



BOARD OF EQUALIZATION

**CUSTOMER SERVICES AND ADMINISTRATIVE  
EFFICIENCY COMMITTEE MEETING MINUTES**

BARBARA ALBY, COMMITTEE CHAIR  
450 N STREET, SACRAMENTO

DECEMBER 14, 2010 10:30 A.M.

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**ACTION ITEMS & STATUS REPORT ITEMS**

**Agenda Item No: 1**

**Title:** Report Regarding Status of Online Educational and Learning Products

**Issue/Topic:**

Report on the Board of Equalization (BOE) New Online Transparency Resource Page.

**Committee Discussion:**

Committee Chair Barbara Alby opened the Committee meeting by introducing the agenda item and asked staff to give an update of the Board of Equalization's (BOE) new online resource page.

Ms. Anita Gore, Deputy Director, External Affairs Department, gave a report on the new online resource pages that improves transparency at the BOE.

She reported that taxpayers can easily access the new page from the BOE internet home page by clicking on the News, Notices & Reports tab and finding the Taxpayer Resources link where taxpayers can find links to annotations, legal opinions, items of current interest, operations memorandums, and guidelines and manuals.

Ms. Gore introduced a short composite of the new resource pages that can be found on the BOE website at <http://www.boe.ca.gov/transparency/index.htm>

Ms. Gore concluded the presentation and asked if there were any questions.

Committee Chair Barbara Alby asked Mr. Randy Ferris, Acting Chief Legal Counsel, why a recent confidential legal memo requested by Board Members regarding a pending residency case was confidential.

Mr. Ferris responded that it is up to the Board Members to decide whether they want these to be public documents.

Committee Chair Barbara Alby thanked Mr. Ferris for his response and stated that the issue deserved to be looked at in the future.

Betty T. Yee, Chairwoman stated she appreciated the confidentiality of the memo as part of the ongoing deliberation process. Ms. Yee stated there might be a way in the future to look at some of the more general information that might be more suitable for a public document. Ms. Yee thanked Committee Chair Barbara Alby for her leadership on this issue.

Committee Chair Barbara Alby thanked staff for their efforts and encouraged the BOE to expand what taxpayers can see as a transparency agenda.

Committee Chair Barbara Alby adjourned the meeting.

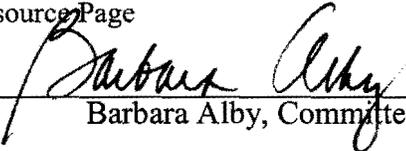
**Committee Action/Recommendation/Direction:**

None

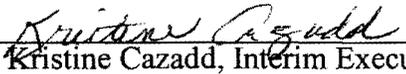
**Committee Materials**

Report on the Board of Equalization New Transparency Resource Page

Approved:

  
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Barbara Alby, Committee Chair

  
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Kristine Cazadd, Interim Executive Director

At the December 14, 2010 Board Meeting

  
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Diane Olson, Chief  
Board Proceedings Division