



BOARD OF EQUALIZATION

**CUSTOMER SERVICES AND ADMINISTRATIVE
EFFICIENCY COMMITTEE MEETING MINUTES**HONORABLE CLAUDE PARRISH, COMMITTEE CHAIR
450 N STREET, SACRAMENTO

FEBRUARY 22, 2000, 2:00 P.M.

ACTION ITEMS & STATUS REPORT ITEMS**Agenda Item No: 1****Title:** Status Report: Recruitment and Retention Group**Issue/Topic:**

Raye Zentner, Chief, Personnel Management Division provided the Board Members with a status report on two of the Board's Recruitment and Retention Group's (RRG) efforts.

Zentner noted that the agency's response to the *1999 Budget Act, Supplemental Report* was submitted to the Joint Legislative Budget Committee on February 1, 2000. The response indicated that the BOE has reduced its excess audit and compliance vacancies by 46.5 percent during the past nine months.

Zentner also reported that the employee survey portion of the Organizational Health Survey project is complete. This effort is to provide employees with an opportunity to confidentially identify issues that affect employee recruitment and retention and to express their opinions about their work environment. To date, nearly 3500 surveys have been completed and returned to the consultants, Citygate Associates. The initial survey results will be reported to Executive Director's Group in early March .

Committee Discussion:

There were no questions or discussion.

