

**From:** Hear TRA Form  
**To:** Meeting Info; BOE Taxpayers" Rights Advocate Office  
**Subject:** [External] Taxpayers" Bill of Rights Hearing Appearance Electronic Form  
**Date:** Thursday, August 25, 2022 2:22:32 PM



**PUBLIC COMMENT**

**From:** Denise Conway  
**Agenda Item:** Taxpayers' Bill of Rights  
**Hearing**  
**Meeting Date:** 8/30/22

Taxpayer would like to speak at the hearing: I do not want to speak at the hearing

Type of Tax: Property Tax

Speaker's Name:

Title (if applicable):

Company (if applicable):

Mailing Address:

City:

State:

Zip Code:

E-Mail Address:

Account Number (if applicable):

Taxpayer's Name (if not speaker): Denise Conway

Organization: ACT Holding, Inc

Telephone Number: [REDACTED]

**Description of Issues:**

Several years ago we applied for a property tax welfare exemption for our newly formed 501c2. We had this exemption under our 501c3 and created a 501c2 as a real estate property holding company. Several years later and multiple phone calls and letters to and from BOE and with attorney intervention we still were not getting anywhere. We reached out to our local assemblyman's office and were put in touch with 2 of his employees. They referred us to Lisa Thompson, the tax payer rights advocate. Within 5 minuets she told us we were never going to get tax exemption under a 501c2 as there was not a legislative provision for that. My comment is this: could it be recommended to BOE that they specifically point this out during the initial finding or subsequent phone call rather than continuing to request more documentation after a long period of time with no communication. We wasted several years in trying to establish something that we were never going to be eligible for. Lisa's experience, availability and general kindness to our plight got us re-energized to obtaining the exemption. More lawyer fees later we just received our IRS designation and are now in the process of applying again to the BOE for the property tax exemption.

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