



**BOARD OF EQUALIZATION  
CUSTOMER SERVICES AND ADMINISTRATIVE EFFICIENCY  
COMMITTEE**

HONORABLE CLAUDE PARRISH, COMMITTEE CHAIR  
450 N STREET, SACRAMENTO, ROOM 121  
MARCH 26, 2002, 9:30 A.M.

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**Agenda Items**

- 1. Exit Questionnaire and Interview Policy and Process (Status Report)**
- 2. 2002-03 Finance Letter (Support Budget Need – Postage Rate Increase)**

(Should you need additional copies of this agenda, please call Regina Stovall at (916) 445-6188)