



**BOARD OF EQUALIZATION**  
**CUSTOMER SERVICE AND ADMINISTRATIVE**  
**EFFICIENCY COMMITTEE MEETING AGENDA**

HONORABLE BILL LEONARD, COMMITTEE CHAIR

450 N STREET, SACRAMENTO - ROOM 121

**AUGUST 19, 2008 – 9:30 A.M.**

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**Agenda Item**

**Security Deposit Program Update**

Update regarding the programming changes to include the new security deposit release criteria and the revisions made to the Compliance Policy and Procedures Manual, Chapter 4, *Security*.

**E-Services Update**

Update regarding the Board of Equalization's electronic services (e-services) projects, activities and outreach efforts since the March 18, 2008 Board meeting.