



State Board of Equalization

News Release

Vice Chairman Jerome E. Horton

4th District – Los Angeles

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Executive Director
www.boe.ca.gov

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Board of Equalization Launches Online Appointment System

Online Appointments Can Be Made for Taxpayer Assistance at Field Offices

Jerome E. Horton, Vice Chairman of the California State Board of Equalization (BOE), today announced that taxpayers statewide can now make appointments for BOE office visits through an online system.

“The BOE continues to improve its service to customers throughout the organization, using technology wherever appropriate. This is one more example of improved quality service,” Horton explained.

Earlier this year, the BOE implemented an online appointment pilot program to allow taxpayers to make appointments to come into BOE district offices to meet with BOE staff. The successful pilot program has been expanded to offer the online appointment system, available at www.boe.ca.gov, to schedule office visits at 20 BOE field offices locations throughout the state.

The online appointment system provides an additional method for scheduling an appointment before taxpayers visit a BOE field office. While BOE offers many online, mail-in, and telephone services, anyone who needs to visit a BOE office can use this appointment system. Appointments may be scheduled up to 30 days in advance.

The appointments can be made for visits to the following BOE field offices: Bakersfield, Culver City, Fresno, Irvine, Norwalk, Oakland, Rancho Mirage, Redding, Riverside, Sacramento, Salinas, San Diego, San Francisco, San Jose, San Marcos, Santa Rosa, Suisun City, Van Nuys, Ventura, and West Covina. The local BOE offices are open Monday through Friday (except state holidays) from 8:00 a.m. to 5:00 p.m. (Pacific Time). Appointments are available for assistance in the following areas:

- [Obtain a Seller’s Permit](#)
- [Close Your Seller’s Permit](#)
- [Obtain an Escrow Clearance](#)
- [Request a Use Tax Clearance - Nontaxable Vehicle and Vessel Transfers](#)
- [Reinstate a Revoked Permit](#)
- [Obtain a Cigarette and Tobacco License](#)
- [Assistance in Completing/E-Filing Your Return](#)
- [Tax Advisory Service](#)
- [Permit Update and Maintenance](#)

Taxpayers can now access the online appointment system under the easy-to-use, “How do I...?” link on www.boe.ca.gov, as well as under [Contact Us](#) and Field Office Locations: www.boe.ca.gov/info/phone.htm.

Or, taxpayers may go directly to www.boe.ca.gov/sutax/appointment.htm to make an appointment.

Vice Chairman Jerome E. Horton is the 4th District Member of the BOE, representing more than 8.5 million residents in Los Angeles County. He is also the BOE Legislative Committee chair. Horton is the first African American to serve on the BOE since its inception in 1879, and the third African American constitutional officer in California’s history. Horton was appointed by the Governor and confirmed by both the Assembly and the Senate in 2009. Horton previously served as an Assembly member from 2000-2006.

The five-member California State Board of Equalization is a publicly elected tax board. The BOE collects more than \$53 billion annually in taxes and fees supporting state and local government services. It hears business tax appeals, acts as the appellate body for franchise and personal income tax appeals, and serves a significant role in the assessment and administration of property taxes. For more information on other taxes and fees in California, visit www.taxes.ca.gov.

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