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4	BEFORE THE CALIFORNIA STATE BOARD OF EQUALIZATION
5	450 N STREET
6	SACRAMENTO, CALIFORNIA
7	STATE BOARD OF EQUALIZATION MEETING
8	TELECONFERENCE
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14	REPORTER'S TRANSCRIPT
15	FEBRUARY 23, 2022
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24	REPORTED BY: Jillian M. Sumner
25	CSR NO. 13619

1	<u>APPEARI</u>	ING TELEPHONICALLY
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3	For the Board of Equalization:	Honorable Malia M. Cohen Chair
4		Honorable Mike Schaefer
5		Vice Chair
6		Honorable Ted Gaines First District
7 8		Honorable Antonio Vazquez Third District
9		Yvette Stowers
10		Appearing for Betty T. Yee, State Controller (per Government Code
11		Section 7.9)
12	For the Board of Equalization Staff:	
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14		Lisa Renati Chief Deputy Director
15		Executive Director's Office
16		Henry Nanjo Chief Counsel
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4		Legislative, Research & Statistics Division
5		Peter Kim
6		Chief Communications Officer Communications Department
7		Lisa Thompson Chief
9		Taxpayers' Rights Advocate Office
10		Patricia Lumsden Chief
11		County-Assessed Properties Division
12	Item M2 Speakers:	Edward Yen
13		Assistant Executive Officer Technology, Planning and
14		Operations Executive Office
15		Los Angeles County Board of Supervisors
16		Jennifer Tran
17		Acting Deputy Executive Officer
18		Los Angeles County Assessment Appeals Board
19		Alina Kasparian
20		Acting Assistant Chief Los Angeles County Assessment
21		Appeals Board
22		Ann Moore Chief Deputy Clerk
23		San Diego County Board of Supervisors
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1	APPI	EARANCES CONTINUED:
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4		Advocate California Community Land Trust Network
5		Cris K. O'Neall
6 7		Attorney Cahill Davis & O'Neall, LLP Los Angeles, California
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16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

1		INDEX
2		PAGE NO.
3		
4	Introductions	1
5	Item AA1	15
6	Item Cla	57
7	Item C1b	59
8	Item E3a	61
9	Motion	62
10	Item E3b	63
11	Motion	65
12	Item F1a	66
13	Item F1c	66
14	Item F1d	66
15	Item F1e	72
16	Motion	7 4
17	Item J1	75
18	Item J2	78
19	Motion	78
20	Motion	80
21	Item K1a	81
22	Item K1b	87
23	Item K1c	90
24	Item K3a	109
25	Item K4a	145

1	INDEX CONTINUED	
2		PAGE NO.
3		
4	Item K5a	157
5	Item L1a	196
6	Motion	205
7	Item L1b	209
8	Motion	218
9	Item M1	220
10	Item M2a	222
11	Motion	268
12	Motion	271
13	Item N	273
14	Item O	274
15	Motion	275
16	Motion to Reopen L1b	277
17		
18		
19		
20		
21		
22		
23		
24		
25		

1	STATE BOARD OF EQUALIZATION
2	TELECONFERENCE
3	FEBRUARY 23, 2022
4	00
5	MS. COHEN: Good morning, ladies and
6	gentlemen. Good morning to you.
7	My name is Malia Cohen. I'm Chair of the
8	California State Board of Equalization.
9	It is 10:05 a.m. on February 23rd.
10	We have a full agenda today.
11	So with that, I'd like to start this meeting
12	and call this meeting into order.
13	Ms. Taylor, could you please call the roll.
14	MS. TAYLOR: Good morning.
15	Chair Cohen.
16	MS. COHEN: Present.
17	MS. TAYLOR: Vice Chair Schaefer.
18	MR. SCHAEFER: Present.
19	MS. TAYLOR: Member Gaines.
20	MR. GAINES: Present.
21	MS. TAYLOR: Member Vazquez.
22	MR. VAZQUEZ: Present.
23	MS. TAYLOR: Deputy Controller Stowers.
24	MS. STOWERS: Present.
25	MS. COHEN: All right. A quorum is present,

and the Board is called to order.

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Ladies and gentlemen, let's go ahead and start this meeting off with The Pledge of Allegiance.

If you're physically able, please join me in rising, placing your right hand over your heart, and repeating The Pledge of Allegiance.

(Whereupon The Pledge of Allegiance was recited.)

MS. COHEN: So just a reminder to everyone, and all the Members, and the invited speakers, that we are simultaneously sharing an open-teleconference call line, and patience is needed to keep the audio clean, to keep the audio clear.

So what we're doing is we are asking if you could turn to your speaker -- if you could turn on -- please ask for your turn to speak after each presentation has concluded so the transcriptionist can clearly hear and properly record the meeting.

Thank you.

And, Members, I'd like to open this meeting -- this month's meeting with an acknowledgment of Black History Month.

I was wondering to see if any of my colleagues have any remarks that they would like to share.

MR. VAZQUEZ: Yes, Madam Chair, real quick, if I could.

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MS. COHEN: Absolutely. Floor is yours. Good morning.

MR. VAZQUEZ: I won't steal your thunder on Black History Month. I'll compliment it after you give your presentation.

But I would just like to announce to you, as well as all the Members, and I -- and just basically announce at the beginning of the meeting for the Governor's historic appointment of a Court of Appeals Justice Patricia Guerrero to the California Supreme Court on February the 15th.

Justice Guerrero is the first-generation

Californian raised by immigrant parents from Mexico

in the Imperial Valley, and is the first Latina to

serve on the State's highest court.

Justice Guerrero of San Diego has served as an Associate Justice at the 4th District Court of Appeals since 2017, and has offered numerous opinions to protect the rights of consumers, individuals, while also ensuring that defendants' constitutional rights are protected, and that all parties are treated fairly and consistent with the rules of law.

Justice Guerrero has contributed many hours

of pro bono work to the Immigration Justice Project 1 2 to promote due process and access to justice at all levels of immigration and court -- in the court 3 system. She assisted clients on a pro bono basis in 5 6 immigration matters, including asylum applications protecting vulnerable families from litigation 7 8 compliance with fair housing laws. I believe this Board joins me with 9 congratulating Justice Guerrero on her appointment, 10 and shares the Governor's confidence that her great 11 12 analytical skills, work -- work ethic and dedication 13 to public service will be an immense asset to the California Supreme Court. 14 15 Thank you for this opportunity, Madam Chair. MS. COHEN: Sure. 16 Actually, I was -- thought your comments 17 18 were related to Black History Month. So you kind of --19 MR. VAZQUEZ: That's why I said I didn't 20 2.1 want to steal your thunder. MS. COHEN: Oh, okay. Gotcha. 22 23 Do you want to --24 MR. VAZQUEZ: Now I'll let you -- I'll turn 2.5 it back to you.

MS. COHEN: All right. 1 2

Mike Schaefer, I see your hand.

Please.

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MR. SCHAEFER: Thank you, Chair Cohen.

Black History Month is important to me in San Diego, as I came personally to have the good fortune to know some of the biggest names in Black America that are so well-known and have ties to San Diego.

One is Archie Moore, the Black heavyweight champion of the world, who I represented on several things as an attorney and a friend.

And the other is a guy named James Meredith, who is an International icon. And that -- he was the first Black student ever admitted to the University of Mississippi.

He had the governor at the front door barring him, but he had President Kennedy and Attorney General R.F.K., and 200 federal troops escorting him into class.

And I'm so proud to have known him. a son that went to the University of San Diego. he's been to San Diego, and I'm hoping to get him there again. He's 89, and we talk periodically.

Thank you.

Thank you, Madam Chair. 1 2 MS. COHEN: Thank you. I appreciate you sharing that. 3 We'll go to Yvette Stowers. MS. STOWERS: Thank you, Madam Chair. 5 6 Yes, we are celebrating Black History Month. Black History Month actually started off as 7 8 Negro History Week. And it was the brainchild of Carter G. Woodson and other prominent 9 African Americans. 10 Since 1976, every U.S. president has 11 12 officially designated the month of March -- excuse 13 me -- the month of February as Black History Month. And the theme for this year is "Black Health and 14 Wellness." 1.5 A couple noted dates in time: 16 In 1844, Malcon Bolling Allen became the 17 first American -- African American licensed to 18 19 practice law. He had his license, he passed the bar. But 20 2.1 receiving clients at that time was a struggle. he was licensed. 22 23 In 1921, John W. Cromwell, Jr. became the first African American licensed as a Certified Public 24 2.5 Accountant.

And then we all know in 1967

Thurgood Marshall became the first African American to serve as a Supreme Court Justice.

Thank you, Madam Chair.

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MS. COHEN: Thank you. I appreciate you setting the tone and setting -- and framing the conversation about what is Black History Month and how it came about. I appreciate that.

We'll turn to Senator Ted Gaines.

MR. GAINES: Thank you so much, Chair Cohen, for this opportunity to recognize Black History

Month.

And I'd like to recognize Reginald Lewis, who was the first Black businessman to pull off a billion-dollar leverage buyout.

He ran the largest Black-owned U.S. company, the first to generate sales of more than \$1 billion in a year.

A building at Harvard Law School, his alma mater, is the Reginald F. Lewis International Law Center. Yet today the public hardly knows his name. And that's a shame. Lewis broke racial barriers.

Ken Frazier, Executive Chairman of Merck, said, "Reg Lewis opened a world of possibilities for an entire generation of Black business leaders,"

unquote. 1 2 Financier and philanthropist Michael Milken called Lewis the Jackie Robinson of American 3 business. And I'm reciting from an article that was in 5 The Wall Street Journal. 6 So thank you for this opportunity to 8 recognize --MS. COHEN: Absolutely. 9 MR. GAINES: -- Black History Month. 10 MS. COHEN: Thank you. 11 12 Thank you very much, colleagues, for 13 acknowledging African American history and their contribution. 14 15 I -- throughout the month of February we already know that millions of Americans have gathered 16 to celebrate Black History Month. 17 The rich history of African Americans 18 extends far beyond this traditional month of February 19 that is set aside by Black History Month. 20 2.1 And you heard from our colleague, esteemed colleague, Ms. Yvette Stowers, talked a little bit 22 23 about the origin of it. 24 Indeed, each day we celebrate our history, 2.5 and we celebrate and acknowledge, but whether

consciously or unconsciously, the attributions of the African American culture, as well as tradition in the greater American culture.

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We acknowledge the contributions of our elders, the work each of us are doing every single day. And then the promise of our young people who are coming up behind us that are going to take over the ranks.

In celebration of Black History Month, I also want to highlight that the origins begin in the year of 1950 -- 1915, which was actually 50 years since the end of the Civil War.

You heard from Yvette Stowers that there was a Harvard-trained historian by the name of Carter G. Woodson.

And there was also a minister by the name of Jesse E. Moorland, who founded the Association for the Study of Negro Life and History.

And in 1926, the Association chose the second week in February to sponsor National History Week to coincide with the birthdays of Abraham Lincoln and Frederick Douglass.

You may recall from history that Frederick Douglass was a great abolitionist during the -- during the time period of slavery.

This -- this recognition of National History Week inspired decades of celebrations of the historic achievements of African American women and men in the United States.

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Each of these individual celebrations really has been focused on teaching -- on taking and seizing a teachable moment for our country.

But slowly and surely this historic -- the historic stories are being told. And in 1976, President Gerald Ford formally recognized Black History Month, calling upon Americans to seize the opportunity to honor the often neglected accomplishments of Black Americans in every area of endeavor throughout our history.

So you may not know that this year in 2022 the theme of Black History Month is "Black Health and Wellness," which is a pretty appropriate theme given that we're coming out of this pandemic.

And in keeping with this theme, let me say that the history of Black women and men in this country is more than just a chronicle of tragedy or a chronicle of lost opportunity, this is actually also a history of celebration, of triumph, of accomplishment.

So I wanted to just take a moment to reflect

on the pioneers in the field of medicine and public health. There are some names that I'd like to read for your -- for you to consider.

Dr. James McCune Smith, who was born in 1813. He's the first African-American to obtain a medical degree.

Dr. Rebecca Lee Crumpler, first Black American physician in the United States.

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I want to acknowledge more modern-day

African American contributors, Dr. Mae Jemison, who
you may know and recall. She's the first Black

American astronaut. She was born in 1957.

Dr. Marilyn Hughes Gaston was born in 1939. She's a pediatrician who became the first Black woman to direct Public Health Service Bureau.

And let me conclude by celebrating the contributions of three of our California African American leaders in health.

First, there's Dr. Eric Goosby, who was born in 1952. He was raised in my hometown of San Francisco. He is the son of a civil rights pioneer educator and a dentist.

 $$\operatorname{Dr.}$ Goosby devoted 35 years to the treatment of AIDS and HIV patients.

In 2019 Dr. Nadine Burke, who was born in

1975, she was sworn in as California's first
Surgeon General, sworn in by our very own
Governor Gavin Newsom.

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She's a distinguished pediatrician who studied the links between adverse childhood experiences with toxic stress and the harmful effects, and how those harmful effects later manifest in adult life.

So, with that, I'd like to recognize also the life and times of Dr. Bernard -- of a man named Bernard Tyson. Who was responsible for the delivery of a healthcare system to over 12 million people. He was the president and CEO of Kaiser.

We lost him just recently in 2019 at the age of 60. And he had an outstanding and distinguished career of 34 years in public service, in public health.

So, colleagues, I'd like to just close out my remarks and thank you for allowing us an opportunity to celebrate and recognize Black History Month.

It is February 23rd. And I'd like to close out on a high note, the celebration of this month.

With that, seeing that there are no other comments, we can continue with the rest of our

agenda. 1 2 Thank you. Please call the next item. 3 Ms. Taylor, please call the next -- first 4 order of business. 5 6 MS. TAYLOR: Thank you, Chair. Our next first order of business is an 7 8 announcement regarding public teleconference participation. 9 Good morning and thank you for joining 10 today's Board of Equalization meeting via 11 12 teleconference. 13 Throughout the duration of today's meeting you will primarily be in a listen-only mode. 14 15 As you may know from our Public Agenda Notice and our website, we have requested that 16 individuals who wish to make a public comment fill 17 out the "public comment" submission form found on our 18 "additional information" web page in advance of 19 today's meeting; or, alternatively participate in 20 2.1 today's meeting by providing your public comment live. 22 23 After the presentation of an item has concluded, we will begin by identifying any public 24 2.5 comment requests that have not been received by our

Board Proceedings staff, with the AT&T operator providing directions for you to identify yourself.

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After all known public commenters have been called, the operator will also provide public comment instructions to individuals participating via teleconference.

Guests in our Teams environment may comment on items other than that, that they're scheduled for during the public comment by raising your hand during the public comment portion of the meeting.

Accordingly, if you intend to make a public comment today, we recommend dialing into the meeting on the teleconference line, as the audio broadcast on our website experiences a one-to-three minute delay.

When giving a public comment, please limit your remarks to three minutes.

We ask that everyone who is not intending to make a public comment please mute their line or minimize background noise.

If there are technical difficulties when we are in the public comment portion of the meeting, we will do our best to read submitted comments into the record at appropriate times.

Thank you for your patience and understanding.

MS. COHEN: Great. Thank you very much. 1 Please call the first item. 2 3 ITEM AA1 5 6 MS. TAYLOR: Our first agenda item will be Item AA1, Board Discussion on Emerging Issues 7 8 Affecting Unitary Value Setting: Value Indicators and the Reconciliation Process. 9 10 This item will be presented by Mr. McCool. MS. COHEN: All right. Thank you. 11 12 So, colleagues, and members of the public, 13 today we have a special presentation by Mr. Jack McCool. 14 Jack McCool is the Chief of our 15 State-Assessed Property Tax Division. 16 This special presentation is made at my 17 suggestion with the concurrence of Controller Yee in 18 response to a motion that was supported by the Board. 19 The special presentation will allow the 20 2.1 Board Members, and most importantly, the public, to receive an up-to-date review on the emerging issues 22 affecting unitary value setting, including how value 23 24 indicators are chosen and how value indicators are

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reconciled.

So the reason why this presentation is important -- well, setting property values for state assessees is one of the most critical constitutional functions that we perform.

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And each year we're tasked with reviewing and adopting property tax values of 341 companies in the state of California, including telephone, including gas and electric companies, independent power producers, regulated railroads and intercounty pipelines.

In 2021 the Board-adopted values of 126.8 billion in assessed property values for state assessees for fiscal year 2021-2022. And as you can see, that's a lot of money.

And so our actions in adopting these values for state assessees will result in the state local communities receiving over 1.99 billion in revenues.

So these revenues help fund our schools, they help fund local governments. And what it does is that it assures that vital services are being provided.

So although the setting property tax values for state assessees is one of the Board of Equalization's most important core functions, the public is often unaware, or only slightly aware of

this work.

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So this special presentation is an opportunity just to shed some light on the value setting process.

And in the interest of transparency, we welcome this presentation, because it will highlight the important work of our State-Assessed Property Tax Division.

It also highlights our own work as Board Members when we review the property calculations.

And unlike most property in California, the values for state-assessed property are adopted each year. This process is outlined in our State

Constitution, and drives the work for our staff, and, of course, it drives our own work conducted with our individual offices.

So based upon the documentation presented to us by the Board of Equalization staff, we will meet as a Board in public session this May and adopt the state-assessed property values for 2022 and 2023.

So it is my goal that this presentation will assist not only you, or new members of your staff, but also members of the public in understanding the importance of this duty in sustaining revenues that

we need to adequately fund our schools and local government.

So with that I'd like to pivot and introduce today's special presentation. It's a high-level policy discussion. We will not and cannot legally discuss any individual companies. To do so would be a violation of our taxpayer confidentiality and taint our own work in adopting values for companies at our meetings in May.

If you have questions, colleagues, please limit your questions to just policy issues only, without referencing any state assessee.

So with that, I'd like to introduce and welcome Mr. Jack McCool for the special presentation.

Thank you.

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Mr. McCool, the floor is yours.

MR. McCOOL: Thank you, Chair Cohen, for the introduction.

As Chair Cohen stated, my name is

Jack McCool. I'm Chief of the State-Assessed

Properties Division.

Today I'll be making a presentation on issues affecting the annual value setting, specifically value indicators and the reconciliation process.

As you can see on our first slide, the objectives for today's presentation are to review the annual valuation timeline, provide an overview of the different value indicators used by SAPD, give a summary of why certain value indicators are used for each industry, discuss the reconciliation process, including the weighting of value indicators, and, finally, we will review the recent history of the wildfire/climate issue from a valuation perspective, and discuss how we go about making adjustments for the wildfire/climate change issue.

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So I would like to begin by reviewing the timeline of the annual valuation process.

In January and February, SAPD staff began holding meetings with state assessees. During these meetings, we discussed topics of interest or concern that state assessees have, and we may also discuss new legislation, regulation, or industry developments.

It is during these meetings that we first begin to consider areas that may warrant a value adjustment.

We also begin work on our annual capitalization rate study. Rates derived in this study are used in income approach value indicators,

and are developed using market data, as well as industry input.

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Staff are also working on developing the annual condition percent good, and replacement cost new factors.

These factors are used in our cost approach value indicators, and are developed using both market and industry data.

The annual valuation timeline continues through March, April, and early May.

The annual property statements submitted by state assessees are due beginning March 1st.

Assessees can request a filing extension, and, in most cases, these extensions -- these extension requests are granted.

SAPD staff also continue to meet with state assessees during this period. We may request additional data or information based on these discussions.

It is during this period where we begin to formulate value adjustments based on information gathered during our meetings with state assessees.

During this time, SAPD staff continue completing unitary appraisals. And each appraisal -- each completed appraisal goes through several lev --

1 several levels of review.

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In addition, assessees have the opportunity to review their appraisal and the work papers.

Continuing with the valuation timeline, in mid-May SAPD transmits the confidential value indicators and the final value estimates to the Board in the form of the appraisal data reports for the Board's consideration.

During the annual unitary value setting at the May Board Meeting, the Board adopts unitary values.

Notification of assessed values come in several forms. First, BOE's Communication's Office issues a public news release, which announces each assessee's Board-adopted unitary value.

Staff also sends each assessee a notice of unitary value by June 1st of each year, which is required by the Revenue and Taxation Code Section 731.

A notice of allocated assessed values is then sent by June 15th as required by Revenue and Taxation Code Section 746.

That brings us to the topic of value indicators.

Value indicators are estimates of market

value for state-assessed property that are calculated according to recognized appraisal principles and statutory requirements.

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Property Tax Rule 902 states in part that each year SAPD shall, quote, "Develop value indicators applicable to the unitary property of each state assessee," end quote.

More than one value indicator may be calculated for each assessee. The appraiser must decide which indicator or indicators represent the best estimate of the property's value.

To summarize, a value indicator is simply the value estimate that an appraiser calculates using one of the widely recognized approaches to value.

There are several recognized approaches to value. Property Tax Rule 3 provides that, quote,
"The assessor shall consider one or more of the following as maybe appropriate for the property being appraised," end quote.

Comparative sales approach, stock and debt approach, replacement or reproduction cost approach, historical coast approach, and the income approach.

So let's take some time now to review the approaches to value used by SAPD.

The cost approach indicate -- the cost

approach value indicators, as used by SAPD by the historical cost less depreciation, or HCLD for short, this is a historical or original cost of the property, minus the accumulated depreciation. It is an important indicator for closely regulated public utilities.

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SAPD also uses the reproduction cost less depreciation approach, which is the estimate of current cost to replace existing property with a new, exact replica.

Staff uses index factors applied to the cost of property, adjusted by a percent good factor to calculate the amount of depreciation.

Replacement cost less depreciation is estimate of the current cost replacement with a new equivalent.

Here staff use index factors applied to the cost of the property per -- by year. And then adjust it by a percent good factor to calculate the amount of depreciation.

On this slide we see that the income approach value indicator is used by SAPD. Our main income approach indicator is the capitalized earning ability, or CEA approach. The CEA is a method that converts future anticipated income into present

value.

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SAPD primarily utilizes two types of CEA value indicators. The first is the perpetual life model, which assumes that the income stream is sustained into perpetuity.

The second is the limited life model, which assumes the income stream has a finite life.

The term when using the limited life model is usually tied to a contract or other defined document.

SAPD also used a net -- the net liquidation value indicator, also known as the salvage value. This approach is based on the principle that the highest and best use of the property would be to sell the assets for the liquidation value, rather than continuing to operate the company as a going concern.

The salvage value indicator is used mainly for certain "short line" railroads.

The sales approach value indicator by -used by SAPD is a variation of the traditional
comparative sales model. The nature of utility
companies makes them less likely to be subject to
sales.

Additionally, there are very -- there are usually very few comparable sales of utilities that

our appraisers can use to calculate a comparative sales value indicator.

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Instead, our staff will attempt to obtain details of a sales agreement that pertains to the portion of the sales price that was allocated to the physical assets.

Staff must also remove assets exempt from taxation from the sales price as part of calculating the sales model value indicator.

Now that we have reviewed the value indicators used by SAPD, I thought it would be helpful to review applicable parts of the appraisal process before we move to the next topic, which will be a review of which indicators we calculate for each industry, and the reasoning behind that.

Part of our appraisal process is to evaluate which value indicators make the most sense for each industry, and also for each state assessee's unique circumstances.

The appraisers always review the prior year appraisal before beginning the appraisal for the current year.

Part of that review will include a review of any prior year petition issues, if there were any.

Appraisers will also consider what data is

available, whether and how the assessee is rate regulated, whether the assessee has a stable income stream, whether the income data includes data for a parent company or a subsidiary, and various other questions along these lines.

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Based on what is learned in the above process, appraisers will then calculate the indicators they feel are most applicable based on the property statement data submitted by the state assessee.

While working on the appraisal, the appraiser will make any value adjustments deemed necessary. This could be based on information brought to the appraiser's attention during the previous meetings with the assessee, or during the exchange of information during the appraisal season.

Decisions to make an adjustment typically involve senior appraisers and managers in addition to the appraiser.

The appraiser will then reconcile the value indicators, which we will cover in more detail later in the presentation.

But reconciliation is a process by which the appraiser must carefully choose the most appropriate

value indicator or indicators.

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Finally, the appraiser must present the final value estimate. In SAPD's case, this is done via the confidential appraiser data reports provided to the Board annually each May.

Now I'd like to take some time to review the value indicators that we typically use for each industry group, and why we use those particular indicators for each industry.

First, I would like to review the value indicators typically used for gas and electric industry.

For investor-owned utilities, the primary value indicator is the historical cost less depreciation with the HCLD value indicator.

The perpetual life CEA is also typically given consideration for these type of assessees.

There are several appraisal texts that state that the HCLD is a reliable indicator of market value for closely-regulated public utilities. They include the Assessor's Handbook 502, Advanced Appraisal on page 146, the united -- sorry -- the Unitary Valuation Methods book on page 1, and the Western States Association of Tax Administrator's Handbook, page 11-8.

Gas and electric value -- gas and electric industry value indicators are continued on this slide, where we will have further support for using the HCLD value indicator for rate-regulated utilities.

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According to Property Tax Rule 3(d), the assessed -- quote, "The assessing agency shall consider as relevant to value the amount actually invested in the property (less depreciation), if the income from the property (rate of return) is regulated by law, and the agency uses historical cost depreciation as a rate base."

Utilities that are closely regulated are subject to race -- rate base regulations, which means they're authorized earnings or rates of return are set by regulators.

Continuing with a gas and electric industry for electric cooperatives, the primary indicator is also HCLD. These companies are also regulated by the CPUC, but are not directed toward profit-making.

For gas transmission companies the primary indicator is HCLD, as regulated by the Federal Energy Regulatory Commission, which is considered closely regulated.

The companies are considered -- sorry.

SAPD will also consider the CEA indicator for companies showing reliable income streams.

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The gas storage companies we assess are not subject to the traditional rate-making process, so the HCLD indicator is generally not used.

Instead, the reproduction cost less depreciation and CEA indicators are typically both considered.

Next, we will review the electric generation value indicators.

For newer facilities, the replacement cost less depreciation in CEA value indicators are typically given equal reliance.

Replacement cost less depreciation reflects
the replacement cost of current technology, while the
CEA is considered reliable due to the reduced
volatility in income projections from newer
facilities.

When it comes to older facilities the specific reliance on a replacement cost and a CEA value indicator varies depending on the predictability and reliability of the future income streams.

Our staff must consider whether the facility has a long-term contract, a short-term contract, or

in some cases no contract at all.

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To summarize, it is important to consider the age of the facility and length of the contract in determining the use of these value indicators for this industry.

For the intercounty pipeline industry value indicators, the primary indicators for common carrier pipelines are the reproduction cost less depreciation, historical cost less depreciation, and the CEA.

The use of reproduction cost and CEA is based on the assessee's specific factors.

Nonregulated natural gas transmission pipelines are typically valued using reproduction cost less depreciation.

And noncommon carrier pipelines are also valued primarily using reproduction cost.

These assesses are usually subsidiaries of other petroleum or mineral-extraction companies, which makes obtaining accurate income information difficult.

The railroad -- for the railroad industry value indicators, the CEA value indicators are considered most appropriate.

Reproduction cost less depreciation is used

only sparingly in the railroad industry due to the old age of many of the assets and the difficulties estimating depreciation.

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For the large class 1 railroads staff rely mostly on the perpetual life CEA using the most recent year's income.

The perpetual life CEA is also the primary value indicator for most of the shortline railroads.

However, in some instances, the salvage indicator, otherwise known as the net liquidation value indicator, is used.

This indicator would be calculated when the high and best use of the property would be to just disassemble and sell the component parts of the railroad, rather than to continue the railroad as a going concern.

Moving on to the local telephone industry value indicators.

Overall, the HCLD in replacement cost value indicators are primarily used for these assessees due to regulation and market trends.

The CEA indicator is given consideration in some cases based on assessee's specific circumstances.

Traditional landline telephone companies are

valid primarily using the HCLD indicator, as these are companies that provide traditional landline telephone services and continue to be rate regulated.

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For the larger local exchange companies the primary indicator replacement cost less depreciation and the CEA indicator is also considered.

These assesses have incentive-based rate regulation, which differs from traditional rate regulation.

These assesses also face increasing competition from other providers, such as cable companies and competitive local exchange providers.

Replacement cost less depreciation is considered the most reliable value indicator for the wireless telephone industry.

These assessees are not closely rate regulated. This is also a highly competitive industry, experiencing significant advances in equipment technology, and reliable workplacement cost data is available.

The CEA value indicator is sometimes considered, but is generally not relied upon, as it may include value related to non-assessable property.

Finally, we have our interexchange industry

value indicators. These assessees are comprised of long-distance carriers, alternative access providers, satellite communications providers, and other hybrid telecom services.

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The primary value indicator used to value assessees in this industry is the replacement cost less depreciation indicator.

Similar to the wireless industry, these assessees are not rate-based regulated, and have highly competitive economic conditions that continue to resolve in contraction of companies in the convergence of services.

The CEA indicator is not considered reliable due to the uncertainty of the current income continuing into the future.

So before moving on to the next topic, I would like to summarize the value indicators typically used in each industry group.

As you can see on the displayed chart, the gas and electric industry typically utilized the HCLD and CEA value indicators.

The electric generation group primarily uses the replacement cost and CEA indicators.

The pipeline industry usually considers the HCLD, reproduction cost, and CEA value indicators in

their valuations. And the reproduction cost, CEA and salvage indicators are used in the railroad industry

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The local telephone industry mostly relies on HCLD, replacement cost, and CEA value indicators; while the wireless industry relies on replacement cost and CEA indicators.

Replacement cost indicators is also the primary value indicator of the interexchange industry.

Displayed on the next slide is a pie chart illustrating the percentage of state assessees by industry.

So, Members, the point of this slide is to illustrate how many assessees we have in each industry group, and to give you an idea of which value indicators are used the most by SAPD.

Beginning at the top right of the pie chart you will see that the electric generation industry comprises 12 percent of the total number of state assessees.

As we discussed a few moments ago, the replacement cost and CEA indicators are typically used to value these assessees.

Moving downward in a clock-wise manner, you will see that the the gas and electric industry has

9.5 percent of our state assessees.

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And if you recall, the HCLD indicator is generally considered the most reliable value indicator for this industry, with consideration also for the CEA indicator.

The pipeline industry makes up about

7.4 percent of the total number of state assessees.

And we use a combination of the reproduction cost,

historical cost less depreciation, and CEA indicators

for these assessees.

Continuing downward on the right-hand side, you will see that the railroad industry makes up about 10.6 percent of the total assessees.

And as mentioned, we typically use the CEA models to value assessees in this industry.

The local telephone industry makes up only 5.4 percent of our assessees. And we mostly use the replacement cost indicator with some use of the historical cost less depreciation indicator.

Finally, completing our clock-wise direction, you will see first that the wireless industry is 7.2 percent, and the interexchange industry is by far our largest industry group at 47.9 percent of all state assessees.

As just discussed, the replacement cost

indicator is the primary value indicator for both of these industry groups.

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So, Members, I hope that helps to put into perspective how the different value indicators or approaches to value are utilized by the State-Assessed Properties Division.

Now we will move into the final phases in the appraisal process, reconciliation and the final value estimate.

According to the Assessors' Handbook 501 on page 110, the final analytical step in the appraisal process is to reconcile value indicators from the separate approaches utilized in the appraisal into a final estimate of value.

Resolving the differences among the value indicators is called reconciliation. And the result of reconciliation is the final value estimate.

According to the appraisal institute, reconciliation of the value indicators is, quote, "the process by which the appraiser evaluates, chooses, and selects from among value indicators to reach a final value estimate," end quote.

The institute goes on to say that, quote,

"The appraiser must rely on our experience,

expertise, and professional judgment to determine the

validity of each value indicator and appropriateness
for the property being valued," end quote.

That text can be found in Appraisal

Institute Understanding the Appraisal on page 13.

The word reconciliation has different meaning in accounting versus in appraisal.

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According to the Oxford Dictionary of Accounting, in accounting, reconciliation is a procedure for confirming that two sets of records are in agreement.

An appraisal reconciliation is a process in which the appraiser conducts an analysis of the relative appropriateness of the approach is applied, the accuracy of the data collected and the calculations made, the quantity of the data available for each approach, and the consistency in the manner in which approaches to value were applied.

That definition is according to Assessors' Handbook 501, Basic Appraisal, page 110.

That brings us to the weighting of indicators as part of the reconciliation process. Deciding how much weight should be placed on each value indicator is part of the reconciliation process.

As the appraisal institute describes on

page 13 of Understanding an Appraiser, "The appraiser weighs the relative significance, applicability, and defensibility of each approach, and relies most heavily on those most appropriate to the intended use of the appraisal," end quote.

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Administrators has further guidance in their handbook, specifically on page VII-4, in which the text states that, quote, "Averaging the value indicators is not a proper method, since it would imply that all value indicators are equally valid, and this is rarely the case. Use of an average bypasses the proper application of an appraiser's experience, expertise, and professional judgment to resolve the differences in the value indicators," end quote.

To summarize, the appraiser is drawing on all of their appraisal experience, expertise and judgment to carefully evaluate the appropriateness of the approaches, the quality and quantity of the data available to determine how much weight should be attributed to each of the value indicators.

And that brings us to the final value estimate.

The final value estimate is an appraiser's

expert opinion of value supported by verifiable data.

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There is no mathematical formula or statistical technique, as we just discussed. It is an opinion that should be based on the appraiser's application of generally-accepted appraisal methods and procedures, taking into consideration each state assessee's unique situation.

I would now like to discuss how SAPD shares reconciliation in the final value recommendation with the Board.

The State-Assessed Properties Division annually transmits the value indicators to the Board in the form of the appraisal data reports, or ADR, prior to the May value setting.

The appraisal data reports show the value indicators that were calculated, as well as the weighting assigned to each value indicator.

The reports also show staff's final value recommendation.

SAPD also includes appraisal narratives with ADR for most of the larger state assessees, which document each appraiser's reconciliation of the value indicators.

The appraisal data reports are considered confidential under Revenue and Taxation Code

Section 833, and Government Code Section 15619.

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As we move into the last phase of today's presentation I would like to discuss the recent history of the wildfire and climate change issue.

This is an evolving issue that SAPD has been working on with investor-owned utilities since at least 2017.

We have been engaged with industry and assessee representatives every year since the issue first surfaced many years ago.

Early discussions focus mainly on how to address climate change and wildfire risk, and how to account for that risk in the appraisal.

Much speculation in the early years centered around what action the CPUC and/or the Legislature may take.

There was a productive session -- sorry -- there was a productive discussion at the February 2018 Board Meeting that included an assessee representative and the SAPD chief at the time.

Part of the conversation discussed the difficulty in quantifying the impacts of climate and wildfires on the taxable property.

There are many challenges related to the wildfire/climate change issue.

From a valuation perspective, the difficulty for SAPD and the utilities is how to quantify the impacts. Specifically, how does this issue affect the value of the physical assets?

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There isn't much data available for appraisers to valuate. SAPD is not a climate change expert. And as we do on similar issues, we defer to the regulators, the CPUC and other industry experts.

So when it came time to make our first adjustments for the wildfire/climate change issue, SAPD made adjustments for the 2019 lien date based on the Cost of Capital applications that investor-owned utilities submitted to the CPUC.

These applications submitted by utilities to the CPUC were among the first sources of data that attempted to quantify the impacts.

SAPD made a decision to be proactive and allow for an adjustment of our valuations based on this data for the 2019 valuations.

New legislative and regulatory developments occurred in time to affect our 2020 valuations.

Specifically, the Legislature passed

Assembly Bill 1054 in the second half of 2019, which established a Wildfire Insurance Fund, and included other provisions, all designed to stabilize credit

markets for the investor-owned utilities.

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The CPUC also announced rate case decisions the major utilities in December of 2019.

The investor-owned utilities had included requests for an equity risk premium in their rate case applications, but the CPUC ultimately denied this request, stating that an AB 1054 and other policies had, quote, "Mitigated wildfire exposure faced by California's utilities," end quote.

SAPD met with the utilities in late 2020 to discuss AB 1054 and the CPUC rate case decisions.

Part of the discussion centered on how to treat payments to the AB 1054 Wildfire Fund, required mitigation costs, and other provisions.

The topic of equity risk premium adjustment denied by the CPUC was a major component of these discussions with the utilities -- with the utilities contending this risk premium better quantified the risk the utilities were facing.

This brings us to the value adjustments made in response to the CPUC rate cases and Assembly Bill 1054.

SAPD considered all of these conversations carefully. We analyzed the CPUC decisions and analyzed the provisions of AB 1054.

SAPD made adjustments to the wildfire/climate issue for the 2020 lien date based on the new regulatory and legislative events.

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After the 2020 petition season, SAPD did a careful analysis of factors affecting the indicator weightings, and decided that our confidence level in the weighting of the value indicators remain the same.

Our analysis was based on the reliability and the quality of the data available.

Part of our consideration is the fact that the investor-owned utilities continue to replace old property, significant amounts of new property, which is also consistent with reliance on the cost approach.

As we look ahead -- excuse me -- as we look ahead, SAPD will continue to monitor all aspects of this evolving wildfire/climate change issue related to valuation.

At this time no new legislation or regulation affecting state assessment is pending.

We will continue to engage with the utilities, and we will continue to consider studies and data presented by state assessees.

Members, that concludes my presentation on

value indicators and the reconciliation process. 1 2 Thank you. MS. COHEN: Awesome. 3 Thank you for that very thoughtful and 4 thorough presentation. 5 6 Let me see if my colleagues have any questions. 7 8 All right. Mr. Vazquez, go for it. MR. VAZQUEZ: Just real quick. 9 First of all, thank you, Mr. McCool, for 10 that indepth presentation. And I know you and your 11 12 staff must have spent quite a bit of time in 13 preparing this. But I have -- I guess a couple questions. 14 One, in terms of the value indicators, you 15 kind of touched on that. How long has it been since 16 the Department went back to see if such value 17 indicators are current with today's specific issues, 18 kind of like what you mentioned with the wildfires 19 and disasters? 20 2.1 MR. McCOOL: Yes. Thank you for the question. 22 So specifically with the wildfires, because 23 24 it is an evolving issue, it is something that we do 2.5 revisit every off season.

Generally speaking, when we talk more broadly about all industries, you know, we're fortunate enough to have senior appraisers who are devoted as an industry lead for each of these industry groups.

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And part of their responsibilities are to monitor issues affecting each industry. And part of that is to analyze whatever information that we can get our hands on to determine if the indicators that we're using remain as appropriate as they have been in the past.

So to answer your question, it really is an annual process by which we're reviewing issues specific to each industry to determine if the indicators -- not only the indicators, but specifically the weighting applied to each indicator, it remains appropriate.

MR. VAZQUEZ: Thank you.

And then my second one was, has the

Department looked at trends in appraising

methodologies such as establishing value indicators

used by specific industries used by other states with

similar appraising issues?

And does that department see the need to adjust appraising methods to adjust for issues that

warrant major concerns ten years ago?

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MR. McCOOL: Yes.

So, again, I think that as part of our annual process, adjusting, whether we're talking about indicators themselves, the weighting applied to them, but also more specifically adjustments made within each appraisal. That is an annual evaluation that we do intake.

As regards to other states, we are a member of the Western States Association of Tax

Administrators, and we do meet on a regular basis with that group. Up until recently they actually had a committee member on the central committee.

And this -- this association allows us to reach out to our similarly-situated partners in other Western States and discuss appraisal issues.

We've discussed wildfires, we've discussed a number of issues. And while the specific laws regarding valuation may differ in -- in other states, there is some commonality within central assessment. And we do reach out to other states and discuss how specific types of companies are appraised.

 $\hbox{And we $--$ we rely on those conversations as } \\ \text{well when forming our decisions for the current} \\ \text{year.}$

1 MR. VAZQUEZ: Thank you.

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And then just one last quick one.

Can you touch on the process where there is a big discrepancy between the two valuations like HCLD and CEA, in which the implied conclusions in this situation is due to obsolescence.

I understand it is ultimately the appraiser's opinion to verify or confirm that the differences are in fact due to the obsolescence.

MR. McCOOL: Sure. Thank you for that question.

So I know there's some language in one of the handbooks that says HCLD, basically minus the CEA value indicator, may be result of obsolescence.

And I think the keyword there is "may."

Because HCLD minus CEA does not necessarily equal obsolescence.

So specifically when you talk about closely rate based regulated utilities, the two indicators should, in theory, be close, but in practice this doesn't always occur. And there can be several reasons for that.

The two main reasons often cited in appraisal tax are regulatory lag, and also management.

There's other factors as well. You know, there's discussions about inter-year accounting adjustments, and then also deviations from, you know, any established earning projections that was part of the CPUC rate case decisions. But most tax will focus on regulatory lag and management of the assets.

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And regulatory lag, as we've discussed in previous public hearings, is the time period between when the utilities rates go into effect, and then its next rate case.

So, you know, basically the thought is you've been -- you were given approval to increase your rates, but you haven't yet realized those revenues in your -- in your reporting.

So it will artificially depress the CEA indicator, which can, in part, describe -- or, sorry -- explain the difference between the two indicators.

And then also under traditional rate regulation, rates are set on the utility's prudent incurred costs. So if the utility is able to improve its operating efficiency after rate case, the utility could, in theory, see increased profits, much like you would see in a competitive market.

And then on the other hand, if the utility

becomes less efficient or is unable to contain its cost after a rate case decision, they might actually earn less than what they're authorized to earn.

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So because the CPUC allows the utility the opportunity to earn a set rate of return, that doesn't guarantee the utility will actually earn that level of return.

And that's where the text will discuss the idea of management of the assets coming into play.

If there's imprudent management, the utility could earn less than what a different operator that's more efficient -- so a -- a less-efficient operator could, in theory, earn less operating those assets than in a different operator operating the same assets that's more efficient could actually earn.

So that's another reason why we generally place more reliance on the HCLD indicator than the CEA indicator, is because it's very difficult to quantify either one of those items where there's regulatory lag or differences due to management in imprudent costs.

MR. VAZQUEZ: Thank you.

Madam Chair.

MS. COHEN: All right. Thank you very much.

Ms. Yvette Stowers.

MS. STOWERS: Thank you, Madam Chair. 1 2 I don't have a question, just an observation. 3 I wanted to say thank you to Mr. McCool for 4 your presentation. I found it very informative. 5 6 You did an excellent job of protecting taxpayer confidentiality. 7 8 And hopefully the information was helpful for the general public. 9 10 As we know, you know, value setting is -- is \$119 billion resulting in almost 1.8 billion to local 11 12 government. So it's very important that the process of value setting is accurate, fair, and transparent. 13 I especially appreciate SAPD's communication 14 15 with state assessees in providing them with an opportunity to review the appraisal and work papers 16 before the values were adopted by the Board. 17 18 That way these assessees are aware in advance that they have the opportunity to bring in 19 additional data if necessary. So I like that 20 2.1 collaboration and working together. Thank you, Mr. McCool. 22 Thank you, Madam Chair. 23 24 MR. McCOOL: Thank you. 2.5 MS. COHEN: Colleagues, anyone else have any

comments? 1 2 Mr. Gaines, did I see you --MR. GAINES: Yes. 3 MS. COHEN: Yes, please. Go ahead. MR. GAINES: Yeah. 5 6 Thank you, Chair Cohen. I appreciate it. And my question -- No. 1, yeah, I appreciate 7 8 the presentation. And I was just highlighting this 9 wildfire/climate change issue in terms of the 10 mitigation measures put in place as result of 11 12 AB 1054. 13 And, you know, I know we're filing -following the guidelines based on the statute. But 14 15 my concern is are we setting aside enough money in the mitigation fund to offset the exposure from 16 wildfire? 17 MR. McCOOL: Yeah. Thank you for the 18 19 question. I know that is an open question that is 20 discussed in the CPUC rate case decisions that were 2.1 made public in December of 2019. 22 It's certainly outside the realm of our 23 assessment jurisdiction to comment on whether it's a 24 2.5 sufficient amount to cover the expenses, but I do

1 know that it is an open question that the PUC and the investor-owned utilities have debated.

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And I -- I don't know what the answer to that -- if there is sufficient money being set aside for that or not, I do not know.

MR. GAINES: Okay. Well, I get -- I imagine the PUC would be hopefully looking at that on a -- on a regular basis and making adjustments accordingly.

Of course I feel that it's not enough set aside or -- or too much.

But thank you very much. I appreciate this presentation.

I think the only other question I would have, which is not related to state-assessed, but, you know, we've had questions -- questions and discussion on this Board as it relates to the pandemic and the effect on property values.

And I'm wondering if -- and this would be through the Chair, if we could take a look at that at a future meeting to see what the impact had been.

Obviously a lot of businesses struggled through the pandemic. And there's even been a cultural shift where people just aren't coming into the city center like they used to. And a lot more people are working out of their homes.

So what is the impact on office space, for 1 2 instance, in, you know, downtown LA or San Francisco or Sacramento? 3 But that would be for another day. Thank you. 5 6 MR. McCOOL: Thank you. MS. COHEN: I appreciate that, 7 Senator Gaines. 8 And we will definitely look on getting that 9 on for the future agenda. 10 11 Okay. 12 MR. GAINES: All right. Thank you. 13 MS. COHEN: Mr. Schaefer, Mr. Vice Chair, unmute yourself, and the floor is yours. 14 1.5 MR. SCHAEFER: Thank you, Chair Cohen. You spoke about the extensive wildfire 16 damage and how it's affected so many taxpayers. We 17 don't see much evidence of that coming in on the 18 Board level. We did have the Southern California 19 Edison \$2.9 billion reduction, the 2.8 billion a few 20 2.1 months ago. I assume there's an extensive amount of this 22 handled by settlement within the assessor world that 23 24 we don't really know about. 2.5 Does the assessors reporting to us gonna

give us an update on what's maybe off the record 1 2 being voluntary actions by the assessor in making reductions? 3 We don't really have to get involved, you know, if the assessor finds merit in the damaged 5 6 claims. And I think that's what's going on. Will we be hearing a little more about how the assessor world is treating this outside the 8 really big ticket items that end up with the Board? 9 MS. COHEN: Who -- who are you directing 10 your question to; Mr. McCool or to me? 11 12 MR. SCHAEFER: To Mr. McCool. 13 MS. COHEN: Okay. MR. SCHAEFER: And if yourself had a comment 14 15 on it, too. MS. COHEN: Okay. 16 Mr. McCool, if you want to take a stab at 17 that one. 18 MR. McCOOL: Sure. 19 Thank you for the question, 20 Vice Chair Schaefer. 2.1 In regards to homeowners and damage 22 resulting from wildfires, that is the purview of the 23 2.4 local assessors. And I know they work very diligently and 2.5

prioritize the -- the work related to processing those calamities resulting from wildfires.

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I know that's a -- that's a priority for each assessor who experiences those strategies within their counties.

I'm certainly not an expert on how the assessors go about processing those claims. And I certainly don't have any numbers regarding the effect on valuation, or a total reduction in value related to wildfires.

I'm sure that at a future meeting it could be a potential topic for both Property Tax Department here, and potentially the -- the Assessors'

Association.

But that is a function of the local county assessors. And I do know that it is an absolute priority for them.

MR. SCHAEFER: Thank you. And they all know that our heart is with the homeowners.

Thank you.

MS. COHEN: Yep. All right.

Thank you.

Colleagues, seeing no other questions,
Mr. McCool you've done an outstanding job on the
presentation. I appreciate it. You have delivered

exactly what I wanted and how I envisioned it. 1 2 MR. McCOOL: Thank you very much. MS. COHEN: Deputy Controller Stowers, 3 please report back to the Controller and let her know 4 we had a good discussion. 5 6 Let's go ahead and see if there's any public comment on this item. 7 8 MS. TAYLOR: Thank you. AT&T moderator, please let us know if there 9 is anyone on the line who would like to make a public 10 11 comment regarding this matter. 12 AT&T MODERATOR: Ladies and gentlemen, if 13 you wish to ask -- make a comment, you may press -press one, then zero on your touchtone phone. 14 15 You may remove yourself from the queue at any time by pressing one, zero again. 16 If you're using a speaker phone, please pick 17 18 up the handsets before pressing the numbers. Once again, if you have a public comment, 19 you can press one, then zero at this time. 20 2.1 At this time it appears nobody's queuing up. MS. COHEN: Thank you. All right. 22 Please call the next item. 23 24

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MS. TAYLOR: The next item is Cla, Public Hearing, Property Taxes, Presentation on Capitalization Rates and Other Factors Affecting Values.

State assesses' and/or representatives' presentations on capitalization rates and other factors and procedures affecting fiscal year 22-23 property values of California public utilities, railroads, and pipelines.

 $\label{eq:theorem} \mbox{This matter will be introduced by } $$\operatorname{Mr. McCool.}$$

MR. McCOOL: Good morning again, Chair Cohen and Honorable Members of the Board.

Once again, I'm Jack McCool, Chief of the State-Assessed Properties Division.

I am here to introduce the state assessees' presentation on capitalization rates and other factors affecting value.

Under Property Tax Rule 903 the Board provides state assessees with the opportunity to make public presentations regarding the valuation of their unitary property. These presentations are informational and do not require any Board action.

I am not aware of any state assesses that are planning on making a presentation today; however, I will note that the State-Assessed Properties

Division staff has met with several state assesses already this year to discuss matters relating to the upcoming valuation season. And we have additional meetings scheduled for the remainder of this month.

We will also continue to make ourselves available to any state assessee that would like to meet with us.

That concludes my presentation for this item.

Thank you.

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MS. COHEN: Colleagues, any questions for Mr. McCool?

All right. Seeing none, Ms. Taylor, do we have any scheduled speakers or public comment?

MS. TAYLOR: We do not have any scheduled speakers, so we -- we will call for public comment.

AT&T moderator, please let us know if there is anyone on the line who would like to make a public comment regarding this matter.

AT&T MODERATOR: Once again, if you do -- if you would like to make a public comment, please press one, then zero at this time.

At this time we have nobody queuing up. 1 2 MS. COHEN: All right. Thank you very much. Colleagues, we have no other questions. 3 So, Ms. Taylor, please call the next item. 5 ITEM C1b 6 8 MS. TAYLOR: The next item is C1b, Public Hearing, Property Taxes, Presentation on 9 Capitalization Rates and Other Factors Affecting 10 Values. 11 12 Private railroad car assessees' and/or 13 representatives' presentations on factors and procedures affecting fiscal year 2022-23, taxable 14 values of private railroad cars. 15 This matter will be introduced by 16 Mr. McCool. 17 MS. COHEN: Great. 18 MR. McCOOL: Good morning once again, 19 Chair Cohen and Honorable Members of the Board. 20 2.1 Once again, for the record, my name is Jack McCool with the State-Assessed Properties 22 Division. 23 24 Property Tax Rule 903 also provides private 2.5 railroad car taxpayers an opportunity to make public

presentations to the Board on factors affecting the 1 2 taxable values of private railroad cars. I am not aware of any private railroad car 3 assessees that are making presentations today; 4 however, their annual property statements are due on 5 6 April 30th, and they have another opportunity to make 7 public presentations to the Board in April if they so 8 choose. Thank you. 9 MS. COHEN: All right. Thank you. 10 Colleagues, any questions? 11 12 All right. Let's take public comment. 13 MS. TAYLOR: Thank you. AT&T moderator, please let us know if there 14 15 is anyone on the line who would like to make a public comment regarding this matter. 16 AT&T MODERATOR: Once again, if you have a 17 18 public comment, you can press one, then zero at this time. 19 And nobody has queued up. 20 MS. COHEN: Okay. Great. Thank you. 2.1 Next item. 22 23 24 ITEM E3a

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MS. TAYLOR: The next item is E3a, Tax

Program Nonappearance Matters, Adjudicatory, Legal

Appeals, Property Tax Matters, Section 40 Decisions;

Southern California Edison Company (0148) SAU21-007.

This matter will be presented by

Ms. Garrett.

MS. GARRETT: Good morning, Chair Cohen and

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MS. GARRETT: Good morning, Chair Cohen and Honorable Members.

I am Sarah Garrett, an appeals attorney for the Board.

Members, as you will recall, Southern

California Edison Company's 2021 appeal was decided

by the Board in December 2021.

This decision was final at the time it was made by the Board; however, as the amount in controversy exceeded \$500,000 in tax, under Revenue and Taxation Code Section 40, the Board is required to adopt and publish a written decision for the -- to the Board's website within 120 days of the original decision.

This allows for transparency and memorialization of the Board's decision.

A draft non-presidential written decision has been submitted for your consideration.

The appeals attorney recommends the Board

adopt this written decision to fulfill the Board's 1 2 obligations under Section 40. Thank you. 3 MS. COHEN: Great. Thank you. Colleagues, any questions? 5 6 All right. Let's go ahead and see -- let's take public comment, and then we'll take a motion. 7 8 MS. TAYLOR: AT&T moderator, please let us know if there is anyone on the line who would like to 9 make a public comment regarding this matter. 10 AT&T MODERATOR: Thank you. 11 12 No one has queued up. 13 MS. COHEN: All right. Is there a motion? 14 1.5 MR. VAZQUEZ: So moved, Chair. MS. COHEN: Thank -- thank you. 16 Is there a second? 17 18 Okay. Motion made by Vazquez, second by Schaefer. 19 Please call the roll. 20 2.1 MR. SCHAEFER: That motion was by 2.2 Ted Gaines. MS. COHEN: I'm sorry. 23 24 MS. TAYLOR: Oh, it was with Ted Gaines 2.5 would be the first, and the second was

1	Vice Chair Schaefer?
2	MS. COHEN: No, no, no. The the
3	motion was made by Vazquez, and it was seconded by
4	Schaefer.
5	MS. TAYLOR: Thank you very much,
6	Chair Cohen.
7	The motion on the floor is to adopt the
8	non-presidential Section 40 written decision for
9	Southern California Edison Company.
10	Chair Cohen.
11	MS. COHEN: Aye.
12	MS. TAYLOR: Vice Chair Schaefer.
13	MR. SCHAEFER: Aye.
14	MS. TAYLOR: Member Gaines.
15	MR. GAINES: Aye.
16	MS. TAYLOR: Member Vazquez.
17	MR. VAZQUEZ: Aye.
18	MS. TAYLOR: Deputy Controller Stowers.
19	MS. STOWERS: Aye.
20	MS. TAYLOR: The motion passes.
21	MS. COHEN: Great. Thank you very much.
22	
23	<u>ITEM E3b</u>
24	
25	MS. TAYLOR: The next item is E3b, Tax

Program Nonappearance Matters, Adjudicatory; Legal 1 Appeals Property Tax Matters, Section 40 Decisions; 2 Russell City Energy Company, LLC (1151) SAU21-008. 3 This matter will be presented by 4 Ms. Garrett. 5 6 MS. GARRETT: Thank you, Ms. Taylor. I believe it was 028, just for the record. 8 MS. TAYLOR: Thank you. MS. GARRETT: Good morning, again, 9 Chair Cohen and Honorable Members. 10 Once again, I am Sarah Garrett, an appeals 11 12 attorney for the Board. 13 Similarly, the 2021 Russell City Energy Company, LLC appeal was previously decided by the 14 Board in December 2021. The decision was also final 15 at the time it was made. 16 As this case had an amount in controversy 17 18 that exceeded \$500,000 in tax, under Revenue and Taxation Code Section 40, the Board is also required 19 to adopt and publish a written decision to the 20 Board's website for this case to allow for 2.1 transparency and memorialization of the Board's 22 decision. 23 24 A draft non-presidential written decision 2.5 has been submitted for your consideration.

The appeal's attorney recommends that the 1 2 Board adopt this written decision to fulfill the Board's obligations under Section 40. 3 Thank you. MS. COHEN: All right. Thank you very 5 much. 6 Members, any -- any questions or --8 All right. Seeing none, let's take public comment. 9 10 MS. TAYLOR: AT&T moderator, please let us know if there is anyone on the line who would like to 11 12 make a public comment regarding this matter. 13 AT&T MODERATOR: Thank you. And no one has queued up. 14 15 MS. COHEN: All right. Thank you. Let's see --16 MR. GAINES: Motion --17 MS. COHEN: Is there a motion on this item? 18 19 MR. GAINES: Motion to approve. MS. COHEN: Motion made by Senator Gaines, 20 2.1 second by Vice Chair Schaefer. Please call the roll. 22 MS. TAYLOR: The motion on the floor is to 23 24 adopt the non-presidential Section 40 written decision for Russell City Energy Company. 2.5

1	Chair Cohen.
2	MS. COHEN: Aye.
3	MS. TAYLOR: Vice Chair Schaefer.
4	MR. SCHAEFER: Aye.
5	MS. TAYLOR: Member Gaines.
6	MR. GAINES: Aye.
7	MS. TAYLOR: Member Vazquez.
8	MR. VAZQUEZ: Aye.
9	MR. GAINES: Deputy Controller Stowers.
10	MS. STOWERS: Aye.
11	MS. TAYLOR: The motion passes.
12	
13	ITEMS Fla, Flc and Fld
14	
15	MS. TAYLOR: The next item is Fla, c, and d;
16	Other Tax Program Nonappearance Matters, Property Tax
17	Matters.
18	And this item includes two items, audit and
19	roll change.
20	First, Mr. McCool will present the audits,
21	which may be voted on individually or collectively.
22	Contribution disclosure forms are not
23	required for these items.
24	As these matters are a constitutional
25	function, Ms. Stowers is not participating in

accordance with Government Code Section 7.9. 1 2 The audits are: A) CBTS Technology Solutions LLC (2470); 3 C) Network Innovations, Incorporated (8154); D) CallFire Incorporated (8220). 5 6 This matter will be presented by Mr. McCool. MS. COHEN: Awesome. 8 MR. McCOOL: Good morning again, Chair Cohen and Honorable Members of the Board. 9 Jack McCool, Chief of the State-Assessed 10 Properties Division. 11 12 The State-Assessed Properties Division 13 performs routine audits of state assessees under the authority of California Revenue and Taxation Code 14 Section 828 and Government Code Section 15618. 15 The purpose of the property tax audit is to 16 determine the accuracy, completeness and reliability 17 of the financial data furnished by state assessees 18 and used by the Board in the valuation process. 19 Audits also include an internal review of 20 2.1 the methods, calculations and assumptions used by the State-Assessed Properties Division staff. 22 Before you today for your consideration are 23 three property tax audits completed by State-Assessed 24

2.5

Properties Division staff.

The assessees have been presented with a 1 2 copy of the audit report, and provided an opportunity to provide additional information in response to the 3 audit report. None of the assessees to date have provided 5 additional information. 6 I am available to answer any questions if 8 needed. And I ask for your adoption of these three audits. 9 10 Thank you. All right. 11 MS. COHEN: 12 Colleagues, any questions about the audit? MR. GAINES: This is Member Gaines, if I 13 could. 14 15 MS. COHEN: Senator Gaines, go ahead. MR. GAINES: It's just a question of 16 clarification. 17 18 Can you go over the audits? Because I believe one of these was deleted 19 for our agenda. 20 MR. McCOOL: That is correct. 2.1 The deleted company -- as part of our 22 23 process, each state assessee is provided a 30-day 24 notice. When we submit them, the audit findings and 2.5

the full audit report, the 30-day notice will give 1 2 them a window to provide additional information for us to consider prior to Board action. 3 So for that particular assessee, they were pulled from the agenda because, while they did not 5 6 initially suggest they would provide information, they did provide us with additional information 8 within that 30-day window. So we have removed that item from this 9 month's agenda so that we may consider the 10 information they provided in full. 11 12 MR. GAINES: And what are those -- what are 13 those three that are remaining, just for clarification to -- to me and the --14 MR. McCOOL: The remaining companies are 15 CBTS Technology Solutions LLC, No. 2470; Network 16 Innovations Incorporated, No. 8154; and 17 18 CallFire Incorporated, 8220. 19 MR. GAINES: That's great. 20 And then should these be presented in 2.1 separate motions? Ouestion to the Chair. 22 I don't know if we're voting on each of 23 these individual or --2.4 2.5 MS. COHEN: Well, we're the -- we're the

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Board. We can decide.
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 2
              What would you like? Would you --
               MR. GAINES: Well --
 3
               MS. COHEN: -- like it individually? Or I
 4
      was just going to take them all together.
 5
 6
               MR. GAINES: Yeah, that's -- that's fine.
               MR. VAZQUEZ: Let's do them together.
8
               MS. COHEN: Okay. Yeah, that's what I was
     going to do, take it all together. If that's okay
 9
10
     with everyone.
               We seem to have a consensus. So perfect.
11
12
               Okay. Mr. McCool.
13
               MR. McCOOL: It's the pleasure of the Board,
      I ask for the adoption of the three property tax
14
      audits under your consideration.
15
               MR. GAINES: So moved.
16
              MR. McCOOL: This does require Board action,
17
18
     yes.
              MS. COHEN: Yes.
19
                                 Thank you.
               So before we take that vote, we do need to
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2.1
     take public comment. So we'll take -- we'll take up
22
     that motion in a second.
               Ms. Taylor, could you please go to the
23
24
     public.
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              MS. TAYLOR: Thank you.
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AT&T moderator, please let us know if there 1 2 is anyone on the line who would like to make a public comment regarding this matter. 3 AT&T MODERATOR: Thank you. No one has queued up. 5 6 MS. COHEN: All right. Well, let's see. There was a motion --7 8 was -- a motion to adopt was made by Senator Gaines. Is there a second? 9 Second by Member Vazquez. 10 Let's call the roll, please. 11 12 MR. VAZQUEZ: Oh, actually, no, no. 13 Madam Chair, I was going to suggest if we're going to take them up together, why don't we hear the 14 second one and make a motion for the two? 15 Is that okay? 16 MS. COHEN: Fine with me. 17 MR. VAZQUEZ: Because it doesn't seem like 18 there's an objection to them. 19 MS. COHEN: Doesn't seem like there's an 20 2.1 objection at all. Okay. So what we'll do -- we have an open 22 23 motion. 24 MR. VAZQUEZ: It didn't get a second anyway, 2.5 so let's move forward, right?

MS. COHEN: Right. There was no second. 1 2 It's just an open item. So let's go ahead and call the next item, 3 and then we will take a vote. We'll create a motion 4 for both items. 5 6 MS. TAYLOR: All right. Thank you, Ms. Chairman Cohen. 7 8 ITEM F1e 9 10 The next item is Fle, Roll Change; 2021 11 12 Board Roll of Private Railroad Cars. 13 As these matters are constitutional functions, Ms. Stowers is not participating in 14 accordance with Government Code Section 7.9. 15 This matter will be presented by 16 Mr. McCool. 17 MR. McCOOL: Thank you, Ms. Taylor. 18 Again, Chair Cohen and Members of the Board, 19 Jack McCool, State-Assessed Properties Division 20 2.1 Chief, just for the record. Revenue and Taxation Code Section 11426 22 allows for the correction of errors to the private 23 24 railroad car roll. 25 Before you today for your consideration and

adoption is one change to the private railroad car 1 roll. 2 The change is being recommended to correct a 3 staff error that resulted in incorrect application of a penalty for a late filing of the property 5 6 statement. Thank you for your consideration of this 8 matter. I'm available to answer any questions if the Board has any. 9 And I ask the Board's adoption of this roll 10 11 change. 12 Thank you. 13 MS. COHEN: Okay. Thank you. So let's go ahead and take public comment on 14 15 this, and then we'll wrap up both -- the motion for both these items. 16 MS. TAYLOR: Certainly. 17 18 AT&T moderator, please let us know if there 19 is anyone on the line who would like to make a public comment regarding this matter. 20 UNIDENTIFIED PERSON: Or do we -- do we have 2.1 that -- it's in -- I'll forward it to you. 22 MS. COHEN: Someone needs to mute their mic. 23 24 I'm sorry. I'm not sure who it was. 25 Great. Thank you.

1	AT&T MODERATOR: Thank you.
2	MS. COHEN: Ms. Taylor, I'm sorry
3	AT&T MODERATOR: No one has queued up.
4	MS. COHEN: No one has queued up.
5	All right. Thank you.
6	Mr. Vazquez, can you go ahead and make a
7	motion for both items?
8	MR. VAZQUEZ: Sure.
9	I move that we adopt the two items as staff
10	recommended as their recommendation.
11	MR. GAINES: Second.
12	MS. COHEN: All right. So motion made by
13	Vazquez, second by Gaines.
14	Let's call the roll.
15	MS. TAYLOR: The motion on the floor is to
16	adopt the audit findings and adopt the Board Roll
17	Change as recommended by staff.
18	Chair Cohen.
19	MS. COHEN: Aye.
20	MS. TAYLOR: Vice Chair Schaefer.
	Vice Chair Schaefer.
21	
21	MR. VAZQUEZ: I think you're muted.
	MR. VAZQUEZ: I think you're muted. MR. SCHAEFER: Aye.
22	_

1	MS. TAYLOR: Member Vazquez.
2	MR. VAZQUEZ: Aye.
3	Ms. Stowers not participating, the motion
4	passes.
5	MS. COHEN: Great. Thank you.
6	Ms. Taylor, let's call the next item.
7	
8	ITEM J1
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10	MS. TAYLOR: The next item is J1,
11	Administrative Consent Agenda; Retirement Resolutions
12	for Andrew (Andy) B. Austin and Barry W. Frazier.
13	MS. COHEN: Okay.
14	Colleagues, we're going to take a
15	five-minute recess. And then we'll take up the next
16	item.
17	Thank you.
18	(Whereupon a break was taken.)
19	MS. COHEN: Let's reconvene.
20	It is 11:38 exactly.
21	And we left off, we just called Item J1,
22	Administrative Consent Agenda; Retirement
23	Resolution.
24	So at this time what I'd like to do is I
25	want to congratulate Mr. Austin and Mr. Frazier for

their dedicated service, not only to California, but 1 2 also to the Board of Equalization. Let's see, Ms. Fleming, is there any remarks 3 that you'd like to say? 4 MS. FLEMING: Just on behalf of the agency, 5 6 we are very proud and extending our congratulations to both Mr. Andrew Austin and Barry Frazier, who have 8 just been rock stars in the organization, serving us well for a number of years. 9 Again, we wish them congratulations in this 10 next chapter of their life, and appreciate all that 11 12 they've done for the Board of Equalization and for 13 this great state of California. So, Madam Chair, thank you for the 14 15 opportunity to comment. Congratulations, guys. 16 MS. COHEN: Absolutely. 17 18 Thank you. 19 Colleagues, are there any comments that you'd like to -- to say? 20 2.1 MR. VAZQUEZ: Madam Chair, if I could. MS. COHEN: Please, yes. 22 23 MR. VAZQUEZ: Yes. 24 I would also like to add my sincere 2.5 congratulations to both Andy and Berry for their very

valuable service, not only to the Board, but to the 1 2 Board of Equalization as a whole, for your tremendous contributions towards fulfilling our BOE mission over 3 these years. And wish you nothing but the best, and a 5 6 healthy and enjoyable retirement moving forward. And, once again, I have to say I'm jealous. 8 MS. COHEN: There's many more years of work ahead of you, Mr. Vazquez. 9 MR. VAZOUEZ: I know. 10 MS. COHEN: Mr. Gaines, I see your hand. 11 12 MR. GAINES: Yeah. 13 I just wanted to also thank Mr. Frazier and Mr. Austin for their many years of dedication to the 14 BOE, and thank them also for the transition, too. 15 Because there were a lot of changes that 16 occurred in the BOE -- BOE as a result of AB-102. 17 18 And so I'm glad that they were able to hang on and keep the institutional memory within our agency. 19 And I just wish them the best in retirement. 20 2.1 So thank you for your service. MS. COHEN: All right. Well, we will keep 22 23 moving. Ms. Taylor, please call the next item. 24 25 Or, I guess, do we -- do we need to take

public comment on this? There's no action. 1 2 MS. TAYLOR: I don't think we need to take public comment. 3 MS. COHEN: I didn't think so. Okay. 5 ITEM J2 6 8 MS. TAYLOR: Our next item is J2, Administrative Consent Agenda, Approval of the Board 9 10 Meeting Minutes. The minutes of the January 23rd, 24th, 2022 11 12 were attached to the Public Agenda Notice for your 13 consideration. MS. COHEN: Thank you. 14 Colleagues, are there any corrections to the 15 minutes? 16 All right. Seeing none, Members, would 17 18 anyone like to make a motion on this item? MR. VAZQUEZ: I move to approve them. 19 MS. STOWERS: Second. 20 2.1 MS. COHEN: All right. Thank you. We'll hold this motion. 22 23 Let's go to public comment. 24 MS. TAYLOR: AT&T operator, can you please 2.5 let us know if there is anyone on the line who would

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like to make a public comment regarding this
1
 2
      matter.
               AT&T MODERATOR: Thank you.
 3
               No one has queued up.
               MS. COHEN: Great. Thank you so much.
 5
               All right. So a motion has been made by
 6
 7
      commissioner Vazquez -- or, no, not commissioner --
8
      Board Member Vazquez.
               And it was second -- a second motion was
 9
10
      made by who?
11
               By Ms. Stowers.
12
               Let's do a roll call vote, please.
13
               MS. TAYLOR: The motion is to adopt the
      minutes for January --
14
               MS. COHEN: Yes, that's right.
1.5
               MS. TAYLOR: -- 23rd and 24th.
16
               Chair Cohen.
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18
               MS. COHEN: Aye.
               MS. TAYLOR: Vice Chair Schaefer.
19
               MR. SCHAEFER: Aye.
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               MS. TAYLOR: Member Gaines.
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               MR. GAINES: Aye.
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               MS. TAYLOR: Member Vazquez.
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24
               MR. VAZQUEZ: Aye.
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               MS. TAYLOR: Deputy Controller Stowers.
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MS. STOWERS: Aye. 1 2 MS. TAYLOR: Motion passes. If I may, Chair Cohen. I believe we do need 3 to take a motion on adopting the retirement 4 resolutions, and, therefore, take public comment. 5 6 So if someone wants to make a motion, we 7 can --8 MR. GAINES: So moved. Member Gaines. 9 MS. COHEN: All right. Member Gaines has 10 made a motion, and Member Vazquez has made a second. 11 12 Let's do the roll on that. 13 MS. TAYLOR: Let me call for public comment. MR. VAZQUEZ: Well, you need to take public 14 15 comment, I think, first, no? MS. TAYLOR: Yes. 16 MS. COHEN: Yes. 17 18 MS. TAYLOR: AT&T moderator, please let us 19 know if there is anyone on the line who would like to make a public comment regarding this matter. 20 2.1 AT&T MODERATOR: Thank you. No one has queued up. 22 MR. GAINES: This is Member Gaines. 23 I'd like to make a motion for the 24 2.5 resolutions for Mr. Frazier and Mr. Austin.

1	MS. COHEN: I'll second that.
2	MR. VAZQUEZ: I'll second that.
3	MS. COHEN: All right.
4	So, Ms. Taylor, did you get that motion?
5	Senator Gaines made a motion, I second that
6	motion.
7	And I don't believe we need to take roll, so
8	would you please call the roll for the vote.
9	MS. TAYLOR: Chair Cohen.
10	MS. COHEN: Aye.
11	MS. TAYLOR: Vice Chair Schaefer.
12	MR. SCHAEFER: Aye.
13	MS. TAYLOR: Member Gaines.
14	MR. GAINES: Aye.
15	MS. TAYLOR: Member Vazquez.
16	MR. VAZQUEZ: Aye.
17	MS. TAYLOR: Deputy Controller Stowers.
18	MS. STOWERS: Aye.
19	The motion passes.
20	MS. FLEMING: Thank you, Members.
21	MS. COHEN: Next item, please.
22	
23	<u>ITEM K1a</u>
24	
25	MS. TAYLOR: The next item is Kla,

Executive Director's Report, Organizational Update, 1 2 Report on the status of pending and upcoming organizational priorities. 3 This matter will be presented by Ms. Fleming. 5 6 MS. FLEMING: Thank you, Ms. Taylor. Good morning, Members. Good morning, Chair Cohen and Honorable 8 Members. 9 10 I'm Brenda Fleming, Executive Director. Just a few comments for you today to make 11 12 sure that you're kept informed. 13 The first item is regarding the status of our public meetings. 14 15 The second item I'll give you an update on, Members, is the update on the Advisory Council, and 16 then finally just some highlights on upcoming 17 meetings of note. 18 As you may recall, Members, 19 Assembly Bill 361 extended the ability of public 20 2.1 agencies to meet remotely during the COVID-19 pandemic. 22 That bill, Members, is still in effect. 23 Therefore, we will continue to meet remotely via 24 2.5 teleconference through March of 2022.

There is legislation that was recently introduced by Assembly Bill 1733 by Assembly Member Quirk introduced that could extend the timeframe for remote meetings.

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However, as this bill was just introduced, we will monitor for updates. And absolutely, Members, we will make sure that you're kept informed.

My second item is to inform you that our next Advisory Council meeting is scheduled for Monday, February 28th.

I look forward to sharing the highlights and the take-aways from that meeting to add to our list of very important modernization and improvement priorities.

Finally, Members, as we look at the year ahead and times ahead, I'd like to highlight a few of the important dates on horizon.

In April, the 2022 Central-Southern

California Assessors' Association Annual Conference
will convene in Pismo Beach.

In June, the California Taxpayers'
Association, CalTax, is hosting their 96th annual
meeting. And that will be in Sacramento.

Tentatively, as you know, Members, in October we will hold our annual meeting with the

assessors. More details to come. 1 2 And then finally, Members, in November the 120th Annual CAA Conference, California Assessors' 3 Association Conference will be held. I'll make sure, Members, that you have the 5 6 details regarding the dates and locations, and any 7 other upcoming important dates or events. 8 If there are no questions at this point, Members, I'd like to turn it over to the wonderful 9 staff who will give you updates on the operations. 10 MR. SCHAEFER: All right. 11 12 MS. COHEN: Mr. Vazquez -- oh, sorry. 13 Mr. Schaefer, I see your hand. Go ahead, ask your question. 14 15 MR. SCHAEFER: There is a June event, that's the California Taxpayers' Association in 16 17 Sacramento. 18 MS. FLEMING: That is correct. Yes, sir. 19 MR. SCHAEFER: Right. I'd like to get back 20 to Sacramento sometime. Right -- right now our 2.1 authority is -- expires in March. MS. FLEMING: Correct. 22 MR. SCHAEFER: So if there is no extension, 23 24 we know that we will be going to Sacramento for June? 25 MS. FLEMING: I'll circle back with you as

we get close to that date to ensure what the -- what the travel plans can be.

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So you've got some flexibility, and I can certainly circle back with you, sir.

MR. SCHAEFER: Is there some experience in government that Members do go to Sacramento for part of the year, if not for the difficult months, say, when the pandemic is strongest?

I just am not happy with never going to Sacramento.

MS. FLEMING: We miss you in Sacramento, Vice Chair Schaefer, for sure.

But, again, as it relates to our public meetings, and that's where we're making the distinction.

It's the public meeting for state agencies. And that legislation is speaking to what we're able to do in terms of public participation and holding our meetings in person.

As it relates to the CalTax events, that's not a public meeting. It's not a government public agency meeting. And so the rules might be a little bit different for them.

At this point, they're just announcing the timeframe of their meeting. We'll work with them to

get more details to make sure that you're informed, 1 2 sir. You're muted, sir. I'm sorry. 3 MR. SCHAEFER: Oh, we're in Sacramento the 4 same time they're meeting is, so it would be 5 convenient for us to --6 MS. FLEMING: That would be --More details to come. 8 Thank you, Members. 9 Madam Chair, I'll turn it back over to 10 you. 11 12 MS. COHEN: I appreciate that. Thank you. 13 All right. Colleagues -- well, I guess, Ms. Executive Director, does that complete your 14 1.5 report? MS. FLEMING: That completes my report. 16 If you, with your permission, ma'am, will 17 18 have Ms. Taylor continue with the rest of the 19 presentation. MS. COHEN: Just a second. I think Vazquez 20 2.1 has a question. MR. VAZQUEZ: Just a quick -- I was just 22 23 wanting to thank you for your updates, and actually 24 kind of looking forward to your report. I guess it's 2.5 going to happen in March now on the Advisory Council

1	Meeting.
2	MS. FLEMING: Mm-hm. Yes, sir.
3	MR. VAZQUEZ: Thank you.
4	MS. FLEMING: Thank you.
5	Madam Chair, with your permission,
6	Ms. Taylor
7	MS. COHEN: Yes, please continue.
8	MS. TAYLOR: Yes. We will need to take
9	public comment.
10	AT&T moderator, please let us know if there
11	is anyone on the line who would like to make a public
12	comment regarding this matter.
13	AT&T MODERATOR: Thank you.
14	No one has queued up.
15	MS. TAYLOR: Thank you.
16	
17	ITEM K1b
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19	MS. TAYLOR: The next item is K1b,
20	Executive Director's Report; Operational Priorities
21	and Projects Operational Priorities: Report on the
22	status of operational priorities.
23	This matter will be presented by
24	Ms. Renati.
25	MS. RENATI: Good morning, Chair Cohen and

Honorable Members.

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I am Lisa Renati, Chief Deputy Director.

Today I will report on some of the agency's operational priorities and projects.

The first item is our workforce capacity.

Since our last meeting, we have filled four positions; two were internal promotions, and the other two were filled with staff new to the agency.

The team continues to focus on this important effort to ensure our workforce capacity is solidly in place.

The next item I would like to present is an update on our Process Improvement Project.

As I have mentioned in past reports, process improvement is a proactive and continuous process, with examination of the processes and procedures of each unit in determining how to best improve each process for work flow revel -- relevance and user experience.

This project aligns with our agency's

Strategic Plan goals to modernize our tax

administration functions and provide for the growth

and development of our future property tax leaders.

I'm happy to report that while the work is being performed in addition to our regular duties,

the Process Improvement Project continues to advance and progress is being made.

Later this morning you will hear a report from Ms. Lauren Keach, a manager within our County-Assessed Properties Division who will talk about the specific progress on the Welfare Exemption Supplemental Clearance Certificate process, and we will continue to inform the Board of any other notable improvements of our process and procedures.

This concludes my report on some of the agency's operational priorities. I'm available to answer any questions you may have.

MS. COHEN: Well, thank you.

Let's see if there's any questions for Ms. Renati.

Colleagues?

This is a pretty straightforward presentation, so it doesn't surprise me that there isn't any.

Let's go ahead and take public comment.

MS. TAYLOR: AT&T moderator, please let us know if there is anyone on the line who would like to make a public comment regarding this matter.

AT&T MODERATOR: No one has queued up.

MS. COHEN: All right. Great.

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1	MS. TAYLOR: Thank you.
2	MS. COHEN: Let's take a vote.
3	MS. TAYLOR: We'll move on.
4	MS. COHEN: We'll move on.
5	You're right. No vote.
6	MS. TAYLOR: No vote.
7	MS. COHEN: Let's just move on.
8	MS. TAYLOR: Thank you.
9	
10	ITEM K1c
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12	MS. TAYLOR: The next item is K1c, Executive
13	Director's Report; Proposition 19 Implementation
14	Project: Report on the status of the agency's
15	Proposition 19 Implementation Project.
16	This matter will be presented by Ms. Renati.
17	MS. RENATI: Good morning.
18	Again, this is Lisa Renati, Chief Deputy
19	Director.
20	Today I will provide an update of our
21	Proposition 19 Implementation Project.
22	A high-level implementation plan is attached
23	to today's agenda.
24	I'm happy to report the status of our Prop.
25	19 project is green, which indicates we have no

issues or concerns to report. 1 2 Members, next, each team leader will provide you with specific information on the implementation 3 actions for each of their areas. Thank you. 5 6 MS. COHEN: Colleagues, any questions? Again, really simple, straightforward. 8 All right. MR. GAINES: This is Member Gaines, if I 9 could just briefly. 10 MS. COHEN: Yes. 11 12 Mr. Gaines, go ahead. 13 MR. GAINES: Yeah. I just wanted to thank Ms. Renati 14 15 on basically everything she's reported on. I think the, you know, organizationally, I'm 16 just really happy how things are going in terms of 17 18 getting to, you know, full staffing. And we've made so much progress. I'm just 19 very encouraged by that. So I just wanted to 20 2.1 highlight that. Thank you. 22 MS. RENATI: Thank you, Member Gaines. 23 24 It's a team effort. I can't take any credit 2.5 for how well my team has done. But they're doing a

tremendous job, so thank you. 1 2 MR. GAINES: Yes, all of you are. So thank you. 3 MS. COHEN: Great. Seeing no other hands, let's go to public 5 6 comment. 7 MS. TAYLOR: Chair Cohen, perhaps we can go through the subitems, and then we can take public 8 comment at the end? 9 MS. COHEN: Sure. 10 MS. TAYLOR: Okay. 11 12 The second subitem is the Property Tax 13 Department's Prop. 19 Implementation and Guidance, presented by Mr. Yeung. 14 MR. YEUNG: Yes. 15 Good morning, Chair Cohen and Honorable 16 Members of the Board. 17 David Yeung here, Property Tax Deputy 18 Director. 19 I am going to give you a brief report on our 20 2.1 Department's implementation of Prop. 19. So the biggest news I have for today is that 22 we have released our long-associated LTA giving 23 quidance on the base year transfers. 24 25 As you will recall, SB-539 went ahead and

put into statute 69.6. This is a LTA that will give additional guidance to the ones that we already have out on -- on the implementation and the administration of the base year transfers.

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So that was released as of Thursday of last week. So February 17th was actually put on our website.

Just as a brief note, this is -- that actually is the 14th LTA that we put out on Prop. 19 and its various aspects.

What's next on the agenda is an LTA on the intergenerational transfers. That has already gone through development, and we anticipate it being released as early as tomorrow.

So that will make it No. 15 of our LTAs on this issue.

What else is going on, staff continues to work on reviewing guidance, LTAs, old annotations on -- on this issue.

We're identifying any LTAs, or any written guidance that needs to be updated or republished.

We are also working on updating 10 forms to conform with SB-539.

And we are continuing, actually, a pretty good, decent workload on answering public inquiries

on this issue. 1 2 So we are still getting -- we're still getting a lot of calls from taxpayers, from 3 assessors, other stakeholders on the application and the implementation of Prop. 19. 5 So this will conclude my presentation for 6 the Property Tax Department. 7 I'm available for any questions you may 8 have. 9 10 MS. COHEN: Colleagues, any questions for 11 Mr. Yeung? 12 MS. TAYLOR: All right. The third --13 MS. STOWERS: I have a question, Madam Chair. 14 1.5 MS. COHEN: Please, Ms. Stowers, go ahead. MS. STOWERS: Mr. Yeung, where do we stand 16 17 on the system change? 18 Aren't we supposed to be tracking --MR. YEUNG: Yeah. Thank you very much, 19 Deputy Controller, for that question. 20 2.1 Our system change is actually complete. We -- we have -- we have designed and 22 23 implemented a system to track the -- the base year 24 transfers, so it's complete. Thank you to staff and our partners in 2.5

They've been a fantastic resource in helping 1 2 us do that. So it is up and running. And we've actually 3 had reports come in already. 4 MS. STOWERS: Perfect. Thank you. 5 MR. YEUNG: Of course. 6 MS. COHEN: All right. Glad you got your 8 answer. Any other questions for Mr. Yeung? 9 All right. Let's hear the third subitem. 10 11 MS. TAYLOR: Certainly. 12 The third subitem is Legal Department's 13 Proposition 19 Implementation and Updates, presented by Mr. Nanjo. 14 15 MR. NANJO: Thank you, Cathy. Good morning, Chair Cohen, Honorable Members 16 of the Board. 17 I am Henry Nanjo, Chief Counsel of the BOE's 18 Legal Department, here with my Senior Counsel, 19 Richard Moon. 20 2.1 As I reported last month, Legal Department completed the initial rulemaking effort to implement 22 Proposition 19. 23 24 Additionally, as the Board knows, Senate Bill 539 was signed into law by the governor 2.5

on September 30th, 2021.

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SB-539 provided amendments to the Revenue and Taxation Code Sections 62.3 and 69.6, clarifying Proposition 19's constitutional amendments.

Since SB-539's passage, staff has been working closely with the Property Tax Department to review the Board's Proposition 19-related property tax rules in light of SB-539.

Staff has determined that both of the Board's Proposition 19-related property tax rules will require amendments through the emergency rulemaking process to fully implement SB-539.

Today I will provide status updates and our anticipated timeline to initiate each emergency rulemaking action.

For Property Tax Rule 462.540, Exclusion from Change in Ownership-Base Year Value Transfers, which implements Revenue and Taxation Code 69.6, staff is currently drafting amendments, and anticipates presenting the proposed emergency rulemaking package for the Board's consideration at the March 2022 meeting.

For Property Tax Rule 462.520, Exclusion from Change in Ownership-Intergenerational Transfers, which implements Rev. and Tax Code Section 63.2,

staff is in the early drafting stages, and 1 2 anticipates presenting the emergency rulemaking package for the Board's consideration in April of 3 2022. We will keep the Board updated with any 5 6 changes to this anticipated timeline. I'd like to thank my team for being very 8 active in helping partner with the Property Tax Department and answering public inquiries to clarify 9 all these changes Proposition 19 has brought upon us. 10 That concludes my report. 11 12 Please let me know if there are any 13 questions at this time. MS. COHEN: Thank you. 14 15 Mr. Vazquez. MR. VAZOUEZ: Yes. 16 Mr. Nanjo, you kind of touched on it. 17 18 I was wondering, do we have an estimate -- a good estimate of when your office expects to have 19 that taxpayer information sheet on SB-539? 20 MR. NANJO: I believe that's being worked on 2.1 both with TRA and in conjunction with the 22 23 Property Tax Department. 24 That is one of the priorities. So we are

currently working on getting that out.

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I don't have a current timeline.
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      we're -- it is a priority project as well.
               MR. VAZQUEZ: And, actually, I wasn't sure
 3
      if it's something -- your kind of experience, or
 4
     Ms. Thompson.
 5
 6
               Is that something I should ask her later?
               MR. NANJO: Yes.
 8
               MR. VAZQUEZ: Okay.
               MR. NANJO: The information sheets typically
 9
      come from the TRA office.
10
               MR. VAZQUEZ: All right. I'll wait then.
11
12
               Thank you.
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               MR. NANJO: Thank you, Chair -- thank you,
     Member Vazquez, for that question.
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15
               Any other questions, Members?
               MS. COHEN: I don't see any.
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               MR. NANJO:
                          Great. Thank you very much.
17
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               MS. COHEN:
                          Thank you.
               Let's go to the fourth subitem.
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               MS. TAYLOR: The fourth subitem is Update on
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     Legislation Related to the Implementation of
      Proposition 19, presented by Mr. Weatherby.
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               MR. WEATHERBY: Good afternoon, Chair Cohen
23
      and Vice Chair Schaefer and Honorable Members of the
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      Board.
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This is Dustin Weatherby, Chief of the 1 2 Legislative, Research and Statistics Division. So after the legislative bill introduction 3 deadline on Friday, no bills were introduced or 4 amended relating to the implementation of 5 6 Proposition 19. While no new bills have been introduced or 8 amended, Assembly Constitutional Amendment 9 by Assembly Member Kevin Kiley is still pending in the 9 Legislature. 10 The last day for the Legislature to place a 11 12 measure on the November 2022 ballot is June 30th. 13 So this particular measure seeks to repeal several provisions of Proposition 19 regarding 14 15 intergenerational base year transfer exemptions, and to reinstate the prior roll. 16 This measure will apply retroactively to all 17 purchases or transfers occurring on or after 18 19 February 16th, 2021. Currently ACA-9 is awaiting referral to the 20 2.1 Committee and the Assembly. So this will conclude my presentation on 22 this item. 23 24 And I'm available to answer any questions.

MS. COHEN: Questions for Mr. Weathersby?

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All right. I don't see any. 1 2 All right. Thank you. Colleagues, let's keep moving. Let's hear 3 the fifth subitem. 4 MS. TAYLOR: The fifth subitem is 5 6 Communications Office, Proposition 19 Implementation Actions, presented by Mr. Kim. 7 8 MR. KIM: Thank you, Ms. Taylor. Good -- good afternoon, Chair Cohen and 9 Honorable Members of the Board. 10 This is Peter Kim, Chief Communications 11 12 Officer. 13 Members, today I will provide a brief report on the Communications Department's efforts in 14 15 implementing Proposition 19. Members, as you know, the Proposition 19 16 web page is being updated and enhanced to provide the 17 latest information in realtime for stakeholders and 18 19 taxpayers. Since last month, a notable update includes 20 2.1 adding the Letter to Assessors on the implementation of Proposition 19 base year value transfers. 22 This LTA was also highlighted on our social 23 24 media channels to let our followers know of the new 2.5 quidance.

Also, the Taxpayers' Rights Advocate, 1 2 Lisa Thompson, and I have been collaborating together to update the existing Proposition 19 facts sheet to 3 reflect the changes due to SB-539. We will inform the Board and the public once 5 the fact sheet is finalized. 6 As of yesterday, we received a total of approximately 280,504 unique external page views 8 since November 10, 2020. 9 Since my report at last month's Board 10 Meeting, that's an additional 11,709 unique external 11 12 page views. 13 Finally, we're continuing to use our social media channels, such as Facebook, Twitter, Instagram 14 and LinkedIn to expand our audience and direct 15 followers to the BOE website for the latest updates 16 and resources. 17 18 This concludes my report. 19 And I'm available to answer any questions the Board may have. 20 2.1 MS. COHEN: All right. MR. GAINES: This is Member Gaines. 22 MS. COHEN: Hold on. 23 24 Senator Gaines, I see your hand. 2.5 MR. GAINES: Great. Thank you.

I just wanted to highlight, again, the 1 2 number of page views as it relates to Prop. 19. So, Mr. Kim, you'd mentioned that it's 3 280,000. And I think you've been tracking that on a 4 monthly basis. 5 6 I'm just trying to get a handle on you know, is that waning off? 7 8 I mean, are fewer people viewing that per month, or is it stabilized, or is it going up? 9 MR. KIM: It's pretty -- thank you for that 10 question, Board Member Gaines. 11 It's been pretty consistent. The range has 12 been between 11,000 to about 15,000 per month. 13 MR. GAINES: Okay. 14 15 MR. KIM: And so I think, as we issue more and more guidances due to the passage of SB-539, 16 we're anticipating more visits to the web page. 17 18 As Mr. Yeung has alluded to, the Property Tax Department's contacts that we've received have 19 been pretty consistent, and the volume has been 20 2.1 pretty solid. So we're anticipating that the views to our web pages are also going to be similar 22 23 MR. GAINES: That's great. 24 Well, I want to thank you just for providing 2.5 that information and working on enhancing our

website. 1 2 Because it's so -- such a critical tool in terms of our ability to communicate with our 3 constituents. Thank you. 5 MR. KIM: Thank you. 6 MS. COHEN: All right. Thank you. Let's see. 8 MR. KIM: Thank you, Madam Chair. 9 10 MS. COHEN: I see no other hands. So let's go to the sixth and final 11 12 subitem. 13 MS. TAYLOR: The sixth subitem is the Taxpayers' Rights Advocate Office Implementation of 14 15 Proposition 19, and the seventh subitem, Education and Outreach for Proposition 19, is presented by 16 Ms. Thompson. 17 MS. THOMPSON: Good afternoon, Chair Cohen 18 and Honorable Board Members. 19 I am Lisa Thompson, Chief of the Taxpayers' 20 2.1 Rights Advocate Office. I am pleased to report on the Proposition 19 22 implementation and action plan for the Taxpayers' 23 24 Rights Advocate Office. Taxpayers' Rights Advocate Office

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implementation plan is focused on developing new information sheets for the intergenerational exclusion and base year value transfers under Proposition 19, and revising its existing information sheets affected for this change in law.

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Our office has reviewed the language in Proposition 19's implementing legislation resulting from Senate Bill 539, and has reviewed information issued by our agency's Property Tax Department concerning this implementing legislation.

Last week Letters to Assessors 2022-09 was issued addressing the base year value transfers. And as the Property Tax Department just indicated in its report, the LTA pertaining to intergenerational transfers will be issued this week.

Our office is collaborating on how best to present information on Proposition 19. It's implementing legislation and LTA guidance in the Taxpayers' Rights Advocate Office information sheets so that taxpayers are aware of property tax savings available to them.

The -- our information sheets will identify the effective dates for Proposition 19 when implementing legislation was passed, as well as key LTAs issued by our agencies concerning the

1 implementing legislation.

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I'll go ahead and go on to the next item if that pleases the Board.

Again, I am Lisa Thompson, Chief of the Taxpayers' Rights Advocate Office.

And I'm pleased to report on the Proposition 19 implementation and action plan for education and outreach.

The Proposition 19 implementation and action plan for education and outreach is focused on creation of a Proposition 19 facts sheet and presentation material development.

As you know, we issued a Proposition 19 fact sheet and PowerPoint presentation on February 1st, 2021.

And our office has collaborated with the Communications Officer, Peter Kim, on updates to this Proposition 19 facts sheet that we issued in February as a result of implementing legislation from Senate Bill 539.

It was signed into law September 30th, 2021.

And we've also reviewed information issued by our agency's Property Tax Department on this implementing legislation.

We have prepared a draft of the revised

Proposition 19 fact sheet incorporating information from implementing legislation and corresponding guidance on this issued in the two letters to assessors on this implementing legislation for base year value transfers and intergenerational exclusions.

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The revised fact sheet is currently being reviewed internally. And once that is finalized for publication, once the internal review is completed, we'll apprise you at a later Board Meeting of the fact sheet and the status to keep you informed.

Later in the agenda I'll be providing some information on the activities of the TRA office as to issuance of the TRA Annual Report and projects being worked on, as well as some statistics on completed cases.

This concludes my update for the education and outreach implementation plan.

I am available to answer any questions.

MS. COHEN: All right. Thank you,

Ms. Thompson, for just continuing the excellent work,

and the excellent work that your staff is doing,

particularly during these really difficult times.

As we see from the TRA Annual Report, your office provides great assistance to taxpayers so

that -- as they attempt to navigate the complex 1 2 property tax system. I know that all these cases are not 3 cookie-cutter cases. And each inquiry is different. 4 Each requires a great deal of expertise to provide 5 6 the appropriate and accurate and also timely 7 responses. So I was wondering if you had a need -- how 8 many staff members do you have in your office to help 9 with these inquiries? 10 MS. THOMPSON: They're -- including myself, 11 12 there are four. 13 MS. COHEN: Okay. All right. Okay. Well, let me compliment you on including a 14 15 breakdown in your report how taxpayer cases in the valuation category differ from the cases in the 16 administrative category. I thought that was great. 17 18 MS. THOMPSON: Thank you. I appreciate that. 19 MS. COHEN: Particularly -- go ahead. 20 2.1 MS. THOMPSON: And I'm -- thank you so much for that. 22 23 And I'm also pleased to expand more on the details of the Taxpayers' Rights Annual Report in 24 2.5 Item K5 at that time. So --

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MS. COHEN: Okay. Please do.
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              MS. THOMPSON: If we could --
               MS. COHEN: Yeah, go ahead.
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               MS. TAYLOR: Ms. Cohen, we are on
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      Item K1c.
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              MS. COHEN: Oh, we're still on c.
               Sorry. I'm jumping the gun. I just saw
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     Ms. Thompson, and I got excited.
               MS. TAYLOR: I understand.
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               Would you like me to call for public comment
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      so we can see --
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              MS. COHEN: Yes, I would.
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              MS. TAYLOR: Thank you.
              MS. COHEN: Ms. Thompson, we'll circle back
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     to you, because I have more compliments --
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              MS. THOMPSON: Thank you. It's an exciting
16
      report. I'm glad your --
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              MS. COHEN: It is an exciting report.
              Okay. Go ahead.
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              MS. TAYLOR: AT&T moderator, please let us
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     know if there is anyone on the line who would like to
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     make a public comment.
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              AT&T MODERATOR: Once again, if you would
24
      like to make a public comment, please press one, then
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      zero at this time.
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Currently, we have nobody queuing up. 1 2 MS. COHEN: Okay. Thank you. 3 ITEM K3a 5 6 MS. TAYLOR: The next item is K3a, Property Tax Deputy Directors's Report; Operational Updates: 7 8 Report on the status of pending and upcoming projects, activities and departmental issues. 9 This item will be presented by Mr. Yeung. 10 MR. YEUNG: Yes. Thank you, Cathy. 11 12 Good afternoon, Chair Cohen and Honorable 13 Members of the Board. David Yeung, Deputy Director of the Property 14 Tax Department here again. 15 For you today I will have an update on 16 what's going on in the Property Tax Department. 17 18 So as a whole, as Ms. Renati mentioned, the Property Tax Department is doing really well, and we 19 are making great progress on our -- on our Process 20 2.1 Improvement Project. Right now we are -- we have much of our 22 23 procesees already documenting. And we are identifying ones that have not been documented in the 24 2.5 past, and we're working on that.

So staff has been very busy and doing fantastic work on that.

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In the CAPD, the County-Assessed Properties
Division, much work still continues with the
Prop. 19, as we mentioned earlier.

We are still getting a fair amount of inquiries coming in, and it is taking staff -- it's taking up a lot of staff time.

Ms. Lumsden will follow after my presentation and will give you additional updates on three of our main functions in CAPD.

So that will follow.

In SAPD, State-Assessed Properties Division, much of the work now concentrates in getting ready for the 2022 valuation season.

So right now staff is finishing up with their capitalization rate studies, and is in the process of reviewing their appraisal templates, their methodologies, and everything it takes to start the appraisal process.

So come March, our season will be in full swing, and staff will be working double time to get everything completed and to the Board by May.

And with that, this will conclude -- oh, I'm sorry. There's one more thing.

MS. COHEN: Yeah, I was going to say, that 1 2 was kind of --MR. YEUNG: Yeah. 3 Ms. Keach will also bring -- will also 4 provide you a little bit more detailed update on our 5 6 process improvement project as it relates to the welfare exemption. So that will also follow. 8 I'm available for any questions you may 9 have. 10 And if not, I will turn it back to 11 12 Ms. Taylor to go ahead and call for the next five 13 presentations. MS. TAYLOR: Thank you. 14 The next subitem is Letters to Assessors, 15 presented by Ms. Lumsden. 16 MS. COHEN: All right. 17 Just for clarification and for our staff, we 18 are going -- I'm going to continue moving forward, 19 but we are going to break at 12:30. That's in 20 15 minutes. 2.1 And then we will have a lunch break, and we 22 will resume at 1:00 o'clock. 23 So we -- let's continue with the Letters to 24 2.5 Assessors, and -- but just note to the members of the

public and my colleagues that we're going to break at 1 2 12:30, in 15 minutes. Okay. Let's continue. 3 Thank you, Ms. Taylor. MS. LUMSDEN: Good afternoon, Board Members, 5 Chair Cohen and Honorable Board Members. 6 This is Patty Lumsden. I'm Chief of the 8 County-Assessed Properties Division. Today I will provide you with a brief report 9 on Letters to Assessors. 10 Attached to the agenda this month is a memo 11 12 on Letters to Assessors, which provides a list of the 13 LTAs that have been issued since our last Board Meeting. 14 15 In addition, it provides a link to the BOE's website where a list of all LTAs can be found that 16 have been issued to date. 17 18 The LTA memo attached to the agenda this month shows that BOE staff have issued a total of 19 nine LTAs for calendar year 2022. And five of those 20 have been issued since our last Board Meeting. 2.1 And I will provide you with a summary -- a 22 23 brief summary of each of those five LTAs. 24 The first LTA, which, following a public

hearing, announced the Board's adoption of Property

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Tax Rule 462.540, change in ownership of base year value transfers.

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This new rule was approved by the Office of Administrative Law and became effective on January 1, 2022.

The next LTA provides the amendments to Revenue and Taxation Code Section 277 for Senate Bill 667, which added subdivisions (b) and (c) to section 277, expanding the authority of who can file a claim for the Disabled Veterans' Exemption with the assessor, and now includes the executor, administrator, or personal legal representative of a claimant's estate, or the trustee of the deceased claimant's trust assets.

The next LTA was -- which was presented in its drafted form and adopted by the Board Members at the last Board Meeting.

This LTA provides general principles to guide an assessment appeals boards and local boards of equalization when holding remote hearings.

This LTA supercedes previous guidance issued under LTA No. 22/057, 22/063, and 2021/002, and a notation has been placed on each of these prior LTAs, which shows on our website to indicate that they have been superceded by this new LTA.

The next LTA provides a report on the 2021 state-assessed property appeals, which lists those assessees whose original Board-adopted value was revised upon appeal, the revised amount, and the counties impacted, as well as those assessees whose original Board-adopted value was not adjusted upon appeal.

And, finally, the last LTA provides further guidance on the implementation of the base year value transfer provisions under Proposition 19 after the passing of Senate Bill 539, which added section 69.6 to the Revenue and Taxation Code.

This concludes my report on Letters to Assessors.

And I'm available to answer any questions you may have.

MS. COHEN: Okay.

Mr. Vazquez.

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MR. VAZQUEZ: Yes. Thank you, Madam Chair.

And thank you, Ms. Lumsden, for -- for your staff's excellent work, especially on these LTAs.

I have two questions for you.

The first one relates to the LTA No. 2022/06 states that the trustee or the executor can now sign a claim for a Disabled Veterans' Exemption.

But I have many veterans in my district with 1 2 questions about the value of the Veterans' Exemption versus the Homeowners' Exemption. 3 And I'm wondering -- I'd, well, actually, basically been advising them that they cannot claim 5 both the homeowners' exemption and the Veterans' 6 Exemption. 8 But I'd like to direct them to a link on our website that answers their questions on which one 9 10 will provide the biggest exemption amount. It seems like the Veterans' Exemption is 11 12 less, unless I'm reading that incorrectly. 13 Do we have a fact sheet or a simple LTA on the monetary differences between the exemptions and 14 15 basic qualifications? MS. LUMSDEN: So thank you for that 16 question, Mr. Vazquez. 17 So we do have on our website information 18 19 regarding the exemptions. This particular LTA that I've just brought 20 up is -- has to do with the Disabled Veterans' 2.1 Exemption, which is different than the Veterans' 22 23 Exemption. 24 So the Homeowners' Exemption is a 2.5 thousand-dollar exemption. And then the

1 Veterans' Exemption is a \$4,000 exemption per year.

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So that's the difference between the two that, of course, there's other requirements as well and qualifications involved.

And most people do claim the Homeowners'

Exemption over the Veterans' Exemption, because it is
a higher dollar amount in terms of getting relief.

But the Disabled Veterans' Exemption is different than those two exemptions.

So -- and then we do have on our website information about the Disabled Veterans' Exemption, as well as information on the Homeowners' Exemption and the Veterans' Exemption.

MR. VAZQUEZ: Thank you.

And then my second question is, in the new LTA 2022/012 on the intergenerational transfer exclusion under Prop. 19, I noticed that if a transferee is -- no longer qualifies for either the Homeowners' Exemption or Disabled Veterans' Exemption, the exclusion is removed, and the value of the family home is re-enrolled back to the date of change in ownership.

How and when will transferees be notified of this before that -- before they get this big bill?

And will the notice give the transferee a

chance to take corrective action and reapply for the 1 2 exemption? MS. LUMSDEN: Well, thank you, again, for 3 that question. 4 That particular Letter to Assessors 5 6 wasn't -- hasn't been put out for this report that I've put out. It must have recently come out, or is 8 about to come out any day, I believe. But in regards to your question, the 9 taxpayers would be notified through a -- I'm assuming 10 some sort of notification of the removal of their 11 12 Homeowners' Exemption, I would believe, at that time. 13 That's something, though, that the assessor's office would be responsible for handling. 14 15 And so how they would be providing those notifications would depend on what exactly transpired 16 to cause that to be removed. 17 18 But they would be notified, because any change in the assessment does require notification to 19 the taxpayer. 20 2.1 MR. VAZQUEZ: So that responsibility, you're saying, has really been -- is really put on the 22 23 county assessors in each respective county then? 24 MS. LUMSDEN: Yes, that is -- that is 2.5 correct.

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MR. VAZQUEZ: I'm a little worried about
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      that, because I know LA being so huge, I'm wondering
      if they have the people power to make sure that gets
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      out.
               We don't -- we don't -- so we don't -- we
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     have no way of tracking or providing assistance on
     that, especially, I'm thinking to the large counties?
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               MS. LUMSDEN: That -- providing the
     notification to the taxpayers --
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               MR. VAZOUEZ: Yes.
               MS. LUMSDEN: -- on their assessments, or
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     changes in assessments, that is at the local level.
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      That's not something that the Board of Equalization
     does.
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               MR. VAZQUEZ: All right. Thanks.
               MS. LUMSDEN: You're welcome.
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               MS. COHEN: Colleagues, I don't see any
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     hands.
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               Are there any other questions for
     Ms. Lumsden?
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               Okay.
               MS. TAYLOR: The next subitem is
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     Appraisal --
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              MS. COHEN: Yes.
               MS. TAYLOR: -- Training and Certification,
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presented by Ms. Lumsden. 1 2 MS. LUMSDEN: Thank you, Ms. Taylor. Again, my name is Patty Lumsden. I'm the 3 Chief of the County-Assessed Properties Division. 4 And I will now give you a brief report on 5 6 the BOE's appraisal training and certification 7 program. 8 Since our last meeting we have taught two more virtual classes of our most requested sources. 9 And so far during calendar year 2022 we have taught a 10 total of 4 virtual classes, and trained a total of 11 12 134 students. 13 And to put this into perspective for you, last year at this time we were still trying to get 14 our classes converted over to a remote --1.5 remote-learning format, and up and running. 16 So we had not taught any classes during the 17 first two months of 2021. So this puts us on track 18 to outsurpass what we were able to accomplish last 19 year. And I'm looking forward to meeting that goal. 20 2.1 And that will conclude my report on training and certification. 22 23 And I'm available to answer any questions 24 you may have.

MS. COHEN: Mr. Vazquez, I see your hand.

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1 And see yours, Mr. Gaines.

MR. VAZQUEZ: Yes. Thank you, Madam Chair.

Just one quick one.

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I believe these virtual classes are here to stay, and are the only way to reach most students with minimal effort.

And the logistics of it, what is the Department's plan to increase capacity, either with more classes, more subjects, or more instructors, so that we can increase the number of people trained and certified?

MS. LUMSDEN: Thank you for that question, Mr. Vazquez.

We are working on that as we speak.

In terms of trying to expand our ability to teach more classes, I've made mention in several of our Board Meetings that we are planning on doing a hybrid once we are able to. And we will do some remote classes, and we will also try to go back to doing some in-person classes.

All of the classes are -- differ in the information that's in them and presented in them.

So some classes do -- or may fare better for the students being held in person.

We're kind of finding that out as we're

going through this process.

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And other classes may be great for doing remote learning.

And it also assists with not only saving BOE staff having to travel around the state to accommodate these assessors and their staff, but it also helps the assessors in being able to send their students to the different locations that we will be able to teach at.

We do teach at multiple locations throughout the state when we do have in-person training. But obviously we can't meet every -- you know, every goal of every being in every county.

So we definitely choose our positioning in accordance to locations and trying to meet the needs of as many assessors and their staff as we can.

That being said, we do plan on expending -expanding the number of classes we're offering, and
also we have already discussed expanding the number
of students allowed in the class.

We're finding now that we're getting the hang of doing more of the remote teaching. It's -- it's allowing us to expand that a little bit more.

And -- but to keep in mind that even though these are being held remotely in a virtual format, it

still requires a lot of personal relating to the students. And it's very difficult to do if there's 100 students in a class that has a lot of mathematical calculations in it.

So we really can't expand it too much, because it still requires us to be able to make time for the students, and have -- be able to answer their questions and work with them after hours and stuff, and with the class as well.

So hopefully that answers your question.

MR. VAZQUEZ: Yes, I think so.

Because it sounds like you're obviously working on trying to be a little bit creative, given the situation, basically, which we're learning, given this virtual, new, I guess, way of thinking and operating. And it looks like you're getting a good -- pretty good handle on it.

Appreciate it.

MS. LUMSDEN: Thank you for those comments.

And, yes, we have been working on this.

We do do our classes in a fiscal year. And so we are finishing up the current fiscal year, and will be meeting together to start setting up our plans for the coming fiscal year.

MR. VAZQUEZ: Thank you.

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MS. COHEN: So it appears that, depending on 1 2 the topic, in-person classroom experience might just make more sense, just might be more appropriate. 3 MS. LUMSDEN: Yes, that's what we're finding. 5 6 And that's what we're making note of to try to be able to accommodate the assessors and their 7 8 staff as much as we can. Because the more difficult the class is and 9 the more mathematical calculations that are involved, 10 we're finding it's difficult to teach that in a 11 12 virtual format. 13 MS. COHEN: Okay. Mr. -- Senator Gaines. 14 MR. GAINES: Great. Yes. 15 Thank you, Chair Cohen. 16 I just wanted to ask Ms. Lumsden if she 17 18 could present just a small graph for us or a chart for our next Board Meeting. 19 It'd be very helpful, I think, for all of us 20 2.1 to know how many people we're teaching and training each year. 22 So you had mentioned that we're already 23 ahead of the curve for the first two months of this 24 2.5 year with 134 students and 4 classes. And that's --

1 that's awesome.

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But it would be really helpful for me to know what were we doing before the pandemic, what happened during, and what's happening now.

I'm -- because I'm making the assumption that we are providing more classes to more people than we were before the pandemic. And I -- I just don't know if that's accurate. But it'd be nice to see some -- some data.

MS. LUMSDEN: Certainly.

We can look into providing something like that for the next Board Meeting.

I did at our last Board Meeting provide you with statistics on how -- the differences between years 2017 to the current year 2021. So -- to try to give you a good perspective.

But we can definitely look into seeing if we can provide you with a graph of that information.

MR. GAINES: Well, if you've already done it, just don't -- just don't reinvent the wheel. If I've already requested it, I apologize.

MS. LUMSDEN: Oh, no. Not a problem.

I just wanted to mention that we did mention -- we did bring that up at the last Board Meeting, the statistics for those classes.

MR. GAINES: Okay. Maybe what you could do 1 2 is I could review those individually with you. Because I -- I can't recall what those are. 3 I'm -- I'm sorry. 4 MS. LUMSDEN: If you would like me to go 5 6 over them, I --MR. GAINES: Yeah, please. Please do. 8 MS. LUMSDEN: So in 2017 we taught a total of 23 classes with 644 students. And we used 16 BOE 9 instructors to teach those classes. And we had -- we 10 also used 7 county instructors. 11 12 MR. GAINES: Okay. All right. 13 MS. LUMSDEN: And in 2018 we were in the process of change, having gone through the 14 1.5 switch-over from the breaking off with the CDTFA part of our thing -- our -- excuse me -- our agency. 16 And so in 2018 we only had one -- one BOE 17 instructor and one retired annuitant. And so our 18 teaching that year, we only taught 16 classes in 19 2018. We only taught a total of 462 students. And 20 2.1 only 5 of those were taught by BOE instructors. And we partnershipped with 11 county 22 assessors' staff to teach the other classes for us. 23 24 MR. GAINES: Okay. 2.5 MS. LUMSDEN: So in 2019, we started ramping back up our program again, and we taught 22 classes that year. We taught 636 students. And we had -- 14 of them were taught by BOE instructors, and 8 taught by the county instructors.

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In 2020, that's when we had the pandemic.

And the pandemic hit us, and that year we were only able to teach 6 classes in person. Total number of 176 students.

And they were -- 4 of them were taught by BOE instructors, and 2 of them by county instructors.

And then that's when we were shut down, and we could not teach any classes for the whole rest of that year.

And so then in 2021 we spent the first two months trying to get our in-person classes up and running, because we hadn't been able to teach them for so long.

And we -- once we saw that, you know, the pandemic wasn't going anywhere, we needed to put in place some type of ability to continue teaching these classes.

And so we came up with the -- doing the remote virtual learning process. And so that year in 2021 we were able to teach a total number of 18 classes and 578 students.

And all 18 of those classes were taught by 1 BOE instructors, which was the first time that we've 2 taught all our own classes. 3 So the remote virtual learning actually did give us that ability to teach all of our own classes 5 6 without having to partnership with the county assessors' staff. 8 And so that, you know, we're doing a lot of learning from the whole process of doing remote 9 10 learning. And so we're finding, like I said, a good 11 12 hybrid of that process, once we're able to teach our 13 in-person classes again. We would like to continue doing that, our virtual training classes. But we 14 15 would also like to start going back to doing some in-person training as well. 16 MR. GAINES: Okay. That's great. 17 18 Now, in 2017, was that prior to AB-102? MS. LUMSDEN: AB-102, I believe, took place 19 or went into effect on July 1st of 2017. 20 2.1 MR. GAINES: Okay. All right. Very well. So we had to kind of re -- rebuild it, 22 didn't we? 23 24 MS. LUMSDEN: Yes, exactly. That's exactly 2.5 what we had to do.

So in 2019 we started expanding our program, 1 2 and that's why we were able to -- we were just -- we are on the verge of really revamping up that program. 3 And we did really well in 2019. We were on 4 schedule in 2020 to do the same until the pandemic 5 hit. 6 MR. GAINES: Yes. Yeah. Wonderful. Well, you're doing a great job, 8 so thank you. 9 MS. LUMSDEN: Thank you very much. 10 MR. GAINES: And do you think we're 11 12 satisfying the demand? 13 I don't know what the demand is. MS. LUMSDEN: The demand, I can tell you, is 14 15 really high right now. And a lot of it, you know, is partly from 16 not being able to teach classes for seven, eight 17 months, however long that period of time was that we 18 were not able to teach classes. 19 20 MR. GAINES: Yeah. Yep. 2.1 MS. LUMSDEN: So we're trying to get those caught back up. 22 Also we have assessor staff that have been 23 newly hired. So a lot of these classes are, you 24 2.5 know, in high demand for the newly-hired staff

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members.
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               So, yeah. So it's definitely high demand.
      And we're, you know, doing the best we can to
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      accommodate them. But we know we need to do more.
     And that's what we're working on.
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               MR. GAINES: Great. Thank you so much for
     that update.
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               And I apologize that I asked for it twice.
      So I'm glad --
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               MS. LUMSDEN: That's not a problem.
               MR. GAINES: I'm glad we went through it,
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     and I have a clearer understanding.
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               And keep up the good work.
               MS. LUMSDEN: Thank you.
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               And I'd like to thank my staff that's
15
      involved in the training and certification --
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               MR. GAINES: Yes.
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               MS. LUMSDEN: -- program. Because
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     they're -- they're the ones doing all the work.
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               So thank you very much for those nice
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      comments.
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               MR. GAINES: Great. Thank you.
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               MS. COHEN: All right.
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               Colleagues, it's 12:33. We are adjourned
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     until 1:00 o'clock.
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Enjoy your lunch. 1 2 Thank you. MS. FLEMING: Madam Chair, just a note. 3 We'll recess, not adjourn. We'll recess. 4 MS. COHEN: Excuse me. I appreciate that 5 clarification. 6 Right. We'll recess. 8 MR. VAZQUEZ: You're welcome to adjourn too, Madam Chair, if you wish. 9 10 MS. COHEN: No, we have too much work to do. Let's just recess. 11 MS. FLEMING: Thank you, ma'am. 12 13 (Whereupon a recess was taken.) MS. TAYLOR: All right. 14 15 To refresh, we are on Item K3a, Property Tax Deputy Director's Report; Operational Updates: 16 Subitem Assessment Practices Surveys, presented by 17 Ms. Lumden -- Lumsden. 18 MS. LUMSDEN: Thank you, Ms. Taylor. 19 Good afternoon, Chair Cohen and 20 Board Members. 2.1 This is Patty Lumsden. I'm the Chief of the 22 23 County-Assessed Properties Division. 24 And I will be giving you a brief report on 2.5 the BOE's assessment practices surveys.

Since our last Board Meeting and calendar year 2022, we recently issued the following two assessment practices survey reports via Letters to Assessors; Santa Barbara County in District 2, and Alameda County, also in District 2.

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Since these reports were issued only yesterday via LTA, they were not included in my previous LTA report that I gave earlier. But will be included in my LTA report next month.

In addition to these two counties, we are actively working on completing surveys and samples for ten other counties. Six of those are in District 1, two in District 2, one in District 3, and one in District 4.

These surveys and samples, of course, are in various stages of production. And once completed, a copy of the report is provided to each of the Board Members and their office for preview.

Our staff continues to conduct these surveys and samples remotely. And they work closely with each assessor and their staff to determine the best way to collect the necessary information in the least impactful way to the assessor.

This concludes my report on assessment practice surveys.

And I'm available to answer any questions 1 2 you may have. Thank you. MS. COHEN: 3 Colleagues, are there any questions? All right. 5 6 MR. VAZQUEZ: Just -- just one quick one if I may, Madam Chair. 7 8 MS. COHEN: Okay. MR. VAZQUEZ: And it happens to deal with 9 the counties here. 10 I'm just looking at -- have any of the 11 12 counties expressed their concerns regarding resources 13 needed to provide data to us? MS. LUMSDEN: Yes. So thank you for that 14 question. 15 So that's why we -- we work with each 16 individual assessor when we get ready to do our 17 18 survey. We reach out to them months in advance to 19 determine what the best way is to collect that data. 20 2.1 And so we determine, based upon what that county's particular situation is, whether or not 22 23 they're able to give us remote access, or if we need 24 to seek assistance having them help gather the data 2.5 that we request.

So every county is different in what their 1 2 capabilities are. And so we work with those counties to determine what the best way to collect that 3 information is. So it's not ideal, and we definitely are 5 6 looking forward to going back in person. But at this time, this is the best way for us to collect this information so we can continue 8 doing our statutory duties. 9

MR. VAZQUEZ: Thank you.

One last quick one.

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MS. LUMSDEN: Certainly.

MR. VAZQUEZ: It's -- you know, it's my understanding the assessment practice surveys are ways to promote uniformity and fairness and equity and integrity, pretty much, of the property tax assessment process.

From what you have seen from the results as a general consensus, what is the ongoing issue that you see needs work or needs to be prioritized?

MS. LUMSDEN: So I may need a little clarification on your question.

Because there is -- I mean, there is different things that we see in terms of -- there are certain recommendations that we see across the Board

in different counties. And we try to provide information on those -- those recommendations.

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And also these reports are published for the public. And so any of the other counties also are available to see them and review them to see what sorts of recommendations we made in that particular county versus another county.

So don't know if that's what you're referring to in terms of what we see.

MR. VAZQUEZ: Yes, I -- I think -- I think you're kind of hitting on it.

Because, you know, I know obviously when you're dealing with, you know, 58 counties throughout the state, there's -- you've got the large, you have the medium, and the small.

But I was just wondering, especially on those where there's -- you feel like there's somewhat of a consensus on, what do you think might be some of the areas that we -- we should be at least looking to possibly prioritize in terms of improving the situation?

MS. LUMSDEN: Well, one of the things that we also participate in is the California Assessors' Association Survey Ad Hoc Committee.

We meet with them on a -- on a regular basis

and go over different issues that we see are recurring recommendations between the counties. And which ones, you know, can -- we can help be resolved, and to get the information out to the different counties. So we share information in that way.

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In addition to that, we also, like I said, we have different mechanisms of providing that information. And like -- one of those ways is through our published reports.

And then counties can see those in an effort to see perhaps they're having the same issues. And then -- plus, on top of that, they can reach out to us, and we can go over those issues with them.

 $$\operatorname{MR.\ VAZQUEZ}\colon$$ Yeah. That's what I was kind of hitting at.

Because I -- I'm assuming some of the smaller counties have probably had a little bit of a difficult time given their limited resources. And -- and especially under this, you know, this whole COVID situation.

But I really encourage staff to see what we can do to try to bring as many of those smaller counties into the fold as possible.

MS. LUMSDEN: Right.

So we also have been prioritizing our coming

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surveys in terms of handling the main topics of issue so that we can provide that information to the assessors and their staff.

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And then also it's a good learning -- learning tools for our own new appraisers that we have on staff.

So we go over those -- those particular topics. And we are looking more in depth on providing more training on some of the more difficult property types that we usually review, such as taxable possessory interests, CLCA-type properties.

And so we are looking into possibly providing more education-type sources -- resources for them, as opposed to writing up recommendations on certain topics.

So we're finding that that may be more beneficial to the assessors and their staff, and then that would be helpful, too, for some of the smaller counties.

And we have done that with some of the mining claim topics. And that was very successful last year when we did.

And we're looking forward to putting out some more of those sessions.

MR. VAZQUEZ: And I'm assuming, because of

technology, you know, I'm -- you know, a lot of the 1 2 small counties are probably -- it's a bit of a challenge for them. 3 And I don't know what we could do on our end in terms of assisting with some of those resources or 5 6 training. MS. LUMSDEN: Right. 8 So that is, you know, like you said, that is something we're putting -- working on putting in 9 place. 10 And we also have staff dedicated, our 11 12 Assessment Services Unit is dedicated to assisting, 13 not only the public in answering questions, but they also answer questions for assessors and their staff 14 15 as they come across some of these more complex issues as well. 16 MR. VAZQUEZ: 17 Thank you. MS. LUMSDEN: You're welcome. 18 MS. COHEN: All right. Seeing no other 19 questions, let's keep moving forward. 20 2.1 Ms. Taylor. MS. TAYLOR: Our fourth subitem is 22 23 State-Assessed Property, presented by Mr. McCool. 24 MR. McCOOL: Good afternoon, Chair Cohen and 2.5 Honorable Members.

My name is Jack McCool, Chief of the State-Assessed Properties Division.

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Today I will provide information on the status of ongoing work in our division.

Staff are working diligently on compiling data for this year's annual capitalization rate study.

Appraisers with knowledge and expertise in each of our industry groups have been combining the market data used in the study, and are now in the midst of analyzing the data.

Staff have also started meeting as a larger group to scrutinize each other's industry data.

And we will hold a series of internal meetings over the course of the next couple of weeks before publishing the study in early March.

As always, staff have been engaging with state assessees, and have received input from several assessees.

We will continue to make ourselves available to any assessees that would like to share any data or thoughts on this year's study.

I am happy to report that staff have made good progress compiling the other main factors used in our annual appraisals.

Staff have published this year's condition percent good factors, which are now live on our website.

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These factors are used in some of our cost approach value indicators, and used to help appraisers calculate the proper amount of depreciation.

Staff are also working to complete this year's replacement cost new factors.

These factors are also used in certain cost approach indicators.

We hope to have these factors completed and placed on our website by mid March.

Finally, Members, our field appraisal staff continue their lien date 2022 appraisal assignments to determine the market value of state-assessed land parcels and leased and nonunitary improvements.

These land values will be incorporated into the 2022 valuations.

The field appraisal team uses both market data and assessee-provided data to reach their value conclusions.

As part of their work, this team travels throughout the state, conducting physical inspections and analyses of both state assessee property as well

as market comparables. 1 2 That concludes my report on the status of our division's ongoing work for this month. 3 I'm happy to answer any questions if there are any. 5 6 Thank you. MS. COHEN: All right. Thank you. 8 MR. McCOOL: Thank you. MS. COHEN: I don't see any hands. 9 So it looks like there are no questions. 10 Okay. Ms. Taylor. 11 12 MS. TAYLOR: The fifth subitem, Welfare 13 Exemption Process Improvement Project, will be presented by Ms. Keach. 14 MS. KEACH: Good afternoon, Chair Cohen and 15 Honorable Members of the Board. 16 My name is Lauren Keach, and I'm the manager 17 18 of the Welfare Exemption Section of the Property Tax 19 Department. Today I will provide you with an update on 20 2.1 the Welfare Exemption Supplemental Clearance Certificate Process Improvement Project. 22 Our goal for the project is to streamline 23 24 the SCC process for claimants seeking to exempt 2.5 low-income rental housing from property taxation.

We have identified opportunities for improvement and ways to increase efficiency when processing SCC claims.

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We have completed our examination of the application process. The checklist and claim form were revised and are available on the BOE website for claimant's to utilize.

The examination process considered common reasons for an incomplete claim that can delay approval, and incorporated discussions with taxpayers to provide insight on necessary revisions to accomplish our goal of providing a more clear and user-friendly application process.

We will continue to keep record of common reasons involved in incomplete claims, following the newly-implemented form, and make necessary adjustments to ensure the success of this component of the project.

We have now moved onto phase one of the claims process of our project, which is to review each step of the claims reviewing process that is required to grant an SCC.

In our internal analysis we will look for ways to simplify, improve and modernize each step in the SCC claims process.

This process will incorporate a thorough review of our procedures and analysis of our available resources for taxpayers.

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At our last Board Meeting we were asked whether our website provided FAQs on the application process for SCCs.

Currently, our Welfare Exemption web page provides general information on the filing requirements for both OCCs and SCCs, and provide links to the various types of applications to be filed with the BOE, as well as samples of applications to file with the county assessors once an OCC or SCC has been granted by the BOE.

 $\label{eq:condition} \mbox{In addition, our website provides FAQs on} \\ \mbox{the Welfare Exemption and Veterans' Organization} \\ \mbox{Exemption.}$

But these questions and answers are more general in nature, and not specific to the application process for SCCs.

While the current information on our website is helpful, we believe further review and revisions of the web page are warranted in order to provide more information regarding the application process, as well as the filing requirements for both OCC and SCCs.

Further, we plan to expand our current FAQs on our website regarding the Welfare Exemption and Veterans' Organization Exemption to provide more questions and answers specifically related to SCCs.

This part of the project will be tackled once we have completed our review plan and execution of the application claims and approval processees of the SCC project.

And as we move forward with this project, we will continue to provide updates and information regarding our progress and improvements to allow for visibility into the process and to ensure that the Board Members are kept informed.

Members, this concludes my presentation.

I'm available to answer any questions.

MS. COHEN: All right.

I see one hand.

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Antonio Vazquez.

MR. VAZQUEZ: Thank you, Madam Chair.

And thank you, Ms. Keach.

I'm glad that -- I know I raised it at the last meeting. And it sounds like you're obviously working real hard on trying to see what we can do in terms of that, you know, just to have those basic questions, you know, basically the Q and A for a lot

of these folks, and then try to make it as 1 2 user-friendly as possible. I guess my second piece would be, has the 3 Department kind of considered seeking public or 4 user-feedback on what needs to be improved, or what 5 6 is needed to make their experience in that whole navigation process a little bit easier? 8 MS. KEACH: Yes, that is -- that has been incorporated as part of this project. 9 10 Our unit does communicate with taxpayers on a daily basis. So we receive suggestions and 11 12 feedback that has contributed to areas of improvement 13 that have been needed. So that -- those discussions have been 14 15 helpful and have definitely been incorporated in this 16 process. 17 MR. VAZQUEZ: Thank you. I appreciate it. 18 MS. KEACH: Thank you. MS. COHEN: All right. 19 Well, seeing that there are no other 20 2.1 questions from colleagues, Ms. Taylor, let's go to public comment on these reports. 22 23 MS. TAYLOR: Certainly. 24 AT&T moderator, please let us know if there 2.5 is anyone on the line who would like to make a public

comment regarding these matters. 1 2 AT&T MODERATOR: Once again, ladies and gentlemen, if you would like to make a public comment 3 on any of these matters, please press one and zero at this time. 5 6 Again, that's one, then zero on your phone. At this time we have nobody queued up for 8 comment. MS. COHEN: All right. Let's keep moving 9 forward. 10 11 12 ITEM K4a 13 MS. TAYLOR: Thank you. 14 15 The next item is K4a, Legislative, Research and Statistic Division Chief's Report; Legislative 16 Issues: Update on administrative and program-related 17 legislative bills impacting the BOE. 18 This item will be presented by 19 Mr. Weatherby. 20 2.1 MS. COHEN: Mr. Weatherby, the floor is 22 yours. MR. WEATHERBY: Thank you, Chair Cohen. 23 24 So good afternoon, Chair Cohen, Vice Chair 2.5 Schaefer, Honorable Members of the Board.

This is Dustin Weatherby, Chief of the 1 2 Legislative, Research and Statistics Division. So before getting to bills in the 3 legislative update, I want to inform the Board that the Legislature has two new chairs of the tax 5 committees. 6 First, Senator Anna Caballero is the new Chair of the Senate Governance and Finance 8 Committee. 9 10 She replaces Senator Mike McGuire, who is the new Senate Majority Leader. 11 12 And then just yesterday Assemblymember Jacqui Irwin was named Chair of the Assembly Revenue 13 and Taxation Committee. 14 She replaces Assemblymember Autumn Burke, 15 who resigned at the end of January. 16 So the Legislature just had their bill 17 18 introduction deadline this past Friday, February 18th. And in total over 2,000 bills were 19 introduced by the Legislature. 20 2.1 This means no new bills can be introduced by legislators, with the exception of constitutional 22 amendments. 23 24 However, legislators can still utilize 2.5 "gut and amends" to effectively introduce new

legislation, and amend spot bills introduced before the deadline.

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The Board's proposal to authorize a five-year sunset extension to the Offer in Compromise program within the Alcoholic Beverage and Tax Program.

We had conversations with the Legislature in the list of priorities, and what we are looking at is a more efficient way to get this through by combining it with other agencies that are extending OIC sunset provisions.

These OIC provisions have always been packaged and reviewed together, and this will continue the best legislative practices.

So I will keep the Board updated on the status of this proposal moving forward.

And then the Board's proposal to provide deadline extensions related to the alcoholic beverage tax for situations related to COVID-19 did not receive a legislative author this session; however, I'm working with legislative staff to carry the proposal next year.

So attached to the PAN is a summary of the legislation affecting the Board of Equalization through just before the bill introduction deadline.

Board Members, as a courtesy note, I want to highlight that I will discuss some bills that were introduced Friday after the PAN attachment was posted.

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I will make sure to specify in my discussion that those bills do not appear on this month's PAN, but will appear on the March Board Meeting PAN attachment.

The first bill for discussion is AB-1206 by Assemblymember Bennett, which will require that rental unit continue to be treated as a lower income household when the income of those occupants increases up to 140 percent of the area's median income.

If the owner is a community land trust whose land is leased to low-income households for the fiscal years 2022/23 through 2027/28, this would allow community land trusts to continue to receive the Welfare Exemption for units where the occupants earn up to 140 percent of the AMI, where current statutory law denies the exemption above 80 percent of the area's median income.

The bill passed the Assembly on

January 31st, and is currently awaiting referral to a

Senate committee.

The next bill is Assembly Bill 1933 by
Assemblymember Friedman, which would provide a
property is fully exempt from property taxation, and
is also within the Welfare Exemption, if that
property is owned and operated by nonprofit
corporation that is organized and operated for the
specific and primary purpose of building and
rehabilitating single or multifamily residential
units.

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If those units meet certain criteria, including but not limit to -- limited to that are sold to first-time home buyers or low income or moderate income. It requires those units to be made at an affordable cost to buyers.

So this bill is awaiting referral to a committee. It may not be heard in a committee until March 13th.

The next bill I want to highlight is not listed on the PAN attachment.

It's AB-2651 by Assemblymember Petrie-Norris extends the sunset date for the Welfare Exemption for community land trusts that acquire property for development or rehabilitation for housing on or after January 1st, 2020.

The current sunset date for these provisions

is January 1st, 2025. And this bill would further extend that sunset date until January 1st, 2030.

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The next bill that was -- is also not listed on the PAN, this is Senate Bill 1456 by Senator Stern, which eliminates the total Welfare Exemption amount allowed to a taxpayer during fiscal year in relation to low-income housing.

This bill would remove the cap of \$20 million of assessed value. So this bill is also awaiting pending a referral to a committee, and can't be heard until next month either.

And then Senate Bill 862 by Senator Umberg, expands the space flight property tax exemption to include property used for space flight activities.

And it definitely extends the sunset date beyond the January 1st, 2024 lien date.

This bill is currently in the Senate

Governance and Finance Committee and is awaiting hearing.

And the final bill, Board Members, I want to highlight is Senate Bill 1073 by Senator Grove, which will provide a partial Disabled Veterans' Exemption to a veteran that is partially disabled, beginning with the January 1st, 2023 lien date.

So this bill was currently awaiting referral

to a committee, and it can be heard during committee 1 2 hearings beginning in March. And then as an additional note, 3 Board Members, there are multiple proposed propositions that are currently in circulation. 5 6 To ensure you are informed, I have included in my weekly reports information regarding 7 8 propositions which may affect our programs or the 9 agency. If you have any questions on these 10 initiatives, I'm available to set up a meeting with 11 12 you in your offices to provide more information as needed. 13 So this will conclude my presentation on 14 this item. 1.5 And I'm available to answer any questions. 16 MS. COHEN: Thank you for the 17 18 presentation. 19 Mr. Vazquez. MR. VAZQUEZ: Yes. Thank you. 20 2.1 And thank you, Mr. Weatherby. I think you touched a little bit on what I 22 23 wanted to say. 24 But I just wanted to add to that, you know, I guess my question really relates to the 31 new 2.5

affordable housing bills that went into effect
January 1.

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You kind of hit on a few of them already.

Of course, you know, as, you know, Governor Newsome signed these bills as part of his whole California comeback plan, and \$22 billion investment in housing and homelessness. The goal is to create over 84,000 new housing units, including 44,000 for homeless.

I guess my question to you is there -- is it a possibility maybe at the next Board Meeting to kind of go through those 31, and then give us maybe a little brief synopsis of those? As they possibly could affect our district assessors in our respective areas, or the AABs for public agencies and their constituents.

If that's a possibility, I think that would be really helpful.

MR. WEATHERBY: Thank you, Board Member Vazquez.

I'd be happy to look into -- I believe you're referring to the early budget. The early budget action items that were taken by the Legislature and the governor.

MR. VAZQUEZ: Yes.

MR. WEATHERBY: I have gone through those

bills. A lot of the programs that were affected did not touch the BOE. But I would be happy to kind of circle back and double check, and then follow up with your office if that's acceptable.

MR. VAZQUEZ: I appreciate it.

MS. COHEN: Any other questions for Mr. Weathersby?

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Mr. Weathersby, how did you kind of gather this information? What is your style of keeping, I guess, your finger on the pulse?

MR. WEATHERBY: So luckily the -- the State uses legislative tracking systems. So I'm able to use key -- key terms around the BOE, and any of its related programs and items.

So I get daily updates on legislation that affects any of those items.

And then I'll individually review the bills to see if they still applicably applied to BOE's programs, or whether one of them is just included in a legislative definition.

And so for bills that, you know, don't get picked up by those, I still go through all the bill introductions and amendments to see if it touches the agency's or any of its programs in a more tangential way.

MS. COHEN: What's the feel, I mean, the 1 2 capital? Are people coming back and, you know, 3 working the halls, and having lunch, and are still --4 people still working from home and remote calling in? 5 6 MR. WEATHERBY: So the Legislature has moved out from the annex into the new swing space over off 7 8 of O Street. From my understanding from talking to 9 legislative staff, is a lot of staff are still 10 working remotely. And a lot of -- of the committee 11 12 hearings, while they're in person, a lot of, you know, Third House advocates and other state agencies 13 are still utilizing teleconferencing to access the 14 15 Legislature through those committees. So it's -- it's kind of -- it's a mixed bag. 16 But mostly it's leading towards still 17 18 teleconferencing and remote meetings. MS. COHEN: Okay. Thank you. I appreciate 19 that. 20 2.1 Mr. Vazquez has a question. Mr. Vazquez. 22 23 MR. VAZQUEZ: Yes. Thank you. 24 I -- I forgot, I was going to make a comment 2.5 also, and maybe a possible suggestion to see what the

1 Members -- how they feel about this.

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And it actually leads into kind of a question that I'd like, and concern to share with staff, as well as our ED and the Members, related to legislation.

I would like to know the status of the Board's proposed amendments to clarify the statutes extending deadlines in the emergency section 155 and section 15620.

Last I recall we were to have a public discussion at our January meeting.

So, Members, I would propose we make sure it is placed on our -- our March meeting for discussion and possible action, if the Board is on Board with that.

And pretty much the Board and the BOE staff devoted substantial time and work over the last six months preparing an issue paper, submitting proposals of draft language, holding an interested parties meeting, and issuing documents addressing numerous concerns.

We owe it to the public and the BOE staff, I think, and ourselves as constitutional officers to discuss the proposals as currently worded, and determine if the changes should be made, and what

actions should be taken. If that's of any concern of 1 2 the Members and staff. I was kind of hoping to see if we could at 3 least continue that discussion. I know it's not an agenda item today, but I was wondering if we could 5 6 make sure that happens in our March meeting if 7 possible. 8 Thank you. MS. COHEN: Thank you. 9 Let's go to public comment. 10 MS. TAYLOR: AT&T moderator, please let us 11 12 know if there is anyone on the line who would like to 13 make a public comment. AT&T MODERATOR: Once again, if you would 14 15 like to make a public comment, please press one, then zero at this time. 16 At this time nobody's queued up. 17 18 MS. COHEN: All right. Thank you very much. 19 Seeing that there's no public comment, 20 there's no further discussion, let's call the next 2.1 22 item. 23 24 // 25

1 ITEM K5a

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MS. TAYLOR: The next item is K5a,

Taxpayers' Rights Advocate Office Report; Taxpayer

Rights Advocate's Annual Report: Presentation of the

2021 TRA Annual Report highlighting the office's

accomplishments, involvement in projects, and

examples of cases illustrating services provided.

MS. COHEN: Ms. Thompson. All right.

Now is our favorite time in the agenda where we get to talk about how -- how you broke down the report on taxpayer cases and the valuation category differing from the administrative category.

Thank you again.

In particular -- in particular, I enjoyed seeing the data in how the specific cases inquires broke down among the various sub categories.

I know that took a lot of work. But I just want to publicly affirm and express my appreciation so you and your staff know how much -- how grateful I am.

So with that, I'd like to open up the floor to you in your presentation.

Thank you. 1 2 MS. THOMPSON: Thank you so much for those kind words. 3 It was a lot of work, and I do have my staff to thank for it, to which I am eternally grateful. 5 6 So I'll go ahead and proceed. Good afternoon, Chair Cohen and Honorable 8 Board Members. I am Lisa Thompson, Chief of the Taxpayers' 9 Rights Advocate for the Board of Equalization. 10 I am pleased to present to you the 2020/21 11 12 Taxpayers' Rights Advocate Annual Reports for 13 property taxes and the alcoholic beverage tax. As part of my presentation, I will describe 14 15 the contents on the report, then provide an operational update as to the status of projects and 16 activities of the TRA office to keep you informed. 17 18 The TRA Annual Report is issued in accordance with the Morgan Property Taxpayers' Bill 19 of Rights under the provisions of Revenue and 20 Taxation Code Section 5904. 2.1 And the report highlights the 22 Taxpayers' Rights Advocate Office's accomplishments, 23 24 involvement in projects and examples of cases

illustrating the services our office provides to

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taxpayers, issues that our office works on to resolve, and describes our office's involvement in educational projects to help taxpayers.

In this year's annual report we have expanded reporting significantly.

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This year's report includes several pie charts identifying percentages for various reporting metrics, the percentages of completed cases for each of the four equalization districts, the percentages of completed cases for valuation category versus the administrative category, as well as topics within each of those two categories. And we provide those in topic areas.

So for fiscal year 2021 our office completed work on 232 cases. All were in the area of property taxes.

Of the completed cases, 18 percent were from taxpayers in District 1, Board Member Gaines'
District; 36 percent from District 2, Board
Member Cohen's District; 23 percent from District 3,
Board Member Vazquez' district; and 23 percent from
District 4, Board Member Schaefer's district.

And 72 percent of the cases were in the valuation category, which pertains to topics such as decline in value, change in ownership, new

construction, exclusions from reassessment, exemptions, assessment appeals, and general property taxation.

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Twenty-eight percent of those cases were in the administrative category, which includes topics such as creating and mailing of tax bills, refunds, and penalties.

As to the topic area within the valuation category, the report provides a breakdown into eight topic areas.

The largest percentage of those cases involved exclusions from reassessments at 37 percent, followed by change in ownership at 23 percent, with exemptions at 10 percent.

As to the topic area within the administrative category, the report provides a breakdown into six area topics.

The largest percentage of cases involves special assessments at 32 percent, followed by late payment penalty cancellations at 25 percent, with the next highest percentage for delinquent or defaulted taxes at 8 percent -- or -- excuse me -- 18 percent.

In addition to contacts from taxpayers that our office sets up as a case that we work on, our office also receives contacts from taxpayers that are

seeking assistance in areas that our agency is not involved in.

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In those cases the TRA office assists those taxpayers by directing them to the appropriate state or county agency.

That number varies on a monthly basis. But in total, for fiscal year 2021, there were 80 taxpayers or requesters that we directed elsewhere.

The annual report also describes how the public becomes aware of the services offered by our agency's TRA office. So taxpayers know that we're here to help them.

Our agency's publications provide the TRA's office's contact information, as does CDTFA's Publication 145, California Taxpayer Advocates, which identifies contact information for the advocate office of our agency, as well as for other state agencies, and the IRS advocate.

County assessors' offices also refer taxpayers to our office -- offices, as do the Board Member offices.

They direct taxpayers to our offices, or forward information to our offices, asking us to assist taxpayers who reached out to your offices.

Our agency's website is also a resource for taxpayers where taxpayers can become aware of the TRA office.

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At the bottom of every page of our agency's website there is a link to the Taxpayers' Rights Advocate Office.

Other state agency representatives also refer taxpayers to our office, such as the Franchise Tax Board or the Department of Tax and Fee Administration.

Additionally, our Communications Officer

Department issues social media posts to taxpayers so
they are aware of our offices.

So taxpayers can contact us in several ways. They can contact us using a web intake form from our website where they can input the information in a form, and it sends us an automatic e-mail.

They could also contact us by phone. The website intake form is good for taxpayers, and then it allows them to identify their property and the nature of the concern in which they need our help.

So the two primary functions of the TRA office are to ensure fair and equitable treatment of taxpayers in the assessment and collection of property taxes, and to recommend changes to policies,

procedures and laws to improve and ease taxpayer compliance.

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This annual report contains examples of cases that our office worked on to illustrate how the taxpayer's problems are resolved.

And our rule generally involves review and explanation of processes and laws, contact with local county assessors or tax collectors offices to help resolve the problem or concern that the taxpayer has with the local department.

Oftentimes a taxpayer just needs assistance in understanding what documentation is needed to be provided to county assessor's office to arrive at a solution they need, or to receive confirmation that they were treated fairly according to the law.

There are several examples included in this year's annual report illustrating the types of cases that we received and how we assisted taxpayers.

In this year's annual report we highlighted one case concerning defaulted property taxes, one case addressing the parent-child exclusion, and two cases addressing the base year value transfer for seniors. And then one case for the Disabled Veterans' Exemption.

One case that I would like to highlight

is -- or involved the Disabled Veterans' Exemption.

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In this case a taxpayer whose husband recently passed away had contacted our office seeking assistance with the application for the Disabled Veterans' Exemption that was filed with an assessor's office.

The widow was concerned about losing her home, because she couldn't afford to pay the property taxes.

A few years before her husband's death, the Veterans' Administration had determined her husband's disability rating at 100 percent and service related. But they weren't aware that the Disabled Veterans' Exemption for property taxes was available, so they hadn't applied for it while her husband was alive.

The Taxpayers' Rights Advocate Office assisted the taxpayer in understanding the qualifications for the Disabled Veterans' Exemption and documentation needed to submit to the assessor's office to show qualification retroactively to an effective date of the disability, limited to eight years back.

We coordinated with the assessor's office to have the claim expedited, and the exemption was granted with several years of property tax refunds

issued by the tax collector's office.

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Many cases that our office worked on in fiscal year 2020 involved exclusions from reassessment, specifically in the area of base year value transfers for seniors, as well as transfers between parents and children.

This annual report highlighted an example for a transfer between a parent and child where a taxpayer had inherited a rental property from her mother, and the taxpayer was concerned that she wouldn't qualify for exclusion as a result of the passage of Proposition 19.

We helped the taxpayer understand that the mother had passed away prior to the February 2021 effective date for intergenerational transfer provisions of Proposition 19, so she did qualify for exclusion under the prior law.

For purposes of change in ownership for property tax purposes, the date of death is considered the change in ownership date, not the actual date of property tax distribution.

Once the taxpayer completed the proper claim forms, the reassessment was reversed, and the lower value that her mother had had on the property was reinstated.

With respect to base year value transfers for seniors, we highlighted two examples. One which addressed the base year value transfer to request to a different county, and another request for the base year value transfer to a replacement home of higher value.

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Because statutory changes were made to the base year value transfer and intergenerational exclusions resulting from Proposition 19, the constitutional amendment approved by the voters in November 2020.

Our TRA Annual Report pointed out the impact of the amendment and integrated it into the cases we worked on during the year.

With respect to base year value transfers we identify changes due to Proposition 19 to provide greater flexibility as to where a senior can purchase a replacement residence. Now anywhere in the state, as a result -- as opposed to only ten counties that had adopted an ordinance accepting such transfers from other counties previously.

Additionally, a senior can now buy a replacement home with a higher market value than that original home with a difference of market value being added to the transferred value.

One case I would like to highlight from that 2021 TRA Annual Report concerns base year value transfer requests for a taxpayer that sold his home and purchased a replacement home of higher value.

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The taxpayer had sold his original home in January of 2021 and purchased the replacement in March 2021. So, unfortunately, it did not qualify.

The TRA office helped the taxpayer understand that although Proposition 19 was approved by the California voters in November of 2020, the base year value transfer provisions were not effective until April 1st, 2021.

Our office explained that that was specified in the constitutional amendment. But that the taxpayer could still take advantage of the base year value transfer provisions of Proposition 19 if he bought a different home as a replacement property, as long as it was within two years of the original property that had sold in January 2021, with that replacement, of course, being purchased after the April 1, 2021 effective date.

This annual report also identifies issues that the Taxpayers' Rights Advocate Office was involved in resolving.

As result of specific context from taxpayers

and issues raised at the Annual Taxpayer Bill of Rights Hearing, our agency becomes aware of issues that are out there.

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This year's annual report for 2021 identifies two projects, the Assessment Appeals Process Project, and the Solar Energy New Construction Exclusion Project.

With respect to the Assessment Appeals

Project, as a result of comments made at a Taxpayer

Bill of Rights Hearing by a taxpayer group regarding
the use of data on assessment appeals process, our

agency's Property Tax Department began a project to
facilitate resolution of the issues.

Work began on the project in fiscal years 2017/18 and concluded in fiscal year 2021, the year of this year's annual report.

The project resulted in changes to five property tax rules pertaining to appeals hearings, adoption of a form for county assessors to use when requesting information from a taxpayer under Revenue and Taxation Code Section 441(d), and revisions to language in our agency's assessment appeals manual.

The second project that is identified in the annual report is the Solar Energy New Construction Exclusion Project, which was initiated by our

agency's Property Tax Department, in part due to contacts made to the Taxpayers' Rights Advocate by a taxpayer representative.

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The project was initiated to address issues that emerged since the release of our agency's guidelines for active Solar Energy Systems New Construction Exclusion.

And as part of that project a proposed new property tax reporting form for solar energy powerplant equipment to county assessor offices was drafted and distributed as part of one phase to that project.

We anticipate work will continue on this project after the work associated with the implementation efforts of Proposition 19 has been completed.

Next, the Taxpayers' Rights Advocate Annual Report contains a section on taxpayer service improvements.

This section has four parts: One, educating the public; two, educating the public about Proposition 19; three, ease of access to information; and, four, forms review.

The portion on educating the public discusses TRA office's role in taxpayer education

through publication of its annual -- of it's information sheets.

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It explains that in 2018 our office and the California Assessors' Association discussed providing education through the issuance of short information sheets for various exemptions and exclusion topics written in simple, nontechnical terms.

Discussion in the annual report identifies completion of four information sheets from July 2018 to June 2020 addressing exclusions from transfers between parents and children, transfers of grandparents to grandchildren, and base year value transfers from persons aged 55 or older, and for disabled persons.

It further indicates that as a result of the passage of Proposition 19, our office suspended work on information sheets until implementing legislation for Proposition 19 was passed by the Legislature, and after our agency issued guidance for that implementing legislation.

The Taxpayers' Rights Advocate's Office is committed to making improvements to taxpayer education and providing taxpayers with information in simple, understandable terms.

Our office values the importance of having

these information sheets available as a resource to taxpayers where they can read about any requirements, helpful hints, and where to find additional information.

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I will discuss -- be discussing information sheets more, and recent work with the California Assessors' Association, in this regard in the second part of my presentation for the Board Members as part of the update for part B of agenda Item K5.

The second part of the taxpayer service improvement section is on education -- educating the public about Proposition 19.

It addresses publication of the Proposition 19 fact sheet in collaboration with our agency's Communications Officer as part of the agency's Proposition 19 implementation and action plan for education and outreach.

Well, our Property Tax Department issued various guidance addressing many aspects of Proposition 19. We felt it was important to publish some simple, straightforward information concerning Proposition 19 designed specifically for taxpayers.

The fact sheet was issued to provide information on the requirements, benefits and situational examples of how Proposition 19 works.

The Proposition 19 fact sheet published on February 1st, 2021 provided information on the parent-child and grandparent-child exclusion that became effective February 16th, 2021, and provided information on the base year value transfer provisions for seniors, disabled persons, and victims of wildfires or natural disasters, that became effective April 1st, 2021.

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Of the end of fiscal year 2021, the year of this report, implementing legislation for Proposition 19 had not yet been passed. So the annual report identified that our office would --would update the Proposition 19 fact sheet after implementing legislation and corresponding guidance was issued by our agency.

The section on the TRA's work on the upcoming Proposition 19 fact sheet will be included as part of -- of the next year's annual report.

The third part of the taxpayer service improvement area is on ease of access to information. And this area discusses the TRA office's commitment to ensuring the public has access to information when they need it.

We do this through examining our agency's website with the taxpayer in mind, and we coordinate

with our agency's Property Tax Department and
Communications Officer to update information on the
website to ensure sufficient information is available
on various topics, and that it can be easily
accessed.

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The 2021 TRA Annual Report indicates that our office reviewed the material issued by our agency pertaining to Proposition 19 during fiscal year 2021, and that we believe the information disseminated was comprehensive and responsive to the needs of taxpayers and assessors.

During the time period of the TRA's annual report, our agency issued eight Letters to Assessors concerning Proposition 19.

Our office believes that our agency was proactive and timely in posting information concerning Proposition 19, and that the Property Tax Department and the Legal Department did an excellent job.

The fourth part of the taxpayer service section is for forms review.

This area discusses the TRA office's role in periodically reviewing property statements and other forms prescribed by our agency to determine if the forms, or its instructions, discourage or promote

taxpayer compliance.

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This is done as part of our responsibilities under the Morgan Property Taxpayers' Bill of Rights, specifically section 5906 of the Revenue and Taxation Code.

As a result of working with taxpayers, the TRA office becomes aware of changes that are needed to a form, either the form itself, or to the instructions.

The 2021 report identifies recommended change to a form that a taxpayer can use to apply for a base year value transfer from a property that was acquired by a public entity, form BOE 268.

A change was made to the form to clarify a claim could be filed more than four years after the property was taken by eminent domain, and that retroactive relief was available due to a statutory change.

The form revision will ensure that taxpayers who were unfortunate enough to have their property acquired from a public entity, may submit a form to the county assessor's office requesting a base year value transfer, even if they weren't able to submit that within four years of the acquisition by the public entity.

The -- the last part of the annual report are the appendixes. And appendix one contains the Property Taxpayers' Bill of Rights provisions, which pertains to property taxes.

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Appendix two contains the California

Taxpayers' Bill of Rights provisions specific to the alcoholic beverage tax.

In connection with the alcoholic beverage tax provisions, at a past Board Meeting Vice
Chair Schaefer had asked about the dollar amounts in the statutory provisions on the tax liability compromised and the dollar amount -- if that dollar amount had ever changed.

I indicated that I would circle back and answer at a later date. I would like to take this opportunity to respond to that now.

The code sections that Member Schaefer was referring to was Revenue and Taxation Code section 32471.5 and section 32572, which are in the appendix of two of the annual report.

The amount in section 32431.5 has remained unchanged since it became law in 2006, and amount for the alcoholic beverage tax is consistent with the Bill of Rights provisions for the different types of business taxes that are administrated by --

administered by -- excuse me -- by the California Tax and Fee Administration.

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The amount in section 32572 increased from 1,500 to 2,300 in 2015 as a result of Assembly Bill 1277. Which is from chapter 7, 8, 9 stats of 2015.

As to Revenue and Taxation Code section 32471.5, that addresses the Executive Director and Chief Counsel's ability to compromise a final tax liability of 7,500 or less for liabilities generated by a business that has discontinued or transferred, and the authority to compromise a tax liability greater than 7,500, but below \$10,000, with the approval of the Board.

Revenue and Taxation Code Section 32472 addresses the ability to order a release of liability or notice to withhold up to \$2,300 upon the finding that it threatened the health or welfare of the taxpayer, his or her spouse, and dependents or family.

At last month's Board Meeting, as part of the Legislative, Research and Statistics Division report made by Chief Dustin Weatherby, he discussed a legislative proposal to increase the minimum threshold for the Executive Director and Chief

Counsel, that they can compromise from 7,500 to 10,000 in Revenue and Taxation Code Section 32471.5.

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So next, as far as this -- basically the annual report, and if you need further information, Vice Chair Schaefer, I'd be happy to provide that.

But this TRA Annual Report is posted to our website, and it can be accessed under the Taxpayers' Rights Advocate area in accordance with the Morgan Property Taxpayers' Bill of Rights statutory provision.

This annual report provides a basis for the upcoming Taxpayer Bill of Rights Hearing and relevant part.

Revenue and Taxation Code Section 5906(d) states that the Board shall conduct a public hearing soliciting input from assessors, other local agency representatives, and taxpayers to address the advocate's annual report and to identify a means to correct any problems identified in that report.

With respect to the alcoholic beverage tax section 32463 provides that the Board shall conduct an annual hearing where industry representatives and individual taxpayers may present their proposals on changes to the alcoholic beverage tax, which may further improve voluntary compliance, and the

1 relationship between taxpayers and government.

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Both of these provisions are identified in the appendixes of the annual report.

The TRA Bill of Rights Hearing will be noticed with ample time for assessors and tax collectors statewide to display posters and fliers in their office for taxpayers to see.

And I will be collaborating with our Communications Department to publicize the hearing for taxpayers.

Last year we created a video about the hearing, which was posted to our agency's website. So we will explore creating another video.

Additionally, I reached out to numerous taxpayer organizations so they could notify their members and taxpayers about the hearing.

I will also -- Executive Director Fleming had touched on this earlier, but that we will be having an Advisory Council meeting next week, and I will also be reaching out to those members and asking them to kind of spread the word to other people as well.

And, generally, the hearing is held in August of each year. And the TRA office will confirm this date, the specific date and time of the hearing

with our agency's Executive Director and the Board Chair.

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However, historically, it has been the first day of the August Board Meeting.

Letters to Assessors will also be distributed advising of that.

It is important to keep in mind that the TRA office works with taxpayers on their issues throughout the year, so many of the issues have been resolved during that year, and taxpayers choose not to speak at the hearing.

We, of course, enjoy hearing from taxpayers that our office worked with in the past to assist them with their problem.

At the hearing, taxpayers' industry representatives and other parties can comment on any areas in the annual report, items that our office may be working with them currently on, or on any other areas of concern regarding property taxes or other programs that our agency administered.

Before moving on to part B of my agenda item for the update on the status of pending and upcoming projects and activities, I would like to take this opportunity to thank my staff and the TRA office for all of their hard work in helping taxpayers

throughout the year.

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They play an integral role in the activities presented in the annual -- annual report, and I'm very proud of them and truly appreciate all of their hard work.

This concludes my presentation for the TRA Office Annual Report.

And I'm available to answer any questions at this time, or I can address them after my brief update on the project and activities of the TRA office.

MS. COHEN: Thank you.

I have a question.

I see that also your office posted a series of short information sheets on topics as transfers of property between parent and children, and grandparent and grandchild, adults over -- persons over 55 of age and on replacement property.

Do you have any recommendations for additional taxpayer education or outreach assist -- outreach to assist taxpayers in understanding the exclusion from reassessment and change of ownership issues?

MS. THOMPSON: So -- so my next, actually, part will kind of touch on that.

So we -- we are -- we're focused on, at 1 2 least the certain information topics, as I'll talk about on the next portion. 3 We have worked with the California Assessors' Association to identify topics. But our 5 6 focus is exemptions and exclusion -- exclusions and exemptions. 7 8 So that's focused on the taxpayer, you know, being able to -- to be aware of and -- and take 9 advantage of property tax savings that may be 10 available to them. 11 12 So that is kind of what we're -- we're focused on -- on doing. And so the information sheet 13 availability, having access to that is key, I think, 14 to being able to decipher all of the information into 15 a very short and concise information. 16 So that's where we're --17 18 MS. COHEN: Okay. So the answer is yes? MS. THOMPSON: Well, yes, we are --19 MS. COHEN: You will be doing more outreach? 20 2.1 MS. THOMPSON: We are focused on, like, those exclusions. 22 MS. COHEN: Yeah. 23 24 MS. THOMPSON: So the base year value transfers are exclusions. Exactly. 2.5

Same with parent-child and 1 2 grandparent-child, as you -- as you --MS. COHEN: Right. 3 MS. THOMPSON: -- as you said. MS. COHEN: I mean, that seems to make 5 6 sense. That's where the majority, lion's share, of your questions are coming from. 7 8 Rightfully so, right? We're talking about a lot of money that people and families tie into their 9 property taxes. 10 So going forward, should there be a 11 12 publicity campaign to greater inform the public about 13 the services available through your office? MS. THOMPSON: So, yes --14 MS. COHEN: My questions are really 15 statements of -- asking you for your statement of 16 17 opinion. 18 You're the taxpayer advocate. You're 19 forward-facing, right? You are kind of like almost the first line -- the first point of contact that the 20 2.1 public has when they're dealing with the Board of Equalization. 22 23 MS. THOMPSON: So, yes, if the taxpayer's 24 having problems that they're hoping to resolve, then, 2.5 yes, we are definitely the first point of contact.

So -- so yes, I am working with the 1 2 Communications Officer, Peter Kim, to do this. So we are kind of coordinating to -- to discuss how best to 3 do that. Social media posts. And we'll keep you informed, I guess, of future ones. 5 6 But, yes, we have been coordinating on this how to go ahead and do this. 7 8 The -- really a good time would be right after we issue the -- you know, we want to advise 9 about the issuance of the Proposition 19 fact sheet 10

And we -- as you'll see in my next portion of it, we will be drafting these.

once that's, you know, that's actually issued, as

well as these information sheets.

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MS. COHEN: Okay. So that leads me to another question.

Should there be a program or some kind of a -- yeah, a program -- issuing press releases around property tax deadlines?

Do you think there's a need for that?

Or are property owners just -- they know

April and December are --

MS. THOMPSON: Yeah. I mean, I know that there are kind of -- there's different mechanisms where the Property Tax Department noticed notices on

different property tax deadlines. 1 2 You know, we could look and see, circle back with you on the actual press release. I think there 3 are for certain deadlines. But I'm happy to look into that and coordinate with the appropriate section 5 6 on that. MS. COHEN: You know, again, I was just 8 looking for your professional opinion. MS. THOMPSON: I think it would be helpful, 9 10 yes. MS. COHEN: Okay. 11 Just a couple more questions. And this 12 relates to the nature of your work in relationship to 13 the different county assessors' office. 14 Is there a certain level of coordination of 15 information? 16 Does your office reach out to county 17 18 assessors to inform them that your office is available to offer independent recommendations 19 regarding property tax issues? 20 MS. THOMPSON: So, I mean, they are --2.1 assessors are aware of our office. I mean, in that 22 23 we notify them every year of the, you know, Taxpayer Bill of Rights Hearing. 24 2.5 That letter goes directly to assessors.

have a specific letter to them. Not just a Letter to
Assessor. We notify them, mail them posters and
fliers.

Of course I attend the different

California Assessors' Association meetings. And

we -- we discuss the, you know, kind of the role of

the TRA office, and -- and that.

And so what we will be doing is with -- with the issuance of the information sheets that we will be doing for Proposition 19, is -- I've already been in communication with the current president of the CAA, Leslie Morgan.

MS. COHEN: Okay.

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MS. THOMPSON: And she'll -- she'll push out notifications as we issue these information sheets.

And so individual assessors then, you know, may add links to their Web sites to our fact sheet, and then know they're available, you know, and then can inform their staffs and kind of let everybody know there are additional, you know, resources for taxpayers at that time.

MS. COHEN: I appreciate that.

Now I'm done with my questions, and I'm going to go to Mr. Vazquez.

MR. VAZQUEZ: You pretty much asked most of

my questions.

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The only thing I would add, and I would just kind of echo what you're saying just in terms of the outreach piece, which you -- I think you did an excellent job with, and a thorough presentation on this annual report.

And I think you mentioned it on page 10, the outreach efforts you've done. And I was just going to kind of piggyback on what Madam Chair just talked about in terms of how do we get it out to more folks, right?

And -- and if anything, what possible, you know, hearings that we could do to just try to disseminate as much information as possible.

Because I think you're doing some great work. Especially for those I know that we've sent your way, you've done an excellent job in troubleshooting their problems.

But I think you're like the best-kept secret for a lot of these taxpayers. And we just need to figure out a better way to get the message out that you're -- the TRA office is available to them.

MS. THOMPSON: Well, thank you.

Yes, so I will, again, coordinate with the Communications Department on how to do that.

And, you know, we certainly appreciate, you 1 2 know, your Member offices referring taxpayers. And that might be a way to do that, to include, you know, 3 just some contact information on the TRA office. And I'm happy to provide some standard, you 5 6 know, points that you might want to include in your newsletters or e-mails to your constituents. 7 8 And you can, you know, choose to use them, or revise them. And -- and that might -- might be 9 very, very useful to taxpayers in California. 10 So I would appreciate that. 11 12 MR. VAZQUEZ: Thank you. 13 MS. THOMPSON: Do you want me to go ahead and go on to my next --14 15 MS. COHEN: Yes, I would love for you to do that. 16 MS. THOMPSON: Okay. 17 MS. COHEN: Because there's no other -- oh, 18 19 wait. I'm sorry. Senator Gaines has a question. 20 2.1 Senator, you have to unmute yourself. Yeah. 22 MR. GAINES: Thank you for your 23 presentation, Ms. Thompson. I appreciate it. 24 25 And, you know, I've tried to highlight it on our website in terms of the availability of the Taxpayers' Rights Advocate, and how important that is.

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And I think we still need to figure out, as has -- as has been raised by other Members, how do we get the messages out to folks that they have this option available to them?

And so I know that this -- our discussions yesterday, I -- I've spoken to Peter Kim about seeing if we might be able to bring the TR -- Taxpayers' Rights Advocate, how do we highlight it on our general websites so that people are aware that this is a service that they have available?

And so I think we need to continue to focus on that. Because there's actually another step available for taxpayers, you know. Initially, you would ask your questions of your assessor.

The assessment appeals board is another step. But there's also the Taxpayers' Rights

Advocate. And I've found that it's been helpful for my constituents. You've highlighted a lot of problems and questions that you've been able to answer for our constituents.

So as Member Vazquez had mentioned, you know, how -- how do we -- how do we expand upon this

best-kept secret? 1 2 So if you just continue working with the Communications Department, with Mr. Kim, I don't 3 think we can highlight it enough, quite frankly. It's a great -- it's a great interphase. I 5 6 mean, we have the ability as Members, as elected Members to speak to our constituents. They come to 8 us with issues. But this is another opportunity for outreach. 9 10 Thank you. MS. COHEN: All right. 11 12 Thank you, Ms. Thompson. 13 MR. THOMPSON: I think -- does Mr. Schaefer have a question? 14 MS. COHEN: Oh, I don't know. I didn't see 15 his hand. 16 Mr. Schaefer, do you want to speak? 17 Mr. Schaefer, do you want to comment on --18 19 no? Okay. MS. THOMPSON: Okay. Yeah, I wasn't sure. 20 So, yes, I'll continue on with my part B 2.1 22 then. 23 Thank you. 24 Members, at this time I would like to 2.5 provide you with the status of pending and upcoming

projects and activities to keep you informed.

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As to the number of completed cases by the Taxpayers' Rights Advocate office last month, in January 2022 we completed work on 18 cases; 13 were in the valuation category, and 5 in the administrative category.

The majority of valuation category cases address exclusion from reassessments, exemptions, and change in ownership.

And I'm not going to go through the specific detail as I have in the past, because I presented the annual report. But next month you'll -- you'll hear from me as to my regular update.

As to projects, at last month's

Board Meeting I updated the Members on progress that

was made regarding taxpayer education and the

consensus on the top five topics in need of taxpayer

education.

And I explained that in 2022 our plan was -part of our plan of taxpayer education was to provide
information sheets and to work in collaboration with
the California Assessors' Association to identify the
top five topics or issues in need of taxpayer
education, then developing material addressing those
areas.

I indicated that the TRA office coordinated with the California Assessors' Association to solicit input from assessors on what they thought were among the topics that could benefit from taxpayer education, and identified what we felt were the top five topics.

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I talked with the CAA president, the Honorable Leslie Morgan, Shasta County Assessor, and she was in agreement that the topics our office identified were among the most pressing issues where taxpayer education was needed.

From the TRA officer perspective, our thoughts on needed education were as follows:

One, intergenerational transfers under
Proposition 19 between parents and children,
intergenerational transfers under Proposition 19
between grandparents and grandchildren; base year
value transfers under Proposition 19, persons age 55
and over; base year value transfers under
Proposition 19 and disabled persons, and
Property Tax Welfare Exemption for nonprofit
organizations.

We also identified one more, which was change in ownership reporting requirements when a real property owner dies.

Now that the topics have been agreed on with the California Assessors' Association, and Letters to Assessors have been issued on the implementing legislation for Proposition 19 with the passage of Senate Bill 539 as to base year value transfers, and the soon-expected issued LTA on intergenerational transfers, the TRA office can begin drafting information sheets on four of those topics.

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The Taxpayers' Rights Advocate Office is committed to making improvements to taxpayer education and providing taxpayers with information in simple and understandable terms.

Our office values the importance of having information sheets available as a resource to taxpayers where they can find information about various exclusion or exemption topics that can benefit them.

Not only do the information sheets provide a resource for taxpayers visiting our website, but they also provide a resource where county assessors can, and their staff, can refer taxpayers in their counties to it.

As information sheets are published in 2022, we will coordinate with the CAA President,

Leslie Morgan, so she can notify assessors of the

availability of the material that they can share with 1 taxpayers in this county -- in their county. 2 And at future Board Meetings, I will also 3 provide you with further updates to keep you 4 informed. 5 6 This concludes my update on the activities of the TRA office. 7 8 And I'm available to answer any questions. MS. COHEN: I have a quick question, if I 9 10 may. Senator Gaines, forgive me for just 11 12 interjecting here. 13 This is directed towards Ms. Fleming. Ms. Fleming, can you hear me? 14 15 MS. FLEMING: Yes, ma'am. I'm here. MS. COHEN: I am listening, and I'm reminded 16 that in the last meeting we requested a poll, that 17 18 you take a poll of the Board Members about other options to include the listing of topics. 19 MS. FLEMING: Yes, ma'am. 20 2.1 MS. COHEN: Did this happen? I missed it. MS. FLEMING: Thank you for the -- no, you, 22 23 didn't miss it, ma'am. 24 Thank you for the question. 2.5 We've added that to Ms. Thompson's list of

priority things to look at. She was trying to finish 1 2 up, honestly, Members, and we appreciate your patience as she's trying to focus on finishing up 3 that annual report. But it is on the list. 4 And so we will lend some assistance to try 5 6 to get that survey completed and get your input. MS. COHEN: All right. Thank you. 8 Thank you. MS. FLEMING: And if I may, just a moment on 9 mic, Mr. Kim will ask for your assistance in helping 10 to get that information. 11 12 MS. COHEN: Okay. 13 Mr. Gaines has a question for Ms. Thompson. Thanks, Chair Cohen. MR. GAINES: Yeah. 14 I'm just curious to -- looking at the 15 website here for Taxpayers' Rights Advocate, there's 16 a button kind of on the bottom of the page. 17 And I'm just wondering if that -- if we 18 could just take a look at it, and see if there's 19 other options in terms of highlighting it. 20 I don't -- it could be in a different color, 2.1 or it could be higher up on the page. I'm just --22 just wondering if that can be examined in terms of 23 priority on our website. 24

MS. THOMPSON: Yeah.

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So I'm happy to talk with the Communications 1 2 Officer on that. I mean, there are -- yeah, there's several, 3 you know, ways to do that. 4 But I'll talk with him to see how we could 5 6 kind of highlight that a little more. Maybe another area also in addition to it, certainly. 8 MR. GAINES: Okay. That's great. Thank you. 9 MS. COHEN: All right. Seeing no other 10 questions, let's continue. Let's keep going. 11 12 MS. TAYLOR: All right. May we call for 13 public comment, Chair Cohen? MS. COHEN: Yes, please. Yes. 14 15 MS. TAYLOR: AT&T moderator, please let us know if there is anyone on the line who would like to 16 make a public comment regarding our Taxpayers' 17 18 Rights Advocate Report. AT&T MODERATOR: Ladies and gentlemen, if 19 you would to make a public comment, please press one, 20 then zero at this time. 2.1 Currently there's nobody else in public --22 23 nobody in public. 24 MS. COHEN: Thank you. 25 Ms. Taylor.

1 ITEM L1a

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MS. TAYLOR: Yes.

The next item is L1a, Assembly Bill 1206;
Housing Justice Tax Equity Act, for discussion and
possible action related to the Board of Equalization
officially supporting Assembly Bill 1206, which
raises the property tax exemption threshold for
community land trust properties to match the federal
requirement of 140 percent average median income.

 $\label{eq:thm:cohen} \mbox{This matter will be presented by Chair Cohen} \\ \mbox{and Mr. Vazquez.}$

MS. COHEN: All right. Let me get to my notes.

So, colleagues, Board Member Vazquez and I have placed this item on the agenda to request that we, as a Board, support Assembly Bill 1206, the Housing Justice Tax Equity Act authored by Assemblymember Steve Bennett.

California is facing an affordable housing crisis that undermines the California dream. The -- and threatens the state's long-term progress and prosperity.

And with -- when faced with this crisis, innovative solutions are required. So community land

trusts have become a valuable tool to ensure the availability of permanent affordable housing that relieves part of the significant financial burden that lower income household's face for rent costs they often are -- cannot afford.

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So specifically this bill would do a couple of things. It would allow community land trust properties that already have a Property Tax Welfare Exemption to keep their exemption if a residence income rises above 140 percent of the area median income.

The Welfare Tax Exemption helps keep rents affordable for low income and moderate income residents in community land trusts. But also for the current tenant and future tenant to occupy the unit.

AB-1206 ensures that a community land trust will avoid a sudden and unexpected increase in their tax bill by increasing the income threshold on par with the federal requirements.

Similar flexible provisions have become law with the passage of Assembly Bill 1193.

AB-1193 was enacted in 2017. It provided for the same Welfare Exemption threshold increase, 80 percent AMI to 140 for low-income house -- housing tax credit developments.

But AB-1260 would just take a similar action 1 2 by extending income flexible provisions like those authorized for low-income housing tax credit to do --3 to be specified for the community land trust. So I would like to point out that AB-1206 5 6 has passed out of the Assembly Chamber by a 75/01 vote, with bipartisan support, and is currently in 7 8 the Senate. At this time I will defer to my esteemed 9 colleague, Mr. Vazquez, who I believe has a few 10 remarks he would like to share. 11 12 Mr. Vazquez. 13 MR. VAZQUEZ: Thank you. Thank you. I think you laid it out pretty well in terms 14 of what it means, and what we need to do. 15 I would just like to encourage all Members 16 to support this legislation in the interest of 17 18 protecting critically-needed affordable housing. And if -- I'm assuming we're going to try to 19 put together a letter as a -- as a body. But I think 20 2.1 it would be probably powerful also if maybe each individual Member also submitted a letter in support 22 23 as well for your respective districts. 24 MS. COHEN: Okay. All right.

Well, I see a hand.

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Mr. -- Mr. Vazquez, did you complete your 2 thought?

MR. VAZOUEZ: Yes. Yes.

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MS. COHEN: Okay. Then let's go ahead and hear from Ms. Stowers.

MS. STOWERS: Thank you.

I think it's a great bill. And I think it's definitely something that the Board of Equalization Members should support.

I just want to be consistent. Last year when there was legislation that the Board supported, I asked for the letter to be drafted, or come from the Chair, on the behalf of the Members.

And I'm not sure if you're open to having that same process this year for this. Typically the support letter would come from Chair Cohen.

MR. VAZQUEZ: To me, whatever you think is the most powerful, you know.

I think whatever, you know, we send a strong -- I was kind of suggesting that I think we could -- we should do that, and possibly I think each Member should also send one as well, just to show that, you know, within our respective districts, we really need to make sure this thing goes forward.

MS. STOWERS: Right.

I -- I think it's -- when it comes from an 1 2 elected official, it has more weight. So I think basically have -- having it come 3 from the Chair's office would be great. 4 But I stood in support for it. 5 MS. COHEN: Thank you. Okay. All right. So let's hear from 7 8 Ms. Fleming on her thoughts on this legislation. MS. FLEMING: Well, thank you, Members. 9 I appreciate the opportunity. 10 I agree, this is a good opportunity for the 11 Board to show some support to a really important 12 13 matter in California in terms of affordable housing. I'm going to invite my staff to join me in 14 15 this conversation today. So if Mr. Yeung and Mr. Weatherby will join 16 17 me on camera. 18 Dave has some really good history in terms of some of the details as it relates to this matter. 19 And I would like for Mr. Yeung, if he would, 20 to offer some of those recommendations. 2.1 And then if there's any Q and A after Dave's 22 23 comments, Mr. Weatherby can also join in the conversation in terms of legislative process. 24 25 So, Members, if you will, we will defer to

Mr. Yeung to give you a little bit more detail of his 1 2 experience within this area. Mr. Yeuna. 3 MR. YEUNG: Of course. Thank you, Ms. Fleming, for the opportunity 5 to address the Board. 6 7 I think this bill will go a long way in 8 providing some equity to CLTs. As you already mentioned, this 140 percent 9 limit is already given in general to other developers 10 of low-income housing that use tax credits. 11 12 And the CLTs may or may not use such tax 13 credits. So extending this to CLTs, so when member -- when their residences do go beyond the 14 15 80 percent, I think that will go a long way in preserving the -- the Welfare Exemption for this type 16 of housing. 17 So I think in general it's -- it's -- it 18 aligns well with the governor's desire to increase 19 the affordable housing stock, and -- and maintain it 20 2.1 in California, and the Board's expressed interest in doing so too. 22 23 MS. COHEN: All right. Thank you. 24 Colleagues, any other questions for staff?

All right. Let's pivot and --

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MR. GAINES: If I could. 1 2 MS. COHEN: Sure. Senator Gaines. 3 MR. GAINES: Yeah, if I could just ask a 4 question of Mr. Yeung. 5 MR. YEUNG: Yes. 6 MR. GAINES: In terms of -- can you give me 7 8 an idea in terms of the impact of raising this threshold to 140 percent? 9 I mean, do we have anything that -- that 10 clarifies how many additional housing units might be 11 12 available for folks as a result of the passage of 13 this bill? Have they done any sort of analysis? 14 15 MR. YEUNG: I -- I'm not aware of any analysis that they've completed on this. 16 And I -- if I could just adjust a tiny bit 17 18 of clarity to this -- to this proposal. What it actually proposes is that if a 19 tenant moves in and initially qualifies under the 20 2.1 80 percent, when they eventually -- the goal of affordable housing is to lift somebody out of 22 23 poverty. 24 And if they are able to basically raise 2.5 their income up to 140 percent, there's already

federal statute that says if you qualify before and 1 2 you live in -- in one of these low-income housing units, that they -- they cannot basically ask you to 3 leave until you break 140 percent. So I'm -- it may not necessarily increase 5 6 it, but it will preserve the ability for the developer to keep the -- those units rated as 7 8 affordable housing and get the tax benefit. So it -- without this, with CLTs, once a 9 tenant goes above 80 percent, without this 10 legislation, they will no longer -- that unit will no 11 12 longer qualify. They will be -- it will be removed. 13 MR. GAINES: So I go to the market rate at that point? It would be a market rate, or --14 MR. YEUNG: Well, that is -- that is kind of 15 where -- why this -- this legislation, in my opinion, 16 is important. 17 18 So federal law prohibits somebody from being kicked out of a low-income housing unit if they go 19 over 80 percent of AMI. 20 But without this -- without this 2.1 legislation, the developer will be in a hard 22 23 position. Because, one, they can't pick up -- they can't remove the tenant. 2.4

And, two, they will actually lose the

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Welfare Exemption on that unit. 1 2 So this will basically give the developer a little bit more of a cushion. Since they -- since 3 they can't remove that tenant, they will still enjoy the benefits of a low-income housing status and keep 5 6 that exemption. So I --MR. GAINES: So it kind of encourages the --8 encourages the marketplace to continue to retain --MR. YEUNG: Correct. 9 MR. GAINES: -- units -- units for folks 10 that their income may be increasing, but they're 11 12 still working hard to make it all work. 13 MR. YEUNG: Absolutely. MR. GAINES: Yeah. 14 MR. YEUNG: And I think it adds a little 15 stability to the whole system too. 16 MR. GAINES: Yeah. 17 MR. YEUNG: In that these smaller 18 fluctuations in income won't necessarily push you out 19 until you get a little higher limit. 20 2.1 MR. GAINES: Okay. That's great. Yeah, I support this. Thank you. 22 MR. YEUNG: Of course. 23 24 MS. COHEN: All right. 2.5 Colleagues, are there any other questions?

Sounds like we've got some Universal 1 2 support. I've already sent a letter. I'm asking the 3 Board to register. I think this is important as we continue to build out the Board of Equalization's 5 brand, that we could -- that we move in this 6 direction, and we move as -- as one body. 8 So that's why we're -- the Chair and --Vazquez and I are coming to you and asking for you 9 10 support on this. Yeah, you're right. One letter is just one 11 12 letter, but one big mighty letter from this team of 13 elected officials, I think, also is powerful. And it's bipartisan, so let's capitalize on 14 15 that opportunity to work together. Isn't that right, Mr. Gaines? 16 Let's work together in the spirit of 17 18 unity. MR. VAZQUEZ: I'll move it. 19 MS. COHEN: Perfect. 20 2.1 So let's go to public comment. MR. VAZQUEZ: Yes. Let's do it. 22 MS. COHEN: And then -- and then we'll check 23 24 in to see if there's anyone who needs a little bit of 2.5 a break.

Okay. So let's go ahead, Ms. Taylor, public 1 2 comment. MS. TAYLOR: Certainly. 3 AT&T moderator, please let us know if there is anyone on the line who would like to make a public 5 comment regarding this matter. 6 AT&T MODERATOR: Ladies and gentlemen, if you would like to make a public comment, please press 8 one, then zero at this time. 9 One moment, we do have somebody queuing up. 10 It will take --11 12 MS. COHEN: Great. AT&T MODERATOR: Just another moment. 13 We have a comment from Christina Oatfield. 14 1.5 Please go ahead. MS. COHEN: Christina, can you hear us? 16 MS. OATFIELD: Members, my name is -- oh, I 17 18 can hear you. Can you hear me? 19 MS. COHEN: Yes, we can hear you. It's good to hear your voice. Let's get 20 2.1 your comment on the record. MS. OATFIELD: Oh, great. 22 Thank you, Chair Cohen and Members. 23 24 My name is Christina Oatfield. I'm an 2.5 attorney and legislative advocate representing the

California Community Land Trust Network, and our sister California CLT Action Organization.

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And these two nonprofit organizations represent 25 and counting community land trusts, or CLTs, across the state of California.

And we're really pleased that Chair Cohen has already expressed her support for AB-1206.

We are sponsoring the bill, and working closely with Assembly Member Bennett on this bill.

And we're delighted that the entire Board may express its support for the legislation.

The prior speakers have explained the significance of this bill. Just practically speaking right now, if a community land trust has a Welfare Exemption, and a resident income goes above the income limit, say someone goes to 82 percent of AMI, that can result in them having to pay hundreds of dollars more in rent.

Because suddenly we have this tax bill proportional to their rent, or sometimes we can lose the Welfare Exemption on the entire property.

So AB-1206 rectifies this unfair situation. It applies a similar policy, or the same policy to us as is already applied to low-income housing tax credit properties.

So thank you very much for introducing 1 2 this -- this item, Chair Cohen, and former Chair Vazquez. 3 We appreciate your support and hope to continue to work with you on affordable-housing 5 6 topics. Thank you. 8 MS. COHEN: Great. Appreciate your comment. Thank you for weighing in. 9 Ms. Taylor, are there any other speakers? 10 AT&T MODERATOR: Once again, if you have a 11 12 question or comment, please press one, then zero at 13 this time. Just one moment please. 14 We have nobody else at this moment. 15 MS. COHEN: All right. Thank you very much. 16 Let's -- colleagues, what I'd like to do is 17 18 just re -- restate the motion just for clarity. I move that we support AB-1206, AB-1206 by 19 Assemblymember Bennett, and direct the 20 2.1 Executive Director to send the California Legislature a letter of support in regard to Assembly Bill 1206. 22 Do we have a second on that motion? 23 24 MR. VAZQUEZ: Second. 2.5 MS. COHEN: Thank you. All right.

1	Let's take the roll.
2	MS. TAYLOR: Chair Cohen.
3	MS. COHEN: Yes.
4	MS. TAYLOR: Vice Chair Schaefer.
5	MR. SCHAEFER: Yes.
6	MS. TAYLOR: Member Gaines.
7	MR. GAINES: Yes.
8	MS. TAYLOR: Member Vazquez.
9	MR. VAZQUEZ: Aye. Yes. Whatever it takes.
10	MS. TAYLOR: Deputy Controller Stowers.
11	MS. STOWERS: Aye.
12	MS. TAYLOR: Motion passes.
13	MS. COHEN: All right. Thank you very much.
14	Ms. Taylor, let's take a five-minute break,
15	and we will resume at 2:47 p.m.
16	Thank you, ladies and gentlemen. We're
17	taking a recess. Excuse me, a recess one.
18	(Whereupon a break was taken.)
19	MS. COHEN: Ms. Taylor, please.
20	MS. TAYLOR: All right.
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22	<u>ITEM L1b</u>
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24	MS. TAYLOR: Our next item is L1b;
25	Board Member and Board of Equalization Website

Translation: Board discussion and possible action 1 2 relating to installing the interim -- excuse me -related to installing in the interim a 3 Google Translation icon and associated disclaimer to the Board Member and Board of Equalization websites 5 6 to ensure taxpayer accessibility in various languages. 8 This matter will be presented by Chair Cohen. 9 10 MS. COHEN: All right. Thank you very much, Ms. Taylor. 11 12 Okay. Colleagues, we are getting close to 13 our closed session time. So let's move expeditiously. 14 I want to begin by thanking the 15 Executive Director, her team, and then CDTFA for the 16 work that they're doing on a daily basis to ensure 17 that our website is informative and user-friendly. 18 I realize that there is a lot that goes on 19 behind the scenes to make sure that it remains 20 2.1 current and running properly. The reason why I placed this item on the 22 agenda is because I believe there is a viable interim 23 24 solution to begin translations on our website. 2.5 Previously, I pointed out that the city and

county of San Francisco, where I served, has a translate button on our website, which enables visitors to receive information in their preferred language.

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In visiting other state agency websites, such as the Governor's website, as well as the Franchise Tax Board's website, I'm able to click on a translate icon and choose from a multitude of languages.

I also notice that a disclaimer window appears, which appears to mitigate liabilities associated with potential missed translations.

And I realized that Google translates -translations cannot account for all nuances in
language; however, it's a viable option. It's a
viable option worth considering.

And according to the United States

Census Bureau, California is the state with the

highest percentage of people over the age of five who

speak a language other than English at home.

So approximately 44 percent of Californians speak another language at home other than English.

So as Board Members and public servants, I think we have a responsibility and an obligation to actively communicate with taxpayers.

It's not enough to put information on a website and hope that someone who doesn't speak English will find a way to interpret the information, or find a translator on their own.

The Google Translate service offers over 100 languages, and I believe that it's a service worth exploring as an agency.

I'm wondering if the Executive Director could provide any insight on the service.

As we all know, she's got a strong technology background, and probably has some insight to offer.

Ms. Fleming.

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MS. FLEMING: Thank you for the opportunity, Madam Chair.

So, Members, Google Translate is a function that does, as the Chair has noted, does provide some static -- ability to provide static -- what we refer to as static information. It can translate that into a range of languages.

So if it's something that the Board is willing to look into, what I'd like to do is have my staff working with our comms chief and some of the staff, along with the technology staff, take a look at the feasibility of applying that feature and that

function to the BOE website.

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As the Chair noted, there's disclaimer language that almost all the state agencies that are using this function, there's disclaimer language that just informs the public in a healthy way about some of the limitations, or some of the challenges with the absoluteness of the translations.

We certainly don't want to misinform anyone as they're visiting our website. But as visitors come, to your point, we've got a wealth of diversity in California, including language diversity.

So I think it is something we can take a look at. We just need to look at the feasibility of how we would go about in doing the implementation and being able to support it.

And so in lieu of sensitivity to the time,

I'm working with my comms chief to take a look at it.

And with the Board's -- with the Board's approval, we can come back at an upcoming meeting, provide a little bit more detail on what's involved in the implementation of this feature and this function.

It does provide some -- some translation languages. So I think it has some benefits. We just need to -- we'll work with Legal to make sure that appropriate translations are there consistent with

other agencies. But certainly doing our part to 1 2 support the taxpayers and other visitors to our public-facing website 3 Madam Chair, back to you. MS. COHEN: I appreciate that. 5 Thank you very much. Colleagues, are there any remarks that you 8 may have? Deputy, city -- I mean, Deputy Controller 9 Stowers, I see your hand. 10 The floor is all yours. 11 12 MS. STOWERS: Thank you, ma'am. 13 I looked at the translation, and you're absolutely right. The Franchise Tax Board has, and 14 15 several other agencies. I think it's -- looking into the feasibility 16 for BOE is a great idea. It will definitely help 17 18 with our operations and help with our communication. I know right now it was a free service, but 19 there may be a charge in the near future. So I would 20 2.1 like to suggest that when you're doing your investigation, see if we could have a joint contract 22 23 with another state agency to defer some of the cost. 24 So maybe --2.5 MS. FLEMING: Yeah. Thank you for that

comment. Perhaps CDTFA or some of the other agencies. And that's something we can take a look at.

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That would be something similar to what we do, for example, in our Microsoft environment, whether it's Enterprise licensings. And so you raise that up to the statewide level to get the benefit of the entire statewide benefit.

I'm being very careful to go too deep into that portion of the conversation, because I've not talked to my colleagues in the IT space or the other agencies. So I certainly don't want to misspeak and -- and put them in a position of committing to anything.

But to the extent that this is something that California is offering, and all state agencies are participating, there's some benefits.

So we will add that.

Mr. Kim, if you would make a note, we'll add that portion of the -- of the components to our analysis also in terms of implementation.

And if not, you know, at a broader level, just take a look at any -- any pros and cons and benefits of partnering with just other agencies in general.

So we'd be happy to look at that. 1 MS. COHEN: Well, let's look at it. 2 MS. FLEMING: Will do. 3 MS. COHEN: Let's -- let me see. Mr. Gaines has his hand up. 5 MR. GAINES: Yeah. 6 Thank you, Chair Cohen. 8 I agree with Member Stowers' comments. I think that's a great idea in terms of 9 trying to do this as efficiently as we can. 10 And I know this is an issue that 11 12 Member Vazquez brought up quite a while ago. 13 And so I'm encouraged that you brought it up, and looks like things are moving forward. 14 15 And the technology is amazing. I mean, imagine being able to translate, you know, 16 100 different languages. It's really kind of a 17 18 live-saver in the sense of our ability to provide the service at a low cost. 19 So I'm encouraged by that, and I think we 20 2.1 ought to continue investigating it, and see if it all 2.2 makes sense. 23 Thank you. 24 MS. FLEMING: Thank you, Members. 25 MS. COHEN: All right.

Thank you very much. 1 2 Mr. Schaefer, you're up. MS. FLEMING: You're muted, sir. 3 MR. SCHAEFER: Oh, am I on? Yeah. 5 6 Well, I'd just like to concur with Member Gaines. I think he has a very sound view on 7 8 it. My only concern has been when they start 9 printing something in hard paper in 20 different 10 languages. But this is electronic, and it's 11 12 productive. 13 Thank you. MS. FLEMING: Thank you, sir. 14 15 MS. COHEN: Great. Thank you. So, again, I just want to state, as I've 16 stated in the memo, that I'm just asking the 17 18 Executive Director to engage in the necessary due 19 diligence. MS. FLEMING: Duly noted. 20 MS. COHEN: So I'm sure she'll come back and 2.1 she'll tell us how much it's going to cost. 22 23 Okay. Fantastic. 24 MR. VAZQUEZ: No, Madam Chair, if you need a 2.5 motion, I'll move it to get her to look at the pros

and cons, and hopefully come back with some real good 1 2 analyses of the benefits and the -- especially, I think, with what Ms. Stowers is saying. Let's see if 3 we can't join forces with some of these other Departments within the State. 5 6 MS. COHEN: I love -- I love that, and I will accept that motion, and I will second that 7 8 motion. I move -- and just add that we direct the 9 Executive Director to explore the feasibility and the 10 appropriateness of this interim solution. 11 12 So thank you for making that motion. 13 And for the record, I'm going to second that motion, Ms. Taylor. 14 15 Let's pivot and go to public comment. MS. TAYLOR: Yes. 16 AT&T moderator, could you please let us know 17 18 if there is anyone on the line who would like to make a comment on this matter. 19 AT&T MODERATOR: Ladies and gentlemen, if 20 2.1 you would like to make a comment on this matter, please press one, then zero at this time. 22 23 Currently you have nobody queuing up for 2.4 comment. 2.5 MS. COHEN: All right. Thank you very much.

May we take a vote on this motion, 1 2 Ms. Taylor? MS. TAYLOR: Yes. 3 Chair Cohen. MS. COHEN: Aye. 5 MS. TAYLOR: Vice Chair Schaefer. MR. SCHAEFER: Aye. MS. TAYLOR: Member Gaines. 8 Member Gaines. 9 10 Member Vazquez. 11 MR. VAZQUEZ: Aye. 12 MS. TAYLOR: Deputy Controller Stowers. 13 MS. STOWERS: Aye. MS. TAYLOR: Let me go back and see if 14 Mr. Gaines is available to vote. 1.5 All right. The motion passes. 16 MS. COHEN: All right. 17 18 Thank you very much. I appreciate that. Ms. Fleming, just wanted to check in with 19 20 you. It is almost 3:00 o'clock. 2.1 Should we pivot 22 to closed session now, or shall we continue with the agenda as is until we get to closed session? 23 MS. FLEMING: Well, I would recommend at 24 2.5 this point, because we do have invited guests, ma'am,

here to present. 1 2 So if you wanted to, one option is that you could proceed with -- to the guests on the M item, 3 and move the Board Member Strategic Plan. We can shift things around. 5 6 MS. COHEN: Okay. MS. FLEMING: Or if you want to go to closed 8 session, that is an option. We could come back after closed session and resume the items. I'm just 9 10 sensitive to the invited guests. MS. COHEN: All right. 11 12 I'm going to take your recommendation. Let's go ahead and move to the M items. 13 We'll have our guests -- we will skip L2a. 14 We'll go to M1. 15 MS. TAYLOR: All right. 16 MS. COHEN: Ms. Taylor, could you call that 17 18 item, please? MS. TAYLOR: Yes. 19 20 2.1 ITEM M1 22 23 MS. TAYLOR: Next item is M1, Public Policy 24 Hearings; Discussion on the Implementation of 2.5 Proposition 19: The Home Protection for Seniors,

Severely Disabled, Families, and Victims of Wildfire 1 2 or Natural Disasters Act of 2020. There are no staff reports or external 3 speakers for this agenda item; however, persons who 4 wish to address the Board on this topic as a public 5 6 comment may do so. This is an information-only item. 8 Would you like me to move to the AT&T moderator? 9 10 MS. COHEN: This is -- yes, please. MS. TAYLOR: AT&T moderator, please let us 11 12 know if there is anyone on the line who would like to make a public comment on this matter. 13 AT&T MODERATOR: Ladies and gentlemen, if 14 you would like to make a public comment at this time, 15 please press one, then zero. 16 Currently, we have nobody queuing up for 17 18 comment. MS. COHEN: Great. Thank you very much. 19 This is an information item. So let's call 20 the next item. 2.1 MS. TAYLOR: Yes. 22 23 24 // 25

1	<u>ITEM M2a</u>
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3	MS. TAYLOR: The next item is M2a, Public
4	Policy Hearings, Impact of Public Calamities on
5	Property Tax Administration: County Boards of
6	Equalization/Assessment Appeals Boards (AAB)
7	Remote Hearings, Lessons Learned Presentations.
8	There will be two presentations. The first
9	will be with Edward Yen, Assistant Executive Officer,
10	Technology, Planning and Operations, Executive Office
11	of the Los Angeles County Board of Supervisors, and
12	copresenting with him, Jennifer Tran, Acting Deputy
13	Executive Officer, Los Angeles County Assessment
14	Appeals Board, and Alina Kasparian, Acting Assistant
15	Chief, Assessment Los Angeles County Appeals Board.
16	And when they're presentation concludes, we
17	will also hear from Ann Moore, Chief Deputy Clerk,
18	San Diego County Board of Supervisors.
19	MS. COHEN: Thank you.
20	All right. Let's go ahead and let's go
21	ahead and begin.
22	I want to welcome all of our guests.
23	Thank you for being here. I appreciate your

25 This is --

presentation.

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MR. VAZQUEZ: Madam Chair, do you want me to 1 2 queue it up? MS. COHEN: Yeah. Please go ahead. 3 MR. VAZQUEZ: Okay. Let me go ahead and queue it up. 5 6 This is, Chair Cohen, and for the Members, I would like to welcome Mr. Yen and Ms. 8 Alina Kasparian. Mr. Yen contacted my office several months 9 ago offering to provide us with a presentation on the 10 county's virtual hearing system and the AAB platform 11 12 that his office developed to effectively and efficiently address document submission and 13 simultaneously viewing problems in remote AAB 14 15 hearings. I am very supportive, and I have already 16 committed to working with his office on some next 17 18 steps that may help other counties with their modernization efforts. 19 So thank you, Mr. Yen and Ms. Kasparian, for 20 2.1 your time and investment in preparing for this Board presentation. 22 And welcome. 23 24 I'll turn it over to -- is it -- are you 2.5 going to start, Mr. Yen, first, or --

MR. YEN: T will. 1 2 MR. VAZQUEZ: Okay. MR. YEN: All right. 3 Well, thank you. Good afternoon, Members of the Board. 5 6 My name is Edward Yen, representing the Executive Office for the County of Los Angeles. 7 I am the Assistant Executive Officer 8 overseeing the assessment appeals board. 9 Presenting with me today are Jennifer Tran 10 and Alina Kasparian. 11 12 I want to thank Chair Cohen and Board 13 Member Vazquez for inviting LA County to share our virtual hearing platform experiences. 14 15 We are proud of our employees' efforts to build and implement this customized solution that 16 allowed our county to continue scheduling assessment 17 18 appeal applications during the COVID pandemic; thus, providing taxpayers their due process rights to a 19 hearing -- hearing. 20 2.1 Based on our experiences with virtual hearings, we are eager to continue to offer this 22 23 platform in our post-pandemic plans. 24 During this past year, your Board, in 2.5 collaboration with various stakeholders, including

assessors, assessment appeals board, applicant representatives and attorneys, held meetings to finalize guidance for counties to implement virtual assessment appeals board hearings.

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While many stakeholders were eager to continue with hearings, some counties were hesitant or unable to virtually hold hearings due to a lack of financial or human resources.

Due to LA County's enormous case load, we determined to quickly move forward with developing a custom-built document exchange platform, and commenced virtual hearings on October 19th, 2020.

Today I will be explaining some of the reasons why LA County quickly transitioned to a virtual hearing platform, and describe some of the benefits we found moving to virtual.

Ms. Tran will be discussing how we built our platform, while also describing how we resolve concerns that were raised by stakeholders.

Ms. Kasparian will then conclude by providing examples of what our virtual hearing platform looks like, and provide a guide on how to access document exchange platforms, while also providing views that users have on their screens during a hearing.

We hope that this presentation will provide confidence to other counties to consider using virtual hearings as another method to ensure taxpayers the opportunity to be heard.

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Lastly, we encourage county assessment appeals boards and their IT staff to reach out to us, as we are enthusiastic to share the lessons we learned from building our platform.

And go to the next slide, please.

So why did we go virtual?

Back in March 2020, LA County closed all county facilities to prevent the spread of the COVID-19 virus.

This also effectively suspended the scheduling of assessment appeals board hearings, causing an increase of open applications.

During the suspension of assessment appeals board hearings, our open applications increased approximately 25 to 35,000 applications. About a 30 percent increase from the same date the previous year.

We determined waiting to schedule hearings would only increase the backlog of open applications, and impact the taxpayer's rights to a timely appeal.

I just want to quickly note that in our

slide presentation we identified 37 percent increase.

I just want to make sure that people know that that
was a misnomer, and that should actually say

27 percent.

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So during the early days of the pandemic, our Executive Officer, Celia Zavala, directed our Information Technology team and assessment board staff to research technology platforms suitable for us to quickly provide virtual hearings.

No cost-effective solutions were identified, so our IT staff, led by Amin Almuhajab and our PR Kandaharian (phonetic), designed a platform that used Webex to broadcast the hearing online.

Although Webex, Teams or Zoom are considered commonplace nowadays, at the time Webex was the only platform that allowed us to scale the usage of virtual conferencing.

Most importantly, though, was a development of our custom-built assessment appeals portal, or as we like to call it AAP, or evidence to be submitted online, which would allow parties to share and display evidence during a virtual hearing.

Due to the customized platform, we were able to keep costs lower and quickly transition to an effective virtual hearing solution.

We conducted our first virtual hearing on October 9th, 2020, and we haven't turned back.

Next slide, please.

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So some of the benefits that we found through virtual hearing, and we quickly found out, was we addressed the -- first, we addressed the health and safety of our participants by allowing parties to use their existing technology equipment, such as computers, smart device, or tablets, to attend a hearing in the safety of their own home.

Second, we needed to address the issue of exchanging information, which would resolve by creating the assessment appeals portal, which allowed for convenient online evidence uploading to allow participants time savings and money from making copies of exhibits. When some exhibits can total hundreds of pages, this was actually a great cost savings for them.

Third, we also found that Board Members, taxpayers, representatives, and assessor representatives would timely arrive at their scheduled hearings due to the accessibility of just logging onto a computer to attend a hearing, instead of driving sometimes two hours to just attend the hearing in Downtown LA.

We have also found that virtual hearings was not a deterrent for parties to attend. From October 2020 to October 2021 we have scheduled 25,934 applications for virtual hearing, with only 467 requesting to appear for in-person hearings.

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This has helped our county to continue to efficiently schedule hearings to reduce our open applications.

Next, we also found that the virtual hearings has helped taxpayers, representatives, and county employees to save money from commuting costs, such as gas consumption and parking fees incurred when appearing in person.

And, finally, the virtual hearing platform allows us to record the hearing to offer high quality audio and video recordings when requested. Which are much better than the audio recordings we previously offered.

Next, I would like to introduce

Jennifer Tran to discuss how we developed our platform.

MS. TRAN: Thank you, Mr. Yen.

Good afternoon, Honorable Board Members.

My name is Jennifer Tran, the Acting Deputy

Executive Officer for the Los Angeles County

Assessment Appeals Board.

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When LA County began to plan for a virtual hearing solution, our goal was to leverage current and emerging technologies to streamline processes, and consider taxpayers' concerns on virtual hearing implementation, as shown on this slide.

First, we allow applicants to request for in-person hearing in lieu of a virtual hearing.

We modified our internal system to include a system flag to help us identify and track applications with in-person hearing requests.

Second, we implemented an electronic submission process where evidence is submitted at least two days prior to the hearing date, allowing both parties to view and download each other's evidence at the hearing.

For taxpayers who do not have capabilities to digitize documents, documents may be sent to AAB at least one week prior to the hearing for digitization.

The system also allows for submitting rebuttal evidence at the hearing, and simultaneous side-by-side view for document comparison.

Lastly, based on a recent survey, AAB members availability have increased by 26 percent due

to the convenience of virtual hearings.

Also since there is no commute or traffic conditions driving to Downtown LA, hearings start promptly as scheduled.

And, finally, our virtual hearing platform offers the use of virtual break-out rooms for private discussions and deliberations.

Next slide, please.

As shown on the Venn diagram, LA County's virtual hearing solution is comprised of two systems using current web conferencing technology and a highly-customized evidence submission system.

First is our virtual meeting platform, as shown on the right side of the diagram.

Using Webex, evidence is shared or displayed at the hearing, virtual break-out room is used for private discussion or deliberations, and customized view of participants including pinning specific persons based on user preference.

Although LA County uses Webex, as mentioned by Mr. Yen, there are other web conference tools available with similar functionalities, such as Zoom or Microsoft Teams.

On the left side of the diagram is the assessment appeals portal, or AAP.

AAP is the critical component of our virtual hearing solution. It is a highly-customized, innovative and interactive document management system that provides a safe and secure online portal to streamline the evidence submission and document-sharing processes.

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Under a tight and aggressive timeline, AAB and our IT team work diligently during the customization, testing and integration of the following three technologies:

First, we customize the box application to serve as our centralized document repository of digitized hearing evidence.

Once an application is scheduled, the information in AAP is updated, allowing the applicant and the assessor to view their upcoming hearings and upload their evidence into the portal.

All parties can simultaneously view the documents once they are made public by the AAB clerk.

Access to the evidence that were made public at the hearing is available through the end of the hearing date.

Second, using an automated e-mail notification system called SendGrid, e-mail reminders

are sent to both parties to upload their hearing documents with the link to the AAP portal.

The system also allows us to track the delivery receipt of the e-mail reminders.

And, lastly, using Microsoft Power BI as our data analytics tool, we are able to create various reports on portal log-ins, file uploads, file access, and other metrics.

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To ensure a smooth transition from in person to virtual hearings, LA County provided the following pre and post-implementation support:

First, as part of our communication and outreach efforts, we develop informative video clips and tutorials that are available on our website and also accessible on YouTube.

Similar information is also provided or shared during the monthly virtual public education seminar, which is designed to educate the taxpayers on the assessment appeals process.

Informative flier is also enclosed with the mailing or the mailed hearing appointment cards, which includes information on how to access the detailed, step-by-step reference guides on our website.

E-mail notifications for Webex meeting 1 2 invitation are sent out to the applicant at least one week prior to the scheduled hearing. 3 Second, multiple training sessions were provided to our AAB board members, hearing officers, 5 AAB staff and assessor staff. 6 Also, practice or dry-runs are available for 8 taxpayers and agents upon request for training or connectivity test purposes. 9 Lastly, we offer a web conference room 10 located at the Hall of Administration for taxpayers 11 12 who do not have the required equipment to participate 13 in the virtual hearing. This private, safe and secured room is fully 14 equipped with web conferencing technology, including 15 PC and monitor, webcam, scanner or printer, and 16 Internet connection. 17 We also provide an off-site technical 18 support if needed. 19 And now I'll turn it over to Ms. Alina 20 2.1 Kasparian, who will provide more information on our virtual hearing process. 22 MS. KASPARIAN: Thank you, Jennifer. 23 24 Appreciate it.

Good afternoon, Chair Cohen and Members of

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1 the Board.

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Thank you for this opportunity.

I'm just going to jump right in for the sake of time.

So this screen is displaying five icons or images giving an overview of the virtual hearing process.

And first icon is at the beginning process where an application is actually scheduled for hearing.

The second icon is of appointment cards and virtual hearing instructions, which are now mailed and included to give instructions to taxpayers on how to register and upload documents in our AAP portal system.

The third icon is of a Webex, which basically says that we send out Webex invitations at least one week prior to the hearing to all taxpayers and tax agents.

The fourth icon pertains to the AAP portal, in which taxpayers/tax agents can upload their evidence. And they are encouraged to upload evidence at least two days prior to the hearing, consistent with this Board's LTA.

And as mentioned previously, the taxpayers

have the ability to upload documents as soon as their case is scheduled, giving them plenty of time prior to the hearing.

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Lastly, the fifth icon is the attending of the hearing, which is done virtually online at the hearing.

This slide displays four icons to illustrate what taxpayers will need for virtual hearings.

The first one is a PC or a laptop, second one is any smart device, such as an iPhone, the third icon is of Internet connection, and the fourth is access to audio/video capabilities.

This slide displays four icons illustrating the AAP portal process for uploading hearing evidence.

So all users must complete a one-time registration through our AAP portal.

Once they create their username and password, which is their e-mail and their password that's unique to them, they log into the AAP portal, they are able to select their case or hearing or application -- particular application to upload their evidence. And once they're in that particular case, they can upload their evidence.

This screen displays a short clip of the AAP

portal and how taxpayers sign in to upload their evidence.

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Demonstrated on this screen, the applicant will log in using their username and password they've created. They will select their upcoming hearing, click on the document button, and once they come into that actual case, they can click on that little plus sign, hit upload.

They can browse your -- their device or even drag and drop if it's a file that's on their desktop. You can select multiple documents, click upload. And you can even tag the documents up top, such as confidential, to notify the clerk, and click upload.

You can also preview what you've uploaded just to make sure it's the right document. So you can click on the file that you've uploaded, and then you can continue to upload additional documents.

Or if you prefer, you can upload everything at once by selecting multiple files once you browse your device.

And, again, you can preview all of your documents. You can also save and download on your desktop as well. But you already have those files on your desktop.

So this particular screen is of another short clip of our AAP portal on how documents are viewed or saved during the day of the hearing.

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So, again, the user will log into their AAP portal using their username and password that they created, select the upcoming hearing that they would like to upload or view documents on the day of the hearing.

Click on documents. Up top there are two buttons to view public files and my files.

The "view public files" button is basically documents at hearing that are made available by the clerk, marking it as public, which means all parties are able to see, both the assessor and the taxpayer.

If a document is not marked public, the other party cannot see the taxpayers' or assessors' documentation, or vice versa.

And "my files" tab will basically allow you to see your own files if you are the taxpayer, and the assessor if you're the assessor.

This slide displays two screenshots of Webex layouts that taxpayers can utilize during the day of their hearing, depending on whatever your preference is.

So you simply can click on the layout button

in Webex and customize whichever view you want.

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So the screenshot on the left, I want to point out shows seven participants displayed at the top of the Webex app. with the document that's being shared on the screen as a primary focus.

This will allow -- this view allows taxpayers to toggle between the participants at the top, so you can move over, you know, whichever participant you want.

If there's additional participants that are not listed at the top, you can simply toggle between them, and move them for your primary focus right above the document that you're viewing.

The screenshot on the right shows another layout option that still displays the document on the left, but also gives the taxpayer the ability to do what's called pinning the participants in the center to the right of the document, which displays a larger, more-focused image of the participants.

The remaining participants in the hearing are displayed all the way to the right of the Webex app., with the ability to view and move around those participants for viewing.

So in this particular case this individual has pinned the three Board Members and the assessor's

representative, who is highlighted.

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The box has a little highlight around them, which means that individual is currently speaking.

The person is always -- who is speaking is always in your focus no matter what view you're in.

And this is some, you know, taxpayer's preference where they want to simply focus on the board member and their reaction, and that's just as fine.

The other neat thing that I would like to point out is that the person who's -- other than the person who is speaking being highlighted, Webex will always notify you at the top of the screen, the person that is speaking.

So if it's the assessor's representative, it will say Mr. -- you know -- Chapman (phonetic) in this case is speaking.

Webex also allows you to mute and unmute in the same screen, which makes it easy and convenient for the person to follow along and speak in the same view as well, without having to change their layout or make any other modifications.

This slide as well as the next two slides include some samples of actual virtual hearing recordings.

I would like to point out that since the AAP clerk has recorded these hearings, the video displays the clerk's view, which generally focuses on the document, since the clerk's primary responsibility is to share the document that's being requested from either party.

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So this particular slide demonstrates the agent and applicant testimony. The five hearing participants are displayed at the top of the screen, which includes the clerk, the assessor's representative, Mr. Tollbar (phonetic), and the agent, Mr. Nichols, who are interacting and speaking, as well as the board members and the appraiser.

The agent also calls on the applicant,

Mr. Kadare (phonetic) to speak, and the evidence

being displayed is the primary focus of the screen.

So please let me know if you are unable to hear the audio from this video clip.

(Whereupon a short video clip was played.)

MS. KASPARIAN: So I would like to point out
that as soon as the taxpayer was called upon by the
agent, even though he was originally not in focus,
the person who is speaking will always come into
focus no matter what view the individual has.

As you can see, Mr. Kadare, as soon as he

spoke, you saw his icon or his face is displayed at the top.

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This slide displays another sample video recording of a virtual hearing demonstrating the redirect of the testifying appraiser.

The slide displays the seven participants, the clerk, the assessor's representative,

Mr. Tollbar, who is speaking and questioning his appraiser, the three board members, the agent, and the appraiser, Mr. Martin, who is also speaking.

(Whereupon a short video clip was played.)

MS. KASPARIAN: So, again, since this is from the clerk's view, and as a recording -- but in live virtual hearings, Mr. Martin, once he was speaking or responding back to the assessor's representative, the box around his -- his face or his image would be highlighted in blue, so that it clearly demonstrates who is speaking, and also listed at the top.

This slide displays a video recording of an actual virtual hearing that demonstrates the agent's rebuttal evidence that is uploaded and displayed in the middle of the hearing.

The seven participants are displayed, the chair, Maggie Soleimani, inquires if the agent,

Mr. Boyle, has rebuttal evidence. To which the agent indicates that he does.

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And I just want to point out that any time there's any rebuttal evidence that is going to be presented, the chair will also provide ample time for either party to pause the hearing, take a break, while the person uploads their documents.

(Whereupon a short video clip was played.)

MS. KASPARIAN: So at this time, the chair has already provided time for Mr. Boyle to upload that rebuttal evidence.

I believe it was about a 15-minute break, since the documents are readily available.

So the clerk is right now logging into the AAP portal, as the clerk's role, and to pull up the documents, mark it as public so that all parties are able to see the document.

(Whereupon a short video clip was played.)

MS. KASPARIAN: And, finally, this slide displays a screenshot of our assessment appeals board website, which includes userguides on how to navigate Webex, as well as our AAP portal.

We also have other informative material. We do have short clips of videos, kind of like some of the ones I've demonstrated in this presentation on

how-tos. 1 2 We are also under Eddie Yen's direction. We are also working on revamping our website 3 to make it more user-friendly, and adding a lot more 4 resources that can assist our taxpayers with 5 6 preparing for their -- better preparing for their 7 appeals. And this final slide concludes our 8 presentation. 9 And on behalf of LA County, I want to thank 10 you for your time and this opportunity. 11 12 I appreciate it. 13 MR. VAZQUEZ: Thank you. MS. COHEN: I appreciate that very -- I'm 14 15 sorry. Mr. Vazquez, this presentation has been 16 great. I've been waiting on it since last month. 17 So, Mr. Vazquez, I'll go ahead and let you 18 19 finish up your comments. I just had to say good job to the presenting 20 2.1 team. MR. VAZQUEZ: No, I really appreciate your 22 23 patience with this. 24 And I know you folks spent a lot of time 2.5 just preparing this. And I just wanted to thank

1 you.

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I think you kind of -- I was going to open up with a couple quick questions, but I think you answered two of them.

But the third one I'm not sure you really touched on. And that is what type of maintenance support is needed for the system?

And would it be costly for other counties, I quess?

MR. YEN: So like we said in the beginning, this is a custom-built system. And we have internal staff that we have providing the maintenance and support.

I think the -- the idea would be that if a county has their own -- their own IT technology team, we would be able to share the resources and the plans and logistics of how we prepare.

And then it's just a matter of finding out what type of resources the other county would have. In other words, try to on-board a system like this.

But we don't really have a -- it's really difficult to identify the actual cost.

Because, you know, we're just internally developing it. So it's whatever time spent on developing it.

And then as far as the actual cost of the 1 2 software that we're using, for example, with Box or Webex, you know, we've approximated that the cost 3 could be anywhere from 30 to \$45,000 annually. But we're still trying to identify and 5 6 pinpoint the cost. Because there's a lot of licensing that's based on Enterprise licensing from 8 the county as a whole. And then try to pinpoint only our department, there kind of requires some digging 9 into the numbers. 10 MR. VAZQUEZ: Thank you. 11 12 Is there any other Members? 13 Any Members on our Board that have any questions after hearing and seeing the presentation? 14 1.5 MS. COHEN: Come on. Did you see that presentation? No questions? No feedback? 16 comment? 17 18 I mean, that was exciting. MR. VAZQUEZ: Good stuff. 19 MR. GAINES: I can comment on it. 20 MR. VAZOUEZ: Sure. Go ahead. 2.1 MR. GAINES: If I could. 22 23 My concern as an elected who represents a 24 lot of rural California, I mean, I can tell you 2.5 personally that I don't have the greatest Internet

service at my home. And I've got hundreds of thousands of constituents that don't. And this option simply would not work.

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And so it concerns me if we're not giving taxpayers an option in terms of how they can present their case.

I like the presentation. The presentation was great. I think you've got great technology. It probably works very well in LA County.

But, you know, I represent 30 counties, and a lot of them are rural. And I'm going to represent 34 if I'm -- if I have the honor of being reelected.

So it's a real concern I continue to have.

And maybe things will get better with Elon Musk, and
his new technology of launching satellites for better
Internet in rural areas.

MR. YEN: No, definitely.

And I think with -- the purpose of our presentation is really to show and demonstrate one technology that has been used out there.

And definitely Internet connectivity is a big issue, and we definitely agree with you with that.

And hopefully, you know, this is something that's just one -- one tool, one platform that is

available. 1 2 And we are open to any other counties willing to -- wanting to discuss with us, and we're 3 willing to share our lessons learned. MR. GAINES: Thank you. I would appreciate 5 6 that. MS. COHEN: Well, okay. MR. VAZQUEZ: Seeing no other hands or 8 comments, Madam Chair, let me just give my --9 MS. COHEN: I'm sorry. I didn't hear you. 10 What did you say? 11 12 MR. VAZQUEZ: I'm sorry. 13 I said seeing no other hands, I will -- if you wish, I will go ahead and give some concluding 14 remarks, and then you can go from there. 15 MS. TAYLOR: I believe we also --16 MS. COHEN: Absolutely. 17 18 MS. TAYLOR: Excuse me, Chairman --Chair Cohen. 19 We also have Ms. Ann Moore, Chief Deputy 20 2.1 Clerk from San Diego Board of Supervisors. MS. COHEN: Yes. 22 23 MR. VAZQUEZ: I'm sorry. Go ahead. 24 25 I thought she was there for a resource.

Go ahead.

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MS. MOORE: It's very hard to follow LA in that presentation. But I -- good afternoon, everybody.

I am Ann Moore. I'm the Chief Deputy Clerk of the Board of Supervisors for San Diego County.

And my assessor's office actually graciously volunteered me to speak to you today about how we transitioned to virtual hearings with the opposite experience of LA. We had limited additional technical resources.

So we implemented virtual hearings a lot earlier. We went with all of our administrative hearings in May of 2020, and then we had our first virtual hearing with applicants in July of 2020. We transitioned shortly after our Board of Supervisors meetings transitioned.

And overall the experience and process has been very similar to our in-person hearings, but do require additional efforts from our team that I'm just going to touch on in brief. Because we don't have, you know, as many technical resources.

So when it became apparent in the early days of the pandemic that the situation necessitated virtual hearings, we looked into many of the virtual

chat forms available including Teams, BlueJeans,
Webex, GoTo. We ended up selecting Zoom after our
Board of Supervisors had success with it.

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But we also looked at the functionality, and ended up choosing a different license type of Zoom than our Board meetings did.

The functionality we looked for was a waiting room, break-out rooms, enhanced mute functionality, so the ability for us to mute people and have the muting stick, versus them being able to immediately unmute.

Alternate host functionality, as well as a platform that easily supported both call-in and web access.

So when we schedule our meetings in Zoom, we create this Zoom meeting using a password and a waiting room.

And we use the option to mute participants upon entry, so there's no interruption in the record if somebody joins mid-hearing and forgets to mute.

We also plan for additional prep time for our staff, so we can do additional testing prior to the Board and parties joining.

Of course prior to the meeting we post detailed instructions similar to LA County on how to

1 join the hearing on our website.

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And we send an e-mail to all the parties with the link, as well as to the Board. We also send instructions with our notices.

And, also, like Los Angeles, we conducted mock hearings ahead of scheduled hearings.

And this was -- I can't recommend this enough. It allowed everybody, including our team, to get more comfortable with the platform.

We allowed practice for setting up the screen or view settings going into and coming out of break-out rooms, allowing additional moments for parties to object, adjusting Zoom on their screens, that those who may want larger views could zoom into any exhibits, etc.

And, again, this was absolutely invaluable, and I encourage anyone who is just moving into virtual to do these dry-runs ahead of time.

In the actual hearing, our board members have Zoomed in from their own offices or homes.

We also know that some counties, based on their own County Health Department guidelines, have held hearings with the Board in one room with the clerk, but the parties joined virtually.

We don't hold hearings where only one party

is virtual. Our calendars are either set as in-person hearings or virtual, but we don't do any hybrid.

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And we found that with our limited additional technical resources, that the most successful hearings, we need to have three staff members devoted to the meeting.

So we have a main clerk who is, you know, basically the clerk who would be in the room for an in-person hearing.

So they do all the set up and coordinate the logistics of the meeting. They facilitate the meeting.

Then we also have a secondary clerk, who is there to help with the exhibits, the break-out rooms, muting, checking in parties, and dealing with any late submissions.

We also have a third clerk who is not in the meeting, but who is assigned to take phone calls and respond to e-mails to help parties or others trying to join the meeting, and to work through technical issues.

We found that the technical issues that we experienced are usually due to inexperience with technology, or they didn't read the instructions.

When our staff starts the meeting they rename themselves similar to how you saw in the video to indicate that they're clerk of the board staff, so when they speak, it's clear to the parties and -- and in the record of who is speaking.

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At the beginning of the hearing our main clerk has a script that they read that details all the mitigation factors that we have for additional virtual hearing logistics.

And then our team works together in kind of this choreographed effort to ensure that everything is shared and distributed promptly when needed, and that members and parties are dropped into break-out rooms quickly when required.

This is where additional clerk of the board staff has proved essential. They use mute functionality as appropriate to ensure that the record is clear.

And we found that the Zoom records are much more complete, without the additional background noise that a large room of attendees creates.

If for whatever reason a party or a witness has technical issues or drops out during the hearing, we collect phone numbers prior to the hearing for all of our parties.

And our secondary clerk immediately gets the dropped party on the phone to troubleshoot and resolve the issue.

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This hasn't happened in a while. We saw it more frequently in the beginning of the pandemic when there were bandwidth and infrastructure issues, due to so many people moving to telecomputing.

But having this process in places ensures that we can immediately contact them to prevent any issues with the hearing due to the continuity.

We also keep a county-issued cell phone or a hotspot available during the hearing. We did have one occurrence where it was actually the county network that went down, but we were able to quickly bring the meeting back up, because we held the hotspot on hand.

I know I touched on this in previous presentations to the Board, but briefly, evidence is submitted via e-mail. And we ask for it 72 hours in advance.

We were also, early on, using e-mail for distribution at the time of the hearing. But we found that we were having issues with delayed receipt or no receipt due to the size of some of the exhibits.

So after doing some research on what other counties were doing, as well as what courts were using for evidence submission, we transitioned to using Dropbox.

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So parties submit their exhibits via e-mail or mail, or whatever method they choose, and we collect and consolidate them into a Dropbox folder specific for the hearing.

Then at the time of a hearing, we're able to share a read-only link to that Dropbox folder that includes all the exhibits for that application, eliminating issues due to file size.

It reduced a lot of confusion and delay due to board members searching through multiple e-mails per case, trying to find the exhibits being discussed.

Rebuttal exhibits can be quickly processed by our secondary clerk during the hearing and dropped into that same folder.

When exhibits are presented in the hearing our main clerk shares the exhibit on the screen and navigates through at the direction of the submitting parties, similar to how you saw in LA's video.

We've had feedback that some parties would prefer to share their own exhibits. But having the

clerk control it ensures that only the exhibits that were filed and distributed are shown.

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It also limits the risk of showing exhibits that were not admitted, personal files that shouldn't be shown, or any notes that the party might have open on their desktop, among other things.

It doesn't limit the party from being able to show what they wish to. In fact, instead of spending time trying to direct board members to the correct page in the stack of paper that they've filed, which is not inconsequential as far as timing during in-person hearings, it ensures that everybody is looking at the exact piece of evidence that they want them to.

And then a final note on trade secrets for hearings where there is issue of trade secrets has been raised. We distribute the link and password only to parties, and then we use the feature, the waiting-room feature in Zoom to only admit named parties and their witnesses at the appropriate time.

These practices have worked extremely well for us. We haven't had, you know, much of a budget for additional technical platforms. But we continue to refine the process as we learn more.

We're also keeping tabs on any new practices

that the courts or other assessment appeals boards 1 are implementing that we may want to consider. 2 But overall we've been extremely successful 3 with this process. 4 And the mitigation techniques that I just 5 6 touched on, out of the approximately 5,000 hearings that we scheduled during our virtual-only period, 8 only 28 hearings were continued upon the request of parties to an in-person hearing. 9 So I will just keep it brief at that. 10 Thanks for the opportunity to speak again about this 11 12 today. I felt it was important to impart that 13 successful virtual hearings can also be conducted with minimal, you know, technological resources. 14 Because I do know that there are counties 1.5 that just don't have -- have the resources to do so. 16 17 It's just a matter of having clear, conscious 18 procedural best practices in place. 19 So, again, thank you for your time. MR. VAZQUEZ: Thank you for sharing. 20 2.1 And I see there's two hands up. Madam Chair, let me go ahead and call 22 23 Mr. O'Neall. I believe has his hand up. 24 MR. O'NEALL: Yes. Thank you, 2.5 Member Vazquez.

Cris O'Neall, I'm an attorney in Los Angeles practicing exclusively in the property tax area.

And I have appeared in front of assessment appeals boards for almost 30 years now. And I would like to respond to the presentation that was made by Los Angeles County.

First of all, to say that that's very informative. And to say -- and by the way, I'm speaking on behalf of CATA, the California Alliance of Taxpayer Advocates.

I'm part of a special committee that is addressing State Board of Equalization issues as they're raised during 2022.

So going back to Los Angeles County and the presentation, I can't deny that Los Angeles County has developed an approach, a pretty sophisticated approach using the Webex platform that works -- that works well in a lot of circumstances.

And I would say it's worked well especially during the pandemic, because the cases that aren't appropriate --

MS. TAYLOR: Excuse me.

MR. O'NEALL: -- for --

MS. TAYLOR: Mr. O'Neall, excuse me.

This is Ms. Taylor, the clerk.

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We have lost our sound with AT&T. So we'll 1 2 have to take a brief moment. Perhaps five minutes to solve our technology 3 problem. 4 MR. O'NEALL: Okay. 5 6 MR. VAZQUEZ: Speaking of technology, here 7 we are. 8 Okay. We'll have to take a pause here, and hopefully we get reconnected here in the next 9 10 five-to-ten minutes. MS. FLEMING: Thank you for that, Members. 11 12 And thank you for staff. We'll look into it. 13 Madam Chair and Members, we'll keep you 14 15 posted, and try to get this issue resolved as quickly as we can. 16 Thank you for your patience. 17 18 (Whereupon a break was taken.) MR. O'NEALL: Thank you. I'll try to be 19 brief. 20 2.1 I've handled a variety of hearings in 22 Los Angeles County. I have done the virtual hearing route with simple hearings, somewhat complex 23 24 hearings. I've not done a large hearing in 2.5 Los Angeles County.

I do represent taxpayers in large matters where the hearing will go on for a number of weeks.

And there could be 100 or even 200 exhibits.

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I think that the virtual hearing works well when there are just a few documents.

The best way it works is if there's a single document from the taxpayer. It may be a long document. It may be 30 or 40 or 50 pages, and everything is in order, and you just work your way through the document.

And if each side has one or two documents, that works well.

And if there's a single witness on each side, I think that works well.

And -- and there's no doubt it's a -- assuming your Internet is working, it's a good approach for those types of matters.

As the number of documents increases, as the number of witnesses increases, as the number of hearing participants increases, it becomes more problematic.

Moving between documents, in my experience, even in LA system, is slow and cumbersome. The ability to see all documents simultaneously is hard. You would -- you need multiple -- multiple screens.

The ability to see all witnesses or all participants, you can't do it. You have to toggle back and forth across the top.

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And also oftentimes the person who is speaking is very small on the screen. And to determine whether or not, you know, there's truthfulness, which is the reason for the hearing, if there's witness coaching going on in the room, it's very difficult to tell.

I'm turning to page 4 of the PowerPoint presentation that was presented by Mr. Yen.

CATA would agree with the information on page 4 or slide 4, PDF page 4 of the PowerPoint.

And in particular, the right to in-person hearings. We are pleased to see that Los Angeles -- Los Angeles is agreeing that there should be a right to an in-person hearing in lieu of virtual hearing.

Because I think undoubtedly there are going to be cases which just don't lend themselves to virtual hearings.

And I'll tell you right now, all of my large hearings are on hold.

I thought I heard maybe Mr. Yen say that LA will resume in-person hearings in October of this year. I'm looking forward to that.

Because all of the major -- major matters that I -- I am involved with, and many of my colleagues, are waiting for the Board in LA to reopen in-person hearings.

So those are the comments I have. And I know my colleague, Mr. Donald, from CATA also has comments he'd like to make.

MR. DONALD: Yes.

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Hi. My name is Scott Donald. I am with CATA. I'm a tax representative for the last 29 years. Prior to that I was an assessor with Los Angeles County assessor's office.

And I do -- I, first of all, I want to thank both offices of both counties for taking the time to present.

I appreciate pursuit of best practices on behalf of San Diego, there with Ms. Moore and her presentation, going through step by step, you know, verbally. But I totally got exactly what she was saying. And how they converted back in August of last year to virtual, and giving us the flexibility to pursue both.

The bulk of our hearings are satisfied virtually. They've gone well in Los Angeles, as well as a couple other counties.

We have had some situations with audit 1 2 appeals, for example, four-year audits on some manufacturing where we do need to get in person. 3 So with that being said, I did have a couple comments regarding the Los Angeles presentation. 5 6 First, just a quick commentary, on page 2 of the presentation, whether it was 27 or 37 percent 7 8 increase, I believe that that would be expected in a year where we're transitioning to an unknown economic 9 decline through a pandemic. 10 So I would expect that, because we didn't 11 12 know if the misfortune calamity was going to be applied. We didn't know a lot of factors. And I 13 think all -- with all levels. 14 15 Secondly, as my counterpart, Mr. O'Neall, stated on page 4, I appreciate that opportunity for 16 those two that we need in person on that first 17 bullet. 18 I would like to know the detail in terms of 19 timing. Is it an automatic, at the day of the 20 2.1 hearing? Is there going to be some kind of 22 23 requirement? Seven days, two days, four days, workdays before? 24

So just a little bit more detail in that

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bullet would be great. Really appreciate it. 1 2 And then finally my last point I'd like to bring up, I used to work in Los Angeles and old 3 Region 2, which was Newhall. And I -- Member Gaines brought up a great 5 6 point about connectivity. You know, I still have family up there. And 8 they still have connectivity problems. And that's Los Angeles County. 9 So whether it's the Santa Monica mountains, 10 we have friends out there, saying, you know parts, of 11 San Gabriel mountains, going up there, or out in 12 13 Castilla, and those areas, and even Emerald Valley. Just in Los Angeles County there can be connectivity. 14 So I think that lends itself as well to a 15 virtual flexibility with in person. 16 17 And thank you so much, everyone, for your 18 time today. That's it. 19 MR. VAZQUEZ: Thank you. 20 2.1 Was that -- I thought I heard somebody else. No. 22 Thank you all. And thank you for your 23 24 patience. As you can see, technology sometimes doesn't 2.5

always work for everybody. I mean, I'm even experiencing some lighting issues where I'm at right now.

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So I'm coming out a little bit dark on the screen here. Hopefully you can see me.

But, anyway, if there's no other comments from any of the Members or other participants that have weighed in on this, I would just like to thank, specifically, Mr. Yen and Ms. Kasparian for your work and your hard patience, especially in creating this platform.

And like I mentioned in my opening remarks, we're going to continue to work on this here at least in LA County.

And I think it was -- Member Gaines mentioned, you know, it obviously probably is not something that might be suitable or even compatible with some of these smaller counties, because they just don't have the resources or the technology.

And I get that.

At the end of the day, we're hoping that we can create this model, at least here in LA, that some of the larger counties could definitely use, and possibly even some of the medium-sized ones.

And at the end of the day, if there's any

piece of this or even parts of this platform that might be useful for even in the small counties, you know, whatever we can do to assist or help, maybe even obtain some of those resources, by all means, let's see if we can't work it out and try to make it a benefit for all 58 counties throughout the state of California. 8 Madam Chair, I'll put it back over to you. I think you're muted though.

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MS. COHEN: You're right.

Thank you. I appreciate that.

Thanks for guiding this portion of the conversation. It's been really interesting. And I'm glad Mr. Yen reached out to pull everything together.

I would like to see if there's any public comment.

MS. TAYLOR: Thank you.

AT&T moderator, please let us know if there is anyone on the line who would like to make a public comment regarding this matter.

AT&T MODERATOR: Ladies and gentlemen, if you wish to make a comment, you can press one, then zero at this time.

Currently we have nobody queued up for comment.

MS. COHEN: Okay. Fair enough. 1 2 Colleagues, what I'd like to do is continue to move forward. 3 We've heard -- this is not an action item. Yeah, this is just a -- just a hearing. 5 6 So what I'd like to do is make a -- go into closed session. It's 4:05. We're actually an hour 7 8 behind on our closed session agenda. And also wanted to get a temperature-read 9 on -- Ms. Taylor, can you tell me what is left on the 10 outstanding balance of the agenda? 11 12 MS. TAYLOR: Certainly. 13 First, we have L2a, the Board Member Initiatives, Board Member Strategic Plan. And then 14 15 we have M2b, which is Public Policy Hearings, AAB Follow-Up on Nonconsensus Items. And then we have N, 16 Public Comment on Matters Not on the Agenda. 17 18 MS. COHEN: Okay. Do we have guests for 19 M2b? Are they here? MS. TAYLOR: I'm not aware of any invited 20 2.1 specific guests for that item. MS. FLEMING: I don't believe so, ma'am. 22 23 MS. COHEN: Okay. Thank you. So let's -- colleagues, how would you feel 24 2.5 if we were to hear next month the strategic plan, the

L2a item? 1 2 MR. VAZQUEZ: I support that, Madam Chair. MS. COHEN: Okay. Thank you. 3 Okay. Good. 4 So I'm going to make a motion that we hear 5 6 L item 2 -- L2a, the strategic plan, in next month's hearing -- our next month's meeting. 7 MR. VAZQUEZ: I'll --8 MS. COHEN: Do I -- just in terms of 9 procedure --10 MR. VAZQUEZ: Or do we need a second? 11 12 MS. COHEN: I think I can just direct. I 13 don't think we actually need a motion. Is that correct, Ms. Fleming? 14 MS. FLEMING: I think it's safe to have the 15 motion just for public record. It could be done very 16 quickly. And then a vote by consensus would be 17 18 appropriate. 19 Staff, please correct me if there's any concerns from a parliamentary procedure. 20 But, ma'am --2.1 MS. COHEN: Okay. That's fine. 22 23 So I made the motion, Mr. Vazquez made the 24 second. 25 MR. VAZQUEZ: I second.

MS. COHEN: Let's go ahead and we'll take 1 2 public comment, and then we'll vote. MS. TAYLOR: AT&T operator, please let us 3 know if there is anyone on the line who would like to make a public comment regarding this matter at this 5 time. 6 AT&T MODERATOR: Once again, if you would 8 like to make a comment on this matter, please press one, then zero at this time. 9 Currently we have nobody queued up for 10 11 comment. 12 MS. COHEN: All right. Thank you. Please call the roll for the vote. 13 MR. GAINES: Question, if I could, before 14 the vote. 1.5 This is Member Gaines. 16 MS. COHEN: Oh, yes, sir. 17 MR. GAINES: Could you clarify what we're 18 voting for? 19 MS. COHEN: Oh, sure. No problem. 20 2.1 We're not really taking an action vote. What I'm doing is I'm trying to -- our day 22 is running out of time, and so I'm taking something 23 24 off the agenda. 2.5 MR. GAINES: Yeah. Okay.

MS. COHEN: The strategic plan, and putting 1 2 it on the agenda for next month. MR. GAINES: Thank you. 3 MS. COHEN: So we will still hear the item, but we'll just have to postpone it one more month. 5 6 Okay. So that's the vote that we're getting ready to take. 7 8 Ms. Taylor, please call the roll. MS. TAYLOR: Chair Cohen. 9 MS. COHEN: Ave. 10 MS. TAYLOR: Vice Chair Schaefer. 11 12 MR. SCHAEFER: Aye. MS. TAYLOR: Member Gaines. 13 MR. GAINES: Aye. 14 15 MS. TAYLOR: Member Vazquez. MR. VAZQUEZ: Aye. 16 MS. TAYLOR: Deputy Controller Stowers. 17 18 MS. STOWERS: Aye. MS. TAYLOR: Motion passes. 19 MS. COHEN: Okay. Thank you. 20 2.1 Member Vazquez, this is to you, M -- N2b, do you think that's a hearing that we should do today, 22 or should we do that next month as well? 23 24 MR. VAZQUEZ: I would push it back. 25 I was -- I was hoping you were including

everything except for closed session. 1 MS. COHEN: Oh, I can do that. 2 MR. VAZQUEZ: If you're comfortable with 3 that, I would --4 MS. COHEN: I'm comfortable with that. I 5 6 just wanted to make sure, because it was a shared item, and you and I hadn't -- we didn't talk about 7 8 it. MR. VAZQUEZ: I'm good. 9 MS. COHEN: Okay. 10 So, colleagues, we're going to do another 11 12 motion, we're going to also kick over to next month 13 item M2b, the Public Policy Hearings and Impacts of Public Calamities on Public Tax Administration, 14 15 County Boards of Equalization, Assessment Appeals Boards, Remote Hearings. 16 And that just leaves N and O for us to deal 17 with. 18 So I'm going to make that motion to continue 19 Item M2b to the next month's agenda. 20 Is there a second? 2.1 MR. VAZQUEZ: I'll second that. 22 23 MS. COHEN: Thank you. 24 Let's take public comment. 25 MS. TAYLOR: AT&T moderator, can you let us

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know if there's anyone on the line who would like to
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      make a comment on this matter.
               AT&T operator, can you let us know if there
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      is anyone on the line.
               AT&T MODERATOR: Currently there is nobody
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      on the line for public comments.
               MS. TAYLOR: Thank you.
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               MS. COHEN: Great. Thank you.
               Ms. Taylor, could you call the roll for this
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      vote.
               MS. TAYLOR: Yes.
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               Chair Cohen.
               MS. COHEN: Yes.
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               MS. TAYLOR: Vice Chair Schaefer.
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               MR. SCHAEFER: Yes.
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               MS. TAYLOR: Member Gaines.
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               MR. GAINES: Aye.
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               MS. TAYLOR: Member Vazquez.
               MR. VAZQUEZ: Aye.
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               MS. TAYLOR: Deputy Controller Stowers.
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               MS. STOWERS: Aye.
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               MS. TAYLOR: Motion passes.
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               MS. COHEN: Thank you.
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               Okay. So let's please call item N.
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1	<u>ITEM N</u>
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3	MS. TAYLOR: The next item is N, Public
4	Comment on Matters Not on the Agenda.
5	Persons who wish to address the Board of
6	Equalization regarding items not on the agenda.
7	Please note that the Board cannot take
8	action on items not on the agenda; however, the Board
9	can schedule issues raised by the public for
10	consideration at future meetings.
11	AT&T moderator, please let us know if there
12	is anyone on the line who would like to make a public
13	comment regarding this matter.
14	AT&T MODERATOR: Ladies and gentlemen, if
15	you would like to make a public comment, you can
16	press one, then zero at this time.
17	Currently we have nobody queuing up for
18	comment.
19	MS. COHEN: Thank you.
20	Could you please call the next item, closed
21	session.
22	MS. TAYLOR: Yes.
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1	<u>ITEM O</u>
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3	Our next item is O, Closed Session;
4	Discussion and action on personnel matters.
5	The Board Members will now go into closed
6	session to discuss personnel matters.
7	MS. COHEN: Thank you.
8	MS. FLEMING: Members, just as a reminder,
9	instructionally, please log out of this existing
10	the current Teams environment that you're in.
11	There's a separate closed session Teams link
12	on your calendar. Please use that link to join that
13	meeting.
14	And then we'll do the reverse coming back
15	in.
16	So thank you, Members, for rejoining.
17	And everyone else, if I could have you mute
18	your mics and turn off your cameras.
19	Thank you.
20	(Whereupon the Members began
21	closed session.)
22	MS. COHEN: Colleagues, I'd like to come
23	back into open session.
24	Please note that it's 5:19 p.m.
25	I'd like to make a motion not to disclose

1	what was discussed in closed session.
2	Is there a second?
3	MR. VAZQUEZ: So moved.
4	MR. GAINES: Second.
5	MR. VAZQUEZ: Second.
6	MS. COHEN: Second made by commissioner
7	or Member Vazquez.
8	I forget were I am now.
9	Thank you.
10	MR. VAZQUEZ: You think you're in
11	San Francisco still.
12	MS. COHEN: Exactly.
13	Ms. Taylor, can we take a vote, please?
14	MS. TAYLOR: Yes, certainly we can.
15	MS. COHEN: Thank you.
16	MS. TAYLOR: Chair Cohen.
17	MS. COHEN: Aye.
18	MS. TAYLOR: Vice Chair Schaefer.
19	MR. SCHAEFER: Yes.
20	MS. TAYLOR: Member Gaines.
21	MR. GAINES: Aye.
22	MS. TAYLOR: Member Vazquez.
23	MR. VAZQUEZ: Aye.
24	MS. TAYLOR: And I don't believe we would
25	take a vote from Ms. Stowers.

MS. COHEN: That's right. 1 2 MS. TAYLOR: All right. The motion passes. MS. COHEN: All right. Thank you very much. 3 Colleagues, I also, and to the members of 4 the public, would just like to note that there's a 5 6 possibility that we will be scheduling another closed session to take up the matters that we're dealing with in closed session in somewhere between 8 two-to-three weeks time. 9 But we will confirm on a later date, and we 10 will publicly notice that meeting accordingly. 11 12 I see Mr. Gaines' hand. 13 MR. GAINES: Yes. I would like to ask the Chair and fellow 14 15 Board Members if we could reopen item L1b so I can vote. 16 I was away from my desk and missed that vote 17 on the translation issue. 18 MS. COHEN: Sure. All right. 19 I'll make a motion to rescind the vote on 20 2.1 item --MS. TAYLOR: Ms. Cohen. 22 MR. VAZQUEZ: Actually, we're just going to 23 24 bring back the item, no? 25 MR. GAINES: Reopen it.

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MR. VAZQUEZ: Reopen it.
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              MS. COHEN: Yes, I'm sorry.
               MS. TAYLOR: Correct.
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               MS. COHEN: Let me pivot to Ms. Taylor.
               Go ahead, Ms. Taylor.
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               MS. TAYLOR: Chair Cohen, you may ask for a
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     motion to reopen the vote, and if everyone agrees,
     then we can reopen a vote and take Mr. Gaines'
8
     vote.
               MS. COHEN: Okay. I'll make a motion to
10
11
     reopen the vote.
12
              MR. VAZQUEZ: Second.
13
               MS. TAYLOR: All right. And let me call the
     roll.
14
               Chair Cohen.
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              MS. COHEN: Aye.
16
              MS. TAYLOR: Vice Chair Schaefer.
17
              MR. SCHAEFER: Aye.
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              MS. TAYLOR: Member Gaines.
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              MR. GAINES: Aye.
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              MS. TAYLOR: Member Vazquez.
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              MR. VAZQUEZ: Aye.
              MS. TAYLOR: Deputy Controller Stowers.
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              MS. STOWERS: Aye.
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              MS. TAYLOR: The motion passes.
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MR. GAINES: Thank you. 1 2 At the appropriate time can I do an adjourning memory? 3 MS. COHEN: Absolutely. MS. TAYLOR: We first need to -- excuse me. 5 6 This is Ms. Taylor again. I do need to -- let me go back to my notes here, and, Mr. Gaines' -- yeah, I don't know that we 8 9 need to retake the vote, we can just ask Mr. Gaines 10 what his vote was. MR. VAZQUEZ: Oh, okay. 11 12 MS. TAYLOR: This is on Item L1b, 13 Board Member and Board of Equalization website translation. 14 And the motion was to move to have the ED 15 explore and analyze and report back on this issue. 16 So everyone voted, and, Member Gaines, what 17 18 is your vote? MR. GAINES: Aye. 19 MS. TAYLOR: Thank you. 20 2.1 The motion passed. 22 MR. GAINES: Thank you. 23 MS. COHEN: Thank you. All right. 24 Colleagues, let's begin to close out our 2.5 meeting.

Mr. Gaines, if you would like to --1 2 Mr. Gaines, if you would like to close us out. 3 MR. GAINES: Thank you. MS. COHEN: All right. 5 6 MR. GAINES: Thank you very much. Stockton Fire Captain Max Fortuna was shot 8 in the early morning hours of January 31st while operating at a fire. He was transported to a nearby 9 hospital where he died of his wounds. 10 Captain Fortuna was 47 years old. He will 11 12 be remembered as a man who loved his job and his 13 community, very active in sports, and very active with the youth within his community. 14 15 He was a 21-year veteran of the Stockton Fire Department and a proud member of the 16 Stockton Firefighters Local 356. 17 18 Captain Fortuna leaves a wife and two adult children. 19 20 May he rest in peace. 2.1 Thank you. MS. COHEN: Thank you. 22 23 Colleagues, are there any other closing 24 remarks? 2.5 MR. VAZQUEZ: Just if I may, Madam Chair.

1 MS. COHEN: Please. Yeah.

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MR. VAZQUEZ: I think we -- I'd like to continue, at least adjourn in all of the lives we're still losing due to COVID.

And we just lost another one here recently here in Santa Monica.

It's sad to say, though, this individual was not vaccinated.

So it kind of brings me back to this whole issue that, you know, while there's still people out there thinking that you don't need to get vaccinated, I would like to encourage as many of those out there that are still not vaccinated that they really should reconsider.

Because I think those that are not are having a real tough time fighting this COVID.

And I would just like to adjourn in the memory of all those lives we've lost since our last meeting.

MS. COHEN: Okay. I receive that and join with you in acknowledging the loss of life in the seriousness that COVID is still presenting, although masks mandates are coming down and things are relaxing.

And, colleagues, I also just want to note

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that tomorrow's meeting is officially cancelled.
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               And with that, we are in adjournment.
               Thank you for your service today.
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 4
               MR. VAZQUEZ: Thank you all.
               Thank you, staff. I know it was a long
 5
 6
      one.
 7
               MS. COHEN: It was.
               Thank you, staff.
 8
               MS. FLEMING: Thanks, everyone.
 9
10
               MR. VAZQUEZ: Thank you.
               (Whereupon the Board Meeting concluded.)
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1	REPORTER'S CERTIFICATE
2	
3	State of California)
4) ss
5	County of Sacramento)
6	
7	I, Jillian Sumner, Hearing Reporter for
8	the California State Board of Equalization, certify
9	that on February 23, 2022, I recorded verbatim, in
10	shorthand, to the best of my ability, the
11	proceedings in the above-entitled hearing; that I
12	transcribed the shorthand writing into typewriting;
13	and that the preceding pages 1 through 282 constitute
14	a complete and accurate transcription of
15	the shorthand writing.
16	
17	Dated: April 22, 2022
18	
19	$\bigcirc \cdot M \cdot \sim$
20	Jillian Sumner
21	JILLIAN SUMNER, CSR #13619
22	Hearing Reporter
23	
24	
25	