vision of the BOE to life on an everyday basis.

So with that, we have a few recommendations to enhance the great work you're already doing.

Our first recommendation is the use of a digital tool kit and a shared drive, such as Google Drive, to centralize messaging and provide guidance with tailorable strategies.

This allows the agency staff to serve as a resource and a hub for branding and communication messaging.

Using a digital tool kit, districts throughout the state can have realtime access to messaging materials. This also creates room for districts to share samples of media they have created in accordance with agency messaging.

By focusing on centralizing the messaging with tailored strategies, layers of confusion can be removed when it comes to the communication duties of

the agency and districts.

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The second recommendation is to standardize roles. The interview showed a desire to simplify the organizational structure and standardize job titles throughout the districts.

We've looked at this kind of as a two-pronged approach. So the first part is a staff logistics meeting to discuss communication strategies between districts. And these would be routine meetings that happen preferably after the Board Meetings.

And this would include agency staff, as well as a district representative, to leverage resources and gather communication messaging.

The second part of this approach is to standardize job titles. And we understand this is a lengthy job. This is a lengthy process.

So in the meantime, we recommend an online district directory that includes names, job title, job description, and contact information to help districts establish better lines of communication for logistical purposes.

And, lastly, we recognize the need to have nonexpert messaging. Controller Yee mentioned this earlier in some of her remarks in regard to the

1 public conversation.

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So we recommend that the Teams standardize easy-to-understand talking points and resources for nonexpert audiences.

This would create digestible talking points and resources that explain the complexity of tax programs based on the constituent group, especially nonexpert audiences.

By focusing on nonexpert messaging in everyday educational materials, Board Members, agency staff and district staff can ensure equitable distribution of messaging throughout the state.

And so with that, on behalf of my four colleagues whose names you see on this screen, I'd like to thank you for the opportunity to share our high-level analysis with you.

We've learned so much about the complexity of the tax program, and the complexity of the work that you all do.

And I'd like to open it up for questions and comments.

MS. COHEN: I have a question for you.

Can you describe to me, what was the scope that was presented to you and your team for this project?

What were you specifically looking to 1 2 target? MS. JEFFRIES: So we were provided with the 3 strategic plan for the BOE. 4 And we're focusing on the implementation of 5 6 the work that you all are doing now, and how we can help you better boost that implementation. 8 MS. COHEN: So the implementation of the strategic plan. It wasn't about branding of the 9 Board of Equalization? 10 MS. JEFFRIES: Yes. 11 12 Well, the strategic plan mentioned the ways 13 in which you all are doing your branding as -- we referred to it with the staff as BOE 2.0. So that 14 phrase kind of sticks in my head. 15 But thinking about some of the ways in which 16 you guys can boost the strategies that were outlined 17 18 in the strategic plan. 19 MS. COHEN: Thank you. Colleagues, do you have any other questions? 20 Mr. Gaines? 2.1 MR. GAINES: Yeah. 22 Just an example, I think, of what we can 23 continue to do in terms of getting messaging out to 24 2.5 our constituents throughout the state is we've got --

and I believe this came from Peter Kim, is that 1 2 right, Matt? Lisa Thompson? 3 Yeah. So I wanted to recognize Lisa for 4 this effort. 5 6 So what we're trying to do is we have our Taxpayer Bill of Rights Hearing 2022 coming up 7 8 Tuesday, August 30th, 450 N Street. Right here. So an opportunity to have taxpayers come 9 forward and express problems or challenges or issues 10 that they may need to be addressed. 11 12 And I think this is just one example. 13 something that we've done historically. But a question is, how do we get the message of the things 14 15 that we do here on a daily basis out to our constituents, and engage them, and let them know of 16 the services that we have available to them? 17 18 So that there's better understanding of, No. 1, what does the BOE do, and, No. 2, what can the 19 BOE do to help you as a constituent. 20 2.1 And so I want to thank you for all your efforts. And we'll continue to work on this as a 22 Board. 23 24 Appreciate it. 2.5 MS. COHEN: Yes.

MR. SCHAEFER: I appreciate any outreach we can do to the public to tell them what we're offering.

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Like this Taxpayer Rights public hearing coming up, hopefully Mr. Kim's office will make it something on the Internet, and we have put notices at post offices. We're not going to be having a parade or anything, but I'm afraid we're all being a little too silent.

And it's work like you're doing to see just where we are that is so helpful.

And, again, I'm excited to see any academic inquiry into the job we're doing. That does nothing but benefit the public.

MS. COHEN: Thank you.

Any questions on this end?

MR. VAZQUEZ: Yes.

First of all, thank you for that thorough report.

For me, it kind of points out very clearly the opportunities we have to better educate the public about what our services are and what we do.

And you mentioned several times that strong internal communication is needed, which means that we, as district members, and our staff who interact

with the local communities, are basically like the boots on the ground, communication folks, which I agree with.

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And I would just want to -- with that recommendation, what is the cost of moving forward based on that recommendation that you stated here?

MS. JEFFRIES: So we didn't specifically look at cost.

One of the things that we did think about are, for example, during the pandemic, we heard from some of your staff that they were able to come together virtually and create town halls and outreach with the public.

And we really kept that in mind, also when looking at the other public agencies.

We understand that the BOE budget has changed over time, even from the time that you all started in your positions to now. It's a completely different agency, and we recognize that.

And that's, I think, why we figured working together can help save on some of those costs. But we didn't specifically break down the numbers.

MR. VAZQUEZ: Appreciate it.

And then I'd just like --

MS. CLAIR: I'd like --

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MR. VAZQUEZ: I'm sorry, did you have 1 2 something else? MS. CLAIR: I'd like to add a little bit 3 into that. MR. VAZQUEZ: Oh, sure. 5 6 MS. CLAIR: Our report also covers our limitations that we understood when we started our 7 8 research. So it might be in there a little bit as well. 9 MR. VAZQUEZ: Thank you. 10 And then my second question was have you 11 12 been successful in meeting these types of challenges with other counties or districts? 13 MS. JEFFRIES: Well, you guys are our 14 15 special clients. So we haven't worked with anyone else besides your agency, and our respective agencies 16 that we work at during our day jobs. 17 But we haven't specifically worked with 18 other entities. 19 MR. VAZQUEZ: As a fellow Trojan, fight on. 20 2.1 Thank you for your service. MS. JEFFRIES: We love to see other Trojans. 22 23 So thank you. 24 MS. COHEN: I just wanted to thank you for 2.5 your presentation and the thoughtful approach that

1 | you've made in presenting your information.

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I'd like to call up your professor,
Ms. Louis.

And as you come up, I want you to just begin to think about -- the original request that this body had was a different scope than what was presented today.

We discussed about the marketing, and coming up with the marketing and the branding for the Board of Equalization.

So I'm a little bit surprised to see -- welcome the recommendations, but surprised that it's not quite what we discussed, and what we passed here.

So can you explain where that disconnect was and what happened?

MS. LOUIS: Yes.

And thank you, everybody, for the opportunity for our students to present to you today.

I think it's a really great professional opportunity for them for learning, but also to let you know what happens in graduate programs of this type. So thank you for that.

So what happened was, as we discussed the preliminary scope, we agreed to a certain kind of set of things we thought we were going to do.

As we continued to proceed through the project, I think different sorts of priorities emerged in conversation with both the then ED, and then some of the staff folks that we talked with.

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So as all these projects kind of happened, this is not unusual that project scopes change through time.

So I think what we did was we tried to -with the amount of time we had, which was very
limited, we tried to figure out what would be the
best use of information for the BOE given the changes
that are occurring, but also given the limited -what we've been hearing over and over, the limited
resources available for implementing large-scale
marketing campaigns.

So I think what you see is sort of a middle ground between trying to do something large, and trying to do, sort of, incremental things.

This gives you, I think, some ideas about how to leverage some of the lessons that you've learned over the last two years during the pandemic, but also some ideas from some of the other sister agencies in the California State, kind of, infrastructure that I think a lot of people have been doing different things.

And I think what they've brought to you are 1 2 some of those lessons that have been learned by these other agencies to bring to bear on what the BOE can 3 do next. MS. COHEN: Thank you very much. 5 6 appreciate that. In the future, to the new 8 Executive Director, when things and scopes and everything start to change, could you bring it to 9 this body's attention? 10 Because that was not my understanding about 11 12 what was going to be presented or what was asked. 13 And I just was --MS. STOWERS: Absolutely. 14 15 MS. COHEN: -- unaware that there were any kind of challenges or anything like that that 16 apparently arose that changed the scope. 17 18 I appreciate it. Thank you very much. And to the students, you guys have done an 19 20 outstanding job. 2.1 One of the key things in life that I have learned is that you do have to be flexible and be 22 able to rise to the occasion. 23 You presented the information very 24

succinctly, very easily. And I believe that the

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recommendations that you've presented to us are actually implementable and within budget.

So your work is not -- was not -- is not being done in vain, and we appreciate it. And we will work to get this done.

Would you agree?

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MR. GAINES: Absolutely.

And just in commenting in reference to the scope itself, actually, what I really liked about the proposal is that, given limited resources that we have at the BOE, I like the idea that they look at their approach for which we can communicate with our constituents without having a big-budget item that we would have to then justify and address.

If you look at some of the other entities they looked at, they have almost limitless budgets, right?

So if you look at Covered California, I hear advertising all the time about that. California Lottery advertising all the time. DMV clearly has a budget. The Commission on Travel and Tourism, incredible ads. Incredible. I want to travel all over California when I see one of those ads.

But the BOE, I mean, we've got a limited budget. So we've got to figure out, how do we

communicate with our constituents, given that --1 2 maybe it's implementation of a lot more town hall meetings, right? 3 With an ability for people to come online and watch the hearing online if they can't make it to 5 6 the Community Center in Folsom where I have my town hall. 8 So in that respect, I think you've got to keep it in context in terms of our limitations that 9 we have as a Board. And I appreciate the adjustments 10 that were made. 11 12 And if they were not clarified with you, 13 Chair Cohen, so I apologize for that. But I think it is successful. And I 14 appreciate what you've presented to us today. 15 MS. COHEN: Thank you for the staff that 16 also participated. 17 And certainly Melissa in my office was also 18 instrumental in bringing this presentation to us. 19 I appreciate your work. 20 2.1 Thank you very much. All right. Do we need to take public 22 23 comment on this presentation? 24 No, it's an informational item. 2.5 Thank you.

1	Let's continue moving forward.		
2	MS. CICHETTI: Did you want to take our		
3	lunch break at this time?		
4	MS. COHEN: Oh, yeah. That's a great idea.		
5	It's 12:09.		
6	Ladies and gentlemen, let's go ahead and we		
7	will take a 30-minute lunch break.		
8	Thank you.		
9	(Whereupon a break for lunch was taken.)		
10	MS. COHEN: Good afternoon, ladies and		
11	gentlemen.		
12	We will now reconvene.		
13	It is 12:45 p.m.		
14	Ms. Cichetti, please call the next item.		
15			
16	<u>ITEM J1</u>		
16 17	ITEM J1		
	ITEM J1  MS. CICHETTI: The next item is J1,		
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17 18	MS. CICHETTI: The next item is J1,		
17 18 19	MS. CICHETTI: The next item is J1, Administrative Consent Agenda; Approval of the Board		
17 18 19 20	MS. CICHETTI: The next item is J1, Administrative Consent Agenda; Approval of the Board Meeting Minutes for April 26th, 2022.		
17 18 19 20 21	MS. CICHETTI: The next item is J1, Administrative Consent Agenda; Approval of the Board Meeting Minutes for April 26th, 2022. The minutes for April 26th, 2022 meetings		
17 18 19 20 21	MS. CICHETTI: The next item is J1,  Administrative Consent Agenda; Approval of the Board  Meeting Minutes for April 26th, 2022.  The minutes for April 26th, 2022 meetings  were attached to the Public Agenda Notice for your		

corrections to the minutes? 1 2 All right. Seeing none, let's take public comment. 3 Public comment. MS. CICHETTI: Yes. 5 6 We have not received a request in person -for any in-person speaker, and no written comments. 7 But let's go to the AT&T moderator. 8 AT&T moderator, please let us know if there 9 is anyone on the line who would like to make a public 10 11 comment regarding this item. 12 AT&T MODERATOR: If you wish to make a 13 public comment, please press one, then zero at this time. 14 Press one, then zero. 15 Madam Chair, it appears there's no one that 16 expressed -- signaled that they wish to comment. 17 18 MS. COHEN: Thank you very much. Members, would anyone like to make a motion 19 on this item? 20 2.1 MR. VAZQUEZ: So moved. MS. COHEN: All right. Motion made by 22 23 Commissioner -- by Vazquez. 24 MR. SCHAEFER: Second. 2.5 MS. COHEN: Second by Schaefer.

1	Please call the roll.		
2	MS. CICHETTI: The motion is to accept the		
3	Board Meeting minutes for April 26th, 2022.		
4	Chair Cohen.		
5	MS. COHEN: Aye.		
6	MS. CICHETTI: Vice Chair Schaefer.		
7	MR. SCHAEFER: Aye.		
8	MS. CICHETTI: Member Gaines.		
9	MR. GAINES: Aye.		
10	MS. CICHETTI: Member Vazquez.		
11	MR. VAZQUEZ: Aye.		
12	MS. CICHETTI: Deputy Controller Epolite.		
13	MR. EPOLITE: Aye.		
14	MS. CICHETTI: Motion passes.		
15	MS. COHEN: Unanimously.		
16	Thank you very much, Ms. Cichetti.		
17	Please call the next item.		
18			
19	ITEM J2		
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21	MS. CICHETTI: The next item is J2, Adoption		
22	of Property Tax Forms.		
23	MS. COHEN: Thank you, Ms. Cichetti.		
24	Members, would anyone like to discuss or		
25	comment on this item?		

Seeing none, is there a motion on this item? 1 2 Yes, sir? MR. VAZQUEZ: So moved the revise, I guess 3 it's a revise, Proposition 19 forms and revised forms 4 for 2023 lien date. 5 MS. COHEN: That's correct. That's correct. 6 All right. A second [sic] has been made by 7 8 Mr. Vazquez. Is there a second? 9 MR. GAINES: Second. 10 MS. COHEN: Second by Mr. Schaefer -- excuse 11 12 me -- by Mr. -- yes, by Mr. Gaines. Mr. Gaines. 13 All right. Ms. Cichetti, let's go to pubic comment. 14 MS. CICHETTI: We have not received a 15 request for any in-person speaker, and no written 16 comments, but we'll go to the AT&T moderator. 17 AT&T moderator, do we have anyone on the 18 line who would like to make a public comment 19 regarding this item? 20 2.1 AT&T MODERATOR: Thank you. Please press one, and then zero at this time 22 23 if you'd like to make a comment. 24 Currently none in queue. 25 MS. COHEN: Thank you very much.

1		Ms. Cichetti, a motion has been made and
2	second.	May I have a roll call vote, please.
3		MS. CICHETTI: Motion is to adopt the
4	property	tax forms as presented.
5		Chair Cohen.
6		MS. COHEN: Aye.
7		MS. CICHETTI: Vice Chair Schaefer.
8		MR. SCHAEFER: Aye.
9		MS. CICHETTI: Member Gaines.
10		MR. GAINES: Aye.
11		MS. CICHETTI: Member Vazquez.
12		MR. VAZQUEZ: Aye.
13		MS. CICHETTI: Deputy Controller Epolite.
14		MR. EPOLITE: Aye.
15		MS. COHEN: Thank you.
16		MS. CICHETTI: Motion passes.
17		MS. COHEN: Unanimously.
18		Thank you, Members.
19		Ms. Cichetti, please call the next item.
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21		ITEM Kla
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23		MS. CICHETTI: The next item is Kla,
24	Executive	e Director's Report: Organizational Update.
25		Report on the status of pending and upcoming
	l	

organizational priorities. 1 2 This matter will be presented by Ms. Stowers. 3 MS. COHEN: Wonderful. Thank you, Ms. Stowers. 5 6 Make yourself comfortable, and you are welcome to proceed. 7 MS. STOWERS: Good afternoon. 8 Good afternoon, Chair Cohen and Honorable 9 Members. 10 I'm Yvette Stowers, your Executive Director. 11 12 For today I will report -- I will cover two 13 items; a brief update on the Google translation feasibility, and I will cover some upcoming meetings 14 of note. 15 Members, as you recall, the Board directed 16 the Executive Director at its February 23rd meeting 17 18 to determine the feasibility of implementing Google translation on the BOE website, and on the Board 19 Member pages as well. 20 2.1 Specifically, the Board requested an analysis of the pros and cons of using the 22 23 translation, focusing on cost, risk, issues, and any other implementation factors. 24 2.5 The Communication Department has been tasked with this assignment. Since then, staff has been working closely with our service provider, The California Department of Tax and Fee Administration Web Service Unit.

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While we initially anticipated the implementation of Google to be fairly quick and easy, while doing our due diligence, we encountered some challenges.

We are working with Google Translate, our representative there, and CDTFA to resolve the challenges.

In addition, we looked at the cost for the paid service as opposed to the free. The paid service is a bit above our budget at this time.

And the free version, the one that we were looking to implement, we all know that it is scheduled to leave, or no longer be free, in the future. So that's why we took a look at the paid.

The paid budget, the cost to do the paid one is around 300,000 to 400,000 upfront costs, and an annual cost of \$100,000.

MS. COHEN: Repeat that one more time.

MS. STOWERS: Yes.

To implement the paid one, the start-up cost is 300,000 to 400,000, and the annual cost would be

\$100,000. 1 2 Although that function is -- although that is a very high ticket, the paid version is more 3 accurate in translation than the free version. MS. COHEN: And you said the free version is 5 6 no longer going to be free? MS. STOWERS: Google has confirmed that 8 they've provided it to the State agencies and nonprofits in May of 2020 due to the COVID-19 to help 9 with the communication, but it is their plan to no 10 longer offer it for free. 11 12 MS. COHEN: What will it be -- what will the 13 new cost be? MS. STOWERS: It will be the 300 to the 14 400,000. 15 MS. COHEN: Oh, the one you presented. 16 MS. STOWERS: Yes. 17 18 MS. COHEN: So there's no sliding scale. MS. STOWERS: There's no sliding scale. 19 One of the things we wanted to do was see if 20 2.1 we can partner with another State agency or statewide contract to reduce the cost. At this time, there is 22 no statewide contract. 23 24 MS. COHEN: Okay. 2.5 MS. STOWERS: With that being said, we are

looking at other ways to provide our services in 1 2 different languages, starting with the Proposition 19 fact sheet. 3 Staff is currently having that translated into Spanish. And it would be available on our 5 6 website, and be available for print whenever you need it. 8 It is our goal to do the same for all the Taxpayers' Rights Advocate information sheets. They 9 10 have them in Spanish, and then have all of these items placed into Chinese as well. 11 12 MS. COHEN: I have a question. 13 MS. STOWERS: Yes, ma'am. MS. COHEN: About the subscription service 14 15 for Google Translate. What is Google planning to do with all the 16 nonprofits that are currently using the free version 17 of the service? 18 MS. STOWERS: We did not ask them that. 19 I wouldn't think it was appropriate for me 20 2.1 to ask them their business plan. MS. COHEN: Well, the reason I ask is are 22 23 they going to boot them off? Are they going to 24 require them to pay? 2.5 If we are able to get in under this plan,

although it's leaving, maybe we'll be grandfathered 1 2 That's just along the lines that I'm thinking. in. Because we're already on this free service. If there 3 is, you know -- what's their plan? MS. STOWERS: What's their plan once they 5 6 say they are no longer are free? MS. COHEN: Right. 8 I'm sure they have thousands, tens of thousands of nonprofit organizations that are 9 utilizing it. Campaigns utilize it. You know, there 10 are other smaller agencies that are utilizing 11 12 businesses. So what happens to all of them? 13 I'm curious to know what that transition plan would be. 14 15 Just want to make sure we're taking advantage of all of the free offerings as long as 16 it's available. 17 18 Do you know when that program or service will be --19 20 MS. STOWERS: They have not given us an exact date. 2.1 MS. COHEN: Okay. 22 MS. STOWERS: They just said they aren't --23 24 MS. COHEN: They're phasing it out. 25 MS. STOWERS: They're phasing it out.

MS. COHEN: Okay. All right. 1 2 Thank you. Go ahead. 3 MS. STOWERS: If I may, also, knowing that 4 it is being phased out, we are also looking at other 5 6 options that will allow our rep site to be translated to a different language. And it's not Google-driven, 8 it's another software application. I'm speaking -- the State Controller's 9 10 office just recently made a change. And you click on language, and it asks would you like to interact on 11 12 our website in a different language, and you follow, 13 and click yes, and they walk you through changing your browser. 14 15 And so that's another option for us, which would be free. 16 MS. COHEN: Perfect. 17 18 Because I was going to ask if there's 19 alternative software out there, as opposed to the brand name of Google. 20 2.1 That's good. So you're still exploring this? 22 23 MS. STOWERS: Still exploring it. Realizing that it's very important to have our website 24 available to those who do not -- English is a second 2.5

language. 1 2 MS COHEN: Okay. MS. STOWERS: And that's, for us, the 3 ultimate goal, our website and the Members' website, 4 and our forms and publications, to the extent that we 5 6 can get them translated. MS. COHEN: Great. 8 Thank you. MS. STOWERS: I think Member Schaefer --9 10 MS. COHEN: Yes, Mr. Schaefer. MR. SCHAEFER: I think we can both agree 11 12 it's important that somebody wanting to communicate 13 with us be able to do so in an alternative language. But it's also important, I think, that we 14 15 not expect to have dozens or hundreds. And maybe there is nobody, or maybe there is one. 16 I mean, my position is that I'd rather just 17 18 not provide this until we have some requests. And I've always found out in households in 19 20 speaking foreign language, the grandparents speak the 2.1 mother tongue, but the rest of the family who has gone to USA schools are very fluent in English. 22 And I would think any inquire that house 23 24 would want to make to us would probably be 2.5 coordinated by the college kids that are, you know,

in the household.

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I'm just scared to death that we may be financing something when there's little or no demand existing.

I go to what's sent out to me as a voter, or as a welfare recipient if I was in Los Angeles, and it will have 20 different languages. And there will be a dozen different languages that I never heard of. And I'm a pretty intelligent person.

And so I think we're -- want to be politically correct, and I want to be politically correct, too. But unless the government is standing there with a gun saying, "You've got to do it this way. Congress has mandated. And there's \$1,000 an hour fine if you don't," I would just like to wait and see if we have some proof that we do have at least dozens, if not hundreds, before we prepare for something to serve 40 million people.

MS. STOWERS: Thank you.

MS. COHEN: Thank you. I appreciate that.

Mr. Schaefer, you've said that many times on the record, and I really have never addressed it.

But I want to acknowledge that.

Today is May. May is Asian American Pacific Islander Heritage Month. And in my opening remarks,

I noted that more than 22 million make up the API community nationwide. Which is becoming the fastest growing immigrant population in the U.S.

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Approximately one-third of the API community lives in California.

Now, I'm not suggesting that they all do not speak English, but I am suggesting that there's a majority.

Are you familiar with the browning -- the term of "The Browning of the State of California"?

That means there are more and more people of color that are coming to this country, that are coming to this state. And it is a privilege to be able to speak English as a first language.

MR. SCHAEFER: Yes.

MS. COHEN: We serve the people. We serve all people. Now, whether it's one person or thousands of people that need help, our job is not to determine what is -- what is a good investment and not investment.

We need to make sure the information we have is accessible to everyone. And that is our job to make sure that our work is ethnically and linguistically just as diverse as the people that we serve.

So, please, there are hundreds of thousands, millions of people who would benefit from this. I believe that if we build it, they will come. We're not going to sit and wait for them to come and beg us to put a translate button on this website. But we are going to be -- take the initiative. And we're not the first to do that. You might recall the Governor's office has a button now. Now we have the Controller's office has a button. There's one more, CDTFA I believe. MS. STOWERS: I think the Department of Motor Vehicles has one. MS. COHEN: Department of Motor Vehicles. These are major operations. Let's not wait. We need to show leadership, and get in here and lead. So, Ms. Stowers, I appreciate the work. know it's been very difficult and slow coming, but this is what progress is about. And we do need to move with some -- continue to move with urgency, so we are not leaving people, communities of color behind. MR. SCHAEFER: Ms. Cohen, I appreciate if you build it, they will come, the movie. And I -- I

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endorse that.

And if DMV, everybody is forced to deal with 1 DMV. You've got to have a license, and dada dada. 2 And they are probably the agency that needs it the 3 most. And I'm all for that. I just want -- I want to know that at least 5 6 one soul is coming to the Board of Equalization that we can assist. 7 8 And if it's just, you know, a handful of people instead of millions, that's okay. 9 MS. COHEN: Thank you. 10 MR. SCHAEFER: It's just --11 12 MS. COHEN: We need to keep moving. 13 MS. STOWERS: Thank you, Madam Chair. I will continue to report on this and look 14 15 for a --MR. GAINES: If I could, Chair. 16 MS. STOWERS: -- less expensive product. 17 MS. COHEN: Excuse me. Hold on a minute. 18 19 Mr. Gaines wants to speak. MR. GAINES: Thank you. 20 2.1 I want to thank you for the research that you're doing. 22 And I would just -- I think you're already 23 headed there, but I'm happy you're looking at some 24 alternatives that would be cost effective given our 2.5

budget limitations. So it sounds like there are some 1 2 alternatives. MS. STOWERS: Yes. 3 MR. GAINES: With that, maybe an opportunity to negotiate with Google also. 5 MS. STOWERS: Yes. 6 MR. GAINES: Right? 8 And see if we can get the right -- the right program at the right price. 9 10 I think it is a great service to have that available online. I mean, it's getting less and less 11 12 expensive every year in terms of technology and our 13 ability to communicate in various languages, and make sure people are getting the information that they 14 need. 15 So thank you. Appreciate it. 16 MS. STOWERS: Thank you. 17 18 Now, Members, I'd like to share some 19 important dates that are coming up. June 2nd is the California Taxpayers' 20 Association annual meeting. And that will kick off 2.1 2.2 the breakfast with the Board Members. It's an 23 in-person meeting. 24 And I believe their president has personally 2.5 invited you all to attend and be a panel speaker.

I will also be there with several 1 2 operational team members. June 8th is the Los Angeles Chapter of Tax 3 Executive Institute. They are hosting their Tax Administrator Night. This is an event with 5 6 corporate tax directors there. I will be attending that event and 8 representing the Board of Equalization. MS. COHEN: Okay. 9 MS. STOWERS: August 1st is the 10 Northern California Assessors' Association 2022 11 12 Regional Conference. 13 I'm in the process -- I believe you guys were invited, and I'm in the process of drafting an 14 15 e-mail to you guys with the logistics as far as the conference cost. 16 And then, of course, October 19th is the 17 18 annual -- our annual meeting with the assessors. That's all I have for my two items. 19 Any questions? 20 MS. COHEN: I do. 2.1 I wanted to go back to -- to the 22 Google Translate. I wasn't sure if I was clear in 23 2.4 just providing a little bit of direction. 2.5 I still want to continue to move down.

if we have Google in the interment as an interim 1 2 service, a free service, I think we should be jumping on this. 3 We've been talking about this all year now. And we are -- what month is this? May? 5 6 MS. STOWERS: I have followed you that --MS. COHEN: Okav. 8 MS. STOWERS: -- to get -- somehow get it on our website as soon as possible. 9 MS. COHEN: Thank you. 10 MR. GAINES: Question, if I could? 11 12 Just expanding on that. 13 MS. COHEN: Yes. MR. GAINES: Great idea. 14 15 Can we get some sort of clarity in terms of how long they would provide the service for free? 16 MS. STOWERS: I will ask for that, too. 17 MR. GAINES: Yeah. 18 19 MS. STOWERS: How long will it be free, what's the plan when you're phasing out, are you 20 2.1 going to remove us, or are we grandfathered in. MR. GAINES: Great. Thank you. 22 23 MS. COHEN: All right. Thank you. 24 Let's keep moving. 25 MS. STOWERS: Okay.

MS. COHEN: Thank you. 1 2 3 ITEM K1b MS. CICHETTI: The next item is K1d, 5 6 Executive Director's Report: Proposition 19 Implementation Project. 8 Report on --I apologize. 9 K1b, Executive Director's Report: Extension 10 of Time to Complete Local Assessment Roll. 11 12 Report on Time Extension for the Counties of Mariposa, Mendocino, and Trinity to complete and 13 submit the 2022 Local Assessment Roll, pursuant to 14 Revenue and Taxation Code Section 155. 15 This matter will be presented by 16 Ms. Stowers. 17 MS. STOWERS: Thank you. 18 Members, Revenue and Taxation Code 616 19 requires the county assessors to annually complete 20 2.1 the local assessment rolls by July 1st. Section 155 provides the Board, or its 22 Executive Director, may extend by 30 days the 23 24 deadline for any official act by the assessors. 2.5 In the case of public calamity, the deadline 1 may be extended by 40 days.

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Section 155 also requires that the Executive Director inform the Board of any such extension at its next regular meeting.

This report is to inform you that Mariposa,
Mendocino, and Trinity County assessors have
requested and have been granted an extension for
30 days to complete their '22 Local Assessment Rolls.

That concludes my presentation for assessment rolls.

Do you have any questions, Members?

MS. COHEN: I don't have any questions.

I wanted to comment a little bit about -thank you for your report -- about the horrific loss
of more than 20 homes in Laguna Niguel in the
Coastal Fire.

California's official drought action website is actually stating that this year California has the driest January, February and March ever recorded, and that warm days melt the snow faster than what is expect.

And then on April 1st, this important source of water was down 38 percent of the average. And it's sadly dropping daily.

In mid May extreme drought was expanded from

covering 40 percent of the state to 60 percent of the state.

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And so the reason I'm bringing this up is because the extreme drought conditions no doubt help fuel the Laguna Niguel fire.

And what's most worrying is that it is highly likely that other destructive fires will erupt in California this summer and this fall.

And given that reality, I believe that the Board of Equalization, as an agency, certainly has a standard operating procedures for responding to natural disasters, including wildfires.

MS. STOWERS: Yes, we do.

MS. COHEN: Yes. Are you able to expand?

MS. STOWERS: Originally it was the natural disaster, first we partnered with the assessors in that area.

We were partnered with them, and then to communicate with the property owners on the type of relief they have that's available to them as far as extension file -- getting confused on my taxes -- additional time to take care of their property tax liability.

MS. COHEN: Right. Right.

MS. STOWERS: And when it happens, we update

our website to inform the public. And within our 1 website, it links them over to their county. 2 MS. COHEN: May I jump in? 3 MS. STOWERS: Mm-hm. MS. COHEN: Because I also want to note that 5 6 the response, statewide response is cooperative. And agency-wide cooperating with other agencies across 7 the entire state to deal with disasters such as the 8 wildfires, and then subsequently, landslides. 9 MS. STOWERS: Exactly. 10 MS. COHEN: All of which have something to 11 12 do with property damage. 13 And so given that the -- that we're under this terrible threat, I would like to ask for the 14 15 Board of Equalization to come back to us with a report just of their standard operating procedures 16 for dealing with mass -- mass public disasters like 17 18 the wildfires, including assistance that we may be 19 able to provide to taxpayers impacted by this public calamity. 20 MS. STOWERS: Yes, ma'am. I understand 2.1 that. 22 MS. COHEN: Thank you, ladies. 23 24 I appreciate that. 25 All right. I turn the meeting back over to

you. 1 2 MS. STOWERS: Okay. Well, I think that concludes my presentation. 3 But when Ms. Renati speaks, she will kind of piggy-back on that when it comes to continuation of 5 business. 6 MS. COHEN: Thank you. Thank you very 8 much. 9 ITEM K1c 10 MS. CICHETTI: The next item is K1c, 11 12 Report on the Status of Operational Priorities. 13 This matter is going to be presented by Ms. Renati. 14 MS. COHEN: Okay. 15 MS. RENATI: Thank you. 16 Good afternoon, Chairman Cohen and 17 Honorable Members. 18 Today I'll report on some of the agency's 19 operational priorities and projects. 20 As you're aware, the Governor's proposed 2.1 22 budget for fiscal year 2022-23, released in January, allocated \$32.5 million and 193 positions for the 23 24 BOE. 25 In the recent May revision, there are no

changes to our budget, and our allocation remains the same.

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Since our last meeting, we have filled four positions. One was a promotion of an internal candidate, and the three others were new hires to the Board of Equalization.

Currently we have 72 percent of our vacancies in active recruitment, and we are continuing to work on this important effort.

The next item, as you got a hint about, was our business continuity plan.

So annually we review and update our plans. We're prepared to immediately implement the agency's critical functions following a disaster or other interruption to our operations.

This could include a natural disaster like a fire, or flood, or earthquake. But it can also be a network failure or a pandemic.

In order to limit any potential issues which would adversely affect California and the people we serve, the BOE maintains a comprehensive business continuity plan for all mission-critical functions.

The executive management team thoroughly reviewed our mission critical work, our current work processes, our business redemption plans, and related

information, and our updated plan was recently 1 2 submitted to the Governor's office of emergency services. 3 So we are ready and prepared should there be another issue to deal with. 5 6 And the last item is -- regards our updated telework policy. At our last meeting, I -- we 7 8 introduced that our agency had implemented a new policy, which allows our staff to work up to three 9 days a week at home using this new hybrid model. 10 That is in full implementation starting 11 12 May 1st, and we have no issues to report. 13 Members, this concludes my operational priorities report. 14 I'm available to answer any questions you 15 may have. 16 MS. COHEN: Thank you. 17 18 Colleagues, do we have any questions for Ms. Renati? 19 MR. GAINES: I do, if I could. 20 MS. COHEN: I knew it. 2.1 MR. GAINES: Can you hear me? 22 23 Okay. Good. 24 Thank you for giving us an update on the 2.5 hybrid policy that we have, giving employees an

opportunity to work out of the home, but also coming 1 2 into the office a couple days a week. And I remember you had indicated to me 3 earlier that that program was working well and 4 efficiently. So that's very encouraging to hear. 5 6 And then I was also wondering, can you highlight the number of positions we've already 7 8 filled in the last couple of years? I think -- I thought it was in the '60's. 9 Somewhere in there. 10 MS. RENATI: I can calculate that really 11 12 quickly. MR. GAINES: Okay. 13 MS. RENATI: It was -- it's about 69 or 68 14 15 positions since then. MR. GAINES: Yes. Yes. 16 And we have folks that are retiring. 17 18 MS. RENATI: Unfortunately. MR. GAINES: Baby boomers. 19 And, yeah, they're getting at that point 20 2.1 where they deserve retirement. Thank you. I just wanted to highlight the 22 fact in how much -- how busy you've been in replacing 23 24 positions at the BOE. So keep up the good work. 25 MS. RENATI: Staff deserves all the credit.

They work every week on filling vacancies. We report 1 2 on them. MR. GAINES: Thank you. Appreciate that. 3 MS. COHEN: I have a quick question. Can you share with us how many employees do 5 6 not have the opportunity to work from home? 7 MS. RENATI: We allow 100 percent of our 8 employees to work from home. MS. COHEN: Thank you. 9 Mr. Vazquez. 10 MR. VAZQUEZ: Just real quick. 11 12 Thank you for that report, Ms. Renati. 13 I just had two quick questions for you. One of them is kind of piggy-backing on what 14 15 Member Gaines talked about, the work policy. It's my understanding it kind of mirrors the 16 State's policy; is that correct? 17 MS. RENATI: The State did come out with a 18 19 policy encouraging all agencies to embrace telework. Prior to the pandemic, it was rare instances 20 2.1 that our agency allowed telework for our Property Tax Department. 22 And since the pandemic, we realized that our 23 people could do work from home and be productive. So 24 2.5 we are following the State's plan of allowing

1 telework.

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We have allowed up to three days at home, which is only two days a week in the office. Which I believe is the norm. But don't quote me on it, because I haven't surveyed every agency.

MR. VAZQUEZ: That kind of leads into the second part of this.

Is it much different than it was before COVID-19, our telework policy?

MS. RENATI: Our policy is different in the fact that we had to determine which positions were eligible for telework.

Before, it was more up to the supervisors, the managers to decide. And with our plan, the policy was changed to allow it to every member of staff.

In the past, for instance, a receptionist could only be -- had to be in the office. And now we found they can take phone calls from home.

MR. VAZQUEZ: And given -- and the last question is just given, you know, that we've just gone through this pandemic, and obviously there's been some tweaking and changes and pivoting on what we're doing now, what could you -- what would you say has been like one of the biggest lessons learned?

MS. RENATI: I think the biggest lesson 1 2 learned is that we could have people work at home and still be productive. 3 But we still, of course, recognize the benefit of coming together and having in-person 5 6 discussions and meetings. You do have a -- you know, meetings in 8 person, you get a little more done in some ways in comradery than you do when you're all on a video 9 screen. But that we can have people be productive at 10 11 home. 12 MR. VAZOUEZ: You kind of hit on it. 13 I've heard from some people are saying in some cases they're probably more productive. And I 14 don't know if that's true, but I was just 15 wondering --16 MS. RENATI: I think it would depend on the 17 18 person, you know. We're all humans. Some of us are better at it than others. 19 20 MR. VAZQUEZ: Thank you. 2.1 MS. COHEN: Mr. Epolite. MR. EPOLITE: This policy is consistent with 22 23 the telework policy at the Franchise Tax Board. 24 MR. VAZQUEZ: Oh, it is? 2.5 MS. COHEN: Okay. Thank you.

1	Is there anything else?
2	MS. RENATI: No. This portion is done.
3	MS. COHEN: Okay. Great. Thank you.
4	Let's call the next item.
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6	ITEM K1d
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8	MS. CICHETTI: The next item is K1d,
9	Executive Director's Report: Proposition 19
10	Implementation Project.
11	This matter will be presented by
12	Ms. Renati.
13	MS. COHEN: Thank you.
14	MS. RENATI: Again, I am Lisa Renati,
15	Chief Deputy Director.
16	Today I will provide an update on our
17	Proposition 19 Implementation Project.
18	A high-level implementation plan is attached
19	to today's agenda.
20	I'm happy to report that the status of BOE'S
21	implementation of Prop. 19 is green.
22	As you know, our Prop. 19 implementation
23	plan project has been in place for about 18 months.
24	Staff continues to ensure taxpayers and
25	stakeholders have the information they need, and

continue to look for ways to improve our ability to 1 2 provide information as needed. As you are aware, the BOE has a dedicated 3 webpage regarding Prop. 19, which can be accessed 4 through our home page. 5 6 As of yesterday, the Prop. 19 webpage has received approximately 326,400 unique external page 7 views since we launched the page in November of 2020. 8 Of note, this also includes an additional 9 11,000 unique external page views since my last 10 11 report in April. 12 This concludes my presentation on this 13 topic. I'm available to answer any questions you 14 15 may have. MS. COHEN: Thank you. 16 I'm going to ask that -- colleagues, any 17 comments? 18 MR. VAZQUEZ: Just one quick one. 19 MS. COHEN: Okay. Go ahead. 20 MR. VAZQUEZ: You know, based on this chart, 2.1 as I'm looking at it in your report, do you see 22 any -- I guess looking at Prop. 19 really, 23 statistics, do you see any trends developing that we 24 2.5 should be aware of moving forward?

MS. RENATI: The only trend I would see is 1 2 that we need to continually revisit the information, our forms, the information to make sure it's up to 3 date, and make sure it's readily understood by That we're not -- make it into everyday everyone. 5 6 language rather than using highly technical language. MR. VAZOUEZ: That's nice. MS. RENATT: And that's what I think --8 that's what I believe the staff are doing. We work 9 10 on it every day. 11 MR. VAZQUEZ: Thank you. 12 MS. COHEN: Ms. Cichetti, before we call the 13 next item, could you please find out if we have any public comment on the Executive Director's reports. 14 MS. CICHETTI: We have not received a 15 request for any in-person speaker, and no written 16 comments, but we'll go to the AT&T moderator 17 AT&T moderator, do we have anyone on the 18 line who would like to make a public comment 19 regarding this matter? 20 2.1 AT&T MODERATOR: Thank you very much. And if so, please press one, zero at this 22 23 time. 24 Again, it's one, zero. 2.5 And we have nobody in queue at this time.

MS. COHEN: Let's continue. 1 2 3 ITEM K3a MS. CICHETTI: The next item is K3a, 5 6 Property Tax Deputy Director's Report: Operational Updates and Proposition 19 Implementation Actions and Guidance. 8 Report on the status of pending upcoming 9 projects, activities and departmental issues. 10 This item will be presented by Mr. Yeung. 11 12 MR. YEUNG: Thank you, Mary. 13 Good afternoon, Chair Cohen and Honorable Members of the Board. 14 David Yeung here, Deputy Director of the 15 Property Tax Department. 16 Today I will give you a report on the 17 18 operations, activities and projects in the Property Tax Department. 19 I will start out with the Prop. 19 20 2.1 implementation, and then followed by the property tax team for each one of their respective areas. 22 So with Prop. 19, the implementation so far, 23 I will cover four main items. The top of which is 24 2.5 our Property Tax Rules 462.520 and 462.540. Each one

of those rules respectively covers the intergenerational transfers and the base year transfers.

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As you recall, we went ahead and promulgated rules when Prop. 19 first passed. We have now -- we are now in the process of amending those rules to comport with Senate Bill 539, and implementing statutes of Revenue and Taxation Code 63.2 and 69.6.

So that draft language was released by an LTA in March. Initially, comments and feedback from interested parties was due April 29th.

We have since received a request from the California Assessor's Association for additional time to provide their comments and their feedback. So we -- which we allowed them to do so.

Once we receive those, we will review their comments, their feedback, and incorporate it if necessary into our new draft rule.

Our goal is to bring it before the Board for consideration and action in next month's meeting. So in June, that should be brought back before the Board for action. And that is for emergency rulemaking authority under -- granted under SB-539.

So the next item I wanted to bring up is staff has updated seven forms connected with

Prop. 19, which the Board has adopted earlier today.

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So those seven forms deal with the application and the benefits for intergenerational and base year transfers.

So those actually will become effective -- will become effective right away, and we send to the assessors for their use.

The third item is staff continues to handle inquiries from stakeholders, taxpayers, assessors, other industry interested parties. We still get a fair volume of calls from -- from stakeholders with questions on Prop. 19. So staff is handling those quickly and efficiently.

And the last item I wanted to bring up is our webpage. As Ms. Renati has already mentioned, we do have a dedicated webpage to it. It has basically a whole chronology of all the guidance that we issued and additional resources.

So we have updated aspects of that webpage to comport with the  $\mbox{--}$  with SB-539.

So work continues on that. I suspect that that will be an ongoing project for a little while longer as we go through this whole implementation.

This should be my report for Prop. 19 implementation.

I'm available for any questions you may 1 2 have. MS. COHEN: Great work. 3 Yes, Mr. Vazquez. MR. VAZQUEZ: Thank you for your report. 5 6 And I'm real happy to find out that I guess we were able to address many of the concerns that the 7 8 assessors had. And I quess my question is more, can you 9 kind of summarize what types of concerns that they 10 had that we were able to address? 11 12 MR. YEUNG: Yes, of course. 13 So our property tax rules basically cover a couple of main items. 14 The main items are the administrative end of 1.5 it, what the application, the filing, that type of 16 process will really entail. I believe there were 17 18 some questions on that issue. We drafted the rules so that hopefully they 19 will answer most of those that we can. And we 20 2.1 included more examples in there as to exactly what fits and what does not fit, examples and calculation. 22 23 And then there were two main things that were -- that were put into the new statutes. One had 24 2.5 to do with the farms, family farms for

intergenerational transfers. Those were included in 1 2 our rules. And the other one for base year transfers. We also covered a couple items on the 3 base year transfers, too. So we're wanting to make sure all 5 6 stakeholders had a chance to have their comments put in and for us to consider it. 8 MR. VAZQUEZ: Thank you. MS. COHEN: Great. 9 Mr. Schaefer. 10 MR. SCHAEFER: Do you ever get a phone call 11 12 from a taxpayer that does not speak English? 13 And how do you deal with that? MR. YEUNG: Personally, I have not yet. 14 15 I can't speak for the staff. I'm sure there are some folks that may have 16 challenge with -- with English as the main language 17 to communicate. 18 If that is so, our -- our normal recourse 19 would be to go find an interpreter from CDTFA. They 20 2.1 usually are our service providers in that -- in that arena. 22 MR. SCHAEFER: 23 Sure. 24 I guess we may not have it within the 2.5 agency, but we have contractors locally.

MR. YEUNG: Correct. 1 2 MR. SCHAEFER: Of course. I do find many nonspeaking Armenian and 3 Asian languages. 4 Thank you. 5 MR. YEUNG: 6 Of course. MS. COHEN: All right. MR. GAINES: If I could. 8 MS. COHEN: Yes. 9 MR. GAINES: Great. Thank you. 10 I just wanted to see if you could clarify on 11 12 Prop. 19 base year value. 13 So we have the wildfire in Laguna Niguel. So wouldn't that allow a base year value as a result, 14 1.5 where if you were moving, you could move from that location to anywhere else in the state, and take that 16 base year value with you for the tax base? 17 18 Am I interpreting it right? MR. YEUNG: You are absolutely interpreting 19 that correct, yes. 20 2.1 MR. GAINES: All right. MR. YEUNG: The base year transfer does 22 cover disaster relief. 23 24 MR. GAINES: Okay. 2.5 And those -- there are not any benefits on

the other side in terms of -- I call it the death 1 2 tax. But we have that reappraisal property that goes to a child or a grandchild, those benefits are not 3 extended to these categories of being disabled, wildfire, or age 55; it's just for the base year 5 value? 6 MR. YEUNG: Correct. 8 MR. GAINES: Correct. MR. YEUNG: Yes. Yeah. 9 Two separate -- two separate programs. 10 separate statutes, and two separate administration --11 12 MR. GAINES: I remember we had some feedback from constituents on the disabled aspect. 13 MR. YEUNG: Right. 14 15 MR. GAINES: So I just wanted to clarify that for me and the public. 16 Thank you. 17 MR. YEUNG: Of course. 18 19 MS. COHEN: Mr. Vazquez. MR. VAZQUEZ: One last question. 20 2.1 And you may address it later, so if you 22 are --23 MR. YEUNG: Okay. 24 MR. VAZQUEZ: Stop me, and I'll wait. 2.5 But on the -- and it's kind of related to

Prop. 19. 1 2 But on ADUs, are we going to be discussing those -- are you going to be discussing those a 3 little later? Because I had a question about it, but I'll 5 wait if -- if --6 MR. YEUNG: I had not planned on discussing 7 8 ADUs. But if you have a question, I'd -- I'd be more than happy --9 MR. VAZOUEZ: Yeah. 10 It just happened to come up. And Member 11 12 Gaines reminded me when I was listening to his 13 comment. I was at a resource fair with my assessor, 14 15 Jeff Prang, over the weekend. And we got a question from one of the fellows in the audience. 16 And he -- apparently he's building a ADU 17 unit. But as it turns out, I guess he's getting 18 close to retirement. 19 So the way the law is written now, it's our 20 2.1 understanding -- and I'm not sure if we gave him the right information. But if he travels, now that he's 22 retiring, technically, he may not be -- that might 23 not be his principal residence if he, let's say, 24 2.5 spends a year in Europe or something and then comes

back. 1 2 Because the way the ADU unit ordinance is written is that you have to live on the property; is 3 that correct? MR. YEUNG: For the base year transfers and 5 6 for the parent-child, it has to be your primary residence. So it does affect --7 8 MR. VAZQUEZ: And how do you define, I quess, primary residence, is what I'm saying? 9 MR. YEUNG: The primary residence is --10 there are -- there are certain codes that define what 11 12 a primary residence is. It's the vigil place you 13 intend to return to after you go somewhere. MR. VAZQUEZ: So even if you're absent for 14 15 like a year? MR. YEUNG: I --16 MR. VAZQUEZ: He was asking. And I don't 17 18 know -- I'm not sure if I gave him the right information. 19 MR. YEUNG: Yeah. 20 2.1 So if you're absent a year, that -- because it gets a little murkier if you're gone for an 22 23 extended period of time. 24 There are certain things the assessor will 2.5 ask you for in order to determine it is truly your

primary place of residence. 1 2 Usually they ask for your voter registration, where your car is registered, where you 3 file your taxes, how you declare it on your income tax returns. 5 6 So there's a couple things they look at. just the length of time is not solely determinative 8 as to whether you're a primary place of residence or not. 9 10 MR. VAZOUEZ: Thanks. MS. COHEN: All right. 11 12 Thank you for your presentation. 13 MR. YEUNG: Of course. MS. COHEN: Ms. Cichetti. 14 15 MS. CICHETTI: Ready to go to the next subitem? 16 MS. COHEN: Please. 17 MS. CICHETTI: Next subitem is Letters to 18 19 Assessor, presented by Ms. Schultz. MS. SCHULTZ: Good afternoon, Chair Cohen 20 and Honorable Board Members. 2.1 I am Glenna Schultz, Principal Property 22 Appraiser over the BOE's Assessment Services Unit, 23 and the Training and Certification Unit. 24 2.5 Today I will provide you with a brief report on Letters to Assessors.

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Attached to the agenda this month is a memo on Letters to Assessors, which provides a list of the LTAs that have been issued since our last Board Meeting.

In addition, it provides a link to the BOE's website where a list of all LTAs can be found that have been issued to date.

As of the date of the attached memo, BOE staff have issued a total of 19 LTAs for calendar year 2022, and three of those LTAs have been issued since our last Board Meeting.

Those LTAs are summarized as follows:

Two LTAs to issue assessment practices survey reports for Stanislaus County and Amador County; an LTA which provides the annual increases for the exception amounts, and the household income limit for the Disabled Veteran's Exemption to be used for the coming 2023 lien date.

This concludes my report on Letters to Assessors.

I'm available to answer any questions you may have.

MS. COHEN: Thank you very much.

Let me see if my colleagues have any

questions. 1 2 Nope. I think this was a straightforward presentation. 3 Thank you. MS. CICHETTI: The next subitem is Appraisal 5 6 Training and Certification, presented by Ms. Schultz. MS. SCHULTZ: I will now provide a brief 8 report on the BOE's appraisal training and certification program. 9 10 Since our last Board Meeting we have taught one more virtual class of our most requested class 11 12 courses. 13 MS. COHEN: Can you tell me what your most requested course is? Can you please remind me? 14 That's okay. 1.5 Mr. Yeung. 16 MS. SCHULTZ: I don't have a list available. 17 MR. YEUNG: Yes, I would be more than happy 18 19 to. MS. COHEN: What is the most requested? 20 2.1 MR. YEUNG: The most requested courses are 22 our beginning course. It's course one. That's usually the basic training it takes to pass the 23 2.4 certification. 2.5 We have a course three, which is our basic

appraisal, and our course 5, which is our beginning income course.

So those three form the core of our most requested. There are others, too, that -- that are frequently requested, but those are the core.

MS. COHEN: Thank you.

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MR. YEUNG: Of course.

MS. SCHULTZ: So far during calendar year 2022 we have taught a total of 9 virtual classes and trained a total of 271 students.

BOE staff sent out the annual training needs questionnaire to all 58 county assessors' training coordinators last month in order to provide the BOE with their training needs for the coming 2022-23 fiscal year.

After reviewing the results, BOE staff have been working to set the upcoming 2022-23 fiscal year training schedule, which will include some in-person-taught classes, as well as some virtually-taught classes, as part of our process improvement plan.

We have also reached out to those county assessors' staff who have previously been certified to teach courses for the BOE, to see if they were available to teach additional in-person courses for

staff, not only in their own counties, but also for staff from other counties.

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In addition to these classes, we plan on hosting two three-hour workshops; one on mineral property, and one on taxable possessable interests.

These workshops will be hosted via Teams and should be able to accommodate several hundred students.

We will also continue to offer our existing online training courses available through American River College and California State University Sacramento, as well as our online courses available on the BOE's website, plus our self-study training sessions also available on the BOE's website.

With this combination of different types of teaching formats being offered and utilizing more staff from other resources, we anticipate being able to far surpass the number of courses offered and the number of students taught in recent years.

This concludes my report on training and certification.

I'm available to answer any questions you may have.

MR. GAINES: I've got a question.

MS. COHEN: Please.

MR. GAINES: Tony, did you want to go? 1 MR. VAZQUEZ: Go ahead. 2 Mine is more of a comment, so go ahead. 3 MR. GAINES: Okay. Good. I just wanted to clarify, you mentioned 5 6 American River Community College and CSUS, you're providing classes. 7 8 Are those in person, or have they expanded those classes so you can watch them via Zoom or 9 10 something of that sort? MS. SCHULTZ: Both those courses are offered 11 12 through the University. American River College is 13 part of their regular curriculum. MR. GAINES: Okay. 14 MS. SCHULTZ: It is a virtual class, but it 15 is taught by a member of the BOE. 16 The course through Sac State is through 17 18 their continuing education, and it is online only. It is not taught by an instructor. 19 20 MR. GAINES: Oh, okay. 2.1 Are those numbers increasing? I'm just 22 curious as to the online nature. MS. SCHULTZ: I do not have those numbers 23 24 available to me. 25 MR. GAINES: Yeah. Okay. All right.

Is that something we can find out? 1 Because I know that we're -- we're tracking 2 how many people are taking the classes. 3 I'm just curious, in this particular area, 4 are we seeing a similar increase of students? 5 6 MR. YEUNG: We will gather that data and report it back to the Board. 7 8 MR. GAINES: Okay. MR. YEUNG: So the -- just as a little bit 9 of history, the online course for the American River 10 Community College, that was developed in -- about 12, 11 12 15 years ago. 13 We were looking for a venue in which to offer a class, that type of class, to assessors' 14 15 offices without them having to physically be here. MR. GAINES: Okay. 16 MR. YEUNG: So it cut down on their travel. 17 18 So we were able to do that. We developed a 19 course. It is now a fully -- it is in the American River College's system. It's their course. 20 2.1 It's in their curriculum. You pay registry fees through them. You register through them, and you 22 actually take it through their platform. 23 24 MR. GAINES: Okay. 2.5 MR. YEUNG: The Sac State is actually, as

Glenna said, it's our course. 1 We had other assessors ask if there was a 2 more flexible way to do so instead of waiting for a 3 semester to begin and having their folks enroll. So we actually developed -- we put that same 5 6 class into the Sac State system off of their platform. 7 8 It is our class that is free. There is no tuition. And that starts every month. Every month 9 it starts a new class. 10 MR. GAINES: Great. 11 12 MR. YEUNG: So folks that are just hired and need to be certified in order to do ad valorem tax 13 work, they're able to take that class. 14 It's free. It's asynchronous. 15 They can do it at their own pace. And they don't have to wait 16 for open enrollment. They don't have to wait to make 17 sure there's room for them to be able to get the 18 19 class. So it's just an offering that we're trying 20 to meet the demand for this class in order to get 2.1 their certification. 22 23 MR. GAINES: That's great. I'm glad that

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you're doing that.

MR. YEUNG: Yeah.

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MR. GAINES: And making that so readily 1 2 available. I was just trying to get a handle on, as a 3 result of the pandemic, did that create a surge in 4 students wanting to be taught online? 5 MR. YEUNG: That's a very interesting 6 question. I will take a look at it. 7 8 In general, over the last two years of the pandemic, community colleges have actually seen a 9 10 little bit of decrease in their enrollment. So I -but that's California-wide. I will get you the 11 12 specifics on our course itself. 13 MR. GAINES: The surge ended when the pandemic did? 14 MR. YEUNG: Pardon? 1.5 MR. GAINES: Did the surge end when the 16 pandemic ended? 17 MR. YEUNG: I'm hoping it does. I'm hoping 18 it does. 19 MR. GAINES: Yeah. 20 2.1 Thank you. MR. YEUNG: Of course. 22 MR. VAZQUEZ: Thank you for your report. 23 24 Mine is more of a comment. 25 I was -- just wanted to thank all the

assessors that I understand participated and assisted, especially with these offline -- or online courses throughout the state.

I know my assessor, Jeff Prang, provided some assistance and some expertise with some of his staff. And I just wanted to give a little shout out to these folks.

Thank you.

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MR. YEUNG: Thank you.

MS. SCHULTZ: Thank you.

MS. COHEN: Mr. Schaefer.

 $$\operatorname{MR.}$  SCHAEFER: I had a question for  $% \operatorname{Mr.}$  Yeung.

You know, when we go to the theater and there is a substitute in one of the leading roles, they say that Joe Jones is substituting for Marge Smith, you know.

I asked at the prebriefing -- I think this lady does a great job -- but I was expecting

Ms. Lumsden. And it was explained that she might be traveling, and there might be a substitution, but the agenda would be updated.

Well, if it was updated, that wasn't what I was given today. But maybe I'm not looking at the right place.

And if it wasn't updated, I would like to 1 2 see an update in the day-of-the-meeting agenda when a major speaker is replaced by another major speaker. 3 Both of whom are doing a great job. But I'm just looking at anyone like me that 5 6 may have somebody they're looking to hear, and they don't -- we don't know what's going on. 8 Thank you. MR. YEUNG: Noted. We will make sure we 9 coordinate with Board Proceedings. 10 MS. COHEN: Okay. Thank you. 11 12 Let's keep moving. MS. CICHETTI: The next subitem is 13 Assessment Practices Surveys, presented by 14 Ms. Cooper. 15 MS. COHEN: Welcome, Ms. Cooper. 16 MS. COOPER: Thank you. 17 Good afternoon, Chair Cohen and Honorable 18 Board Members. 19 I am Holly Cooper, Principal Property 20 2.1 Appraiser of the BOE's Assessment Practices Survey 2.2 Unit. Today I will be giving you a brief report on 23 24 the assessment practices surveys. 2.5 For calendar year 2022 we have issued a

total of five assessment practices survey reports via

Letters to Assessors for the following counties:

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Santa Barbara and Alameda County in

District 2; Sierra, Stanislaus and Amador County in

District 1.

In addition to these five counties, we are actively working on completing surveys and/or samples for 11 other counties; six in District 1, three in District 2, one in District 3, and one in District 4.

These surveys and/or samples are in various stages of production.

Once completed, a copy of the report is provided to each of the Board Members and their office for preview before it is issued and posted to our website via an LTA.

As part of our process improvement plan, we have begun implementing a hybrid plan for the coming 2022-23 fiscal year where staff have begun traveling again to conduct their surveys in person while continuing to collect some information remotely as deemed appropriate.

We have found that some information is collected more efficiently and less impactful to the assessor when being collected remotely.

We plan to work closely with each assessor

and their staff to determine the best way to conduct 1 2 each survey, and how to collect the necessary information in the least impactful way. 3 As we begin the implementation process of this hybrid plan, we will monitor the results of the 5 6 plan closely, so we can adjust the plan as needed, as we continue to look for ways to improve our program 8 by making it more efficient and more meaningful. This concludes my report on assessment 9 practices surveys. 10 I am available to answer any questions you 11 12 may have. 13 Thank you. MS. COHEN: Colleagues? 14 1.5 Ms. Vazquez. MR. VAZQUEZ: Just a quick comment. 16 First of all, I just wanted to thank you for 17 18 your report. And I know there was a lot of work that went 19 into it that you and your staff collaborated on. And 20 2.1 I just wanted to thank you for the great work you've done on this one. I know it's been a challenge. 22 23 MS. COOPER: Thank you. I appreciate that. 24 MS. COHEN: Thank you. 2.5 MS. COOPER: Thank you.

1 MS. CICHETTI: All right.

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Our next subitem is State-Assessed Property, presented by Ms. Cruz.

MS. CRUZ: Good afternoon, Chair Cohen and Honorable Members.

My name is Michelle Cruz, Manager of the State-Assessed Properties Division.

Today I will provide information on the status of ongoing work in our division.

Now that the Board has set the unitary values for the 339 state-assessed companies, SAPD will now turn our attention to allocating those total values to the 58 counties in preparation for the State-Assessed Board Roll that will come before the Board in July.

The objective of our allocation of unitary values is to attribute to each county the amount of assessed value that is related as closely as possible to the value of each assessee's unitary property in each county.

All of our state assesses will receive a report of how their unitary values are allocated to each county in mid June.

The other area of focus for our division is the private railroad car appraisals.

The PRC property statements are due annually 1 2 on April 30th, and staff are now busy diligently working to complete the appraisals timely. 3 Similar to our state-assessed appraisals, the PRC appraisals will go through a series of 5 6 reviews prior to coming before the Board in July for adoption of the private railroad car roll. 8 Thank you, Members. That concludes my report for this month. 9 10 I am available to answer any questions. MS. COHEN: Okay. 11 12 Any questions? 13 MR. GAINES: No, thank you. MS. COHEN: Thank you. 14 MS. CICHETTI: The next subitem is Welfare 15 Exemption Process Improvement Project, which will be 16 presented by Ms. Keach. 17 MS. KEACH: Good afternoon, Chair Cohen and 18 Honorable Members of the Board. 19 My name is Lauren Keach, and I'm the Manager 20 2.1 of the Welfare Exemption Section of the Property Tax Department. 22 Today I will be presenting on the 23 24 improvements we're making at the Board of 2.5 Equalization to the Welfare Exemption Application

Process, and provide you with an update on the Supplemental Clearance Certificate Process
Improvement Project.

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Our purpose for the project is to streamline the process of issuing an SCC for claimants seeking to exempt low-income rental housing from property taxation.

The project encompasses a comprehensive review and update to our procedures of the application process, the claims process, and the approval process.

Each component has involved discussions and has considered feedback we have received from taxpayers.

And during our review of each process, we identified opportunities for improvement and ways to increase efficiency when processing SCC claims.

We began with an examination of the application process to create a more clear and user-friendly application process for claimants, which has been completed. And we will continue to monitor to ensure the success of this component of the project.

Upon completion of the application process, we moved onto our examination of the claim's process

with the goal of simplifying and modernizing our procedures to increase efficiency in our internal processing of claims.

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As a result, we have modernized and improved our internal processing procedure.

Since we have completed our modernization of the claims process, we have progressed to our final process of this project, as we are currently working on our examination of the approval process.

We began by analyzing the steps required to grant an SCC in accordance with our procedures to identify necessary improvements.

Our analysis revealed an opportunity to provide a solution for claimants to submit supplemental claim documents electronically to relieve the inconvenience and delays caused by mailing, and in turn, increase efficiency in the approval process.

This modernization to our procedure considered direct feedback and suggestions that we have received from taxpayers regarding the burdens of mailing claims and supporting documents.

Lastly, this project will also include an analysis and update of our available resources for taxpayers.

This will benefit taxpayers by providing more useful information on our website regarding the application process, as well as the filing requirements.

We also plan to expand our FAQs on our website and provide more questions and answers specifically related to SCCs.

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Affordable housing is an important matter to the BOE, and we are working diligently to ensure the success of our program in serving organizations that qualify for property tax relief.

I'm glad to report that we are making good progress and have made impactful improvements and significant modernizations in our efforts to streamline the SCC process.

As we move forward and are nearing completion of this project, we will continue to provide updates and information to allow for visibility into the process and ensure that the Board Members are kept informed.

Members, this concludes my presentation.

I'm available to answer any questions you may have.

MS. COHEN: Thank you for the presentation.

I think it was pretty self-explanatory.

1 Mr. Vazquez.

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MR. VAZQUEZ: Great report.

You hit on something on the affordable housing piece.

And I just had a conversation with some folks back home on -- we've been really pushing hard, and several of the Members here I know have been doing in their districts, respectively, to try to encourage, especially the for-profit developers to start looking at developing affordable housing.

But one of the things -- one of the questions they brought up, which made some sense, and I wasn't sure if something -- if it's just a rule change, or do we need to go on legislation.

And that is that -- when a developer that's been in the practice of doing -- market rate housing, for example, is now looking at trying to help meet the demand for the affordable side in California.

They're saying they're getting dinged because the prop -- let's say they take over a building, or even a hotel, for example, and they built affordable housing. But it's not a nonprofit. It's a for-profit developer.

They're assessed as if it was market-rate housing, even though they may be charging, let's

say, just an example, 4 or \$500 rent, as opposed to
maybe 2 or 3,000 that they could be charging at
market rate.

But they're being assessed as if it was market rate. Is there something that we can do to accommodate that or --

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MR. YEUNG: If I may. If I may respond. It is an emerging issue.

There are more for-profits now entering the affordable housing market.

We have some tools already in our -- in our basket, so to speak, in order to address some of it. It's not necessarily under Rev. and Taxation Code 214. That's the Welfare Exemption, which is what our report is on.

There may be some other -- there may be some other programs that may fit. One that comes to mind is Revenue and Taxation Code 236, which is a -- it provides a similar type of exemption for -- for affordable housing. But it's not exactly the same as 214.

So it's a broader conversation. We have some tools. But it's -- it's not nearly enough to cover all aspects at this point.

MR. VAZQUEZ: Well, it's funny you

mentioned -- I was trying to see if I could find the
number.

They were saying it was possibly under Government Code Section 110, 110.1 that could be adjusted. I don't know if that's true.

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MR. YEUNG: 110 and 110.1 deal with what they consider fair market value. It defines what fair market value is for property tax purposes.

There are 110, 110.1, perhaps if they are looking into how they're being assessed, probably 402.1 would be a little bit more fruitful. That deals with fair market value for taxation purposes, but as restricted.

So if you're restricted to low income housing, there may be a provision in there that covers it.

So I'd be more than happy to explore any of that.

MR. VAZQUEZ: Yeah. They have their legal folks. And I told them to give me as much information as they can.

I'll pass it on and see if there's something we can do through a rule change or something, without getting into the whole legislative process.

Because I know that's timing, and it could

take years, right? 1 2 MR. YEUNG: Yes, it's a long process. MR. VAZOUEZ: Thank you. 3 MS. COHEN: Any other questions? Yes, Mr. Gaines. 5 MR. GAINES: If I could. Yeah. Great. Yeah. 8 I just wanted to thank Ms. Keach for working on this Exemption Process Improvement Project. 9 10 MS. KEACH: You're welcome. MR. GAINES: And I was just wondering if 11 12 maybe you could give us a little overview in terms of the benefits to our constituents. 13 So from a constituent standpoint that's 14 15 filling out an application, what will happen that will improve the process from their perspective? 16 MS. KEACH: Well, I think the goal of this 17 18 project is really considering their perspective and getting them timely certificates. 19 So reducing delays in processing times is a 20 2.1 big goal of this project that we are making progress on, as well as simplifying it on their end. 22 Having more clear information and 23 instructions from the beginning as provided on our 24 2.5 form and on the website, so that it's more of a clear

process for them going into it. And then they get 1 2 their forms or certificates in a timely manner. So that's our goal. 3 MR. GAINES: Okay. So would those be 4 downloadable forms? 5 6 MS. KEACH: They are downloadable from our 7 website, yes. 8 MR. GAINES: Yeah. Okay. Very good. Thank you. 9 MS. KEACH: Thank you for that question. 10 MR. VAZQUEZ: One last one. 11 12 And this is going back to you, Ms. Keach. 13 You know, when you're talking about as you're, I guess, modifying and updating these forms, 14 the assessor forms on the exemption, is that 15 something we're looking to possibly update soon? 16 MS. KEACH: So we're processing our forms 17 18 that we issue, the organizational and supplemental certificates, Supplemental Clearance Certificates. 19 Which is a different form than the form that's 20 2.1 actually filed with the county assessor's office. So at this time, this project is 22 specifically related to the Supplemental Clearance 23 2.4 Certificate form that we issue. 2.5 MR. VAZQUEZ: But down the road, you think

we're going to get to that, or maybe that's more of a 1 2 question --MR. YEUNG: If I may chime in. 3 MR. VAZOUEZ: Sure. MR. YEUNG: It's a form -- that form you 5 6 speak of for the actual application, as you all know, the Welfare Exemption, it's co-administered. We do 7 8 the entity, the assessors do the real property. MR. VAZQUEZ: Right. 9 MR. YEUNG: The form in which they submit to 10 11 the assessors to exempt that piece of real property, 12 that's also a Board-prescribed form. It is amongst 13 the many that we look at annually and provide updates. We look at them continuously on a yearly 14 basis. 1.5 So if there's any improvements, anything 16 they need to do on that, we would be more than happy 17 to take a look at it and -- and amend. 18 19 MR. VAZQUEZ: Thank you. MS. KEACH: Thank you. 20 2.1 MS. COHEN: Okay. Thank you, Ms. Keach. MS. KEACH: Thank you very much. 22 23 MR. YEUNG: Thank you, Laura. 24 // 25

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## ITEM K3b

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MS. CICHETTI: The next item on the agenda is K3b, 4-R Act Equalization Ratio for Fiscal Year 2022-23.

Adoption of the 4-R Act Equalization Ratio for the current fiscal year ensures that rail transportation property is assessed at the same percentage of market value as all other commercial/industry property.

This item is presented by Mr. McCool.

MR. McCOOL: Good afternoon, Chair Cohen and Honorable Members of the Board.

I'm Jack McCool, Chief of the State-Assessed Properties Division.

The item before you is the 4-R Act Equalization Ratio. The four Rs stand for Railroad Revitalization and Regulatory Reform Act, which was enacted by Congress in 1976.

Revenue and Taxation Code Section 1817 requires the Board to annually conduct a study to determine the statewide and county-by-county ratio of assessed value to fair market value of commercial and industrial real property.

The Legislative, Research and Statistics 1 2 staff conducted this year's study using the 2020-2021 property roll, and it yielded an estimated statewide 3 ratio of 56.05 percent. This is a decrease of 2.74 percentage points 5 6 from last year's ratio. Staff recommends that the Board assess rail 8 transportation property at 56.05 percent of the market value for the 2022 roll. 9 I'm available to answer any questions that 10 you may have, and ask for your adoption of this 11 12 year's ratio. 13 Thank you. MS. COHEN: All right. 14 15 Colleagues, do you have any questions? Because if you don't, we can go ahead and go 16 to public comment. 17 18 We'll go to public comment. MS. CICHETTI: We have not received a 19 request for any in-person speaker, and no written 20 2.1 comments on this item, but we will go to the AT&T moderator. 22 23 AT&T moderator, do we have anyone on the 24 line who would like to make a public comment

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regarding this item?

1	AT&T MODERATOR: And if so, please press
2	one, and then zero at this time.
3	And currently nobody in queue.
4	MS. COHEN: Okay. Great.
5	I'd like to make a motion to adopt the staff
6	recommendation on setting the 2022-2023 4-R Act
7	Equalization Ratio.
8	Is there a second?
9	MR. VAZQUEZ: Second.
10	MS. COHEN: Second by Vazquez.
11	Let's do a roll call vote.
12	MS. CICHETTI: The motion is to adopt the
13	22-23 4-R Act Equalization Ratio as presented by
14	staff.
15	Chair Cohen.
16	MS. COHEN: Aye.
17	MS. CICHETTI: Vice Chair Schaefer.
18	MR. SCHAEFER: Aye.
19	MS. CICHETTI: Member Gaines.
20	MR. GAINES: Aye.
21	MS. CICHETTI: Member Vazquez.
22	MR. VAZQUEZ: Aye.
23	MS. CICHETTI: Deputy Controller Epolite.
24	MR. EPOLITE: Aye.
25	MS. CICHETTI: Motion passes.

MS. COHEN: Great. 1 2 Thank you very much. Please call the next items. 3 ITEM K4a 5 6 MS. CICHETTI: The next item is K4a, Legislative, Research and Statistics Division's Chief 8 Report: Legislative Issues; Update on the 9 10 administrative and program-related legislative bills impacting the BOE. 11 12 This item will be presented by 13 Mr. Weatherby. MR. WEATHERBY: Good afternoon, Chair Cohen 14 and Vice Chair Schaefer and Honorable Members of the 15 Board. 16 This is Dustin Weatherby, Chief of the 17 Legislative, Research and Statistics Division. 18 Board Members, prior to reading the PAN 19 attachment, I am going to highlight a few of the 20 2.1 upcoming legislative deadlines. So the Legislature just passed their fiscal 22 committee deadline for bills introduced in the House 23 on Friday May 20th, and now approach this week's 24 2.5 House of Origin deadline for bills introduced in

1 their House on May 27th.

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Bills that do not meet these deadlines will no longer be in consideration for the legislative year.

So I will now move on to the PAN attachment, which includes a summary legislation affecting the Board of Equalization that is still pending in the Legislature.

The first bill I want to highlight is Senate Bill 440 by Senator Dodd.

SB-440 was amended on May 18th to include the Board-sponsor of legislative proposal to expand the definition of disaster to include infectious disease, which would authorize the Board to provide a three-month deadline extension for reports or payment of tax under the alcoholic beverage tax program for situations similar to the COVID-19 pandemic.

As you may recall, the BOE was unable to provide a three-month deadline extension to taxpayers since the current definition of disaster was interpreted to not include a situation like COVID-19.

As a result, the BOE relied upon government-issued executive orders for deadline extensions.

This bill will provide the BOE narrow administrative flexibility and nimbleness to assist taxpayers in these circumstances.

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The bill is currently set for hearing in

Assembly Revenue and Taxation Committee on June 6th.

And I will continue to update the Board as necessary

on the progress of the bill.

The second bill is Senate Bill 1494 by the Senate Governance Finance Committee, which contains one of the Board-sponsored legislative proposals to amend Revenue and Taxation Code Section 97.68 relating to a sales tax augmentation fund to correct references of Board of Equalization to the California Department of Tax and Fee Administration.

The bill passed the Senate unanimously on April 28th, and is currently pending in the Assembly Revenue and Taxation Code -- Committee.

The next bill is Assembly Bill 1206 by
Assemblymember Bennett, which will require that a
rental unit continue to be treated as occupied by
lower-income households when the income of those
occupants increases up to 140 percent of the area's
median income, if the owner is a community land trust
whose land is leased to low-income households for the
fiscal years 22-23 through 27-28.

The Board voted at the February Board

Meeting to support AB-1206. The bill passed the

Assembly on January 31st, and will be heard in the

Senate Governance and Finance Committee on June 1st.

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Assembly Bill 1733, by Assemblymember Quirk, which will provide the flexibility for State agencies to hold meetings via teleconferencing, has been double-referred to the Assembly Governmental Organization Committee, and the Business and Professions Committee.

The bill is unlikely to pass by the House of Origin deadline this Friday.

Board Members, I will now conclude with an update on Proposition 19.

No bills have been introduced or amended relating to the implementation of the Proposition 19. The only measure still pending is Assembly Constitutional Amendment 9, by Assemblymember Kevin Kiley, which seeks to repeal several provisions of Proposition 19 regarding intergenerational base year transfer exemptions, instead reinstates the prior rule.

The bill has not been referred to the committee, and the last day to place a measure on the November 2022 ballot is June 30th.

Additionally, initiative 21-0015, the Proposition 19 initiative filed by the Howard Jarvis Taxpayers Association has officially failed after not enough signatures were gathered to place initiative on the November 2022 ballot.

The initiative would have, among other things, repealed the intergenerational transfer exclusion, and would have increased the \$1 million exclusion amount.

This will conclude my presentation on this item, and I'm available to answer any questions you may have.

MS. COHEN: Mr. Vazquez.

MR. VAZOUEZ: Yes.

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First, thanks for the update.

And I just had a question with regards to SB-1456. I guess it's Senator Stern's bill.

On removing the \$20 million cap for welfare exempt, low-income rental housing, does this mean that if the bill goes through that, a nonprofit organization that owns and operates a low income housing -- low-income rental housing property and does not receive any government financing or low-income housing tax credits would be able to get the Welfare Exemption for the entire property, even

if it's assessed at more than 20 million?

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MR. WEATHERBY: Thank you for that question, Board Member Vazquez.

So the entity would still have to meet the requirements for the exemption on -- firsthand. And if they have any property that exceeds the current \$20 million recessed value cap, that would -- this removal of the cap would allow them to receive the exemption beyond that assessed value amount.

MR. VAZQUEZ: And then I had another question regarding AB-1933, I believe it is. It's the Friedman Bill.

And on low-income housing for first-time homebuyers, the BOE analysis states that the April 20th amendments removed eligibility for the Welfare Exemption if the units were sold to moderate-income home buyers. Which means that the exemption will apply only to nonprofit organizations who sell only to a first-time low-income homebuyers.

Why does our analysis say that although the revenue impact is not predictable, there may be a revenue gain over the years?

MR. WEATHERBY: So the BOE was contacted by the bill's sponsor, the Heritage Housing Partners.

And they provided the BOE with some data on housing developments they have done exclusively in Los Angeles County.

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They provided the time of construction, the amount of assessed value of the property, and the assessed value of the property after it was rehabilitated and ultimately sold to first-time home buyers.

As you know, over time, with Proposition 13, if a unit is sold for, let's say, \$300,000, that creates the one percent rate. So a \$3,000 tax bill. And over time, that can increase with inflation of up to two percent annually.

So over time, as long as those units are continually sold or bought, that's going to continually increase the amount of property tax that the county will receive over time.

So while it may be \$3,000 in the first year, it could be \$3,100 in the second year, and so on and so forth.

So currently with the Welfare Exemption for rental units, if a nonprofit rents that unit, it's not creating that additional tax revenue, because the renter doesn't pay any Proposition 13 property tax.

Whereas, when a new homeowner is created,

that's a new taxpayer. And if you create four units 1 2 out of a building that only had one unit prior, that's essentially creating three units. 3 So over time, the exemption that would have been granted during the course of construction could 5 6 be offset by those annual revenue gains. MR. VAZOUEZ: On an annual basis. 8 MR. WEATHERBY: On -- a year. MR. VAZQUEZ: Thank you. 9 MS. COHEN: Any questions or comments on 10 this end? 11 12 Thank you. 13 MR. WEATHERBY: Thank you. MR. GAINES: Could I ask one? 14 1.5 MS. COHEN: Oh, sure. MR. GAINES: Yeah. 16 And maybe it's speculative. 17 18 But can you speak to the effort on the initiative to recreate exemption for the 19 intergenerational transfer of property? 20 You said that it had failed. So is it going 2.1 2.2 to be extended? Yeah, that's Howard Jarvis Taxpayer 23 24 Association that was working on it. 2.5 Is there any effort to gather signatures for

the 2024 election cycle? 1 2 MR. WEATHERBY: That I am unsure of, Board Member. 3 MR. GAINES: Yeah. Okay. MR. WEATHERBY: Their signature deadline 5 6 just passed, and they reached the 25 percent threshold. How many they were able to collect, I'm 8 not quite sure. Whether they're going to move forward with a 9 potential initiative in 2024, I haven't heard any 10 news on that front 11 12 MR. GAINES: Yeah. Okay. 13 Very well. Thank you. MR. VAZQUEZ: Just a quick question, if I 14 can, Madam Chair. 1.5 MS. COHEN: Go ahead. 16 MR. VAZQUEZ: Along those lines. 17 18 Well, I guess, are they still counting those signatures? 19 Because somebody was mentioning to me 20 2.1 that -- I know the goal was like 400,000 or something. But I heard they turned in possibly 22 200,000. And if they are a valid 200,000 signatures, 23 2.4 doesn't that entitle them to a hearing? 2.5 MR. WEATHERBY: So the amount of signatures

that this particular initiative would've required was 1 2 something like 997,000. And from my understanding, they didn't even 3 reach that threshold. So the amount of signatures they would have submitted, I don't think would have 5 6 allowed them an opportunity to get the hearing, because they wouldn't have met the minimum threshold. 8 9 MR. VAZQUEZ: Well, is -- is the minimum 10 200,000? That's what I heard. I wasn't sure if that 11 12 was it. 13 MR. WEATHERBY: No. So the threshold to qualify the actual initiative was 997,000. 14 MR. VAZQUEZ: No. No. That's to get it on 15 the ballot, though, isn't it? 16 MR. WEATHERBY: Yes. 17 18 MR. VAZQUEZ: But I thought for a hearing it's a lot less. 19 MR. WEATHERBY: That could be. I'm 20 unfamiliar with that elections code. 2.1 But from my understanding, what was reported 22 is they still didn't have enough signatures to even 23 24 qualify the initiative. 2.5 So I don't know why they would want to do a

hearing if they didn't have the necessary signatures 1 2 to get on the ballot for this year. MS. COHEN: If I'm not mistaken, I think 3 that Howard Jarvis sent out a press release saying that they didn't reach the threshold. And it's 5 6 probably on their website. MR. VAZQUEZ: Even for a hearing? MS. COHEN: Yeah. Well, I don't know. 8 Ιt didn't specify for a hearing or not. 9 MR. VAZQUEZ: Well, I know they didn't reach 10 the threshold for -- to get it on the ballot. 11 12 But I didn't even know this, but somebody 13 mentioned to me that even though, like you said, it was 900,000, if you turned in 200,000 good ones, it 14 15 entitles you, the group, to have a hearing. And you may -- you may know, Senator, on the 16 Senate floor. I didn't know that. I never heard 17 18 that. MR. GAINES: Yeah. I'm not sure on that 19 threshold for the number of votes. 20 2.1 MR. VAZQUEZ: Okay. MR. GAINES: I know there's a 30-day clause 22 23 upon gathering the signatures where the Legislature 2.4 can take a look at it. 2.5 MR. VAZQUEZ: As a possible public hearing?

MR. GAINES: Yeah. 1 2 Because maybe it could be amended or adjusted. So that's kind of new in the last few 3 years. MR. SCHAEFER: I haven't heard of it. 5 6 MS. COHEN: Okay. Let's keep going. MR. GAINES: Thank you. 8 MS. COHEN: Thank you. MS. CICHETTI: Before we go, we need to go 9 10 to the AT&T operator to see if we have any public comments on this item. 11 12 We have not received a request for any 13 in-person speaker, and no written comments. But we can go to the AT&T moderator. 14 15 AT&T moderator, please let us know if there is anyone on the line who would like to make a public 16 comment regarding this item. 17 AT&T MODERATOR: Yes, thank you. 18 If so, please press one, zero at this 19 time. 20 2.1 And currently nobody in queue. 22 MS. COHEN: All right. 23 Please go to the next item. 24 // 25

1 2 Item K5a 3 MS. CICHETTI: The next item is K5a, Taxpayers' Rights Advocate Office Report: Operational 5 Update; Update on activities of the Taxpayers' Rights 6 Advocate Office, including Proposition 19, education and outreach, and other matters. 8 This matter is being presented by 9 Ms. Thompson. 10 MS. THOMPSON: Good afternoon, Chair Cohen 11 12 and Honorable Board Members. 13 I'm Lisa Thompson, Chief of the Taxpayer Rights Advocate's Office. 14 And I'm here today to provide you with an 15 update on the activities of the Taxpayers' Rights 16 Advocate Office and Proposition 19 education and 17 outreach to keep you informed. 18 First, I would like to share with you some 19 statistics on the number of cases that our office 20 2.1 completed in April, and also to share with you some 2.2 information about those cases to provide some insight

This month, attached to the Public Agenda Notice, is a memorandum from our -- to our

on them.

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Executive Director reporting the number of completed and resolved cases by the TRA office.

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That is given by Board Member district, which distinguishes the cases between administrative versus valuation category, and by category -- excuse me -- by topic within those categories.

In April 2022 we completed 24 cases, seven were in Board Member Gaines's district, District 1; seven in Member Cohen's district, District 2; four in Member Vazquez's district, District 3; and six were in Board Member Schaefer's district, District 4.

Of the 24 completed cases, seven were in the administrative category, and seventeen were from the valuation category.

The administrative category includes topics, such as creating and mailing tax bills, refunds, penalty cancellations, access to data, special assessments, and direct levies on the property tax bill.

The valuation category includes topics such as change in ownership, declines in value, appraisal methodology, exemptions, new construction, actual enrollment of value, general property taxation, and assessment appeals.

With respect to the administrative category

and its seven cases in total, three pertain to access to data, two involve delinquent or defaulted property taxes, one pertained to penalties, and one involved refunds.

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With respect to the valuation category and it's seventeen in total, two pertained to assessment appeals, three involved change in ownership, two pertained to enrollment of values, five cases addressed exclusions for reassessment, three cases involved exemptions, and two cases involved general property taxation.

To provide some additional insight on the specific types of exclusion and exemption cases, I will offer this further breakdown:

For the five cases involving exclusions from reassessment, three pertained to base year value transfer exclusions for persons aged 55 and over, one involved base year value transfer for disaster relief, and one pertained to the parent-child exclusion.

Three of these four base year value transfer exclusion cases occurred before the April 1st, 2021 effective date for Proposition 19's base year value transfer provisions.

And the one parent-child exclusion fell

under the provisions of prior law, Proposition 15 -- excuse me -- 58, since the transfer occurred before February 16th, 2021.

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That's only one of these five exclusion cases fell under the purview of Proposition 19. And that was the base year value transfer for someone aged 55 and over.

For the three exemption cases, two pertained to the Welfare Exemption, and one for the Disabled Veteran's Exemption.

To provide some additional insight on the nature of the cases that our office works with and to help taxpayers, I would like to offer some additional information on a case that our office worked on, and how we assisted the taxpayer.

An example of this case that our office helped to resolve involved the taxpayer and his request for a base year value transfer from one county to another.

And due to the timing of this taxpayer's purchase and sale, it fell under prior law before Proposition 19. However, the situation can still apply today.

The taxpayer was concerned because he was denied base year value transfer from one county to

another. And he was concerned that he was paying more property taxes than he was paying on his original property.

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The assessor denied the base year value transfer because the assessed value of his replacement home was already lower than the factored base year value of his original home.

Had the base year value transfer request been granted, both the assessed value and the property taxes of the replacement home would have actually been higher than his original home.

Additionally, had the assessor's office accepted the base year value transfer, then they would have been assessing the replacement property at more than market value, which would not comply with the law.

We provided information to the taxpayer on the base year value transfer provisions of Proposition 90 and Revenue and Taxation Code Section 69.5, and explained that what is transferred with a base year value is actually the factored base year value of the original home, and is not the actual amount that is paid on the property tax bill that transfers.

We explained that the assessor was correct

in denying the base year value transfer, and that if the assessor had accepted it, then the assessed value would have been much higher, as well as his -- the amount he would have paid on his property tax bill.

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In addition to analyzing the assessed value of the properties, the original and the replacement, we examined the property tax bill for each of those properties.

When we examined his property tax bill for the replacement property, we discovered that there was a substantial amount of special assessments that were on there. Those are non-ad valorem property taxes, beyond the tax rate.

And so we explained to the taxpayer that special assessments, although collected on the property tax bill, are not ad valorem taxes, and instead, they result from voter-approved initiatives.

Helped him understand that if there was an exemption available for that special assessment from either as a person aged 55 -- 65 -- excuse me -- and over, or low income, that that would be part of what was voted in for that initiative, and that he could reach out to the city or county agency based on the phone number on the tax bill for that special assessment.

So that is how we assisted that -- that taxpayer in understanding that.

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So the next item that I would like to report on to the Members is work associated with Proposition 19 education and outreach.

And with respect to education specific to each of the areas within Proposition 19, the TRA office will issue an information sheet on each of those.

The TRA office has completed work on two of the information sheet topics, anyway, parent-child exclusion and grandparent-child exclusion under Proposition 19, current law.

And we have also updated our existing information sheets on the parent-child and grandparent-child exclusion under prior law.

Because those occurrences are still happening, we will have two of each of the information sheets available.

Those information sheets have been sent to our forms and publications section for publication, and they should be out shortly.

I would advise the Members, as they are published, as well as the California Assessors'
Association, so assessors are aware of them so that

they can advise their constituents and link to our pages.

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Additionally, the TRA office has drafted new information sheets on the base year value transfer provisions for persons aged 55 and older, and disabled persons under Proposition 19, as well as revised the existing sheets for prior law.

And these information sheets are currently in the internal review process, and will be sent to forms and publications shortly.

The next item I would like to update the Members on is work associated to prepare for the upcoming Taxpayers Bill of Rights Hearing scheduled for August 30th, 2022.

Posters and flyers publicizing the events have been printed, and we will be sending them to county agencies involved in the property tax system at the beginning of June.

And this year, the -- you actually all have posters and flyers, so you can see them. And please, you know, feel free to pass them on.

The poster has a QR code on it this year that people can hold their cell phone up and link to our agency's website, so they can readily see the information about the hearing.

It is similar to what some restaurants have to access menus.

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The Communications Officer and I, Peter Kim, are also working together to promote the upcoming hearing, and prepare some sort of tool kit for Members to further the outreach for the hearing.

And I will be updating the Members at future meetings about those items.

To increase exposure, we included additional information on the main TRA Bill of Rights website, enabling taxpayers to more readily access the page where they can subscribe to receive e-mail notifications.

It is a list serve, and it will be used this year to send e-mail notifications to taxpayers about the hearing and provide specific details so they know how to participate, or what -- what to view on the hearing later this year.

Again, future meetings, I will update the Members on the progress for all of this.

And that concludes my update.

I'm available for any questions.

MS. COHEN: Thank you.

I wanted to ask, I know you've been doing this a long time. Are there any lessons learned that

you have seen, maybe, we'll say the last three years 1 2 that we've been working together, that you're applying to this year? 3 MS. THOMPSON: I think we always strive to kind of get the word out as much as we can on the 5 6 Taxpayers Bill of Rights Hearing. So we are always exploring different avenues. 8 We have an Advisory Council that was started last year. And so we will be providing information 9 10 to each of those Advisory Council members and asking that they do additional outreach. 11 12 We've also added different taxpayer 13 organizations that I reach out to, to ask that they notify their membership over the course of the years. 14 15 So, yeah, we're always striving to do that. We've done public service announcements and things of 16 that nature. 17 At the next meeting, in the next couple of 18 months, you know, we'll be gearing up more towards 19 additional publicity for that meeting. So I'll be 20 2.1 updating the Members on that. MS. COHEN: Thank you. 22 23 Any questions on this? 24 Yes, Mr. Schaefer. 2.5 MR. SCHAEFER: I have a question, but I'd

1 | like to direct it to Mr. Nanjo.

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We see quality work by our taxpayer advocate. But we see more of her than we do of most anybody else.

And I would like to ask what is required by our adopted rules or legislation as to what is told to us by the taxpayer advocate?

One of her favorite sayings is, I would like to update the taxpayers on this or that.

The first period of time she was here today, we have a number of completed cases, number of resolved, number of closed, evaluation cases. And she went through these as to the number of issues before her. And I thought that that was very helpful to see how busy she was.

But then she went into another era I'd like to update on. Well, is that because she wants to put some frosting on the cake after we've had the essentials?

She does a good job at it. But we're not sitting in an appellate mode here. We're not subject to having somebody who may not be happy with what she's telling us to ask us to review it.

I don't know if we have jurisdiction to review it or appeal it. I think we're just hearing

that she's been doing a good job, and how many cases she's been working on.

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And if she's not required to give such an extensive report, I would like to know, as a legal matter, that maybe the first 15 or 20 minutes that she gives us a report, we are legally informed.

And if people want to know which of these
17 cases or 24 cases that they may be interested in,
they go to our website, or they go some place.

It's like you can go to the court clerk's office in the superior court if you want to look at the details on any of these cases.

I don't think the presiding judge is going to want to be informed on the details of these cases. I think the presiding judge is going to be informed if we're doing 300 cases a month, or what we're doing if we're working judges.

And I'm sitting here, and I think I'm more of a -- less of a judge and more of an administrative judge wanting to know how hard she's working. And we get that within the first 10 or 15 minutes.

But then we start getting a legal education on these details of the cases that we can't do anything about, other than say we're doing important work. But we know that.

So I would like Chief Counsel to advise our Ms. Stowers, who can speak for our taxpayer advocate, and decide that she's got to tell us both how hard she's working, and then tell us what all the cases are about.

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I would rather be able to go online and figure out all the details if I'm bored and have more time. But all of us up here have so much to read, you know, and are trying to make our input here more related to what the Constitution and the charter and the rules and the Legislature has said we got to do.

Because if I want to do the stuff more than we got to do, I want to go out to these hearings and answer questions and provide my services there.

I had said something like this before.

MS. STOWERS: Thank you, Vice Chair.

I know you addressed your question to

Chief Counsel. But I believe it's more appropriate

for me to respond.

Ms. Thompson is the Taxpayers' Rights

Advocate. She is the first-line person dealing with

property tax owners and their issues.

She is providing you guys with an update on the issues, because it's very important that you guys hear what's going. And it's also important for the

public to know what we're doing. 1 2 So that's why she gave you the stats as a starting --3 MR. SCHAEFER: Ms. Stowers, the public can 4 get it all if they go to the website and --5 6 MS. STOWERS: No, sir, they cannot. The key here is the stuff she's doing is 7 8 confidential. So she's not going to put on the website, John Doe taxpayer came to the office and had 9 ABC as a question, and this is how I resolved it. 10 She is giving you guys a verbal update, but 11 12 she's not identifying the taxpayer. 13 MR. SCHAEFER: Everything she said today is not anymore a secret. 14 15 MS. STOWERS: Exactly. But she's providing an update to the 16 Board Members, because the collective body has asked 17 for information on our operations. And that's what 18 19 she's attempting to do. I understand that it can be a little heavy, 20 2.1 especially when it's coming towards the end of the 22 day. 23 We tried to make some adjustments already as far as the short memo. And perhaps we can make other 24 2.5 adjustments. Because it is important information,

and I believe you all would like to hear it. So maybe we change the order of when we do it.

MS. COHEN: Okay.

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Mr. -- Mr. Schaefer, you made -- I think you've made your point.

You don't want to hear it. I get it.

But this is an incredibly important venue.

Because it's not just about us receiving information,
but it's for the larger public.

And what's interesting is I'm on the other side, I want to hear more. I want to hear as much detail as possible, so that we are -- maybe the second most informed.

You being -- you and your staff being the most informed as to what kind of guidance and work that we need to continue to do for taxpayers.

I think that there's significant work occurring in this organization, and that we've worked really hard to bring it forward. And this is just another venue.

The website is one way. But, remember, not everyone has Internet access. In Mr. Gaines' district in particular, there's -- Internet access is not accessible for everyone. And so we need to be careful about some of the assumptions that we're

making. 1 2 And I think Ms. Stowers has offered a healthy medium, a happy medium about reorganizing it. 3 And I'm happy to talk to you a little bit 4 more about that, and work with your staff, 5 6 Mr. Schaefer, on what that would actually look like. But I want to make sure that we affirm 8 Ms. Thompson's work, that it's important. And I want to give you an opportunity. 9 Would you like to share some of your thoughts or 10 answer Mr. Schaefer's questions? 11 12 I know he kind of went to your superiors and 13 really didn't give you an opportunity. But if you would like to speak on it, you're welcome. And you 14 don't have to if you don't want to. 15 MS. THOMPSON: Yeah. 16 I think maybe it would be helpful to 17 18 clarify. We use the term "completed cases," because 19 that's how we refer to them, as a case. Because we 20 2.1 are helping taxpayers. They come to us with a problem that they're having, and we assist them in 22 23 resolving that. 24 I'm not an attorney, our staff are not an 2.5 attorney. And it is not like we're going before a

judge of any kind, or that I'm an arbitrator and can demand, say, an assessor's office do a particular task.

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Our function is to work with the taxpayer, understand the situation, and then help facilitate resolution of that, whether that be through helping them understand the law better and why they were treated the way they were by the assessor's office or tax collector's office, or whether that be by us contacting either the tax collector's office, or the assessor's office, you know, to try to come to -- come to a solution -- to arrive at a solution for them.

So it's not an attorney. It's not us -we're not an appeal body that says, you know, this is
your value. We don't arrive at values. We do those
things. So maybe the case term was --

MS. COHEN: I want to make sure we don't get caught up in semantics. I mean --

MS. THOMPSON: And we don't have it on our website. Nothing on our website.

MR. SCHAEFER: Madam Chair.

MS. COHEN: Yes, sir.

MR. SCHAEFER: I'd like to say I'm all for more information, too.

I would be pleased if you would take these 24 completed cases and write 50 to 100 words about each one, and it might add another two or three pages to the agenda. Maybe only a page or two if you just write the little basics. I can read it, you know, when I'm not in session and having to listen.

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And I can say, "Hey, Case No. 2424 looks interesting." I can go online, and go to your office and read the whole thing if I want.

MS. THOMPSON: That's really confidential information I think.

MR. SCHAEFER: I'm all for more education, but I -- I just don't want to be getting more than I'm required to get.

If we're trying to do it for the whole public, I'd say great, if we know the public is interested in looking at that.

But I would think what the public's interested in is seeing how busy you are. And you do a great job with that.

And I would like to know a little bit more about the individual cases, because I'm not making notes when you're talking.

But, again, there's nothing I can do about the cases. I'm not a judge.

MS. COHEN: Thank you. 1 2 Ms. --MS. THOMPSON: That is true, thank you. 3 But I will comment, though, if you don't 4 mind. 5 6 So that information is very confidential. I mean, a couple of things, among taxpayers, 7 8 we're looking at appraisal records. We're looking at the confidential information the taxpayer approaches 9 10 to us. So, you know, we don't disclose the names of 11 the taxpayers that come to our office. The exception 12 13 would be like at the August Bill of Rights Hearing, when there are public presenters. They do identify 14 their names when they come before this Board, and so 1.5 it's attached to the public comments. 16 And, you know, those would be identified. 17 18 But I do describe for you in a meeting how, you know, we responded to each of those taxpayers. 19 MR. SCHAEFER: If you had a place on the 20 2.1 form where the taxpayer could say, I waive my rights of confidentiality, then -- because a lot of 22 23 taxpayers don't really care. Nobody is going to make a movie out of their issue, you know. 24 25 MS. COHEN: Okay.

Let's see what Mr. Gaines has to say. 1 2 MR. GAINES: Well, thank you. I want to thank you for this breakdown in 3 this report. 4 Because I was asking for more information in 5 6 writing that we could have, and you've done that. So 7 I really appreciate that. 8 I also just wanted to comment again about our Bill of Rights Hearing, and the fact you've got a 9 QR code. I just tested it out. It's working. 10 that's good. So just keep up the good work. 11 12 And I think I kind of fall on the side, I'd 13 like to even have more information. But I want to be careful with confidentiality, and make sure we're not 14 15 violating anybody's privacy. So I like what you're doing, and keep it 16 17 up. 18 MS. THOMPSON: Thank you. 19 MR. GAINES: Thank you. MS. COHEN: Mr. Vazquez. 20 2.1 MR. VAZQUEZ: Just a quick question. And once again, thank you for the report. 22 23 really appreciate the hard work you and your team have done, especially on the outreach and the 24 2.5 educational thing that we've been talking for many

years now here since I've been on here. And the fact that we have this coming up.

I just had, more of out of curiosity, how many calls or mails that come through your office that I guess are not processed in cases that get, let's say, pitched into maybe the Legal Department or referred to property and tax.

Do we know that?

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MS. THOMPSON: Yeah, we have -- you know, we have calls or contacts from taxpayers that we refer -- redirect, I mean, to a lot of agencies.

I mean, we generally, probably, between about 10 a month, you know, that we have that we redirect to other agencies. Those are more with inquiries or contacts we receive through e-mails and things.

But we generally, you know, we coordinate with the Property Tax Department if we receive, you know, more of a technical inquiry, technical question. And then we redirect it.

So I'll either forward it to management there and ask that they call.

Generally, unless -- somebody's answering the phone. My office technician, when she answers the phone, she would tell them that's really a

question for the Property Tax Department, and give 1 2 them the phone number. But what we do if they contact us through 3 e-mail, then I just forward it onto management, and 4 they handle it from there. 5 6 MR. VAZQUEZ: I appreciate it. Because I know we've sent several requests 8 to your office from our office, and I haven't had anybody complaint coming back. So whatever you're 9 doing seems to be working. 10 MS. THOMPSON: Yeah. 11 12 And we coordinate with your Chief Deputy 13 when -- after we've assisted the taxpayer, we let your staff know. 14 Thank you. 1.5 MR. VAZQUEZ: MS. COHEN: Thank you. 16 MR. EPOLITE: Thank you for the continued 17 18 good work of you and your team. MS. THOMPSON: Thank you. 19 MS. COHEN: All right. 20 2.1 Does that conclude your presentation? MS. THOMPSON: It does. 22 23 MS. COHEN: I appreciate it. 24 Thank you. 2.5 MS. CICHETTI: Well, we need to go to the

public --1 2 MS. COHEN: Yes. MS. CICHETTI: -- to see if we have any 3 comments. 4 We have not received any requests for any 5 6 in-person speaker, and no written comments on this item. But we'd like to go to the AT&T moderator 8 AT&T moderator, please let us know if there is anyone on the line who would like to make a public 9 10 comment on this item. AT&T MODERATOR: Yes, thank you. 11 12 If you would, please press one, zero at this 13 time. And currently nobody in queue. 14 15 MS. COHEN: All right. Thank you very much. 16 MS. CICHETTI: The next item is --17 18 MS. COHEN: Just a second, please. MR. SCHAEFER: Madam Chair, I did not at any 19 point indicate she is not doing a good job. I just 20 2.1 was wanting to know if we're getting a little more information. 2.2 MS. COHEN: Understood. 23 24 MR. SCHAEFER: But I like the work she's 2.5 doing.

MS. COHEN: Understood. 1 2 Ms. Cichetti, please call the next item. 3 ITEM M1 5 6 MS. CICHETTI: The next item is M1, Public Policy Hearings, Discussion on Implementation of 7 8 Prop. 19, the Home Protection for Seniors, Severely Disabled, Families and Victims of Wildfire or Natural 9 Disasters Act of 2020. 10 MS. COHEN: Thank you. 11 12 Ms. Cichetti, do we have any comments from 13 the public who wish to speak on this item? MS. CICHETTI: I have two items that were 14 15 received in writing that I'll read into the record, though our procedure is to go out to the public 16 comment first. And then I'll read the items into the 17 record. 18 MS. COHEN: Please. 19 MS. CICHETTI: AT&T moderator, could you let 20 2.1 us know if we have anybody on the line who would like to make a public comment on this item. 22 AT&T moderator, could you let us know if 23 24 there is anyone on the line who would like to make a

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public comment.

I'm going to read the comments into the 1 2 record. MS. COHEN: Please do. 3 Thank you. MS. CICHETTI: We've received two comments 5 6 in writing. I'm going to read the first one. M1, Proposition 19 Implementation Comment, 7 8 first submission from May 2022. Hello. I have a concern about the provision 9 of Prop. 19 that raises the excluded amount prior to 10 a parent's death for heirs that would like to 11 eventually inhabit their parents' home. 12 13 From what I understand, the excluded amount will adjust each year based on the movement in the 14 15 house price -- in the House Price Index for California from the prior calendar year. 16 As it's written, every February 16th it will 17 18 look back at the previous year to adjust the excluded 19 amount. My concern is that this does not begin to 20 2.1 happen until February 16th, 2023, which is two years after Prop. 19 law became law. 22 Under this scenario, it will never adjust 23 for 2021, since it only looks back one year. 24 2021 was a significant year for price 25

appreciation in California. If I'm viewing the correct report, it states that the House Price Index for California rose 19.62 percent in 2021, which I believe was a record increase.

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In real terms, this could have raised an excluded amount from one million to almost

1.2 million in just the first year, while saving property taxpayers almost \$2,000 per year in the future after their parents' death, if they move into the family home.

While this may not seem like a significant amount for some people, for lower-income people, I would assume that this amount could be the difference between hanging onto the generational home versus being taxed out of it.

Instead of receiving a larger excluded amount, they will simply have to pay property taxes on an extra 19.62 percent in value.

As it stands, not only are families being hit with the surprise of Prop. 19, but also missing out on a rather significant hike on the excluded amount due to the way Prop. 19 was written.

My first question is, am I reading this correctly?

My second question is, was this Prop. 19's

intent?

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It's hard to believe that the intent was for the taxpayers to have the potential exposure to the burden of Prop. 19 for 10-and-a-half months, 2021.

But at the same time, not have the potential to benefit from the potentially high excluded amount for the entire year.

My third question is, could this potentially be amended?

Prop. 19 has blindsided a lot of people that may have a home in their family, but not the income that Prop. 19 will require to remain in the home after the home is transferred from the parent to child.

We can use all the help we can get if some sort of amendment is justifiable and possible.

The question I ask above is referenced from this statement contained in a BOE document.

One, on February 16th, 2023, and every other February 16th, thereafter, the \$1 million amount described in subdivision C1(b) of this rule shall be adjusted by the same percent change in the House Price Index for California for the prior calendar year, as determined by the Federal Housing Finance Agency.

I found the above-referenced comments in 1 2 this BOE document, http/www.boe.ca.gov/proptaxes/pdf/lta21054.pdf. 3 Last, I have found one resulting positive form Prop. 19. I now know about the BOE and the 5 6 Board's function. I can tell you all how assured I am to know that this body exists. 8 Thank you for everything that you do. Sincerely, Vaughn McGuire. 9 MS. COHEN: I have a quick question. 10 Ms. Stowers, directing it towards you. 11 Would it be appropriate to ask Mr. Yeung to 12 13 write or call this commenter back to answer the three questions that she's laid out? 14 MS. STOWERS: Yes, we have the 15 information. 16 MS. COHEN: I believe Ms. Cichetti does have 17 the contact information. 18 19 Just to answer -- Mr. Yeung, are you there? Mr. Yeung, if you don't mind. 20 2.1 It sounds like it would be pretty easy and straightforward. The answers to the questions that 22 23 she's proposing are pretty standard, spelled out in the legislation, as well as information on the 24 2.5 website about the implementation, how it came about,

1 and what was the intent.

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And please direct it to her elected representative in the Legislature.

Is there another one?

MS. CICHETTI: Yes, there is.

M1, Proposition 19 Implementation, second submission from May 2022.

Hello. Last month I submitted a letter that stated my concerns as it relates to a small-property landlords that face large reassessments in areas like San Francisco after our parents' death as the result of Prop. 19.

The concern was that heirs will be taxed at current levels after their parents' death, while they're respective long-term tenants are paying rents that look more like 2005 as a result of a stringent rent control.

We have had the same tenants for 27 years that pay roughly 50 percent market rate rent due to the effect of long-term rent control in SF. However, I still face a large reassessment after my mother's death.

This scenario has already started to upend pre-1986 units in San Francisco that are covered under stringent rent control.

Not only are the heirs being taxed out of business in units that have long-term low-rent tenants, but the tenants are being displaced as well after the point of sale.

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Realtors have told me that the tenants are losing their low-rent housing due to owner move-in evictions, and potentially even Ellis Acts.

The Board suggested that I contact my local assessor and ask why I stand to be re-assessed in the future after my mother's death, since we are providing affordable housing for our tenants.

I did this. The answer that I received is that our family duplex is not coded specifically to be for affordable housing, and that the low rents are simply the result of the SF Rent Board only allowing for small annual rental increases over a long period of time.

The person I spoke with in the assessor's office actually suggested that I reach back out to the Board with an additional question, the question being, how is it legal for the SF Rent Board to not allow me to raise my rents after my mother's passing to offset materially higher operating costs, such as a large property tax reassessment?

She explained that an ordinance was passed

in SF a few years ago that prevented rent hikes due to a property tax reassessment. But this was done to combat new purchases of rental properties from raising rents when they knowingly bought a building with lower rents.

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To contrast this, the SF Rent Board is treating heirs in the same way that they were new purchases of rental properties.

The difference being that the heirs didn't knowingly enter an agreement where they were paying 2022 property tax rates while receiving very low rents.

No same person would enter in the situation that some small property owners are finding themselves in after their parents' death, and yet the Rent Board isn't allowing them to respond to it.

Put differently, the SF Rent Board is treating the deliberate decision of a new investor in the same as they are death, which is involuntary.

My first question is, legally speaking, is the issue I'm raising credible?

My second question is, is it within your jurisdiction to help with something like this?

While I'm not excited about raising anyone's rent, if I'm not allowed to share some of the burden

with our tenants after my mother's passing, our tenants will likely be displaced after I'm taxed out.

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For further context, I was born permanently disabled, and am a renter myself. The only reason my mother, 89 years old, retired nurse, ever bought this property was to create an income stream for her disabled son, me.

Last, I reached out to the SF Rent Board, two city supervisors, and the mayor's office. I've concluded that the city is not interested in addressing the concerns that I'm raising, and that any change would likely have to come from a higher body, such as the Board.

I now understand why the assessor's office suggested I bring this up directly with you.

Sincerely, Vaughn McGuire.

And that concludes the two comments that we received.

MS. COHEN: Mr. Vaughn McGuire raises several -- several challenges. Not only with the legislation, raises challenges within what it's like to be a small property owner in the city and county of San Francisco to deal with the San Francisco Rent Board.

Sounds like Mr. Vaughn is definitely caught

up in the political push/pull of the ideological 1 2 battle that happened in San Francisco. And, unfortunately, there is no quick, easy, short, simple 3 answer or remedy to the challenge. And it's also multijurisdictional approach 5 6 to even begin to have the discussion. I would ask that you pass along the contact 7 8 information of Mr. Vaughn to my senior tax counsel, Mr. John Thiella, so that we can begin to speak to 9 Mr. Vaughn, and have a conversation about the 10 political reality, as well as the policy reality that 11 12 we are all living with. 13 Are there any other comments or anything? MS. CICHETTI: No other written comments 14 received. 15 MS. COHEN: Okay. Thank you very much. 16 Is there anything else on this agenda? 17 MS. CICHETTI: We have the next item. 18 MS. COHEN: Please. 19 MR. GAINES: Can I comment? 20 2.1 MS. COHEN: Oh, yes. Please. I'm sorry, I didn't see your hand. 22 23 MR. GAINES: Yeah. Thank you. 24 I just -- in my view, speaks to why Prop. 19 2.5 needs to be fixed. And Howard Jarvis Taxpayers

Association was working toward that end. So I'm hoping that they'll continue to reverse the death tax that was implemented.

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We wouldn't have received this letter if it weren't for the passage of Prop. 19. And now we're dealing with, I've heard, upwards of 40,000 cases a year of families having a parent or grandparent pass away, and creating all sorts of havoc in a variety of different ways.

I think this is a prime example. But I've heard many others from constituents in my district about -- I heard one from a constituent who was a real estate agent who was against Prop. 19.

And he said that they had a family parcel.

And they're trying to figure out what to do with it now, because they know that it's going to be reassessed, and the family won't be able to hang onto it.

It's just like open space. It doesn't have an ag use. But you're seeing a lot of cases, situations where it's going to be a forced sale of property that can create all sorts of problems for the family, and especially those who -- you know, if you look at the economic spectrum, those who were pulling out of being poor and striving to get to the

middle class, and they finally paid off their house,
and they wanted to pass that on. It's a real
tragedy.

So I'm just hoping we can continue to discuss it here on the Board, and look for opportunities to resolve it.

MS. COHEN: Absolutely.

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We will continue to discuss it.

Let's make sure that we keep a record.

Let's keep collecting all of this public comment.

Because I think it just strengthens the argument that one might need to reevaluate what Prop. 19 is and does.

And I'm going to ask that Mr. Thiella in my office, that we make sure we pass on that letter to Senator Wiener and Assemblyman Haney, so they know what their constituents -- the challenges that their constituents are feeling.

Also we might want to add to send a copy to Senator Hertzberg, too.

MR. VAZQUEZ: We should.

And along those lines, I think what

Member Gaines just mentioned, I happened to be up

here last week. And the realtors have their big

convention up here. And I made it a point to run

into a few of them.

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And I asked them, I said, were you -because they were big supporters of this. I said,
"Were you aware of what this implication is?" And
several of them said, "What we passed and supported
at the very beginning was not the finished product."

MR. GAINES: Yeah.

MR. VAZQUEZ: You know, they weren't -- I don't know what the early language was, but it wasn't to penalize intergenerational wealth.

And it's definitely not just one home that you can pass on. Because they said several of them have -- a lot of these realtors have three or four homes that they were hoping to pass onto their kids. And now they're not going to be able to do it.

And they were just kind of surprised that the finished product turned out the way it did.

And I said, well, you know, from what I understand, our good Senator Hertzberg, just kind of, you know, at the end of the day -- well, you probably know this better, Senator, as they're trying to get the votes to get it out of the floor, they're cutting these deals. And at the end of the day, it just took a whole different turn.

MS. CICHETTI: I'm going to try to go out to

public comment again. We had an issue with the AT&T 1 2 moderator before. MS. COHEN: Okay. Sounds good. 3 MS. CICHETTI: AT&T moderator, can you let us know if there's anyone on the line who would like 5 6 to make a public comment on this item. AT&T MODERATOR: Certainly. 8 Thank you. Again, ladies and gentlemen, please press 9 one, and then zero at this time. 10 And we do have one. 11 12 Give me just a moment here. 13 Again, it's one, zero. If you hit one, zero a second time -- here 14 15 we go. Give us a moment here. 16 As soon as I get a name, I'll be able to 17 18 open the line. And we can go to the line of Vaughn McGuire. 19 Please go ahead. 20 2.1 MR. McGUIRE: Hey there. Vaughn McGuire. 22 I just wanted to thank you for all that you 23 24 guys do. It's very much appreciated. 2.5 Congratulations to the one young lady who is

about to retire. 1 2 And, also, this is a little out of turn, so I hope you don't mind me mentioning it, but 3 Howard Jarvis did get 40 percent of the needed signatures. Which is great for the first time out. 5 6 So they got over the 25 percent hurdle to have the hearing. 8 However, the -- once it was realized it will never be on the ballot, apparently the Legislatures 9 10 don't have to allow them to actually have the hearing. 11 12 So anyway, I heard you guys talking about 13 that earlier. So, again, thank you for everything. 14 MS. COHEN: Okay. 15 Thank you for your comment. 16 Is there anything else you wanted to add on 17 the record, Mr. McGuire? 18 AT&T MODERATOR: Give me a second here. I 19 released his line. I'm going to get it back here. 20 2.1 Mr. McGuire, your line is open. MR. McGUIRE: Yeah. 22 If you guys do want more public comments, I 23 know a lot of people affected by Prop. 19. 24 2.5 Is this the right place to air those

1	concerns though?
2	I'm not sure that I should even be sending
3	you these letters.
4	MS. COHEN: Yes, it's one of it's one of
5	several places where you can share your grievances
6	with us.
7	MR. McGUIRE: Okay. Okay.
8	Well, thanks again. I appreciate it.
9	MS. COHEN: All right. Thank you.
10	We received your feedback.
11	Thank you.
12	Are there any other
13	MS. CICHETTI: A couple more items.
14	MS. COHEN: I know there are more items.
15	Are there any more comments or feedback?
16	MS. CICHETTI: No.
17	MS. COHEN: Okay. Thank you.
18	Let's keep moving forward.
19	
20	ITEM M2a
21	
22	MS. CICHETTI: The next item is M2a,
23	Public Policy Hearing; Impact of Public Calamities on
24	Property Tax Administration: County Boards of
25	Equalization/Assessment Appeals Boards (AAB) Remote

Hearings; follow-up on nonconsensus items needing 1 2 additional guidance regarding remote AAB hearings. There are no staff reports or external 3 speakers for this agenda item for this month's meeting; however, persons who wish to address the 5 6 Board on this topic as a public comment may do so. MS. COHEN: Okay. Let's see, are there 8 any -- are there any comments from the public who wish to speak on this item? 9 MS. CICHETTI: We have not received any 10 written -- we have not received a request to present 11 12 anything in person, and we have not received a 13 written comment. But I will go to the AT&T moderator. 14 MS. COHEN: Thank you. 1.5 MS. CICHETTI: AT&T moderator, please let us 16 know if there is anyone on the line who would like to 17 make a public comment regarding this matter. 18 AT&T MODERATOR: Thank you. 19 20 And please press one, zero if you would. 2.1 Again, it's one, zero. And currently none in queue. 22 MS. COHEN: Great. 23 24 If there are no further comments -- if there 2.5 are no further comments from anyone, we'll close this

Public Policy Hearing. 1 2 Ms. Cichetti, please call the next item. 3 ITEM N 5 6 MS. CICHETTI: Next item is N, Public Comments on Matters Not on the Agenda: Persons who 8 wish to address the Board of Equalization regarding items not on the agenda. 9 10 Please note that the Board cannot take 11 action on items not on the agenda; however, the Board 12 can schedule issues raised by the public for 13 consideration at future meetings. MS. COHEN: Ms. Cichetti, do we have any 14 15 public comments on this? MS. CICHETTI: We have not received any 16 request for any in-person speaking, and no written 17 comments. But we'll go to the AT&T moderator. 18 19 AT&T moderator, please let us know if there is anyone on the line who would like to make a public 20 comment on the item. 2.1 AT&T MODERATOR: Please press one, then zero 22 at this time. 23 24 And currently nobody in queue. 2.5 MS. COHEN: All right. Thank you.

Well, Ms. Cichetti and Members and staff, it 1 2 appears that we are at the final end of our agenda. Colleagues, do you have any final remarks 3 for the day? 4 Mr. Vazquez. 5 6 MR. VAZQUEZ: First, I'd just like to welcome our new Member from the Controller's office. 7 8 I guess you were already briefly introduced. But I understand that you have some 9 specialties, especially in the area of the property 10 11 taxes. 12 So I really welcome you on board, and 13 looking forward to having some interaction. And hopefully some of your thoughts and ideas as we're 14 1.5 reshaping our Board, and, you know, where we'd like to see the BOE go in terms of the next level. 16 So welcome. 17 MR. EPOLITE: Thank you, Member. 18 And I look forward to working with all of 19 you over the next several months. 20 2.1 So thank you. MS. COHEN: Any parting comments? 22 23 Mr. Vaz -- I mean, Mr. Gaines. 24 MR. GAINES: Yeah, if I could. 2.5 I just wanted to see if we could adjourn in

1 memory of Frank Lettini.

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2.5

I went to his funeral yesterday, and he lived the American dream. He immigrated from Italy. An interesting story. He was a young child in the late 1930s, and through World War II, living in Italy.

And he was amongst a group of friends, they were all five and six years old, and one of the children picked up a hand grenade and pulled the pin, and it killed that child that actually had the hand grenade.

And Frank was there in that group. And he was rushed off by a GI. And all of his injuries were sewn up, and he survived, immigrated to the U.S., became a mechanic.

And then went on to join the Army, where he's also a mechanic and got better training.

Then worked for the Niello auto dealer here in town. They've been around for a long time. And then broke away and started his own business.

Got married, had a couple of children. His son now runs that business, Frank's Automotive.

But it was just a beautiful story about him and his pathway to come to America. And being a productive small business owner right here in

Sacramento. 1 2 So thank you. MS. COHEN: Fantastic. 3 Thank you for sharing us that story. Mr. Vazquez. 5 6 MR. VAZQUEZ: Just in closing, as we're coming to an end today, just wanted to -- this 7 8 weekend is the observance of Memorial Day. And just wanted to put a little shout out to 9 all the veterans, and to thank all those that fought 10 in these wars in our -- to actually protect our 11 12 freedom, right? 13 And hopefully everybody has a safe Memorial weekend. But also to think of those individuals, 14 15 both men and women, that have, over the years, have fought many wars to protect our freedom. 16 MS. COHEN: Great. 17 Ms. Stowers. 18 MS. STOWERS: Thank you, Chair. 19 Just a quick comment. 20 2.1 Happy anniversary. MS. COHEN: Thank you. 22 23 MS. STOWERS: And many, many, many more 24 years of love to come. 25 MS. COHEN: I appreciate that. Thank you.

I appreciate that. 1 2 We celebrated our anniversary over the weekend. 3 MR. VAZQUEZ: Congrats. Congrats. MS. COHEN: Okay. 5 6 MR. SCHAEFER: I had something to say. MS. COHEN: Okav. 8 MR. SCHAEFER: You know, I don't want to be the unhappy Member. Because I am a happy person. 9 10 But I see on my list of documents here to read is the Utility Value Setting workbook. But it 11 12 says confidential. That means that I can't talk 13 about it here, and I certainly can't talk about it off camera. 14 15 Because Henry says if I'm -- more than two of us are in the same room, we can't talk, you 16 know. 17 But I ask a couple simple questions. And 18 19 where do I say it? Like on page 1 here --20 2.1 MS. COHEN: Sir, sir, we've kind of passed that agenda item. 22 Why don't -- why don't we ask Henry whether 23 24 you and Henry can circle up after the meeting to --2.5 to raise this issue.

MR. SCHAEFER: Did we --1 MR. NANJO: Chair Cohen, if I could assist. 2 Member Schaefer, what I would suggest is if 3 you want to maybe schedule a conference call between 4 Jack McCool and a representative of Legal or myself, 5 6 we're more than happy to kind of walk you through it and talk about any questions you may have. 7 8 MR. SCHAEFER: Well, I'm curious here that there's a value to be -- that's Board-adopted, and 9 it's blank. 10 If it's been Board-adopted, are we adopting 11 12 it today? Did we? 13 I'm not aware that we did. MR. NANJO: Yes, you adopted it earlier in 14 1.5 the meeting. MS. COHEN: And we already covered that on 16 the agenda, so we're not able to go back and open it 17 18 up. And just want to be mindful of that. MR. SCHAEFER: We have \$11 million penalty 19 on Life Energy, whoever that is. 20 MR. NANJO: So on individual --2.1 MR. SCHAEFER: Did we ever discuss that? Or 22 23 is it any of our business? 24 MR. NANJO: Individual items, I would 2.5 recommend you talking to Jack or myself about it.

We will be more than happy to answer any questions you have. MS. COHEN: Thank you. We will now adjourn. It's 3:00 o'clock. The next meeting will be scheduled for June 28th and the 29th. Thank you. Thank you, everyone, for your service today. MR. GAINES: Thank you, Malia. (Whereupon the meeting concluded.) 

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3	REPORTER'S CERTIFICATE
4	
5	State of California )
6	) ss
7	County of Sacramento )
8	
9	I, Jillian Sumner, Hearing Reporter for
10	the California State Board of Equalization, certify
11	that on May 24, 2022, I recorded verbatim, in
12	shorthand, to the best of my ability, the
13	proceedings in the above-entitled hearing; that I
14	transcribed the shorthand writing into typewriting;
15	and that the preceding pages 1 through 223 constitute
16	a complete and accurate transcription of
17	the shorthand writing.
18	
19	Dated: June 16, 2022
20	
21	$\bigcirc \cdot n \cdot \sim$
22	Jillian Sumner
23	JILLIAN SUMNER, CSR #13619
24	Hearing Reporter
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