

# Memorandum

To : Honorable Betty T. Yee, Chairwoman  
Honorable Jerome E. Horton, Vice Chair  
Honorable Bill Leonard, Member, Second District  
Honorable Michelle Steel, Member, Third District  
Honorable John Chiang, State Controller

Date : January 15, 2010

From : Todd Gilman, Chief   
Taxpayers' Rights and Equal Employment Opportunity Division, MIC: 70

Subject : **Taxpayers' Rights Advocate's 2008-09 Property and Business Taxes Annual Report**

I am pleased to provide the attached Taxpayers' Rights Advocate's 2008-09 Property and Business Taxes Annual Report. This year's report:

- Highlights accomplishments of the office during the past year,
- Describes our involvement in important new projects to assist taxpayers,
- Identifies current issues we are working to resolve, and
- Contains examples of cases illustrating the services our office provides.

The Report will be formally presented at the January 26, 2010 meeting of the Customer Service and Administrative Efficiency Committee – please see attached agenda – and will be posted to the BOE website, accessible through the Taxpayers' Rights Advocate's web page, [www.boe.ca.gov/tra/tra.htm](http://www.boe.ca.gov/tra/tra.htm).

If you would like additional copies of the 2008-09 Property and Business Taxes Annual Report, please contact Ms. Patricia Rochin of my staff at 916-324-2798.

TG:ls  
Memo to Members 0110.doc

Attachments

cc (with attachments):

Mr. Alan LoFaso, Board Member's Office, First District  
Ms. Regina Evans, Board Member's Office, Fourth District  
Ms. Barbara Alby, Board Member's Office, Second District  
Mr. Louis Barnett, Board Member's Office, Third District  
Ms. Marcy Jo Mandel, Deputy State Controller  
Mr. Ramon J. Hirsig, Executive Director, MIC 73

cc (with attachments):

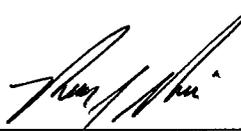
Ms. Kristine Cazadd, MIC 83  
Ms. Liz Houser, MIC 69  
Ms. Anita Gore, MIC 86  
Ms. Randie Henry, MIC 43  
Mr. David Gau, MIC 63  
Ms. Diane Olson, MIC 80  
Ms. Anna Brannen, MIC 26  
Ms. Margaret Shedd, MIC 66  
Ms. Barbara Beck, MIC 54  
Ms. Kari Hammond, MIC 19

cc (with copy of committee agenda only <sup>1</sup>):

Mr. Jefferson Vest, MIC 85  
Mr. Randy Ferris, MIC 82  
Ms. Jean Ograd, MIC 82  
Mr. Gil Haas, Jr., MIC 42  
Ms. Deborah Harper, MIC 90  
Ms. Cristina Herrera, MIC 86  
Ms. Freda Orendt, MIC 47  
Mr. Stephen Rudd, MIC 46  
Mr. Jeffrey McGuire, MIC 92  
Mr. Kevin Hanks, MIC 49  
Mr. Dean Kinnee, MIC 64  
Chief, State Assessed Properties Division, MIC 61  
Ms. Lynn Bartolo, MIC 56  
Ms. Julia Findley, MIC 48  
Chief, Fuel Taxes Division, MIC 33

<sup>1</sup> Copies of the 2008-09 Annual Report may be requested from the Taxpayers' Rights Advocate Office by calling 916-324-2798 or may be downloaded from the website at [www.boe.ca.gov/tra/tra0809.pdf](http://www.boe.ca.gov/tra/tra0809.pdf).

Approved



**Ramon J. Hirsig**  
**Executive Director**