



State Board of Equalization

# News Release

**Vice Chair Michelle Steel**

**3<sup>rd</sup> District – Orange County**

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Executive Director  
[www.boe.ca.gov](http://www.boe.ca.gov)

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## **Board of Equalization Expands eServices to Help Taxpayers Request Payment Relief eRelief Requests Latest eService Expansion**

**Sacramento** – Michelle Steel, Vice Chair of the California State Board of Equalization, is pleased to announce the newest expansion to BOE's electronic services – [eRelief Requests](#).

“It is never pleasant to be hit with a penalty, fee, or interest from a tax agency, and it is often costly and time-consuming to find relief,” said Steel. “Our new eRelief service is a big step toward making this unpleasant situation easier and cheaper for taxpayers.”

With eRelief Requests, taxpayers can easily and conveniently submit electronic requests for:

- Relief from Penalty
- Relief from Interest
- Relief from Penalty and Interest Due to a Disaster
- Relief from Collection Cost Recovery Fee
- Declaration of Timely Mailing
- Extension of Time in Which to File a Tax/Fee Return

Submitting eRelief Requests is convenient, fast, and secure. The request will be acknowledged immediately and, in many cases, processed right away. Taxpayers can instantly find out if the request was granted, denied, or needs further review – saving them time and money.



To get started, taxpayers will need their eClient ID and password or they can use their account number and Express Login code.

--More--

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The BOE is expanding its online resources to better assist taxpayers, and help businesses succeed by offering helpful and easy-to-use [eServices](#) (electronic services). This eService expansion follows the launch of BOE's electronic registration service ([eReg](#)) and compliments other BOE eServices, such as [eFile](#) (filing tax returns online) and [ePay](#) (paying electronically).

Doing business with the BOE is now easier than ever with these expanded eServices. Learn more at <http://bit.ly/BOE-eServices>.

\* \* \* \* \*

Elected to the Board of Equalization in 2006 and re-elected in 2010, Michelle Steel serves as *Southern California's elected taxpayer advocate*. In December 2007, Steel discovered the Board of Equalization had delayed the return of millions of dollars in security deposits owed to California businesses. Procedures were changed due to Steel's decisive leadership. Following her investigation, the tax agency refunded tax security deposits to over 5,500 small businesses. To date, over \$100 million in security deposits have been returned to taxpayers.

The five-member California State Board of Equalization (BOE) is a publicly elected tax board. The BOE collects more than \$53.7 billion annually in taxes and fees supporting state and local government services. It hears business tax appeals, acts as the appellate body for franchise and personal income tax appeals, and serves a significant role in the assessment and administration of property taxes. For more information on other taxes and fees in California, visit [www.taxes.ca.gov](http://www.taxes.ca.gov).

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