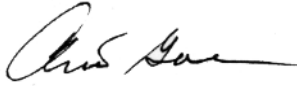


# Memorandum

To: Mr. Ramon Hirsig

Date: October 27, 2009



From: Anita Gore, Deputy Director  
External Affairs Department

Subject: **Report Regarding Status of Online Educational and Learning Products  
November 17, 2009- Customer Service and Administrative Efficiency Committee**

Please place the following item on the Board's November 17, 2009 calendar under the Customer Service and Administrative Efficiency Committee. Ms. Anita Gore and Ms. Kari Hammond will be presenting a report on the status of the Board of Equalization in-person seminars and online educational and learning products.

Customer Service and Administrative Efficiency Committee

1. Demonstration of Taxpayers' Rights Advocate Video and Enhanced Sales and Use Tax for Nonprofit PowerPoint with Voice-over.
2. Status Report Regarding Online Educational and Learning Products.

AG:kh  
Attachments

cc: Ms. Diane Olson (MIC: 80)  
Ms. Kari Hammond (MIC:19)

Approved: /s/ Ramon J. Hirsig  
Ramon J. Hirsig, Executive Director