

Memorandum

To: Mr. David Gau
Chief Deputy Director

Date: March 9, 2016

From: Todd C. Gilman, Chief
Taxpayers' Rights and Equal Employment Opportunity Division, MIC 70

RE: ***Board Meeting of March 29, 2016***
Customer Service and Administrative Efficiency Committee

I am requesting approval to place the following item on the agenda of the Customer Service and Administrative Efficiency Committee for the Board's March calendar:

Topic: Customer Service Center 2015 Report

Description: Presentation of the Customer Service Center accomplishments in 2015

Please call me at 916-324-2796 if you have any questions. You may also contact Ms. Lynne Kinst at 916-445-8267.

TG:lmk

Approved: _____



David Gau,
Chief Deputy Director



BOARD OF EQUALIZATION
CUSTOMER SERVICE AND ADMINISTRATIVE
EFFICIENCY COMMITTEE MEETING AGENDA
HONORABLE GEORGE RUNNER, COMMITTEE CHAIR
450 N STREET, SACRAMENTO
MARCH 30, 2016 – 9 A.M.

Agenda Item

1. Customer Service Center 2015 Report

Presentation of the Customer Service Center accomplishments in
2015