



BOARD OF EQUALIZATION

**CUSTOMER SERVICES AND ADMINISTRATIVE
EFFICIENCY COMMITTEE MEETING MINUTES**HONORABLE CLAUDE PARRISH, COMMITTEE CHAIR
450 N STREET, SACRAMENTO

JANUARY 4, 2000, 1:30 P.M.

ACTION ITEMS & STATUS REPORT ITEMS**Agenda Item No: 1****Title:** Status Report: Year 2000 (Y2K) Rollover**Issue/Topic:**

Year 2000 Rollover Results

Committee Discussion:

Staff provided an update on the Year 2000 rollover, noting that everything went according to the plan the Board Members received in December and that mainframe systems, PC's and building facilities have all resumed normal operations.

Staff did caution that since the Board of Equalization has over five million lines of code, of which thousands were modified to be Y2K compliant, there is still a chance for problems. Many of the computer processes will run for the first time at different times throughout the month of January. After February 1, 2000, the likelihood of Y2K problems occurring diminishes dramatically.

Committee Action/Recommendation/Direction:

On a related issue, Mr. Chiang requested that staff explore the Internal Revenue Service's policy regarding, relief of penalties for businesses that make a tax error because of a Y2K computer glitch in their computer system, and determine whether it would be appropriate for the Board to develop a similar policy.

