



**BOARD OF EQUALIZATION**  
**CUSTOMER SERVICE AND ADMINISTRATIVE**  
**EFFICIENCY COMMITTEE MEETING AGENDA**

HONORABLE BETTY T. YEE, COMMITTEE CHAIR

450 N STREET, SACRAMENTO - ROOM 121

**APRIL 22, 2014 – 10:00 A.M.**

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**Agenda Item**

1. Open Data Portal

A demonstration of BOE's effort to improve the public's access to historic statistics and other data that is currently available on the BOE website.

2. Proactive Outreach Manager (POM)

Report on pilot of POM, which is an application that provides pre-recorded messages to tax and fee payers by calling the phone number on their account.