



**BOARD OF EQUALIZATION  
CUSTOMER SERVICES AND ADMINISTRATIVE EFFICIENCY  
COMMITTEE**

HONORABLE JOHN CHIANG, COMMITTEE CHAIR  
450 N STREET, SACRAMENTO, ROOM 121  
MARCH 28, 2001 AT 9:30 A.M.

---

**Agenda Items**

- 1. Expansion of the Electronic Filing (E-Filing) Program**
- 2. Program Review: Recruitment, Outreach, and Workforce Diversity**

(Should you need additional copies of this agenda, please call Tawnia Starr Contreras at (916) 445-6188)