



BOARD OF EQUALIZATION
CUSTOMER SERVICE AND ADMINISTRATIVE
EFFICIENCY COMMITTEE MEETING AGENDA

HONORABLE BETTY T. YEE, COMMITTEE CHAIR
450 N STREET, SACRAMENTO - ROOM 121
MAY 22, 2014 – 10:00 A.M.

Agenda Item

1. Proactive Outreach Manager (POM)

Staff will present a report on the current and proposed uses of POM, and present a timeline for the proposed expansion.

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