



STATE BOARD OF EQUALIZATION
2002-03 ANNUAL REPORT



Board Members

Carole Migden
First District

Bill Leonard
Second District

Claude Parrish
Third District

John Chiang
Fourth District

Steve Westly
State Controller

Ramon J. Hirsig
Executive Director

MISSION

The mission of the State Board of Equalization is to serve the public through fair, effective, and efficient tax administration.

GOALS

The State Board of Equalization will

- Interpret and apply tax and fee laws correctly, consistently, and fairly.
- Collect and allocate revenues as required by law.
- Assess and allocate property values as required by law.
- Educate and assist tax- and fee payers to comply voluntarily, while minimizing their compliance burden.
- Provide high-quality customer service, using qualified staff and state-of-the-art technology.
- Achieve program objectives at the lowest possible cost.

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[Taxes and Fees Administered by the Board of Equalization, 2002-03](#)

STATE BOARD OF EQUALIZATION



The Honorable Arnold Schwarzenegger
Governor of California

May 2004

Dear Governor Schwarzenegger:

On behalf of the Members of the State Board of Equalization, I am pleased to submit to you our annual report for fiscal year 2002-03. Taxes and fees administered by the Board of Equalization provide infrastructure and services in every corner of California.

In 2002-03, Board-administered programs yielded nearly \$42 billion in revenue for state, county, and local governments. The state's portion of the revenue, \$32.1 billion, made up almost 34 percent of all state revenue for the fiscal year.

Despite the challenges of these tough fiscal times, we have continued to provide an excellent level of service to our customers in business and government while returning good value to the public. In 2002-03, the Board spent only \$206.6 million, or 75 cents for every \$100 of revenue collected.

We are proud to serve the people and businesses of our diverse state. We look forward to working with you to ensure that California government continues to meet their needs.

Sincerely,

Ramon J. Hirsig
Executive Director