



**BOARD OF EQUALIZATION  
CUSTOMER SERVICES AND ADMINISTRATIVE EFFICIENCY  
COMMITTEE**

HONORABLE JOHN CHIANG, COMMITTEE CHAIR  
450 N STREET, SACRAMENTO, ROOM 121  
JULY 31, 2001 AT 9:30 A.M.

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**Agenda Items**

- 1. Expansion of E-filing (Issue Paper)**
- 2. Exit Questionnaire/Interview Policy and Process (Status Report)**

(Should you need additional copies of this agenda, please call Tawnia Starr Contreras at (916) 445-6188)