



**BOARD OF EQUALIZATION**  
**CUSTOMER SERVICE AND ADMINISTRATIVE**  
**EFFICIENCY MEETING AGENDA**

HONORABLE BILL LEONARD, COMMITTEE CHAIR  
450 N STREET, SACRAMENTO - ROOM 121  
NOVEMBER 11, 2007 – 9:30 A.M.

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**Agenda Items**

**Electronic Services Projects/Activities Update**

Report on the current status of electronic services projects/activities and the 2007/08 E-filing infrastructure projects and activities.

**Tax Appeals Publications-Update on Revisions**

Report on the current status of revisions to publications offered by the Board of Equalization to assist taxpayers with the appeals/hearing process.