



**BOARD OF EQUALIZATION**  
**CUSTOMER SERVICE AND ADMINISTRATIVE**  
**EFFICIENCY COMMITTEE MEETING AGENDA**

HONORABLE BILL LEONARD, COMMITTEE CHAIR

450 N STREET, SACRAMENTO - ROOM 121

**OCTOBER 6, 2009 – 10:30 A.M.**

---

**Agenda Items**

**Report on In-Person Seminars and Online Educational and Learning Products**

Information regarding the Board of Equalization's in-person seminars and options for transitioning to online seminars.

For additional copies of this agenda, please call the Customer and Taxpayer Services Division at (916) 445-6188