



BOARD OF EQUALIZATION

**CUSTOMER SERVICES AND ADMINISTRATIVE
EFFICIENCY COMMITTEE MEETING MINUTES**

HONORABLE BETTY T. YEE, COMMITTEE CHAIR

450 N STREET, SACRAMENTO

DECEMBER 18, 2014, 10:00 A.M.

ACTION ITEMS & STATUS REPORT ITEMS

Agenda Item No: 1

Title: Update on OPEN BOE Data Portal

Issue/Topic:

Progress report on OPEN BOE Data Portal.

Committee Discussion:

Ms. Brenda Fleming, Chief Information Officer and Deputy Director of the Technology Services Department introduced Ms. Michele Pielsticker, Chief, Research and Legislative Division.

Ms. Fleming stated that she and Ms. Pielsticker are present to provide an update on their progress to elicit feedback from our stakeholder community regarding improvements to OPEN BOE.

Ms. Pielsticker shared that she and her team reached out to numerous internal and external stakeholders through focus group meetings, surveys, one-on-one meetings, e-mails, and phone calls. She received input from staff of the State Legislature, trade associations, and various state departments and agencies. Numerous individuals also submitted comments.

Ms. Pielsticker stated that commenters provided valuable feedback that will be used to make continuous improvements to OPEN BOE.

Ms. Fleming stated that in the next quarter, many, if not all, of the suggestions provided will be addressed. She further stated that high quality data is critical to the ongoing success of OPEN BOE. Therefore, staff is engaging in ongoing discussions to ensure that the agency's data is ready for public use.

Board Member Steel inquired about the user traffic to OPEN BOE.

Ms. Fleming stated that since the launch of OPEN BOE on May 1, 2014, OPEN BOE has been visited 6,000 times.

Committee Chair Yee thanked staff for their efforts and stated that she looks forward to future updates.

Committee Chair Yee adjourned the meeting.

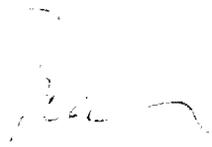
Committee Action/Recommendation/Direction:

None

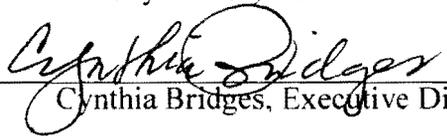
Committee Materials

None

Approved:

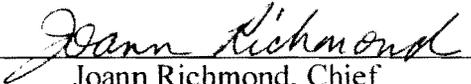


Betty T. Yee, Committee Chair



Cynthia Bridges, Executive Director

At the 12/18/14 Board Meeting



Joann Richmond, Chief
Board Proceedings Division