

## SALES TAX REDUCTION SPECIALISTS

### MEMORANDUM

**Date:** April 16, 2012  
**To:** Todd Gilman, B of E, Taxpayers' Rights Advocate  
**From:** Abe Golomb, Sales Tax Reduction Specialists  
**Subject:** Taxpayers' Bill of Rights Hearing

I have an iPhone and I have downloaded the BOE app to my iPhone. However, I find that the current BOE app is not very useful. To increase its usefulness, I suggest the following changes:

The BOE app should be 'advertised' on the Board's website on the home page.

The current sales and use tax rates should be available on the BOE app and kept updated.

The 800 toll free numbers for the Board's customer service line and for the Taxpayers' Rights Advocate office should be prominently listed in the BOE app and these numbers should be automatically dialed by clicking on them. Also, email addresses for these two units should be listed in the BOE app with the automatic ability to send an email message to them.

The contact information for the Board Members should be prominently listed on the BOE app.

The Revenue and Taxation Code and Regulations should be available on the BOE app, if not now, then in the future.