Date: May 8, 2013

Memorandum

To:

Honorable Jerome E. Horton, Chairman

Honorable Michelle Steel, Vice Chair Honorable Betty T. Yee, First District

Senator George Runner (Ret), Second District

Honorable John Chiang, State Controller

From:

Jaime Garza, Deputy Director

External Affairs Department

Subject: Board of Equalization (informational only) presentation of its Web Redesign

This memo is to inform the Board Members that the External Affairs Department and the Web Services Division staff will be providing at the Customer Service and Administrative Efficiency Committee meeting on May 22, 2013, a high-level informational presentation to highlight the customer centric and user friendly features of BOE's newly redesigned website which is scheduled to go live in June of 2013.

Should you have any questions, please contact Deputy Director Garza at (916) 327-8988.

JG:le

cc:

Mr. Mike Gipson Ms. Shellie Hughes

Mr. Joel Angeles Mr. Alan LoFaso

Mr. Sean Wallentine Ms. Marcy Jo Mandel

Ms. Joann Richmond (MIC:80) Ms. Kari Hammond (MIC:19)

Executive Director