



Memorandum

To: Ms. Yvette M. Stowers, Executive Director

Date: September 13, 2023

From: Lisa Thompson, Chief
Taxpayers' Rights Advocate Office, MIC: 120

Subject: **Board Meeting, September 26, 2023**
Taxpayers' Rights Advocate Office's Report
Number of Completed Taxpayer Cases

Below is information on number of completed cases by the Taxpayers' Rights Advocate Office for the month of August 2023.

Number of Completed Cases Resolved and Closed by Equalization District:

Equalization District	Number of Completed Cases
First – Member Gaines	5
Second – Vice-Chair Lieber	3
Third – Chair Vazquez	6
Fourth – Member Schaefer	8
Total	22

Number of Completed Cases Resolved and Closed by Category:

Administrative Cases	
Access to Data	1
Creating & Mailing of Tax Bills	2
Delinquent/Defaulted Taxes	2
Other	2
Refunds	1
Special Assessments	2
Total	10

The **Administrative** category includes topics such as creating and mailing tax bills, refunds, penalty cancellation, delinquent and defaulted taxes, access to data, special assessments, or direct levies on the property tax bill.

Valuation Cases	
Actual Enrollment of Values	3
Appraisal Methodology	1
Change in Ownership	4
Exclusions from Reassessment	2
Exemptions	1
New Construction	1
Total	12

The **Valuation** category includes topics such as change in ownership, decline in value or value reductions, appraisal methodology, exclusions, exemptions, new construction, actual enrollment of values, general property taxation, and assessment appeals.