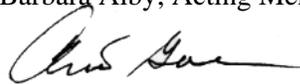


Memorandum

To: Honorable Betty T. Yee, Chairwoman
Honorable Jerome E. Horton, Vice Chair
Honorable Michelle Steel
Honorable John Chiang
Barbara Alby, Acting Member

Date: September 15, 2010

From: 
Anita Gore, Deputy Director
External Affairs Department

Subject: **Transparency at the Board of Equalization – Summary Report
September 15, 2010 – Customer Service and Administrative Efficiency Committee**

The Board of Equalization is an agency that offers transparency through open meetings and access to documents and information through a variety of means. BOE continues to look for new ways to make our information and activities more open and freely available.

In recent years, BOE has made information increasingly available through the Internet, public meetings and seminars, videos and audio presentations, social media, the press, and other interaction with taxpayers.

The attached summary report offers a glimpse into the ongoing activities BOE has embarked upon to become more transparent to taxpayers and the public at large. Most importantly, the summary report promises continued improvements in transparency through newly developed technology online tools and social media.

AGG:kh

cc: Mr. Alan LoFaso
Ms. Regina Evans
Mr. Louis Barnett
Ms. Marcy Jo Mandel
Ms. Mai Harvill

Approved: 
Ramon J. Hirsig
Executive Director