



BOARD OF EQUALIZATION

**CUSTOMER SERVICES AND ADMINISTRATIVE
EFFICIENCY COMMITTEE MEETING MINUTES**HONORABLE JOHN CHIANG, COMMITTEE CHAIR
450 N STREET, SACRAMENTO

JUNE 20, 2001, 1:30 P. M.

ACTION ITEMS & STATUS REPORT ITEMS**Agenda Item No: 1****Title: AB 990 Implementation Progress****Issue/Topic:**

Status Report on the Implementation of Assembly Bill (AB) 990.

Committee Discussion:

The Committee was addressed by Mr. William Dunn, Headquarters Operations Manager of the Sales and Use Tax Department. Mr. Dunn provided an update on the implementation of AB 990.

Mr. David McPhersen, representing the League, commended staff's efforts and communication with the local jurisdictions on the implementation of AB 990. Mr. McPhersen encouraged the Committee to support the program.

Committee Action/Recommendation/Direction:

The Committee accepted the status report and thanked staff for the update on the implementation of AB 990.

Agenda Item No: 2**Title: Document Translation Program Plan for Fiscal Year 2001-02****Issue/Topic:**

Should the Board approve the proposed Document Translation Program plan for fiscal year 2001-02?

Committee Discussion:

The Committee discussed the status of the 2000-01 project plan. Board Member Chiang requested staff include information from the translation poster in four languages in an upcoming *Tax Information Bulletin* or another appropriate publication. Board Member Klehs directed staff to work towards presenting the Board’s website in additional languages.

Committee Action/Recommendation/Direction:

The Board unanimously approved the proposed Document Translation Program plan for fiscal year 2001-02. Staff will proceed with requests from Board Member Chiang and Board Member Klehs.

Approved:

Honorable John Chiang Committee Chair

James E. Speed, Executive Director

BOARD APPROVED

At the _____ Board Meeting

Gary Evans, Acting Chief
Board Proceeding Division